

UX DESIGNER PITTSBURGH.PA

## **ABOUT ME**

As a UX designer with a background in software engineering, I am able to conduct research to inform insightful solutions and effectively communicate my design vision, bridging the end users and the technical world.

## **EDUCATION**

M.S. INFORMATION STUDIES UT AUSTIN '16 - '18

**B.E. SOFTWARE ENGINEERING** SYSU. CHINA '12 - '16

### **SKILLS**

#### WIREFRAMING

Adobe XD, Axure, Invision, Sketch

#### CODING

HTML, CSS

#### **DESIGN**

Photoshop, After Effects, Premier, Procreate

#### CONTACT

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portfolio: hhwalkietalkie.github.io

#### **EXPERIENCE**

# 2018 SEP - PRESENT UX DESIGNER

#### SDLC PARTNERS (PITTSBURGH, PA)

### SDLC Design System

- Conducted a component prioritization workshop and facilitated design critique sessions
- Designed and delivered a style guide and pattern library

#### **Requirements Transformation for Highmark**

- Introduced human-centered design in addition to the traditional business process
- Interviewed stakeholders to understand multiple types of users and created user journey maps

## Online Appointment Scheduler

- Conducted competitive analysis and user interviews
- Created wireframes and a prototype

# 2018 JAN - MAY UX ENGINEER INTERN

## GIVEPULSE, INC (AUSTIN, TX)

- Conceived, wireframed, sketched, prototyped and mocked up user experiences for givepulse.com
- Developed the UI using JS, jQuery, Bootstrap, SCSS and PHP

# 2017 - 2018 GRADUATE RESEARCH ASSISTANT

### **UT AUSTIN IX LAB**

- Conducted HCI experiment sessions using an eye tracker
- Analyzed data using MAXQDA

## 2017 MAY - AUG UX DESIGNER INTERN

### IIIMPACT, INC (AUSTIN, TX)

- Designed and delivered wireframes, user cases and mockups for iiimpact.io and tenantdispute.com
- Conducted a competitive analysis and a heuristic evaluation

# 2017 JAN - MAY UX RESEARCHER

#### **OPENTEXT (AUSTIN, TX)**

 Ran usability tests with end-users and internal stakeholders to better understand their goals and evaluate the current prototype