

UX DESIGNER & RESEARCHER PITTSBURGH,PA

ABOUT ME

As a UXer with a background in software engineering, I am able to conduct research to inform insightful solutions and effectively communicate my design vision, bridging the end users and the technical world.

EDUCATION

M.S. INFORMATION STUDIES UT AUSTIN '16 - '18

B.E. SOFTWARE ENGINEERING SYSU, CHINA '12 - '16

SKILLS

WIREFRAMING

Adobe XD, Axure, Invision, Sketch

CODING

HTML, CSS, Java, PHP, JS, JQuery

DESIGN

Photoshop, After Effects, Premier, Procreate

CONTACT

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portfolio: hhwalkietalkie.github.io

EXPERIENCE

2019 NOV - NOW UX DESIGNER

GIANT EAGLE (PITTSBURGH, PA)

- Work closely with business analysts, product developers and product managers to create user friendly product and promote the best practice in ux research
- Plan and conduct user research and synthesize data from different resources to identify user pain points
- Developing wireframes, task flows and high fidelity prototypes based on user needs
- Conduct usability tests and design review sessions to gather feedback

2018 SEP - 2019 SEP UX DESIGNER

SDLC PARTNERS (PITTSBURGH, PA)

- Facilitated design critique sessions to gather feedback
- Designed and delivered a style guide and pattern library using Sketch, Invision and Zeplin
- Conducted competitive analysis and user interviews
- Created wireframes and prototypes using Sketch, Invision and Proto.io

2018 JAN - MAY UX ENGINEER INTERN

GIVEPULSE, INC (AUSTIN, TX)

- Conceived, wireframed, sketched, prototyped and mocked up user experiences for givepulse.com
- Developed the UI using JS, jQuery, Bootstrap, SCSS and PHP

2017 - 2018 GRADUATE RESEARCH ASSISTANT

UT AUSTIN IX LAB

- Conducted HCI experiment sessions using an eye tracker
- Analyzed data using MAXQDA

2017 MAY - AUG UX DESIGNER INTERN

IIIMPACT, INC (AUSTIN, TX)

- Designed wireframes, user cases and mockups for iiimpact.io and tenantdispute.com using figma and Adobe XD
- Conducted a competitive analysis and a heuristic evaluation