Zillion Simplified Insurance Magento Module

User Guide

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1. Configuration

1.1 General description

In this user guide you will find all the information necessary to configure our MyZillion_SimplifiedInsurance module simply and quickly. Be part of our strategic partners.

1.2 Module configuration

Module configuration is located in the admin section under Stores > Configuration > My Zillion > Api

The module configuration can be set at general level for all of the stores or at website level. You can switch the configuration scope using the scope switcher.

The module could be configured for multiple websites.

1.3. Configuration available fields

- **Enabled**: This select is in charge of defining whether or not you want to enable the module.
- **Api key**: These values are provided by the MyZillion team, data required to authenticate and validate access to our APIs.
- **Test mode**: Select to define the use of the Production or the Test API.
- **Test Credentials**: Button to validate current API KEY
- **Zillion Offer Type**: Define the zillion box template and data sent into Zillion API order request
  - **Show Binder Offer**: The offer value is displayed to the customer

  - **Show Quote Offer**: The offer value is not displayed to the customer

☐ **Email me a No Obligation Jewelry Insurance Quote** ◇ **zillion**

I agree to Zillion's terms of use , privacy policy & disclosures , and authorize the sending of my order information to Zillion.

- Worldwide jewelry coverage against loss, theft, accidental damage, & disappearance.
- Better rates, starting as low as ~$2/mo. (billed annually)
- No paperwork & no forms to fill out - automatically email upon shipment.

Learn More

backed by AXA XL, **rated A+ Superior** by A.M. Best **AXA**

Mapping

Product SKU *
[website]

SKU

Reference, unique identifier of the product

Zillion Product Type Source *
[website]

● Product Attributes

○ Attributes Set

The source when the extension will be reading the product type

Zillion Product Type Attribute *
[website]

Jewel type

Attribute to be used as Zillion product type (usually 'Category', 'Type', etc.)

Description *
[website]

Description

Used as Zillion description in the Post Order request. If is not set Description attribute will be used.

Description Full
[website]

-- Please Select an Option --

Used as Zillion description_full in the Post Order request. If is not set Description attribute will be used.

Description Short
[website]

-- Please Select an Option --

Used as Zillion description_short in the Post Order request. If is not set Description attribute will be used.

Certification Type
[website]

-- Please Select an Option --

Used as Zillion lab type (i.e. GIA, IGI, etc.)

Certification Number
[website]

-- Please Select an Option --

Used as Zillion lab number (i.e. 1234567890)

Serial Number
[website]

-- Please Select an Option --

Used as Zillion serial_number in the Post Order request.

Model Number
[website]

-- Please Select an Option --

Used as Zillion model_number in the Post Order request.

- **Product SKU:** This value will always be by default, we will consider it in our integration
- **Zillion Product Type Source:** The source when the extension will be reading the product type (Product Attribute or Attribute Set)
- **Zillion Product Type attribute:** This select allows you to set the attribute to be used as product zillion type attribute. It lists all of the existing product attributes in the store.
- **Description**: Define which Magento product attribute to use in the *'description'* request payload field. If it is not set, then the Magento product description attribute is used.
- **Description Full**: Define which Magento product attribute to use in the *'description_full'* request payload field. If it is not set, then the Magento product description attribute is used.
- **Description Short**: Define which Magento product attribute to use in the *'description_short'* request payload field. If it is not set, then the Magento product description attribute is used.
- **Certification Type**: Define which Magento product attribute to use in the *'certification_type'* request payload field. If it is not set, then this field is not sent in the request.
- **Certification Number**: Define which Magento product attribute to use in the *'certification_number'* request payload field. If it is not set, then this field is not sent in the request.
- **Serial Number Attribute**: Define which Magento product attribute to use in the *'serial_number'* request payload field. If it is not set, then this field is not sent in the request.
- **Model Number Attribute**: Define which Magento product attribute to use in the *'model_number'* request payload field. If it is not set, then this field is not sent in the request.

Debug   ⌄

Enable Debug
[website] | Yes   ▾ | ☐ Use system value

Zillion log will be saved into var/log/zillion-requests.log

- **Enable debug**: Enable the custom zillion logger. This log the requests sent to the Zillion API and their responses. File is saved into *var/log/zillion-requests.log*

2. Admin section

2.1 Order review

In the order review section of the admin backend, the zillion status of the order is displayed.
The order items data are sent to the API when a shipment is created, the displayed status is updated based on that.

Zillion Insurance

Insurance Status

Insurance request sent

Items Ordered

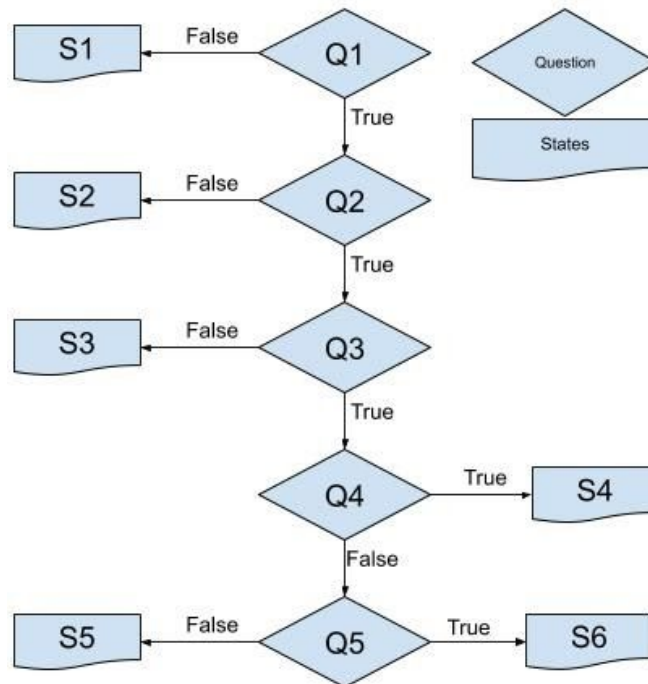| Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Juno Jacket SKU: WJ06-S-Green Size: S Color: Green	Mixed	$77.00	$77.00	Ordered 1 Shipped 1	$77.00	$0.00	0%	$0.00	$77.00

2.2 Zillion insurance status

Available status are:

- **Order not insurable**: The cart items are not insurable.
- **Customer decline the offer**: The customer didn't accept the offer.
- **Customer request for insurance**: The customer accepted the offer, but information was not sent yet
- **Partial Order Information Sent, Insurance Requested**: Partial information was sent. This happen when the order is sent in several shipments.
- **Insurance requested**: All of the order information was sent.
- **Order Send failed for the next shipments: <shipments number list>**: The order request failed for some shipping. The shipment numbers are listed

More detail about the status flow.

Q	Simple question
Q1	Do the products have an insurance offer?
Q2	The client accepted the offer?
Q3	Have shipped items information been submitted to the API?
Q4	Did any error occur when submitting shipped items information to the API?
Q5	Did all the items being shipped and their information sent to the API?

S	Label	Description
S1	Order not insurable	The order products have no offer

S2	Customer decline the insurance	The client does not accept the proposed insurance.
S3	Customer request for insurance	Client accepted the insurance offer but the request was not made
S4	Order send failed. For the next shipments [101,103,206]	Request with status 'error' in shipment
S5	Partial Order Information Sent, Insurance Requested	The order is partially shipped
S6	Insurance request sent	All order products shipped

2.3 Shipping Creation

When a new shipment is created in the Magento system, the shipment items' information is sent to the Zillion API in an order request and a new order is created.

In case the order cannot be created, the error response is stored in the database. The Magento shipment creation is not affected by the error. The order can be created from the shipment view.

The Magento order zillion status is updated based on the response of the API.

2.4 Retry post order to Zillion API

In case the order couldn't be created in the Zillion system when the shipment is created. The data can be sent again from the shipping review page.

You need to go to the shipment review of the issued shipment from

- Sales > Shipment > Find the issue shipment > View
- Or from Sales > Order > Shipments > Select issue shipment > View

If the Zillion order creation failed when the shipment is created a new action button will be displayed: "Zillion Order Request"

Once you click on the button, a confirmation popup is displayed. If you agree, the information is sent to the Zillion API and will try to create the order.

In case the order creation fails, you can use the custom logger to find more information.

This button is only available if the Zillion post order action fail when the shipment was created.

3. Store Frontend

3.1 Checkout Billing step

At the checkout process final step, where they must choose the payment method, a box will be displayed if the current cart items can be insured. The customer will be able to indicate if he wants to accept insurance for the products that are purchasing.

The displayed box will depend on the configured "Zillion Offer Type".

- Binder Offer:

- Quote Offer

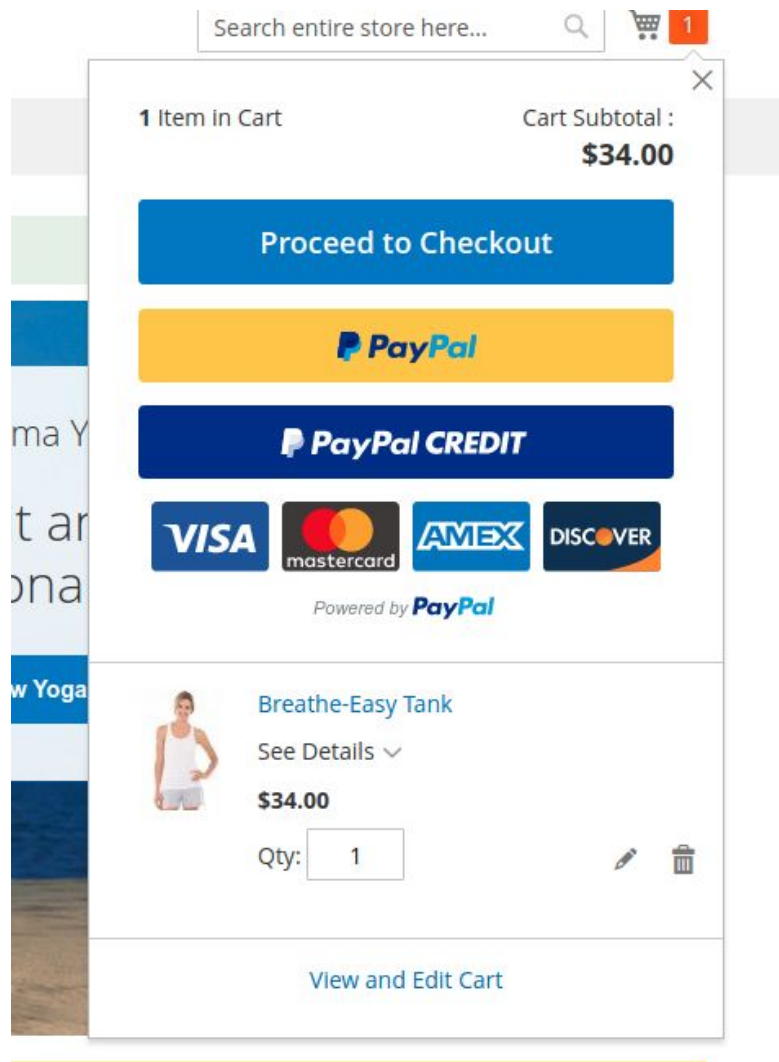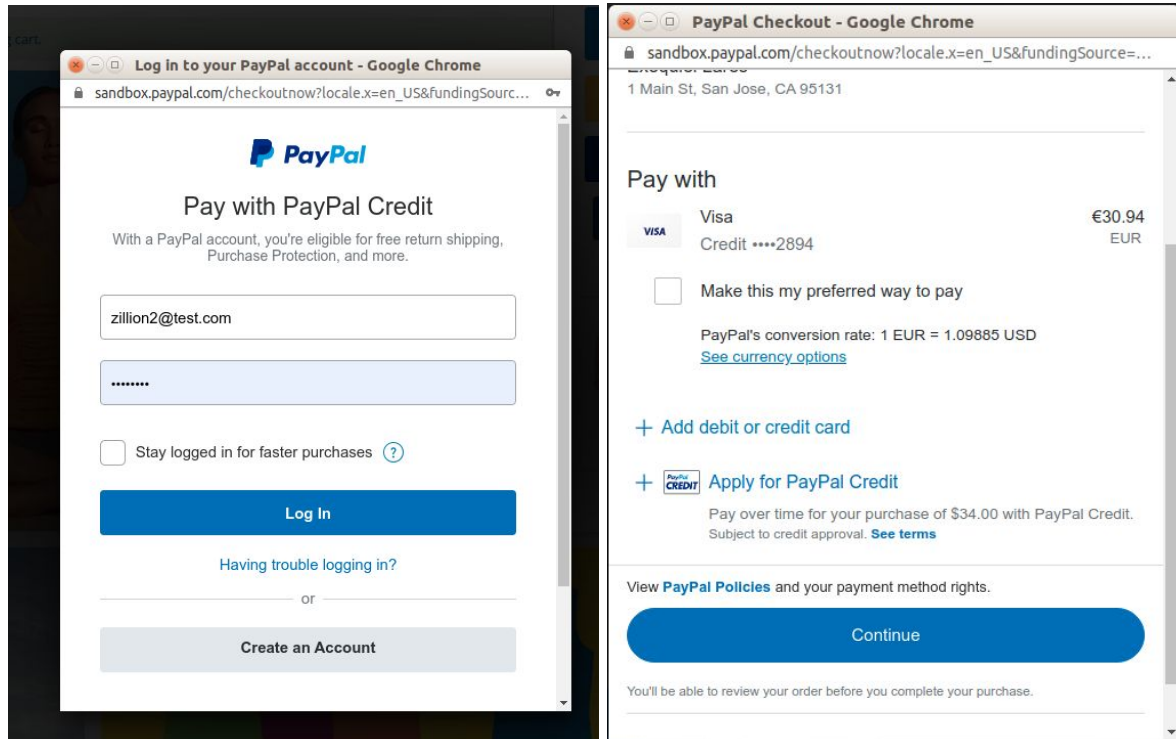By clicking on the checkbox, it will open a pop-up window where you must confirm this decision.
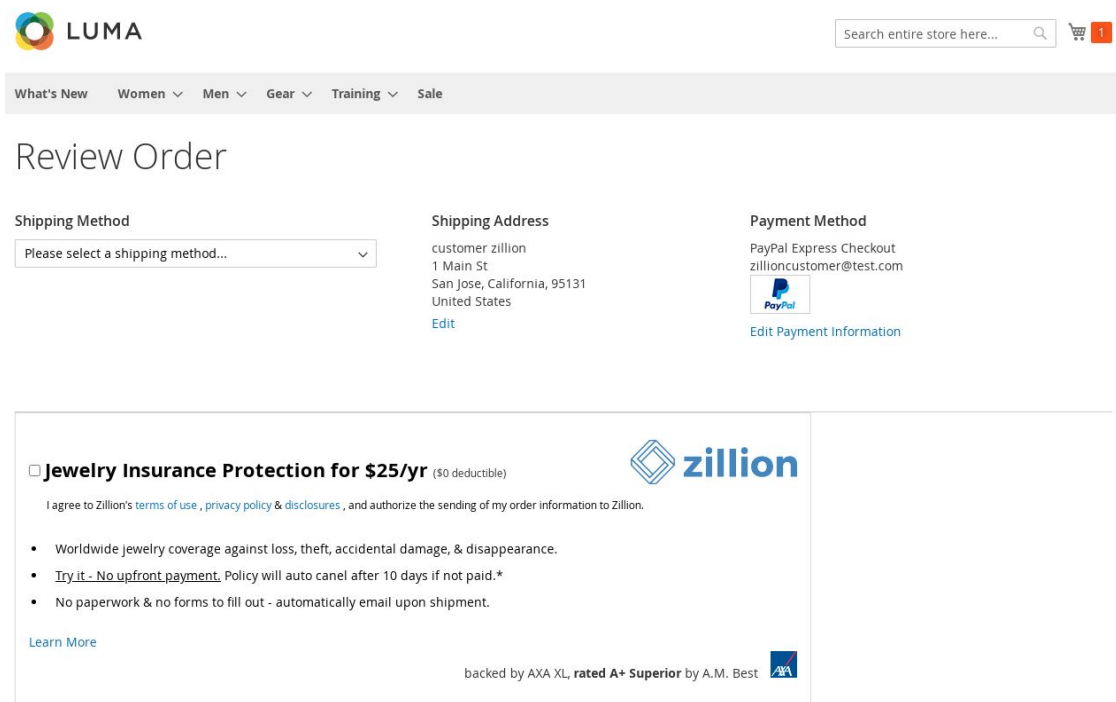

3.2 PayPal payment integration

Customers could pay using the PayPal alternative checkout flow, they must select the "Paypal" option.

Then a pop-up will be displayed to complete the PayPal payment information.

After that, customers will be redirected to the order review view, where the Zillion Box offer is displayed, if the cart is insurable. Customers could accept or decline the offer.

If customers choose to accept the offer, a modal will be displayed to confirm their selection.

If they agree, the data is saved into the generated order once the order is placed.