

HICEY AUSTIN COOK

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SKILLS AND CERTIFICATIONS

- Certified Scrum Product Owner (CSPO)
- JavaScript MERN Stack

- SQL
- Python for Data Science and AI

EXPERIENCE

Corporate Secretary & Accountant / Cook Brothers, Inc - Tallahassee, FL

08/2020 - Current

- Saved thousands by reducing administrative and on site job costs without affecting operational functionality.
- Redesigned the company's onboarding processes to increase training efficiency resulting in more
 effective and consistent company wide growth.
- Manage the corporate investment account while maintaining two other business operations accounts in excess of \$1M.

Product Analyst Intern / PlanSource - Orlando, FL

07/2020 - 08/2020

- Built a consumer data analysis report that helped drive PlanSource's decision to expand a key product, allowing it to serve a larger pool of clients.
- Analyzed internal and competitive data to improve products by staying on top of client's needs and anticipated market trends.
- Partnered with UI/UX designers to define the product's user experience and test prototypes with customers.
- Created and analyzed data reports to assist in writing epics for unreleased product roadmaps.

President / Florida State Greek Organization - Tallahassee, FL

11/2018 - 08/2019

- Overturned the financial standing of our organization by bringing it out of a \$60,000 debt into a cash surplus.
- Saved 15% on housing per year by proposing and negotiating new financing of the organization's property management while exiting a damaging contract.
- Managed our regular operations and annual budget of over \$335,000 as the head decision-maker.

EDUCATION

Florida State University 05/2020

Bachelor of Science: Business Management

Minors in Biological Sciences and Psychology

Bootcamp Certification: Full Stack Javascript