

# Hicey Austin Cook

## CONTACT

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🌐 www.hicey.me

📍 Florida, US

## EDUCATION

Bachelor of Science  
Business Management  
Florida State University  
2016 - 2020

*Minors in Biology and Psychology  
President of Greek Organization*

Bootcamp  
MERN Stack JavaScript  
University of Central Florida  
2021

## SKILLS

- Jira/Confluence
- HTML5
- CSS3
- JavaScript
- React
- Node.js
- Express
- MySQL
- Git
- GraphQL



## EXPERIENCE

### Software Product Specialist

Brandt Information Services | March 2022 - Present

- Reviews requirements & development requests from multiple project teams to assist with user story / requirements development, design, and integration.
- Translates business requirements into technical requirements and serves as an expert of the Go Outdoors system to assist with platform configurations and settings to accommodate client specific business rules.
- Creates Jira Automations to improve timeliness & efficiency across ticketing system.
- Develops wireframes and mockups for new features and assists with the development of new schemas and basic technical scope.

### Corporate Secretary & Accountant

Cook Brothers Inc. | August 2020 - Present

- Saved thousands by reducing administrative and on site job costs without affecting operational functionality.
- Built an onboarding processes to increase training efficiency resulting in more efficient and consistent growth.
- Manage the corporation's cash account, operations account, and monthly statements.

### Product Analyst Intern

PlanSource | July 2020 - August 2020

- Performed market research to assist in product decisions.
- Learned the composition and communication of a product team.
- Learned the security requirements of a SaaS company in the life/health insurance industry