

Todd J. Hickam  
Portland, OR  
[Hickam.T@Outlook.Com](mailto:Hickam.T@Outlook.Com)

## Objective

Obtain front-end web development internship

## Education

### **Portland State University, Portland, OR**

Candidate for B.S. degree in Computer Science 2024

- Minor: Business and Math

### **Portland Community College, Portland, OR**

A.S. – Oregon Transfer Business

## Work Experience

### **All Car Care LLC**

*Manager*

- Consulted the owner on areas of service efficiency, employee management, and profitability
- Increased overall profit margin by 33%, utilizing customer sales and vendor re-pricing strategies

### **Wells Fargo**

*Loss Mitigation / Home Preservation*

*Phone Banker 2*

- Accurately maintained over one-hundred home preservation accounts at various stages of default, requiring strong diligence
- Utilized multiple systems to inform current and new customer inquiries about loan terms, critical dates, and deadlines

### **Elite Converter Resource**

*Owner*

- Constructed a system of re-building domestic and foreign catalytic converter vehicle emission components
- Developed business to business relationships, and new vendor suppliers in the Oregon, Washington, and Florida markets

### **NW Home Lending**

*Owner*

- Established professional relationships with real estate developers, sub-prime lenders, real estate agents and brokers, attorneys, appraisers, and loan officers
- Negotiated short sale foreclosure contracts with various lenders, and negotiated property investments for various clientele

## Awards/Honors

- Presidents List – Portland State University (PSU)
- Presidents List - Portland Community College (PCC)
- Graduated Highest Honors PCC 2020

## **Skills**

- Over a decade of effective leadership, small business operations, customer service, and professional business relations
- Extensive technical writing and communications ability
- Computer Languages: C/C++, Java, JavaScript, Typescript, HTML, CSS
- Frameworks & Libraries: ReactJS, NodeJS, ExpressJS, Webpack, Bootstrap
- Editors: Visual Studio Code, Visual Studio, VIM
- Command Line: Terminal, PowerShell, Command Prompt
- Operating Systems: Microsoft Windows, Linux/UNIX
- Software: Microsoft Office Suite of Products, Adobe