# Todd J. Hickam 1622 S Dogwood St. Cornelius, OR 97113

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# **Objective**

Obtain front-end web development internship

#### Education

### Portland State University, Portland, OR

Candidate for B.S. degree in Computer Science

• Minor: Business and Math

#### Portland Community College, Portland, OR

Associate of Science – Oregon Transfer Business

# **Work Experience**

## All Car Care LLC – Manager

- Consulted the owner on areas of service efficiency, employee management, and profitability
- Increased overall profit margin by 33% during the 8-month tenure, utilizing customer sales and vendor pricing strategies

#### Wells Fargo

Loss Mitigation / Home Preservation

Phone Banker 2

- Accurately maintained over one-hundred home preservation accounts at various stages of default, requiring strong diligence
- Utilized multiple systems to inform current and new customer inquiries about loan terms, critical dates, and deadlines

#### Elite Converter Resource – Owner

- Constructed a system of re-building domestic and foreign catalytic converter vehicle emission components
- Developed business to business relationships, and new vendor suppliers in the Oregon, Washington, and Florida markets

## **NW Home Lending – Owner**

- Established professional relationships with real estate developers, sub-prime lenders, real estate agents and brokers, attorneys, appraisers, and loan officers
- Negotiated short sale foreclosure contracts with various lenders, and negotiated property investments for various clientele

#### Awards/Honors

- Presidents List Portland State University
- Presidents List Portland Community College
- Phi Theta Kappa, International Honor Society

## **Skills**

- 15 years of affective leadership and small business operations
- 20 years of customer service, and professional business relations
- 1 year of math tutoring at Portland Community College across Math 60 to Calculus II
- Extensive technical writing and communications ability
- Computer Languages: C/C++, Java, JavaScript, Typescript, HTML, CSS, SCSS
- Frameworks & Libraries: ReactJS, NodeJS, Webpack
- Editors: Visual Studio Code, VIM
  Command Line: Terminal, PowerShell
- Operating Systems: Microsoft Windows, Linux/Ubuntu
- Software: Microsoft Office Excel, Word, PowerPoint, OneNote, Outlook,

Adobe Acrobat Reader, Adobe Lightroom Classic, Explorer/Edge, Fire

Fox, Google, Propellerhead Reason 10