Todd J. Hickam 1622 S Dogwood St. Cornelius, OR 97113

(503) 593-1094 or Hickam. T@Outlook. Com

Objective

Obtain front-end web development internship

Education

Portland State University, Portland, OR

Candidate for B.S. degree in Computer Science 2024

• Minor: Business and Math

Portland Community College, Portland, OR

A.S. – Oregon Transfer Business

Work Experience

All Car Care LLC

Manager

- Consulted the owner on areas of service efficiency, employee management, and profitability
- Increased overall profit margin by 33%, utilizing customer sales and vendor re-pricing strategies

Wells Fargo

Loss Mitigation / Home Preservation

Phone Banker 2

- Accurately maintained over one-hundred home preservation accounts at various stages of default, requiring strong diligence
- Utilized multiple systems to inform current and new customer inquiries about loan terms, critical dates, and deadlines

Elite Converter Resource

Owner

- Constructed a system of re-building domestic and foreign catalytic converter vehicle emission components
- Developed business to business relationships, and new vendor suppliers in the Oregon, Washington, and Florida markets

NW Home Lending

Owner

- Established professional relationships with real estate developers, sub-prime lenders, real estate agents and brokers, attorneys, appraisers, and loan officers
- Negotiated short sale foreclosure contracts with various lenders, and negotiated property investments for various clientele

Awards/Honors

- Presidents List Portland State University (PSU)
- Presidents List Portland Community College (PCC)
- Graduated Highest Honors PCC 2020

Skills

- Over a decade of effective leadership, small business operations, customer service, and professional business relations
- Extensive technical writing and communications ability

Computer Languages:
Frameworks & Libraries:
C/C++, Java, JavaScript, Typescript, HTML, CSS
ReactJS, NodeJS, ExpressJS, Webpack, Bootstrap

Editors: Visual Studio Code, Visual Studio, VIM
Command Line: Terminal, PowerShell, Command Prompt

• Operating Systems: Microsoft Windows, Linux/UNIX

• Software: Microsoft Office Suite of Products, Adobe