Chad Hicks

Software Engineer

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@chaderick

Education
B.A. Computer Science
Harding University

Technical Expertise
JavaScript, TypeScript
Angular, React, Vue
HTML
CSS, Sass, Less
Node
Grunt, Gulp
Webpack
PHP
Python
Oracle
MySQL
Postgres
Firebase
UI/UX
Accessibility
Responsive Design
CodeIgniter
WordPress
Drupal

Tools
VS Code
Vim
Bash/Fish/Zsh
Git, Github
Heroku
Docker
Vagrant
VirtualBox
Illustrator
Photoshop

Mar - Oct 2021
Customer Success Manager (Technical) at Maestro

Worked with clients of our Loop SaaS product to convey feature requests and bugs to developers. Scripted bulk content management requests using NX, NestJs and Python. Updated roster import scripts. Wrote a custom standalone Angular app to track sales goals for a client. Managed and responded to help desk tickets. Wrote custom database queries to fulfill customer reporting needs (Postgres).

Jan - Aug 2020
Senior Developer at Area 23 (Contract)

Worked on PHP sites built on Laravel and produced dynamic animations using SVG, SCSS, and JavaScript. Created brand-specific websites from Sketch files for product releases.

Oct 2019 - Jan 2020
Software Engineer at Code Pros (Contract)

Updated and maintained several websites built on legacy versions of the PHP framework CodeIgniter. I also participated in front-end development with JavaScript (jQuery), and CSS.

2015 - 2019
Senior Software Engineer at Kipsu

Enhanced and facilitated our hospitality service messaging platform using Knockout (Coffeescript), PHP and MySQL. Produced customized web chat widgets for clients and assisted them with setting up the embed code. Improved integration testing processes with Katalon Studio (Selenium-based).

2014 - 2015
Software Engineer at Calabrio

Rebranded our software according to brand recommendations from outside design/marketing company. Worked with HTML, CSS (SASS), and JavaScript (Dojo) to implement new UI/UX designs. Progressively developed feature enhancements for each new software release.

2013 - 2014
Front End Developer at Media Logic Group

Created a mobile app with a REST API using Ember.js and Phonegap. Collaborated on the development of a new version of Aeris API using Backbone.js.