

# HOPE IDAEWOR

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## EDUCATION

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### Georgia Institute of Technology

Atlanta, Georgia – Expected May 2019  
Masters in Human Computer Interaction

### University of Georgia

Athens, Georgia – May 2015  
Bachelor of Science in Computer Science  
GPA: 3.46/4.00

## SKILLS

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### UX Research

Observational Studies, Usability Tests, Ethnographic Studies, Interviews, Heuristic Evaluations

### UI Design

Prototypes, Wireframes, Storyboarding, Personas

### Languages + Software

Java, C/C++, Python, HTML, CSS, XML, JS,  
Linux/Unix, InVision, Sketch, Adobe CC,  
OmniGraffle, Microsoft Visio, Google Analytics

## EXPERIENCE

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### African Leadership University, User Experience Intern

Pamplemousses, Mauritius / Feb 2017 – Present

- **Develop** and conduct user studies for the evaluation of the Open edX system redesign.
- **Analyze** existing system content and report usability issues and violations.
- **Curate** current and future state user journey maps to guide the redesign.

### Capgemini, Software Consultant

July 2015 – Jan 2017

- **Implemented** Guidewire software on a well-established client by collaborating with cross-functional teams of onshore/offshore developers, business analysts, and software architects.
- **Developed + Debugged** Java/Gosu code, integration touch points, and SOAP web services interactions.
- **Curated** design documents to translate business requirements into technical specifications.

### McBlain Books, User Experience Intern

May 2016 – Dec 2016

- **Conducted** competitor analysis and user surveys to identify redesign opportunities.
- **Produced** sketches and wireframes used to visualize the site design.
- **Designed** hi-fidelity mockups using Photoshop and InVision to visualize user interactions and hotspots.

### Genworth Financial, Intranet Experience Intern

Richmond, Virginia / May 2014 – December 2014

- **Improved** the end user experience and usability of the Intranet directory page.
- **Facilitated** one-on-one interviews and led change management workshops for users.
- **Designed + Developed** final mockups of the intranet interface using Adobe Photoshop and JS

## CERTIFICATES/HONORS

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Guidewire Platform 8.0 Fundamentals – 2015

Genworth Financial, Grace Hopper Fund – 2014

University of Georgia, Dean's List – 2013-2014

## RELEVANT COURSES

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Human Computer Interaction

Software Development

Database Management

Computer Graphics

Systems Programming