

HOPE IDAEWOR

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EDUCATION

University of Georgia

Athens, Georgia – May 2015

Bachelor of Science in Computer Science

GPA: 3.46/4.00

EXPERIENCE

McBlain Books, User Experience Intern

May 2016 – Dec 2016

- **Conducted** competitor analysis and user surveys to identify opportunities for improving the usability of the website.
- **Produced** sketches and wireframes used to visualize the site design.
- **Designed** hi-fidelity mockups using Photoshop and InVision to demonstrate new user interactions and hotspots.

Capgemini, Consultant

July 2015 – Present

- **Implement** Guidewire software on a well-established client by collaborating with cross-functional teams of onshore/offshore developers, business analysts, and software architects.
- **Develop + Debug** Java/Gosu code, and unit test, integration touch points, and SOAP web services that interact with external systems.
- **Curate** design documents to translate business requirements into technical specifications.

Genworth Financial, Intranet Experience Intern

Richmond, Virginia / May 2014 – December 2014

- **Improved** the end user experience and usability of the Intranet directory page.
- **Facilitated** one-on-one interviews and led change management workshops for users.
- **Designed + Developed** final mockups of the intranet interface using Adobe Photoshop and JS

UX Strategy Group, User Experience Intern

Athens, Georgia / January 2013 – May 2013

- **Created** content matrices for the information architecture of the UXSTRAT website.
- **Designed** mockups of the web pages using Adobe Photoshop.
- **Developed + Maintained** site elements using HTML, CSS, and JS.

SKILLS

UX Research

Observational Studies, Usability Tests, Ethnography, Interviews, Heuristic Evaluations

UI Design

Prototypes, Wireframes, Storyboarding, Personas

Languages + Software

Java, C/C++, Bootstrap, Strut, Python, HTML, CSS, XML, JS, Linux/Unix, InVision, Adobe CC, OmniGraffle, Microsoft Visio, Google Analytics

RELEVANT COURSES

Human Computer Interaction
Software Development
Database Management
Computer Graphics
Systems Programming
Computer Theory

CERTIFICATES/HONORS

Guidewire Platform 8.0 Fundamentals – 2015

Genworth Financial, Grace Hopper Fund – 2014

University of Georgia, Dean's List – 2013, 2014