



Greetings from Cusco!

From the beginning of these extraordinary and challenging times, we at Kuoda have been hard at work preparing for the day that we will be able to welcome you to South America!

I would like to detail a few of the different actions we are taking to ensure that when you do arrive, your trip is as smooth and safe as possible:

- Along with the **Safe Travels stamp from the WTTC**, we also have our own set of protocols to be ready for the “new normal” in travel. This is an evolving document which will grow as governments and health organizations put out new recommendations.
- Though we have been **flexible with bookings**, we have increased our flexibility, allowing for any changes you need. This includes more ease in changing dates for COVID-19 related reasons, among other things.
- We will ensure a **meaningful and socially responsible travel experience** for you, as well as for all of the people you meet along the way. We are all in this together.
- We are creating new travel experiences which will focus more on **outdoor visits** to areas that are **less crowded**, ensuring that you get a high-quality travel experience while easily maintaining distance and staying safe.
- Our mission is to provide the best travel experience we can while keeping you as safe as possible. I am confident that we will get through this situation together, and emerge stronger than ever!

We look forward to welcoming you to South America, and traveling with you in our new normal. Until that day comes, stay safe!!