

Nilai Overall Service Quality INDEX FRONTLINER
Triwulan IV 2022

Uraian Cabang	Nilai Overall Triwulan IV 2022**		Rating PEDIG	Nilai Overall Triwulan III 2022**		SELISIH
	Score A	Rank		Score B	Rank	
Utama Bjm	96.69	1	4	93.48	9	↑ 3.21
A. Yani Bjm	96.50	2	4	94.80	7	↑ 1.70
Paringin	96.14	3	4	95.10	5	↑ 1.04
Martapura	94.73	4	3	94.40	8	↑ 0.33
Jakarta	94.70	5	3	95.05	6	↓ -0.35
Amuntai	94.15	6	3	87.12	16	↑ 7.03
Pelaihari	94.10	7	3	86.67	17	↑ 7.43
Tanjung	93.98	8	3	95.59	2	↓ -1.61
Banjarbaru	93.85	9	3	90.60	15	↑ 3.25
Syariah Bjm	93.75	10	3	91.95	14	↑ 1.80
Rantau	93.73	11	3	95.25	4	↓ -1.52
Kandangan	92.81	12	2	95.33	3	↓ -2.52
Syariah Kdg	92.80	13	2	93.05	10	↓ -0.25
Marabahan	92.47	14	2	92.55	12	↓ -0.08
Kotabaru	90.06	15	1	92.06	13	↓ -2.00
Batulicin	86.40	16	1	93.01	11	↓ -6.61
Barabai	84.67	17	1	95.88	1	↓ -11.22
Rata - Rata	93.03		3	93.05		↓ -0.02

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