

Accounting errors across the portal and app

Order: 2048 delivery

- Items 3
- The Whole Nine Yards
- A Piece of Cake
- A Whole Bag of Tricks
- With Delivery, Tax = **4.17**

HOWEVER:

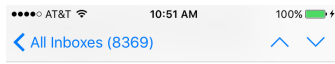
- **App ran charge of 3.09**
- **Charge appeared on statement as 3.09**
- **Appeared in portal as more than one total across the portal.**

User My Treats Folder

1) App shows charge for this delivery order of 3.09

Transaction Details

Portal calculates order as 3.17 even though the itemized totals + tax = 4.17



Hi Treatmo Treats,

You received a delivery order.

Order details:

Product: 1 The Whole Nine Yards

1 A Piece of Cake

1 A Whole Bag of Tricks

Total: \$3.09

Order Date: 10/21/2016

Delivery Details:

Delivery option selected: 3 Hours

Delivery Charge: \$1

Name: ss mm

Address:

nn,

nn,nn nn

Contact no: 9172924282

Email: azeffy@gmail.com

Notes: Test :)



Treatmo Treats 10/21/16
1 The Whole Nine Yards, 1 A Piece of Cake, 1 A...
\$3.09

Treatmo Voucher : TM2048

Purchase Date : 10/21/2016 08:54 AM
Payment Status : Pending
Treat Validated : 10/21/2016
Payment From : Treatmo Family

Recipient

Name : Treatmo Family
Email : anna@treatmo.com

Delivery Detail

Name : Treatmo Family
Email : anna@treatmo.com
Address : nn, nn, nn nn

Transaction Details

Product	Price	Quantity	Total
The Whole Nine Yards	\$1.00	1	\$1.00
A Piece of Cake	\$1.00	1	\$1.00
A Whole Bag of Tricks	\$1.00	1	\$1.00
Subtotal			\$3.00
Shipping/Delivery			\$1.00
Tax (8.70%)			\$0.17
Tip (0%)			\$0.00
Total			\$3.09
Gross			\$3.09
Treatmo Fee			\$0.00
Net			\$3.09

Refund History

No.	Amount
No refund yet.	

SHIPPING/DELIVERY/PICK UP CHECKOUT FLOW

Modify Form

- Modify form presents a bill that appears as if it has been modified already but it has not.

Total (after subtotal, shipping/delivery/tax)

=

4.17 not 3.09. Secondly, there isn't a New Total at this time.

Voucher Page vs Account Page

- 1) Voucher page shows total of \$4.26 (????)
- 2) Account page shows total of \$4.17

Modify Order

TM2048

FULL / PARTIAL REFUND

Full Refund

Partial Refund

Refund

OR

MODIFY ORDER

	Price(\$)	Quantity
Items The Whole Nine Yards	1.00	1
A Piece of Cake	1.00	1
A Whole Bag of Tricks	1.00	1
Sub Total	3.00	
Shipping / Delivery	1.00	
Tax (8.70%)	0.17	
Original Total	3.09	
New Total	4.17	
Total Refund	\$0.00	

Cancel

GO

Note : Under Terms Of Services

Treatmo Voucher	Date Redeemed	Time	Customer	Shipping / Delivery	Refund	Amount Refunded	Total	Server
TM2048	10/20/2016	8:54 am	Treatmo F.	🚗			\$4.26	

50 records per page

Search:

Treatmo Voucher	Date Purchased	Shipping/Delivery	Refund	Amount Refunded	Discount	Gross	Treatmo Fee	Net	Order Status	Action	Server
TM2048	10/21/2016	🚗			- \$0.00	\$4.17	\$0.00	\$4.17	Validated	Processing	

SHIPPING RULE: MINIMUM QUANTITY 5.00 with selection 90 min for 1.00

2 SHIPPING RULES

	Shipping Rule	Rule Description *	Shipping Fee *	Shipping Method & Time *
<div>Save</div> <div>Delete</div>	<div>Order Minimum Cart Quantity (#)</div>	<div>5.00</div>	<div>1.00</div>	<div>90 Minutes</div>

If customer is below minimum when adding shipping option, customer needs an alert and cannot checkout until minimum is met for specified option (shipping OR delivery)

The cart needs to alert customer to minimum requirement
Either by
Minimum order for shipping \$0.00 (dollar value)
OR
Minimum order for shipping [#] (quantity)