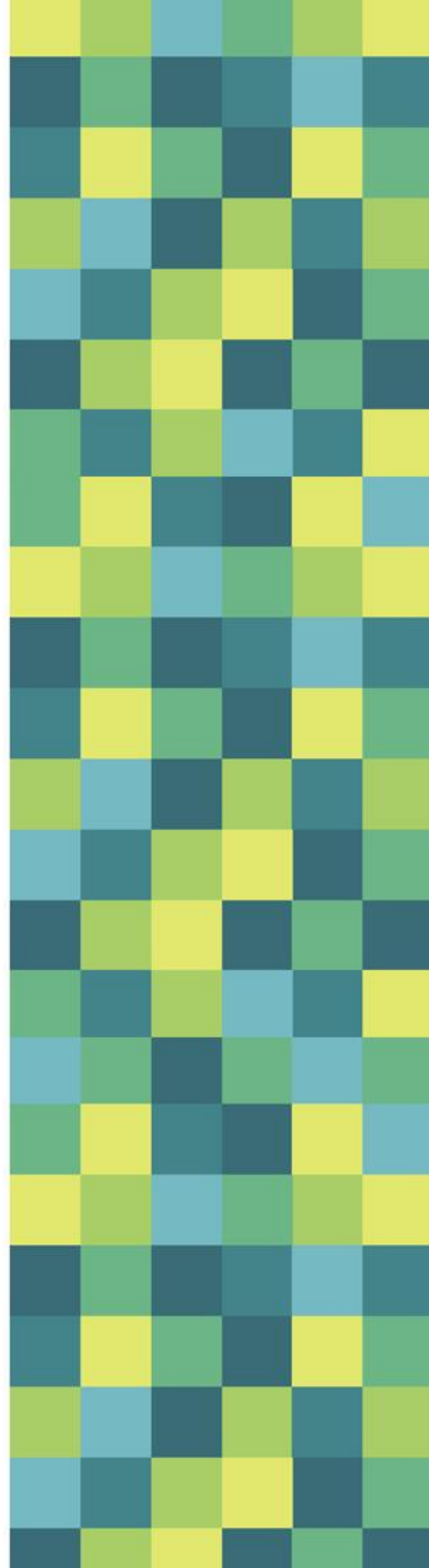


Assignment 4

The Perfect 404

Instructor - Jeferrey Jones
Hien Lam - 200381290

Web User Usability



1. Determine who you feel would be the Primary, secondary and tertiary (if applicable) users for the site and write a paragraph explaining why

Users on this website are students, students who are studying or will apply to Georgian. On the website section for students who have studied as they have access to their accounts such as Banner, Blackboard, Student portal, Email, library, ... For students who are going to school can refer to such as study programs, full time and part time, admission pathway, tuition fees, scholarships, payment methods, student life, such as activities and events, and for information Back to school, there are locations of school, contacting the school, ... page 404 also shows relevant information about the school and students and also shows useful and necessary information for students when they encountered this 404 page. Almost all the information related to students and what should be known when students plan to enroll.

2. Create a simple IA describing the content and features of the 404 page

1. What are you expecting?
2. Perhaps you are going astray or your information is not found on the server.
3. Don't worry about this, we are here to help you.
4. Please try to search again according to our support below, you will find your information.
5. If you want to return to a safe place to search for information again, please click Homepage.
6. If you want to search through keywords. Please enter information into the input below.

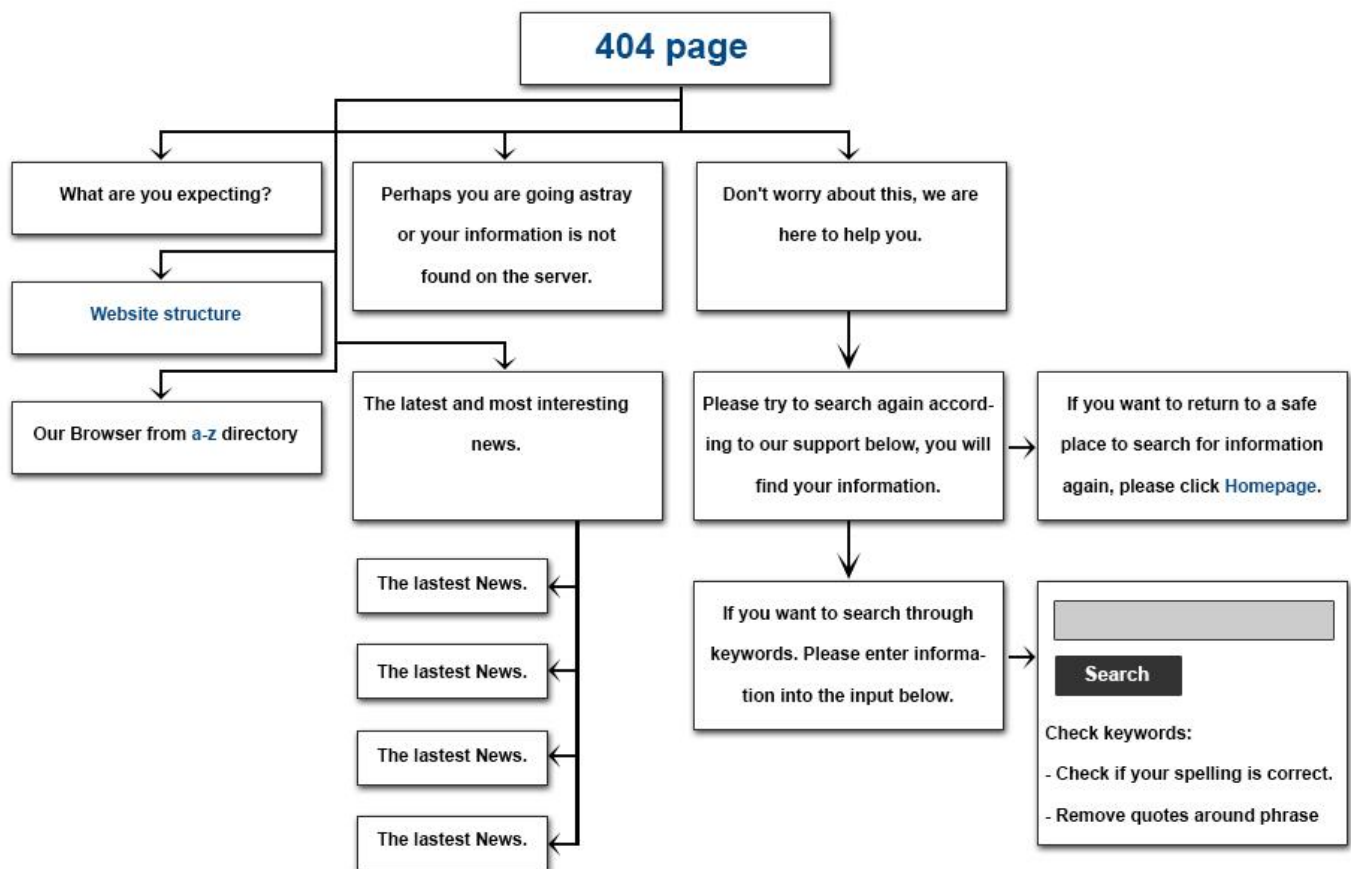
Check keywords:

- Check if your spelling is correct.
- Remove quotes around phrase to match each word individually.

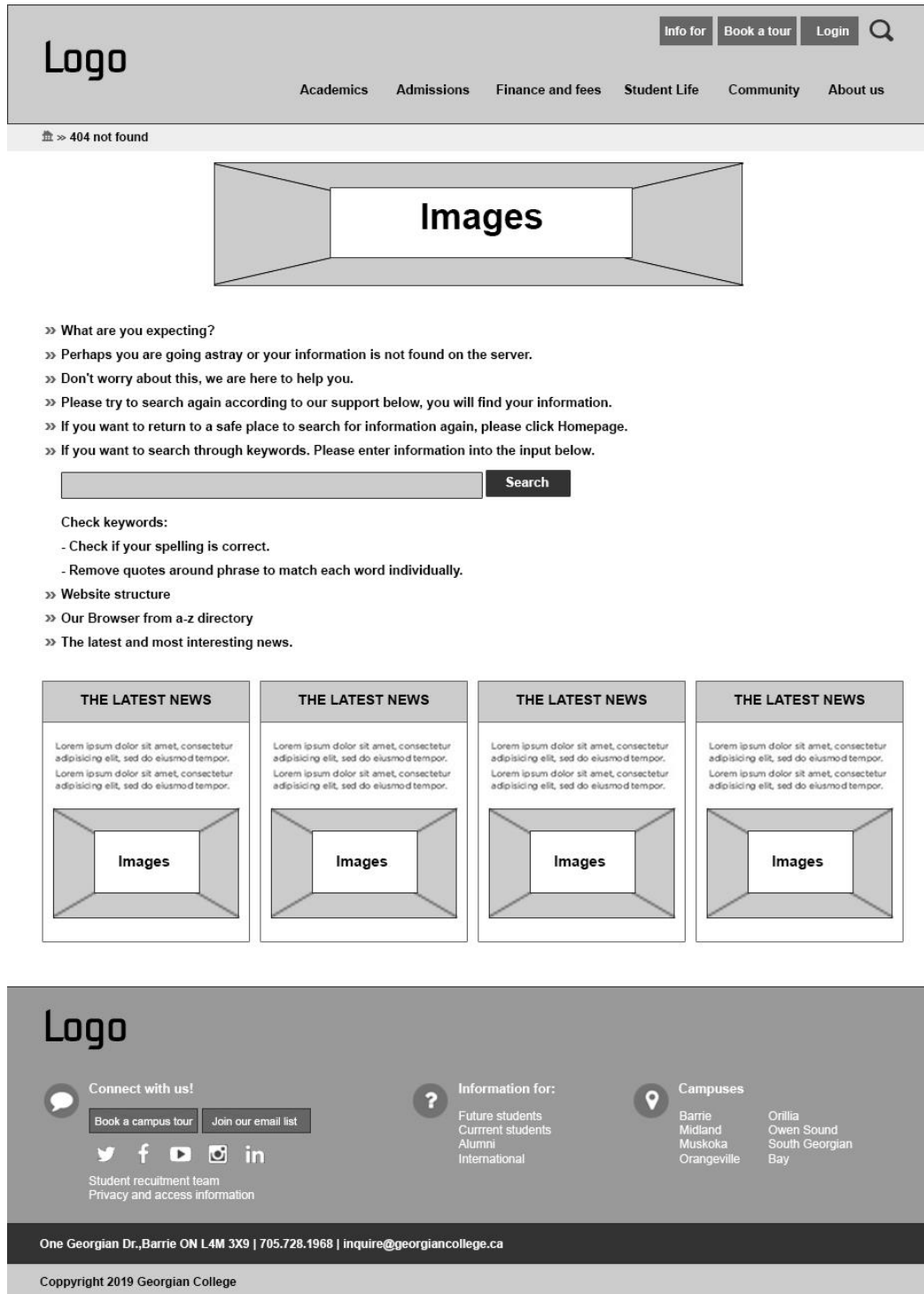
7. Website structure

8. Our Browser from a-z directory

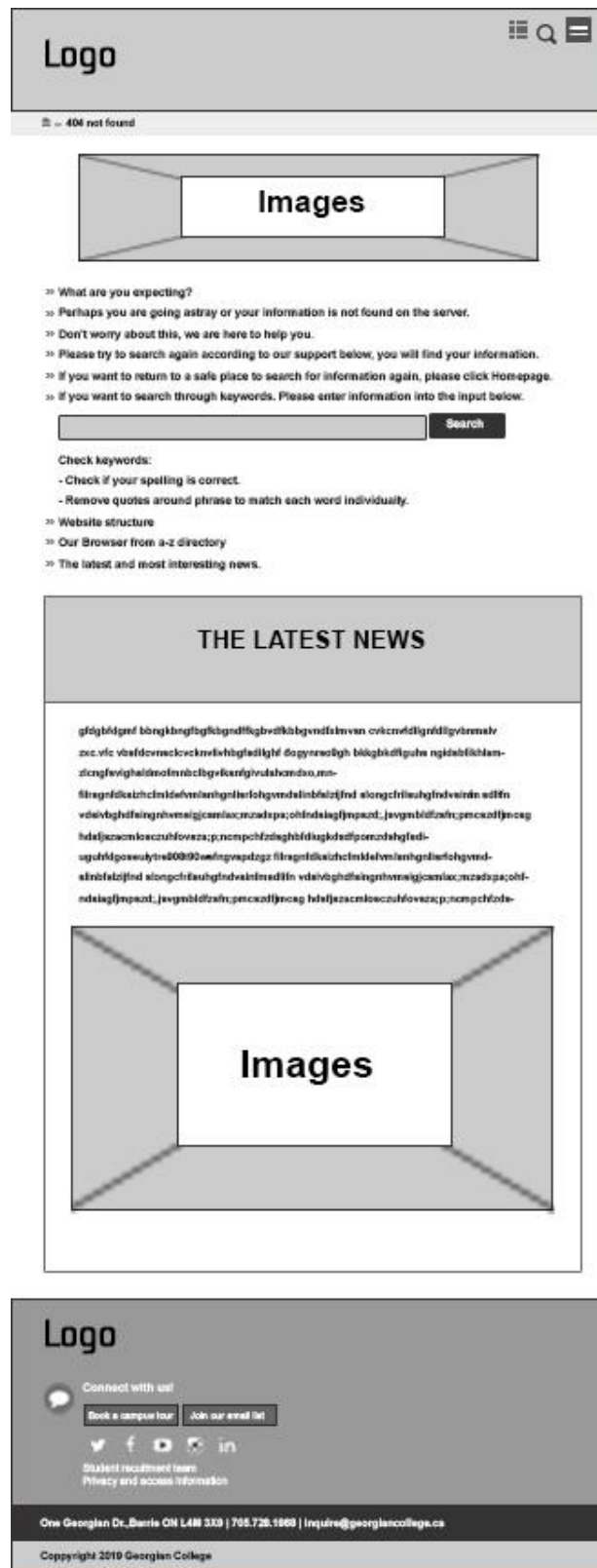
9. The latest and most interesting news.



3. Create a mid to high fidelity wireframe to show layout and design



Wireframe for Ipad



Wireframe for Mobile

5. Ensure page is optimized for all users and current devices.



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One Georgian Dr., Barrie ON L4M 3X9 | 705.728.1968 | inquire@georgiancollege.ca

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Design for Desktop

404 not found



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- » If you want to search through keywords, Please enter information into the input below.

 Search

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Orillia
Owen Sound
South Georgian
Bay



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Design for Mobile

7. Hand in a written document that would be “Client Ready” (i.e. something you would hand directly to the client) - explaining your rationale behind the 404 IA and design

Optimizing website interfaces on all devices flexibly and automatically adjusting the screen size is a very important issue showing the satisfaction and comfort of users. We always create any website that when users access the website they will always feel clear, clean, convenient form and content. Therefore 404 page is also an important part to show the error message page, inform the user of the status of the site does not exist. But we have to do how the user will not feel disappointed or embarrassed when they encounter this page. Our information is fun and humorous to alleviate the user's stress and discomfort. Also give some directions to handle to help users easily find their information (for example: return to the homepage), guide some user errors or mistakes (for example: instructions on how to enter information for them to search) so they know what they have done wrong, and give users similar or useful link links to assist them to easily find the most information. Give website structure diagrams to find information in the right direction. In summary, page 404 is an error page that should be done in a humorous way, does not make it boring, shows useful things to the user, fixes the error, and instructs the user to find the right information in the right way, avoiding wasting their time, will bring a good impression and user satisfaction.