



Alliance with FPT Education

FPT ACADEMY INTERNATIONAL

FPT – APTECH COMPUTER
EDUCATION

COURIEREXPRESS PROJECT

GUIDE DOCUMENT

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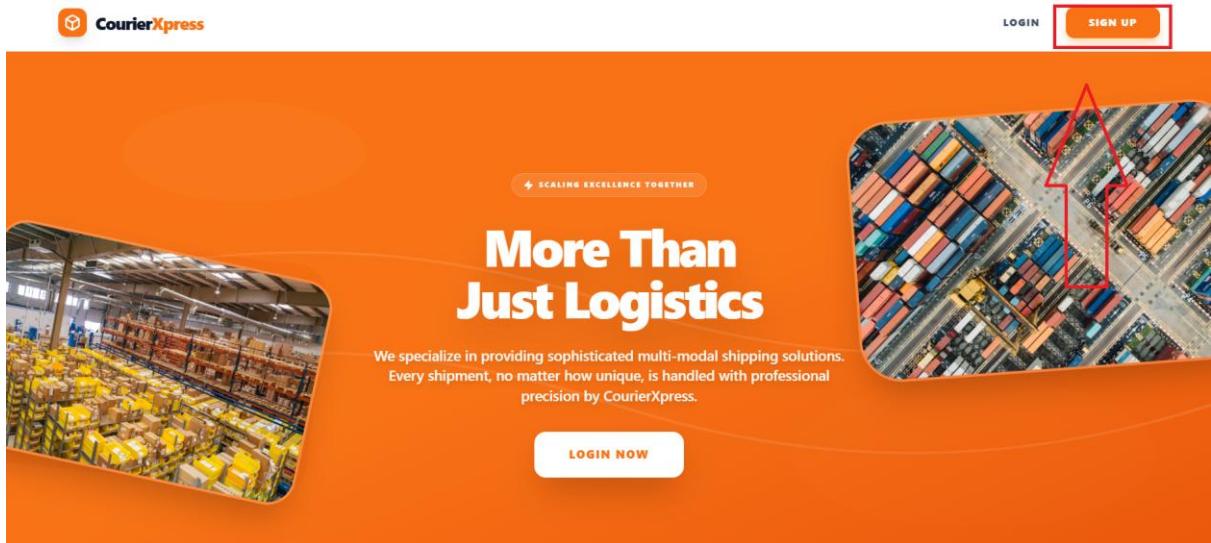
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1. REGISTRATION & LOGIN

1.1. Registration

- Step 1: Access the **cousrierxpress** website and click "Register Now".



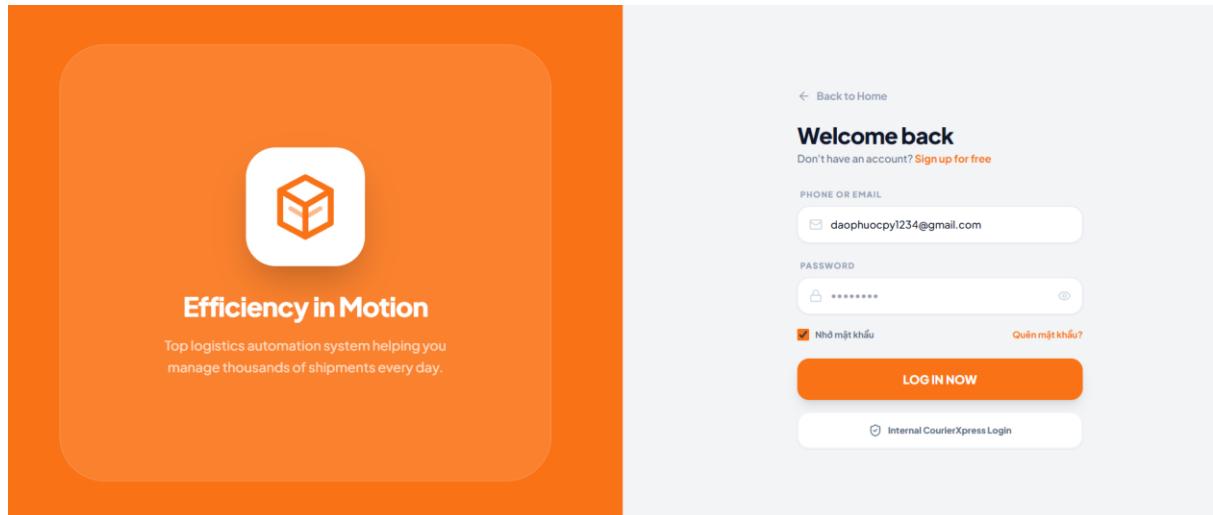
- Step 2: Fill in your Full Name, Phone/Email, and Password.

A screenshot of the CourierXpress account creation form. The form is titled "Create new account" and includes fields for "FULL NAME" (filled with "Dao Nguyen Phuoc"), "PHONE OR EMAIL" (filled with "daophuocpy1234@gmail.com"), "PASSWORD" (filled with "Kain1234444"), and "CONFIRM PASSWORD" (filled with "*****"). There are "Back to Home" and "REGISTER NOW" buttons at the top and bottom respectively.

- Step 3: Confirm password to complete the process.

1.2. Login

- 1.2.1. **User Login:** Fill your email/phonenumber and password.



- 1.2.2. **Staff Login:** Access with your unique email.

2. DASHBOARD (OVERVIEW)

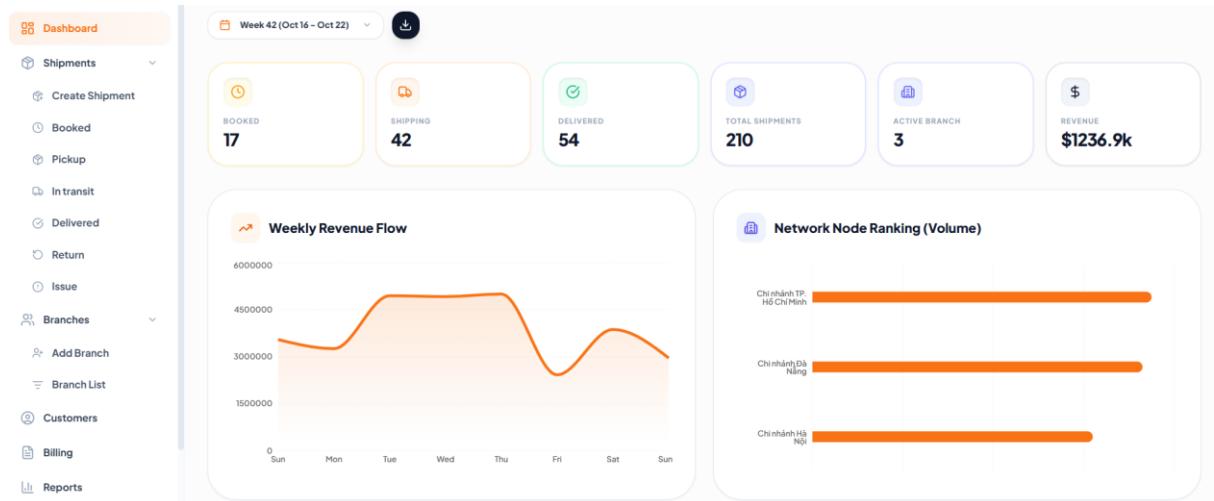
This section provides a summary of your business performance.how much money the business is making throughout the week.

2.1. Weekly Revenue Flow

Show how much money the business is making throughout the week.

2.2. Network Node Ranking (Volume)

Identify which parts of your logistics network are the busiest.

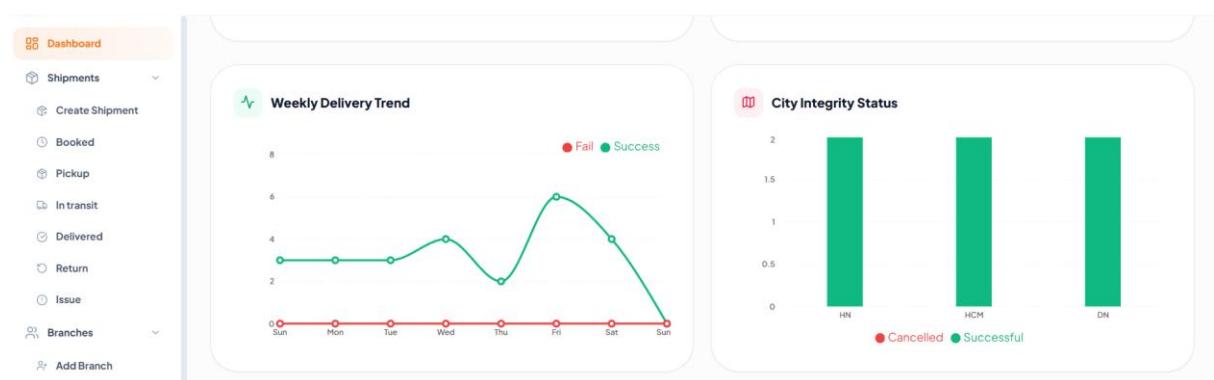


2.3. Weekly Delivery Trend

Provides a visual analytics tool to monitor the operational efficiency of the delivery network over a 7-day period.

2.4. City Integrity Status

Measure the operational "health" and reliability of the delivery network within specific cities or provinces.

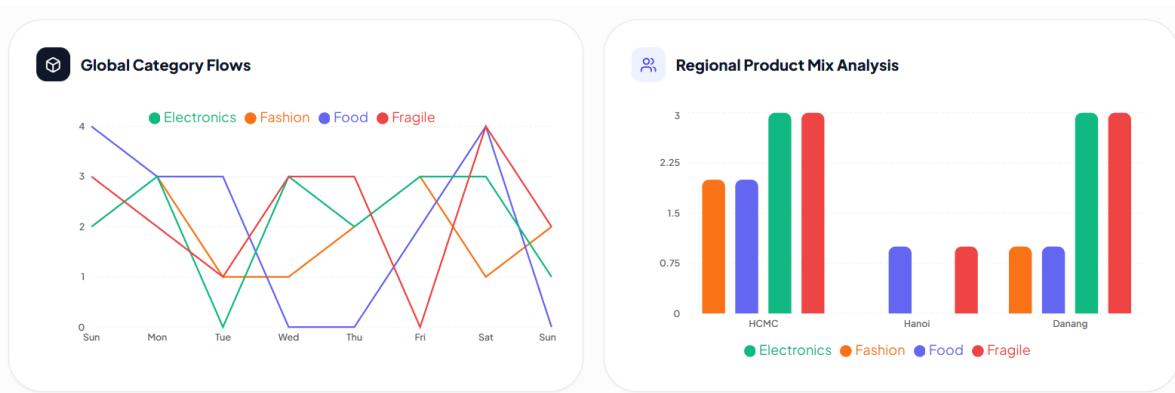


2.5. Global Category Flows

Categorizes all shipments into specific types (e.g., Electronics, Fashion, Food, Document) and tracks their movement across the global network.

2.6. Regional Product Mix Analysis

Provides a cross-analysis between geographical regions and the types of products being shipped. It identifies the dominant product categories in specific area



3. SHIPMENT MANAGEMENT

3.1. Create Shipment

Order information

Sender	Receiver	
Sender name	Receiver name	
Phone number	Phone number	
Detailed address	Detailed address	
Select province/city	Select province/city	
Select district	Select district	
Select ward	Select ward	
Select service type	mm/dd/yyyy	Select pickup slot
Select payment method	No viewing	Notes (optional)

Items + Add item

- **Step 1: Fill Sender information to identify where the package is coming from**
- Sender**

Sender name
Phone number
Detailed address
Select province/city
Select district
Select ward

- **Step 2:** Fill **Receiver information** to identify the receiver. This includes the Full Name, Phone Number, and exact Delivery Address

Receiver

Receiver name
Phone number
Detailed address
Select province/city
Select district
Select ward

- **Step 3:** Select **Type of Service** to define the speed and cost of delivery.

Select service type

- **Step 4:** Select **Cargo** to describe the physical properties of the item.

Select pickup slot

- **Step 5:** Select **Date** to schedule the pickup or departure.

mm/dd/yyyy	calendar icon
------------	---------------

- **Step 6:** Select **Cargo inspection policy** to set the rules for the recipient upon delivery.

No viewing

- **Step 7:** Select **Payment method** to determine how the shipping fee and the item's value (COD) are settled.

Select payment method

- **Step 8:** (Optional) Leave a comment to provide special instructions to the courier

Notes (optional)

or the sorting staff.

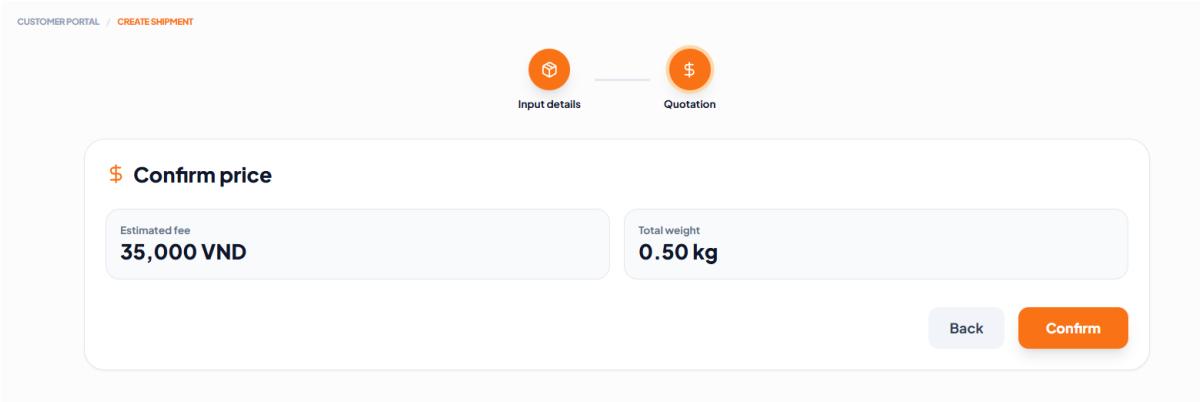
- **Step 9:** After you fill necessary detail, you can **Add Item** and you have to declare the detail of the item. **Upload image** is optional

Items
+ Add Item

Item #1		
ITEM NAME	WEIGHT (G)	DECLARED VALUE (VND)
Sách Lập Trình Nâng Cao	500	150000
LENGTH (CM)	WIDTH (CM)	HEIGHT (CM)
20	15	5
Stationery and small office equipment <div style="float: right;">▼</div>		
<input type="button" value="Upload images"/> Max 4 images per item		

Continue

- **Step 10:** Click at Continue, then you will receive quotation. Click at confirm and we are good to go



3.2. Shipment Statuses

- **Booked:** Order created and awaiting pickup. To identify where the package is coming from

Booked Shipments									
Booked			Assign branch		Schedule pickup				
FILTERS ▾									
TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status	
CX-0000100210 ID: 210	3	Motorbike	239 Phố Điện Biên Phủ, Quận ...	802 Ngõ Lê Lợi, Quận Hoàn Ki... ID: 210	26.03kg	96.00x37.00x59.00 cm	\$184.70	PRICE ESTIMATED	
CX-0000100059 ID: 59	2	5-ton Truck	980 Phố Hoàng Diệu, Quận Ho... ID: 59	947 Ngõ Nguyễn Huệ, Quận B... ID: 59	37.28kg	15.00x57.00x36.00 cm	\$170.83	BOOKED	
CX-0000100248 ID: 248	1	5-ton Truck	178 Ngõ Điện Biên Phủ, Quận 3... ID: 248	72 Hẻm Lý Thường Kiệt, Quận ... ID: 248	40.81kg	60.00x38.00x32.00 cm	\$111.43	PRICE ESTIMATED	

Booked Shipments

[Booked](#)[Assign branch](#)[Schedule pickup](#)[FILTERS](#)[Reset All](#)

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100291 ID: 291	2	5-ton Truck	407 Đường Lê Lợi, Quận Hải C... Hà Nội, Việt Nam	825 Hẻm Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	2.60kg	41.00 x 58.00 x 43.00 cm	\$126.62	BRANCH ASSIGNED
CX-0000100320 ID: 320	1	5-ton Truck	162 Đường Lý Thường Kiệt, Qu... Hà Nội, Việt Nam	494 Phố Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	22.15kg	31.00 x 45.00 x 17.00 cm	\$3.79	BRANCH ASSIGNED
CX-0000100293 ID: 293	3	Motorbike	528 Hẻm Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	431 Đường Võ Văn Tân, Quận ... Hà Nội, Việt Nam	3.46kg	21.00 x 11.00 x 46.00 cm	\$196.67	BRANCH ASSIGNED

Booked Shipments

[Booked](#)[Assign branch](#)[Schedule pickup](#)[FILTERS](#)[Reset All](#)

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100353 ID: 353	2	2.5-ton Truck	693 Ngõ Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	132 Phố Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	28.37kg	42.00 x 30.00 x 18.00 cm	\$150.39	PICKUP SCHEDULED
CX-0000100386 ID: 386	1	5-ton Truck	534 Ngõ Lê Duẩn, Quận 1, Hà ... Nội, Việt Nam	181 Ngõ Trần Hưng Đạo, Quận... Hà Nội, Việt Nam	46.88kg	48.00 x 20.00 x 41.00 cm	\$49.91	PICKUP SCHEDULED
CX-0000100410 ID: 410	3	3.5-ton Truck	185 Hẻm Lê Lợi, Quận 2, Việt ... Nội, Việt Nam	328 Phố Nguyễn Huệ, Quận 3... Hà Nội, Việt Nam	31.12kg	70.00 x 73.00 x 11.00 cm	\$80.71	PICKUP SCHEDULED

- **Pick Up:** Courier has successfully collected the parcel.

ADMIN PORTAL / PICKUP SHIPMENTS

Pickup Shipments

Set On The Way Pickup Check Item Check Price Payment Confirm Pickup Complete

FILTERS Reset All

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100442 ID: 442	2	5-ton Truck	600 Hẻm Điện Biên Phủ, Quận ...	807 Phố Hoàng Diệu, Quận Ba ...	30.30kg	93.00x33.00x58.00 cm	\$NaN	ON THE WAY PICKUP
CX-0000100468 ID: 468	1	Motorbike	834 Hẻm Trần Hưng Đạo, Quận ...	763 Đường Lê Duẩn, Quận Ba ...	40.43kg	44.00x14.00x25.00 cm	\$NaN	ON THE WAY PICKUP
CX-0000100458 ID: 458	1	3.5-ton Truck	321 Phố Lê Duẩn, Quận Hải Ch... ...n, Thành Phố Hồ Chí Minh, Việt Nam	410 Phố Trần Hưng Đạo, Quận ...	24.94kg	85.00x76.00x49.00 cm	\$NaN	ON THE WAY PICKUP

Pickup Shipments

Set On The Way Pickup Check Item Check Price Payment Confirm Pickup Complete

FILTERS Reset All

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100606 ID: 606	1	2.5-ton Truck	576 Đường Điện Biên Phủ, Quận ...	788 Hẻm Lê Lợi, Quận Ba Đình, ...	29.72kg	83.93x80.66x18.53 cm	\$NaN	VERIFIED ITEM
CX-0000100690 ID: 690	2	2.5-ton Truck	891 Đường Trần Hưng Đạo, Quận ...	636 Đường Nguyễn Huệ, Quận ...	47.46kg	21.34x47.53x34.92 cm	\$NaN	ADJUST ITEM
CX-0000100625 ID: 625	2	2.5-ton Truck	52 Hẻm Trần Hưng Đạo, Quận H... ...n, Thành Phố Hồ Chí Minh, Việt Nam	830 Ngõ Lý Thường Kiệt, Quận ...	18.46kg	66.24x63.36x42.24 cm	\$NaN	VERIFIED ITEM

Pickup Shipments

[Set On The Way Pickup](#)[Check Item](#)[\\$ Check Price](#)[Payment Confirm](#)[Pickup Complete](#)

FILTERS ▾

[Reset All](#)

Tracking ID

Branch

[All Branches](#)

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100786 ID: 786	3	3.5-ton Truck	983 Ngõ Trần Hưng Đạo, Quận ...	243 Phố Trần Hưng Đạo, Quận ...	47.63kg	29.10 x 34.92 x 12.61 cm	\$NaN	CONFIRMED PRICE
CX-0000100772 ID: 772	3	Motorbike	646 Đường Nguyễn Huệ, Quận ...	324 Phố Lê Lợi, Quận Ba Đình, ...	40.06kg	65.34 x 56.43 x 43.56 cm	\$NaN	CONFIRMED PRICE
CX-0000100728 ID: 728	1	2.5-ton Truck	650 Đường Lê Lợi, Quận Hoàn ...	53 Đường Trần Hưng Đạo, Quận ...	15.17kg	88.58 x 71.07 x 44.29 cm	\$NaN	CONFIRMED PRICE

Pickup Shipments

[Set On The Way Pickup](#)[Check Item](#)[\\$ Check Price](#)[Payment Confirm](#)[Pickup Complete](#)

FILTERS ▾

[Reset All](#)

Tracking ID

Branch

[All Branches](#)

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000100922 ID: 922	1	Motorbike	846 Ngõ Lý Thường Kiệt, Quận ...	519 Hẻm Lê Lợi, Quận 3, Việt N...	58.42kg	46.20 x 28.35 x 29.40 cm	\$NaN	PENDING PAYMENT
CX-0000101176 ID: 1176	1	Motorbike	188 Phố Hoàng Diệu, Quận 2, H...	485 Hẻm Lê Duẩn, Quận Hải C...	16.59kg	50.47 x 52.53 x 6.18 cm	\$NaN	CONFIRM PAYMENT
CX-0000100971 ID: 971	2	Motorbike	70 Hẻm Lý Thường Kiệt, Quận ...	273 Phố Điện Biên Phủ, Quận 1, ...	10.52kg	92.22 x 66.78 x 9.54 cm	\$NaN	PENDING PAYMENT

Pickup Shipments

[Set On The Way Pickup](#)[Check Item](#)[\\$ Check Price](#)[Payment Confirm](#)[Pickup Complete](#)

FILTERS ▾

[Reset All](#)

Tracking ID

Branch

[All Branches](#)

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	Fee	Status
CX-0000101313 ID: 1313	2	3.5-ton Truck	805 Đường Lý Thường Kiệt, Qu... ID: 1313	170 Phố Điện Biên Phủ, Quận 2...	46.86kg	10.00 x 15.00 x 36.00 cm	\$NaN	PICKUP COMPLETE
CX-0000101245 ID: 1245	3	5-ton Truck	374 Phố Lý Thường Kiệt, Quận ... ID: 1245	148 Phố Điện Biên Phủ, Quận H...	48.13kg	85.00 x 56.00 x 59.00 cm	\$NaN	PICKUP COMPLETE
CX-0000101241 ID: 1241	2	Motorbike	119 Đường Điện Biên Phủ, Quận ... ID: 1241	66 Ngõ Nguyễn Huệ, Quận 2, V...	34.26kg	10.00 x 80.00 x 23.00 cm	\$NaN	PICKUP COMPLETE

- **In Transit:** Parcel is moving through the network centers.

ADMIN PORTAL / IN-TRANSIT SHIPMENTS

In-transit Shipments

📍 In origin warehouse 📍 In transit 📍 In destination warehouse 📍 Out for delivery

FILTERS Reset All

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101475 ID: 1475	1	Motorbike	897 Hẻm Trần Hưng Đạo, Quận 1, Hồ Chí Minh, Việt Nam	217 Đường Điện Biên Phủ, Quận 1, Hồ Chí Minh, Việt Nam	31.56kg	30.38 x 20.58 x 43.12 cm	\$12.44 ONLINE	IN ORIGIN WAREHOUSE
CX-0000101400 ID: 1400	1	2.5-ton Truck	708 Hẻm Lý Thường Kiệt, Quận 1, Hồ Chí Minh, Việt Nam	530 Hẻm Lê Duẩn, Quận Ba Đình, Hà Nội, Việt Nam	50.06kg	85.49 x 78.28 x 14.42 cm	\$19.10 ONLINE	IN ORIGIN WAREHOUSE
CX-0000101410 ID: 1410	3	2.5-ton Truck	993 Hẻm Lê Duẩn, Quận Hải Cảng, TP. Cà Mau, Cà Mau, Việt Nam	562 Đường Điện Biên Phủ, Quận 1, Hồ Chí Minh, Việt Nam	29.32kg	34.92 x 14.55 x 51.41 cm	\$11.64 CASH	IN ORIGIN WAREHOUSE

ADMIN PORTAL / IN-TRANSIT SHIPMENTS

In-transit Shipments

📍 In origin warehouse 📍 In transit 📍 In destination warehouse 📍 Out for delivery

FILTERS Reset All

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101581 ID: 1581	1	3.5-ton Truck	144 Phố Lê Lợi, Quận Ba Đình, Hà Nội, Việt Nam	436 Hẻm Nguyễn Huệ, Quận Ba Đình, Hà Nội, Việt Nam	56.80kg	59.40 x 12.96 x 51.84 cm	\$21.53 ONLINE	IN TRANSIT
CX-0000101626 ID: 1626	2	2.5-ton Truck	469 Phố Lê Duẩn, Quận 2, Thành phố Hồ Chí Minh, Việt Nam	99 Phố Võ Văn Tần, Quận 3, Thành phố Hồ Chí Minh, Việt Nam	3.64kg	71.40 x 35.70 x 42.00 cm	\$2.39 ONLINE	IN TRANSIT
CX-0000101531 ID: 1531	1	2.5-ton Truck	84 Đường Hoàng Diệu, Quận Ba Đình, Hà Nội, Việt Nam	397 Hẻm Lê Duẩn, Quận Hoàn Kiếm, Hà Nội, Việt Nam	21.55kg	43.46 x 54.06 x 20.14 cm	\$13.26 CASH	IN TRANSIT

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS ^

Reset All

Tracking ID

Branch

CX-88...

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101695 ID: 1695	2	5-ton Truck	546 Đường Nguyễn Huệ, Quận...	507 Ngõ Võ Văn Tần, Quận 1, V...	27.22kg	95.70 x 33.00 x 26.40 cm	\$10.88 CASH	IN DEST WAREHOUSE
CX-0000101680 ID: 1680	2	2.5-ton Truck	592 Hẻm Võ Văn Tần, Quận 2, ...	405 Ngõ Lê Lợi, Quận 1, Đà Nẵ...	55.70kg	86.45 x 66.50 x 29.45 cm	\$44.02 CASH	IN DEST WAREHOUSE
CX-0000101733 ID: 1733	1	2.5-ton Truck	246 Phố Lê Lợi, Quận 1, Việt N...	249 Phố Điện Biên Phủ, Quận 2...	55.45kg	12.00 x 31.00 x 41.00 cm	\$21.04 CASH	IN DEST WAREHOUSE

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS ^

Reset All

Tracking ID

Branch

CX-88...

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101809 ID: 1809	3	Motorbike	90 Đường Võ Văn Tần, Quận 1, ...	716 Đường Lý Thường Kiệt, Qu...	44.25kg	85.44 x 48.00 x 29.76 cm	\$17.01 ONLINE	OUT FOR DELIVERY
CX-0000101786 ID: 1786	2	5-ton Truck	759 Đường Trần Hưng Đạo, Qu...	275 Đường Võ Văn Tần, Quận B...	12.44kg	13.65 x 25.20 x 15.75 cm	\$7.72 ONLINE	OUT FOR DELIVERY
CX-0000101799 ID: 1799	2	2.5-ton Truck	458 Ngõ Lê Lợi, Quận Hoàn Kiếm...	768 Đường Nguyễn Huệ, Quận ...	40.92kg	48.96 x 74.46 x 19.38 cm	\$17.13 CASH	OUT FOR DELIVERY

- **Delivered:** Parcel successfully handed over to the recipient.

ADMIN PORTAL / DELIVERED SHIPMENTS

Delivered Shipments

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101989 ID: 1989	1	3.5-ton Truck	932 Đường Lý Thường Kiệt, Quận...	318 Phố Lý Thường Kiệt, Quận 1, V...	2.92kg	68.00 x 37.00 x 33.00 cm	\$2.13 CASH	DELIVERED
CX-0000101883 ID: 1883	1	3.5-ton Truck	205 Phố Hoàng Diệu, Quận 1, Vi...	243 Hẻm Lý Thường Kiệt, Quận ...	18.11kg	31.80 x 37.10 x 38.16 cm	\$7.60 CASH	DELIVERED
CX-0000102221 ID: 2221	3	5-ton Truck	332 Ngõ Hoàng Diệu, Quận 3, Vi...	976 Đường Trần Hưng Đạo, Quận...	35.91kg	42.12 x 60.48 x 6.48 cm	\$21.01 ONLINE	DELIVERED

ADMIN PORTAL / DELIVERED SHIPMENTS

Delivered Shipments

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102379 ID: 2379	2	5-ton Truck	42 Đường Võ Văn Tần, Quận 2, TP. H...	140 Phố Nguyễn Huệ, Quận Ba Đình, ...	1.31kg	104.94 x 24.38 x 55.12 cm	\$2.15 ONLINE	DELIVERED
CX-0000102467 ID: 2467	2	Motorbike	262 Đường Nguyễn Huệ, Quận 2, Việt...	324 Phố Lý Thường Kiệt, Quận 1, Việt...	18.00kg	10.78 x 67.62 x 23.52 cm	\$7.56 ONLINE	DELIVERED
CX-0000102604 ID: 2604	3	Motorbike	71 Ngõ Hoàng Diệu, Quận 1, Việt Nam	330 Ngõ Lý Thường Kiệt, Quận Ba Đì...	6.52kg	37.45 x 62.06 x 62.06 cm	\$3.43 ONLINE	DELIVERED

ADMIN PORTAL / DELIVERED SHIPMENTS

Delivered Shipments

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	
CX-0000102379 ID: 2379	2	5-ton Truck	42 Đường Võ Văn Tần, Quận 2, TP. H...	140 Phố Nguyễn Huệ, Quận Ba Đình, ...	1.31kg	104.94 x 24.38 x 55.12 cm	\$2.15 ONLINE	DELIVERED
CX-0000102467 ID: 2467	2	Motorbike	262 Đường Nguyễn Huệ, Quận 2, Việt...	324 Phố Lý Thường Kiệt, Quận 1, Việt...	18.00kg	10.78 x 67.62 x 23.52 cm	\$7.56 ONLINE	DELIVERED
CX-0000102604 ID: 2604	3	Motorbike	71 Ngõ Hoàng Diệu, Quận 1, Việt Nam	330 Ngõ Lý Thường Kiệt, Quận Ba Đì...	6.52kg	37.45 x 62.06 x 62.06 cm	\$3.43 ONLINE	DELIVERED

- **Return:** Order is being sent back to the sender.

Return Shipments												
Created return			In transit return				Completed return					
FILTERS Reset All												
Tracking ID <input type="text" value="CX-BB..."/>					Branch All Branches							
Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status	Actions			
CX-0000102643 ID: 2643	1	Motorbike	51 Ngõ Trần Hưng Đạo, Quận 3, H...	917 Đường Lê Duẩn, Quận 1, H...	23.57kg	23.00 x 67.00 x 9.00 cm	\$57.18	RETURN CREATED	View			
CX-0000102642 ID: 2642	1	2.5-ton Truck	395 Ngõ Võ Văn Tần, Quận 3, V...	459 Ngõ Trần Hưng Đạo, Quận ...	35.42kg	79.00 x 36.00 x 38.00 cm	\$71.21	RETURN CREATED	View			
CX-0000102641 ID: 2641	1	3.5-ton Truck	938 Hẻm Lê Lợi, Quận Ba Đình, H...	401 Đường Lý Thường Kiệt, Qu...	14.04kg	62.00 x 40.00 x 58.00 cm	\$105.65	RETURN CREATED	View			
CX-0000102645 ID: 2645	1	3.5-ton Truck	938 Hẻm Lê Lợi, Quận Ba Đình, H...	401 Đường Lý Thường Kiệt, Qu...	14.04kg	62.00 x 40.00 x 58.00 cm	\$105.65	RETURN CREATED	View			

Return Shipments

Created return		In transit return		Completed return								
Filters										Reset All		
Tracking ID		Branch										
<input type="text" value="CX-88..."/> All Branches										▼		
Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status				
CX-0000102693 ID: 2693	1	2.5-ton Truck	424 Ngõ Võ Văn Tần, Quận 1, ...	420 Ngõ Trần Hưng Đạo, Quậ... ...n 1, Hồ Chí Minh, Vietnam	43.60kg	57.00 x 17.00 x 54.00 cm	\$93.16	RETURNED TO ORIGIN				
CX-0000102699 ID: 2699	1	5-ton Truck	689 Đường Trần Hưng Đạo, Q... ...uận 1, Hồ Chí Minh, Vietnam	244 Ngõ Hoàng Diệu, Quận H... ...uận 1, Hồ Chí Minh, Vietnam	18.02kg	51.00 x 57.00 x 32.00 cm	\$111.55	RETURNED TO ORIGIN				
CX-0000102692 ID: 2692	1	Motorbike	400 Ngõ Điện Biên Phủ, Quận ...	428 Hẻm Điện Biên Phủ, Quận ...	11.71kg	57.00 x 22.00 x 19.00 cm	\$76.11	RETURNED TO ORIGIN				

ADMIN PORTAL / RETURN SHIPMENTS

Return Shipments

Created return		In transit return		Completed return						
FILTERS ▾								Reset All		
Tracking ID	Branch									
<input type="text"/> CX-88...	<input type="button"/> All Branches									
Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status		
CX-0000102705 ID: 2705	2	Motorbike	634 Ngõ Lê Duẩn, Quận 1, Việt...	291 Hẻm Võ Văn Tần, Quận 1, V...	48.81kg	79.00 x 20.00 x 27.00 cm	\$191.10	<button>RETURN COMPLETED</button>		
CX-0000102708 ID: 2708	3	2.5-ton Truck	417 Hẻm Lê Duẩn, Quận 2, Viêt...	186 Hẻm Lê Duẩn, Quận Ba Đìn...	41.81kg	52.00 x 71.00 x 32.00 cm	\$29.55	<button>RETURN COMPLETED</button>		
CX-0000102709 ID: 2709	3	3.5-ton Truck	172 Đường Hoàng Diệu, Quận ...	996 Đường Lê Duẩn, Quận Ho...	43.21kg	66.00 x 66.00 x 42.00 cm	\$168.03	<button>RETURN COMPLETED</button>		
CX-0000102710 ID: 2710	3	3.5-ton Truck	172 Đường Hoàng Diệu, Quận ...	996 Đường Lê Duẩn, Quận Ho...	43.21kg	66.00 x 66.00 x 42.00 cm	\$168.03	<button>RETURN COMPLETED</button>		

- **Issue:** Orders with problems (wrong address, recipient unreachable).

Issue Shipments

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101845 ID: 1845	2	5-ton Truck	120 Phố Lý Thường Kiệt, Quận 3, ...	343 Đường Trần Hưng Đạo, Quận... ...	49.68kg	34.00x75.00x22.00 cm	\$18.96 CASH	ISSUE
CX-0000101837 ID: 1837	1	3.5-ton Truck	25 Đường Võ Văn Tần, Quận Ba Đ... ...	577 Đường Võ Văn Tần, Quận 1, V... ...	40.30kg	35.64x41.04x42.12 cm	\$15.59 CASH	ISSUE
CX-0000101835 ID: 1835	1	2.5-ton Truck	145 Phố Lý Thường Kiệt, Quận Ba... ...	760 Đường Hoàng Diệu, Quận 3,	36.66kg	11.66x26.50x58.30 cm	\$14.28 ONLINE	ISSUE
CX-0000101840 ID: 1840	2	2.5-ton Truck	313 Đường Lê Lợi, Quận 3, Việt N... ...	671 Phố Võ Văn Tần, Quận Hoàn... ...	24.65kg	46.55x67.45x49.40 cm	\$14.93 ONLINE	ISSUE

4. BRANCHES

4.1. Add Branch

- Configure new pickup locations or warehouses.
- Set branch names, contact persons, and specific pickup hours.

Operational Info

Branch Location

Transport Capacity (Fleet)

Access Control & Security

4.2. Branch List

- **Search & Filter:** Find branches by region or status.

The screenshot shows the Admin Portal's Branch List interface. On the left is a sidebar with navigation links like Dashboard, Shipments, Create Shipment, Booked, Schedule pickup, In transit, Delivered, Return, Closed, Branches, Add Branch, Branch List, Customers (which is highlighted in orange), Billing, and Reports. The main area has a header 'ADMIN PORTAL / BRANCH LIST' and a 'FILTERS' section. It includes fields for 'Branch ID' (with a search input 'AG-HN-...'), 'Hub City' (set to 'All Cities'), and 'Account Status' (set to 'All Statuses'). A 'Reset All' button is at the top right.

- **Edit/Inactives:** Update branch information or deactivate unused locations.

The screenshot displays three branch profiles side-by-side. Each profile card includes a thumbnail, the branch ID, branch name, manager, and phone number. Below this, there are sections for 'Administrative Area' (e.g., Đà Nẵng - Hải Châu, Hà Nội - Hoàn Kiếm, TP. Hồ Chí Minh - Quận 1), 'Branch Address' (e.g., 789 Lê Duẩn, Hải Châu, 123 Phố Hàng Bông, Hoàn Kiếm, 456 Nguyễn Huệ, Quận 1), and 'Transport Capacity (Fleet)' (e.g., MOTORBIKE 0, 2.0T TRUCK 0, 3.0T TRUCK 0, 5.0T TRUCK 0). Each card also shows an 'Account Status' (ACTIVE) and an 'OPERATIONAL STATUS' toggle switch (set to ON). At the bottom of each card are 'Details' and 'Edit' buttons.

5. Customers

Search & Filter: Customer ID, Name, Email, Phone Number, City, Status

The screenshot shows the Admin Portal's Customer List interface. The sidebar includes links for Dashboard, Shipments, Create Shipment, Booked, Schedule pickup, In transit, Delivered, Return, Closed, Branches, Add Branch, Branch List, Customers (highlighted in orange), Billing, and Reports. The main area has a header 'ADMIN PORTAL / CUSTOMERS' and a 'FILTERS' section with fields for Customer ID (search input 'KH-1234...'), Name (search input 'Search Name...'), Email (search input 'example@gmail.com'), Phone Number (search input 'Search Phone...'), City (search input 'Search City...'), and Status (dropdown set to 'All Status'). Below the filters is a table with columns: #, ID, Full Name, Email Address, Phone, City, Street Address, Orders, Success, and Failed. The table contains four customer entries: KH-0006 (Dao Nguyen Phuoc), KH-0004 (Nguyễn Văn Khách 1), KH-0005 (Trần Thị Khách 2), and KH-0003 (Test Customer). At the bottom, it says 'Showing 1-4 of 4 customers'.

6. Billing

Search & Filter: Bill ID, Tracking ID, Creation Date

The screenshot shows the Admin Portal's Billing section. On the left is a sidebar with navigation links: Dashboard, Shipments (Create Shipment, Booked, Schedule pickup, In transit, Delivered, Return, Closed), Branches (Add Branch, Branch List), Customers, Billing (selected), and Reports. The main area has tabs for ADMIN PORTAL and BILLING. A 'FILTERS' section at the top includes fields for Bill ID (# BILL-...), Tracking ID (CX-...), and Creation Date (mm/dd/yyyy). Below is a table with columns: # Bill ID, Customer Name, Tracking ID, Creation Date, and Total Amount. The table contains six rows of data.

# Bill ID	Customer Name	Tracking ID	Creation Date	Total Amount
158	Nguyễn Văn Khách 1	CX-00002018	2026-01-26	\$14.969
182	Test Customer	CX-00002042	2026-01-26	\$9.479
254	Trần Thị Khách 2	CX-00002114	2026-01-26	\$10.948
71	Trần Thị Khách 2	CX-00001931	2026-01-25	\$11.47
157	Nguyễn Văn Khách 1	CX-00002017	2026-01-25	\$2.899
26	Test Customer	CX-00001886	2026-01-25	\$3.107

7. Reports

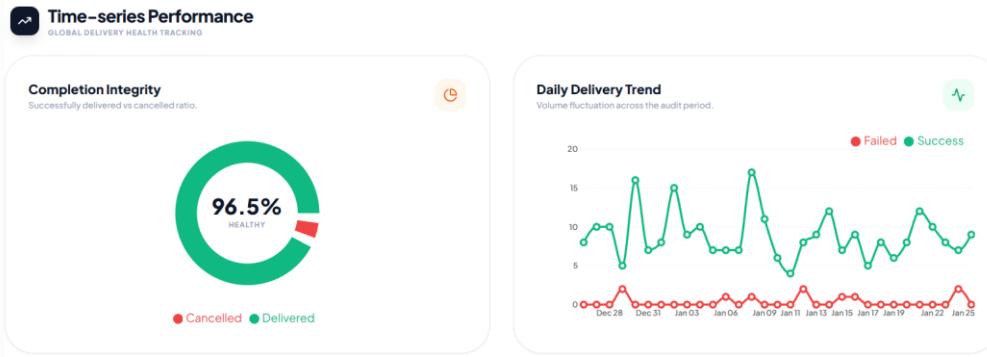
Filter:

Period Start - Period End

The screenshot shows the Admin Portal's Reports section. On the left is a sidebar with navigation links: Dashboard, Shipments (Create Shipment, Booked, Schedule pickup, In transit), and Reports (selected). The main area has tabs for ADMIN PORTAL and REPORTS. A 'Period Start' field shows 12/26/2025 and a 'Period End' field shows 01/25/2026. An 'Export PDF' button is in the top right corner.

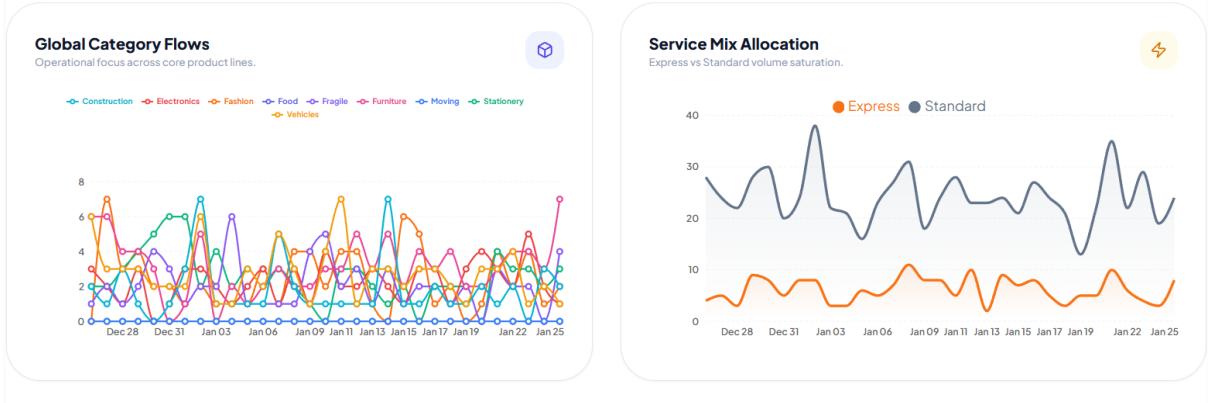
Time-series Performance:

- Completion Integrity: Measures the quality and reliability of the final stage of the delivery process.
- Daily Delivery Trend: Tracks the volume and status of deliveries on a specific day, providing a granular view of the system's daily operational



performance.

- Global Category Flows: Analyzes the distribution of shipments based on their product category across the entire logistics network.
- Service Mix Allocation: Analyzes the distribution of different shipping

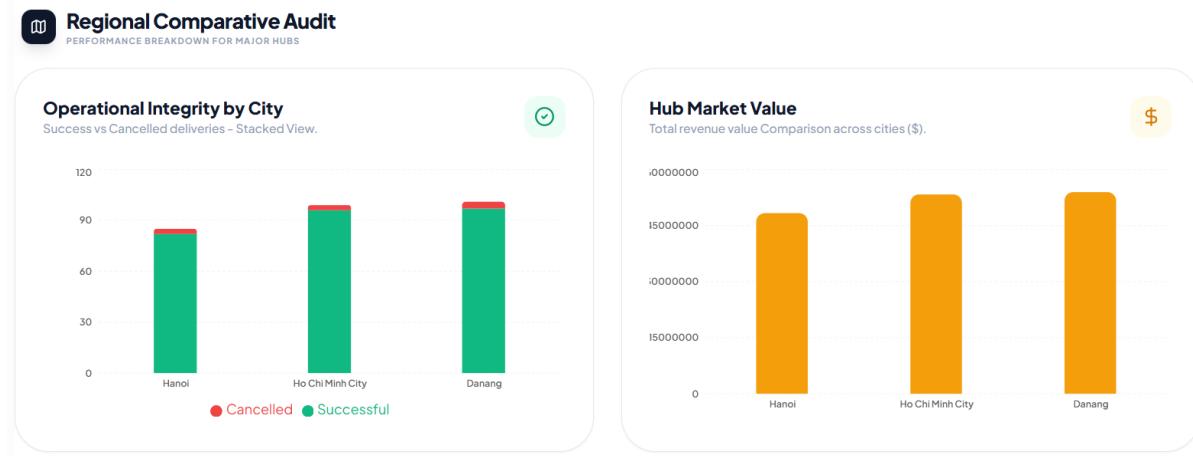


service levels chosen by customers across the network.

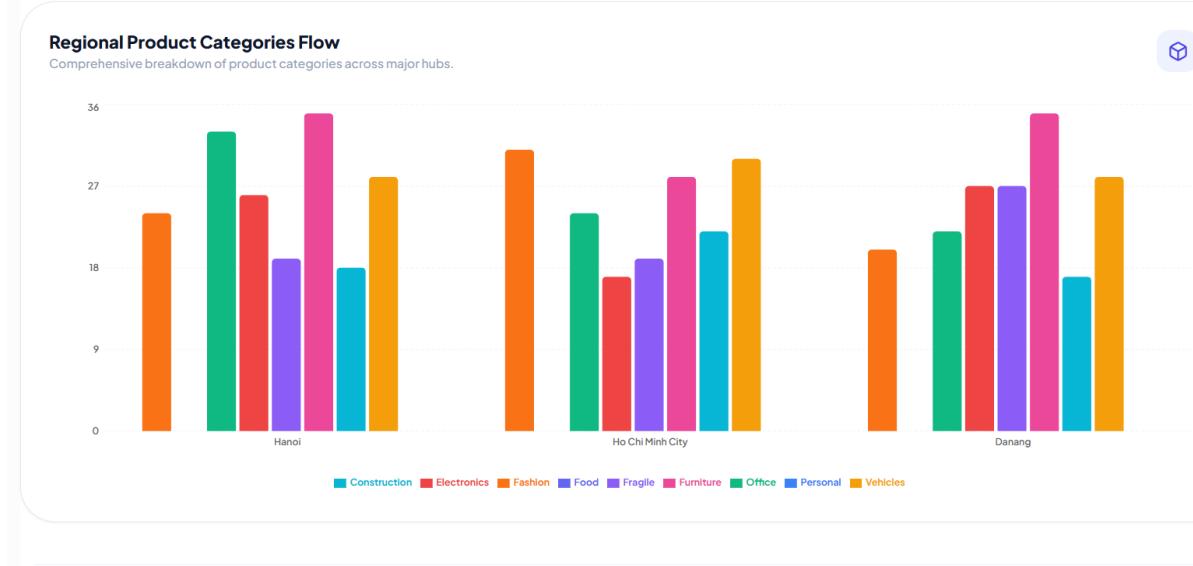
Regional Comparative Audit:

- Operational Integrity by City: Evaluates the reliability and performance of the logistics network at a local level.

- Hub Market Value: Estimates the total economic worth or revenue potential of the shipments flowing through a specific hub.



- Regional Product Categories Flow: Visualizes the movement of specific types of goods between different regions.



Branch Efficiency Hub:

- Global Fleet Integrity & Composition: Provides a holistic view of the organization's transportation assets. It monitors both the physical reliability (**Integrity**) and the specific variety (**Composition**) of the vehicles within

the network.



8. Notifications:

Notices: Receive in app notifications

The Admin Portal Notifications page shows a sidebar with various navigation options: Create Shipment, Booked, Schedule pickup, In transit, Delivered, Return, Closed, Branches, Add Branch, Branch List, Customers, Billing, Reports, and Notifications. The Notifications section is highlighted with an orange background. The main content area is titled "Notifications" and includes a sub-section "Thông báo của tôi" (My notifications) with the instruction "Manage your notifications." It displays a message: "Không có thông báo" (No notifications) and "Bạn sẽ nhận được thông báo khi có cập nhật mới" (You will receive a notification when there is a new update).

9. Profile:

Information:

Role, Status, Full Name ,Email, Phone Number ,Location

CUSTOMER PORTAL PROFILE

 Update Profile



Dao Nguyen Phuoc
✉ daophuocpy1234@gmail.com

 CUSTOMER  ACTIVE

⌚ Full Name	✉ Email Address
Dao Nguyen Phuoc	daophuocpy1234@gmail.com
📞 Phone Number	📍 City
Not provided	Not provided
📍 Address	
Not provided	

Edit Profile (only Customer):

Fill your information then click at **Save Changes** to set your profile



Dao Nguyen Phuoc
✉ daophuocpy1234@gmail.com

 CUSTOMER 

⌚ Full Name *	✉ Email Address *
Dao Nguyen Phuoc	daophuocpy1234@gmail.com
📞 Phone Number	📍 City
📍 Address	

 Cancel  Save Changes