FPT ACADEMY INTERNATIONAL

FPT – APTECH COMPUTER EDUCATION

COURIERXPRESS PROJECT

GUIDE DOCUMENT

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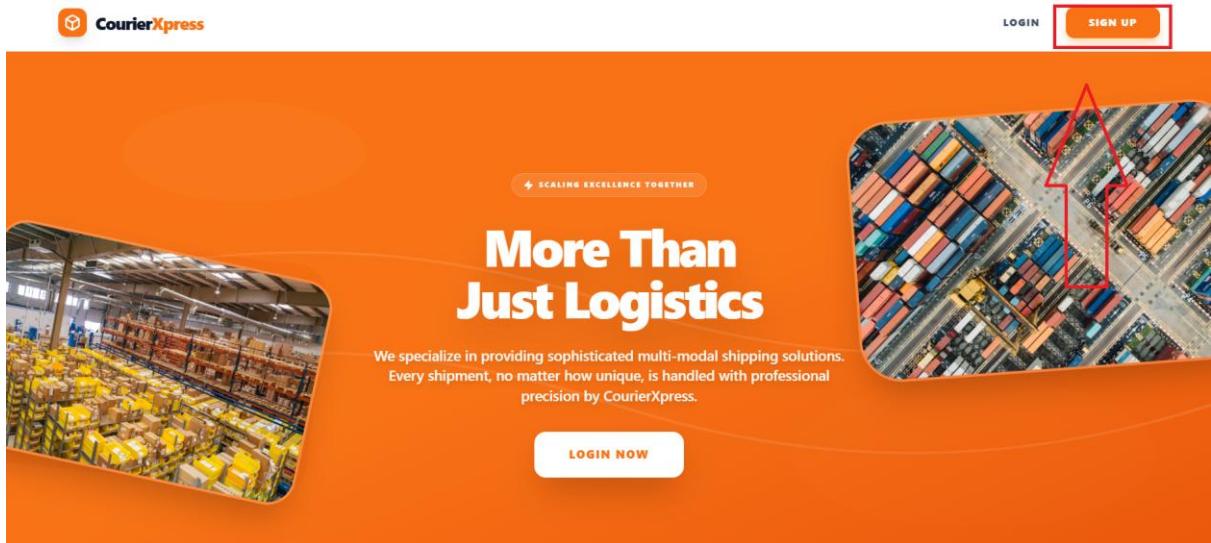
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1. REGISTRATION & LOGIN

1.1. Registration

- **Step 1:** Access the **cousrierxpress** website and click **"Register Now"**.
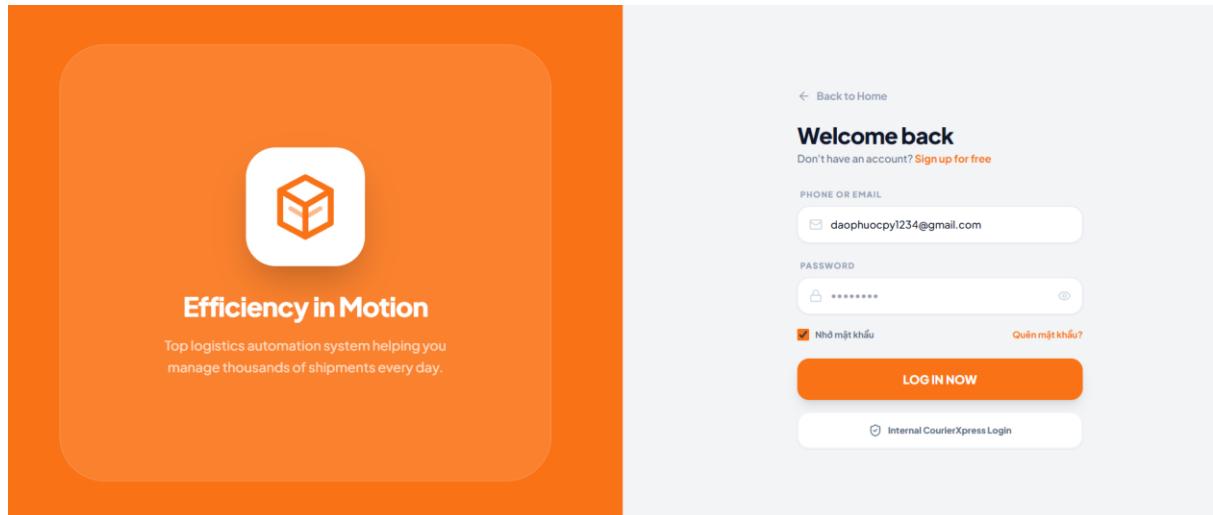
- **Step 2:** Fill in your Full Name, Phone/Email, and Password.

- **Step 3:** Confirm password to complete the process.

1.2. Login

- 1.2.1. **User Login**: Fill your email/phonenumber and password.

- 1.2.2. **Staff Login**: Access with your unique email.

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2. DASHBOARD (OVERVIEW)
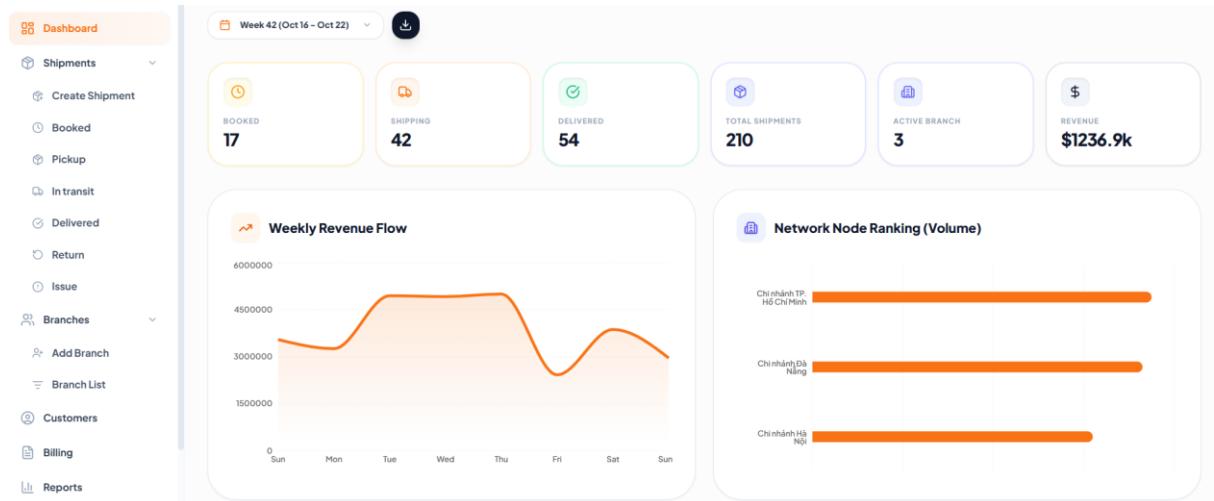
This section provides a summary of your business performance.how much money the business is making throughout the week.

2.1. Weekly Revenue Flow

Show how much money the business is making throughout the week.

2.2. Network Node Ranking (Volume)

Identify which parts of your logistics network are the busiest.
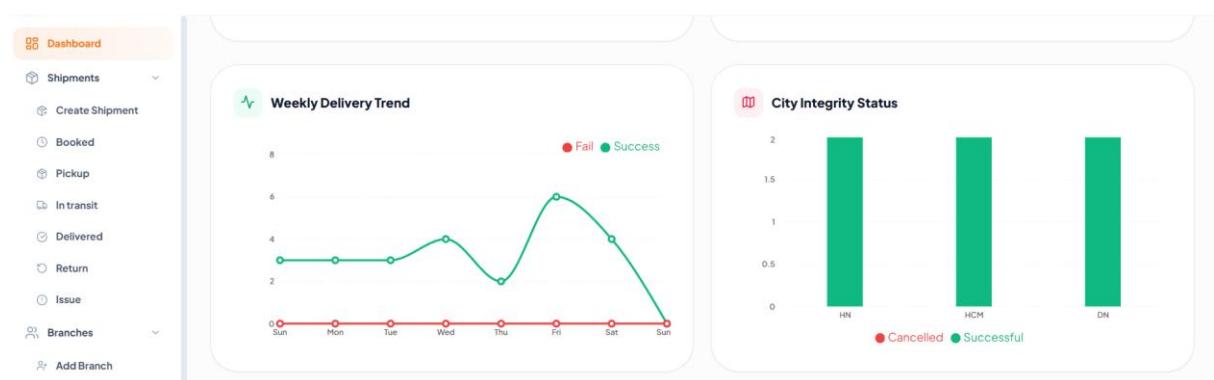
2.3. Weekly Delivery Trend

Provides a visual analytics tool to monitor the operational efficiency of the delivery network over a 7-day period.

2.4. City Integrity Status

Measure the operational "health" and reliability of the delivery network within specific cities or provinces.
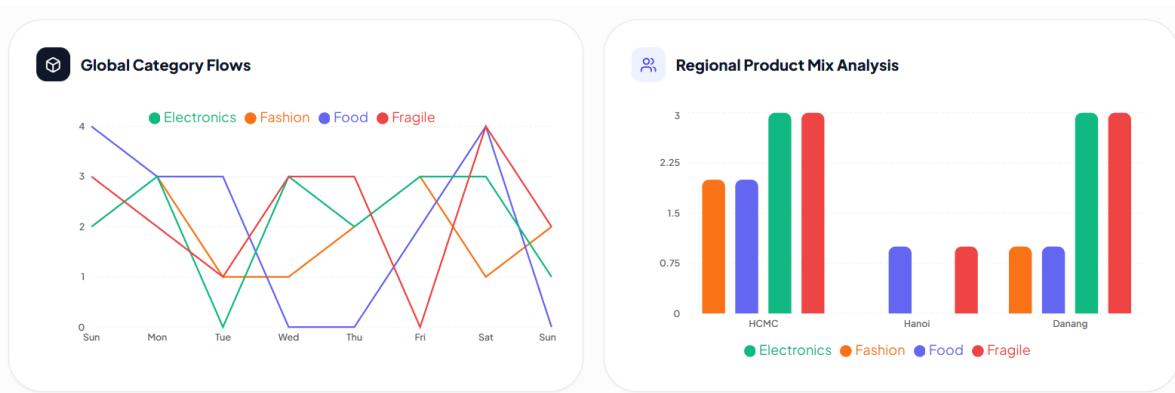
2.5. Global Category Flows

Categorizes all shipments into specific types (e.g., Electronics, Fashion, Food, Document) and tracks their movement across the global network.

2.6. Regional Product Mix Analysis

Provides a cross-analysis between geographical regions and the types of products being shipped. It identifies the dominant product categories in specific area

3. SHIPMENT MANAGEMENT

3.1. Create Shipment

- **Step 1:** Fill **Sender information** to identify where the package is coming from

- **Step 2:** Fill **Receiver information** to identify the receiver. This includes the Full Name, Phone Number, and exact Delivery Address

Receiver

> Receiver name

> Phone number

> Detailed address

> Select province/city ⌄

> Select district ⌄

> Select ward ⌄

- **Step 3:** Select **Type of Service** to define the speed and cost of delivery.

> Select service type ⌄

- **Step 4:** Select **Cargo** to describe the physical properties of the item.

> Select pickup slot ⌄

- **Step 5:** Select **Date** to schedule the pickup or departure.

> mm/dd/yyyy 🗓

- **Step 6:** Select **Cargo inspection policy t**o set the rules for the recipient upon delivery.

> No viewing ⌄

- **Step 7:** Select **Payment method** to determine how the shipping fee and the item's value (COD) are settled.

> Select payment method ⌄

- **Step 8:** (Optional) Leave a comment to provide special instructions to the courier

> Notes (optional)

or the sorting staff.
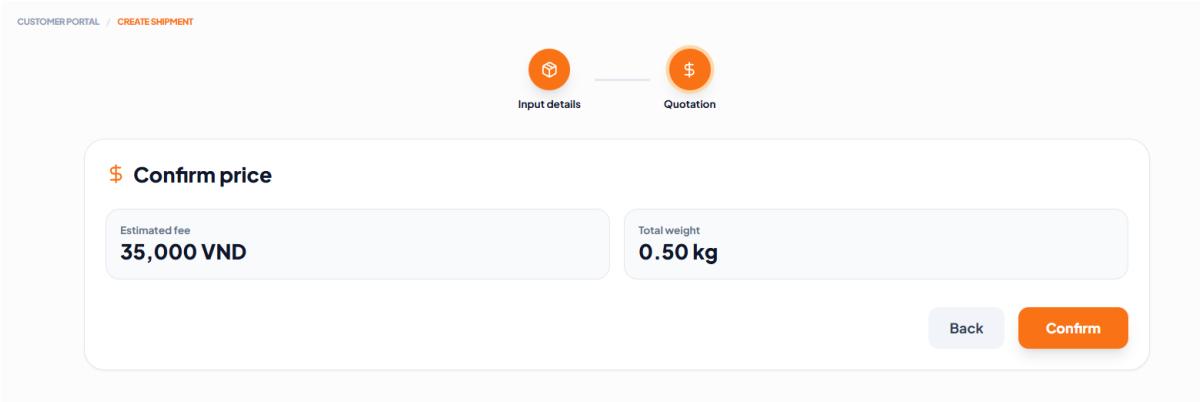
- **Step 9:** After you fill necessary detail, you can **Add Item** and you have to declare the detail of the item. **Upload image** is optional

Items   [+ **Add item**]

Item #1   🗑

ITEM NAME	WEIGHT (G)	DECLARED VALUE (VND)
Sách Lập Trình Nâng Cao	500	150000

LENGTH (CM)	WIDTH (CM)	HEIGHT (CM)
20	15	5

Stationery and small office equipment ⌄

⬆ **Upload images**   Max 4 images per item

[**Continue**]

- **Step 10:** Click at Continue, then you will receive quotation. Click at confirm and we are good to go

3.2. Shipment Statuses

- **Booked:** Order created and awaiting pickup.To identify where the package is coming from

Booked Shipments

Booked	Assign branch	Schedule pickup

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100291 ID: 291	2	5–ton Truck	407 Đường Lê Lợi, Quận Hải C...	825 Hẻm Trần Hưng Đạo, Quậ...	2.60kg	41.00 x 58.00 x 43.00 cm	$126.62	BRANCH ASSIGNED
CX-0000100320 ID: 320	1	5–ton Truck	162 Đường Lý Thường Kiệt, Qu...	494 Phố Trần Hưng Đạo, Quận ...	22.15kg	31.00 x 45.00 x 17.00 cm	$3.79	BRANCH ASSIGNED
CX-0000100293 ID: 293	3	Motorbike	528 Hẻm Trần Hưng Đạo, Quậ...	431 Đường Võ Văn Tần, Quận ...	3.46kg	21.00 x 11.00 x 46.00 cm	$196.67	BRANCH ASSIGNED

Booked Shipments

Booked	Assign branch	Schedule pickup

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100353 ID: 353	2	2.5–ton Truck	693 Ngõ Trần Hưng Đạo, Quậ...	132 Phố Trần Hưng Đạo, Quận ...	28.37kg	42.00 x 30.00 x 18.00 cm	$150.39	PICKUP SCHEDULED
CX-0000100386 ID: 386	1	5–ton Truck	534 Ngõ Lê Duẩn, Quận 1, Hà ...	181 Ngõ Trần Hưng Đạo, Quận...	46.88kg	48.00 x 20.00 x 41.00 cm	$49.91	PICKUP SCHEDULED
CX-0000100410 ID: 410	3	3.5–ton Truck	185 Hẻm Lê Lợi, Quận 2, Việt ...	328 Phố Nguyễn Huệ, Quận 3...	31.12kg	70.00 x 73.00 x 11.00 cm	$80.71	PICKUP SCHEDULED

- **Pick Up:** Courier has successfully collected the parcel.

Pickup Shipments

| Set On The Way Pickup | Check Item | Check Price | Payment Confirm | Pickup Complete |

FILTERS ∧   Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100442 ID: 442	2	5-ton Truck	600 Hẻm Điện Biên Phủ, Quận ...	807 Phố Hoàng Diệu, Quận Ba ...	30.30kg	93.00 x 33.00 x 58.00 cm	$NaN	ON THE WAY PICKUP
CX-0000100468 ID: 468	1	Motorbike	834 Hẻm Trần Hưng Đạo, Quậ...	763 Đường Lê Duẩn, Quận Ba ...	40.43kg	44.00 x 14.00 x 25.00 cm	$NaN	ON THE WAY PICKUP
CX-0000100458 ID: 458	1	3.5-ton Truck	321 Phố Lê Duẩn, Quận Hải Ch...	410 Phố Trần Hưng Đạo, Quận ...	24.94kg	85.00 x 76.00 x 49.00 cm	$NaN	ON THE WAY PICKUP

Pickup Shipments

| Set On The Way Pickup | Check Item | Check Price | Payment Confirm | Pickup Complete |

FILTERS ∧   Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100606 ID: 606	1	2.5-ton Truck	576 Đường Điện Biên Phủ, Quận...	788 Hẻm Lê Lợi, Quận Ba Đình, ...	29.72kg	83.93 x 80.66 x 18.53 cm	$NaN	VERIFIED ITEM
CX-0000100690 ID: 690	2	2.5-ton Truck	891 Đường Trần Hưng Đạo, Quậ...	636 Đường Nguyễn Huệ, Quận ...	47.46kg	21.34 x 47.53 x 34.92 cm	$NaN	ADJUST ITEM
CX-0000100625 ID: 625	2	2.5-ton Truck	52 Hẻm Trần Hưng Đạo, Quận H...	830 Ngõ Lý Thường Kiệt, Quận ...	18.46kg	66.24 x 63.36 x 42.24 cm	$NaN	VERIFIED ITEM

Pickup Shipments

Set On The Way Pickup	Check Item	**Check Price**	Payment Confirm	Pickup Complete

▽ FILTERS ⌃   ↻ Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100786 ID: 786	3	3.5-ton Truck	983 Ngõ Trần Hưng Đạo, Quận ...	243 Phố Trần Hưng Đạo, Quận ...	47.63kg	29.10 x 34.92 x 12.61 cm	$NaN	CONFIRMED PRICE
CX-0000100772 ID: 772	3	Motorbike	646 Đường Nguyễn Huệ, Quận ...	324 Phố Lê Lợi, Quận Ba Đình, ...	40.06kg	65.34 x 56.43 x 43.56 cm	$NaN	CONFIRMED PRICE
CX-0000100728 ID: 728	1	2.5-ton Truck	650 Đường Lê Lợi, Quận Hoàn ...	53 Đường Trần Hưng Đạo, Quậ...	15.17kg	88.58 x 71.07 x 44.29 cm	$NaN	CONFIRMED PRICE

Pickup Shipments

Set On The Way Pickup	Check Item	Check Price	**Payment Confirm**	Pickup Complete

▽ FILTERS ⌃   ↻ Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100922 ID: 922	1	Motorbike	846 Ngõ Lý Thường Kiệt, Quận ...	519 Hẻm Lê Lợi, Quận 3, Việt N...	58.42kg	46.20 x 28.35 x 29.40 cm	$NaN	PENDING PAYMENT
CX-0000101176 ID: 1176	1	Motorbike	188 Phố Hoàng Diệu, Quận 2, H...	485 Hẻm Lê Duẩn, Quận Hải C...	16.59kg	50.47 x 52.53 x 6.18 cm	$NaN ONLINE	CONFIRM PAYMENT
CX-0000100971 ID: 971	2	Motorbike	70 Hẻm Lý Thường Kiệt, Quận ...	273 Phố Điện Biên Phủ, Quận 1, ...	10.52kg	92.22 x 66.78 x 9.54 cm	$NaN	PENDING PAYMENT

Pickup Shipments

Set On The Way Pickup	Check Item	Check Price	Payment Confirm	**Pickup Complete**

▽ FILTERS ⌃   ↻ Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000101313 ID: 1313	2	3.5-ton Truck	805 Đường Lý Thường Kiệt, Qu...	170 Phố Điện Biên Phủ, Quận 2...	46.86kg	10.00 x 15.00 x 36.00 cm	$NaN	PICKUP COMPLETE
CX-0000101245 ID: 1245	3	5-ton Truck	374 Phố Lý Thường Kiệt, Quận ...	148 Phố Điện Biên Phủ, Quận H...	48.13kg	85.00 x 56.00 x 59.00 cm	$NaN	PICKUP COMPLETE
CX-0000101241 ID: 1241	2	Motorbike	119 Đường Điện Biên Phủ, Quậ...	66 Ngõ Nguyễn Huệ, Quận 2, V...	34.26kg	10.00 x 80.00 x 23.00 cm	$NaN	PICKUP COMPLETE

- **In Transit:** Parcel is moving through the network centers.

In-transit Shipments

| In origin warehouse | In transit | In destination warehouse | Out for delivery |

⊽ FILTERS ⌃   ↻ Reset All

Tracking ID

🔍 CX-88...

Branch

◎ All Branches ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	⬡ Weight	⬡ Dimensions	Fee	Status
CX-0000101475 ID: 1475	1	Motorbike	897 Hẻm Trần Hưng Đạo, Quậ...	217 Đường Điện Biên Phủ, Quậ...	31.56kg	30.38 x 20.58 x 43.12 cm	$12.44 ONLINE	IN ORIGIN WAREHOUSE
CX-0000101400 ID: 1400	1	2.5-ton Truck	708 Hẻm Lý Thường Kiệt, Quậ...	530 Hẻm Lê Duẩn, Quận Ba Đì...	50.06kg	85.49 x 78.28 x 14.42 cm	$19.10 ONLINE	IN ORIGIN WAREHOUSE
CX-0000101410 ID: 1410	3	2.5-ton Truck	993 Hẻm Lê Duẩn, Quận Hải C...	562 Đường Điện Biên Phủ, Qu...	29.32kg	34.92 x 14.55 x 51.41 cm	$11.64 CASH	IN ORIGIN WAREHOUSE

In-transit Shipments

| In origin warehouse | In transit | In destination warehouse | Out for delivery |

⊽ FILTERS ⌃   ↻ Reset All

Tracking ID

🔍 CX-88...

Branch

◎ All Branches ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	⬡ Weight	⬡ Dimensions	Fee	Status
CX-0000101581 ID: 1581	1	3.5-ton Truck	144 Phố Lê Lợi, Quận Ba Đình, Vi...	436 Hẻm Nguyễn Huệ, Quận Ba ...	56.80kg	59.40 x 12.96 x 51.84 cm	$21.53 ONLINE	IN TRANSIT
CX-0000101626 ID: 1626	2	2.5-ton Truck	469 Phố Lê Duẩn, Quận 2, Việt N...	99 Phố Võ Văn Tần, Quận 3, Việt ...	3.64kg	71.40 x 35.70 x 42.00 cm	$2.39 ONLINE	IN TRANSIT
CX-0000101531 ID: 1531	1	2.5-ton Truck	84 Đường Hoàng Diệu, Quận Ba ...	397 Hẻm Lê Duẩn, Quận Hoàn Ki...	21.55kg	43.46 x 54.06 x 20.14 cm	$13.26 CASH	IN TRANSIT

In-transit Shipments

In origin warehouse	In transit	In destination warehouse	Out for delivery

FILTERS ⌃   ↺ Reset All

Tracking ID

🔍 CX-88...

Branch

📍 All Branches   ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101695 ID: 1695	2	5-ton Truck	546 Đường Nguyễn Huệ, Quận...	507 Ngõ Võ Văn Tấn, Quận 1, V...	27.22kg	95.70 x 33.00 x 26.40 cm	**$10.88** CASH	IN DEST WAREHOUSE
CX-0000101680 ID: 1680	2	2.5-ton Truck	592 Hẻm Võ Văn Tấn, Quận 2, ...	405 Ngõ Lê Lợi, Quận 1, Đà Nẵ...	55.70kg	86.45 x 66.50 x 29.45 cm	**$44.02** CASH	IN DEST WAREHOUSE
CX-0000101733 ID: 1733	1	2.5-ton Truck	246 Phố Lê Lợi, Quận 1, Việt N...	249 Phố Điện Biên Phủ, Quận 2...	55.45kg	12.00 x 31.00 x 41.00 cm	**$21.04** CASH	IN DEST WAREHOUSE

In-transit Shipments

In origin warehouse	In transit	In destination warehouse	Out for delivery

FILTERS ⌃   ↺ Reset All

Tracking ID

🔍 CX-88...

Branch

📍 All Branches   ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101809 ID: 1809	3	Motorbike	90 Đường Võ Văn Tấn, Quận 1, ...	716 Đường Lý Thường Kiệt, Qu...	44.25kg	85.44 x 48.00 x 29.76 cm	**$17.01** ONLINE	OUT FOR DELIVERY
CX-0000101786 ID: 1786	2	5-ton Truck	759 Đường Trần Hưng Đạo, Qu...	275 Đường Võ Văn Tấn, Quận B...	12.44kg	13.65 x 25.20 x 15.75 cm	**$7.72** ONLINE	OUT FOR DELIVERY
CX-0000101799 ID: 1799	2	2.5-ton Truck	458 Ngõ Lê Lợi, Quận Hoàn Kiế...	768 Đường Nguyễn Huệ, Quận ...	40.92kg	48.96 x 74.46 x 19.38 cm	**$17.13** CASH	OUT FOR DELIVERY

- **Delivered:** Parcel successfully handed over to the recipient.

Delivered Shipments

Delivered	Closed

▽ FILTERS ∧   ↻ Reset All

Tracking ID

🔍 CX-88...

Branch

◎ All Branches ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	⬡ Weight	⬡ Dimensions	Fee	Status
CX-0000101989 ID: 1989	1	3.5–ton Truck	932 Đường Lý Thường Kiệt, Quậ…	318 Phố Lý Thường Kiệt, Quận 1, …	2.92kg	68.00 x 37.00 x 33.00 cm	$2.13 CASH	DELIVERED
CX-0000101883 ID: 1883	1	3.5–ton Truck	205 Phố Hoàng Diệu, Quận 1, Vi…	243 Hẻm Lý Thường Kiệt, Quận …	18.11kg	31.80 x 37.10 x 38.16 cm	$7.60 CASH	DELIVERED
CX-0000102221 ID: 2221	3	5–ton Truck	332 Ngõ Hoàng Diệu, Quận 3, Vi…	976 Đường Trần Hưng Đạo, Quậ…	35.91kg	42.12 x 60.48 x 6.48 cm	$21.01 ONLINE	DELIVERED

Delivered Shipments

Delivered	Closed

▽ FILTERS ∧   ↻ Reset All

Tracking ID

🔍 CX-88...

Branch

◎ All Branches ⌄

Tracking ID	Branch	Fleet	Pickup address	Delivery address	⬡ Weight	⬡ Dimensions	Fee
CX-0000102379 ID: 2379	2	5–ton Truck	42 Đường Võ Văn Tần, Quận 2, TP. H…	140 Phố Nguyễn Huệ, Quận Ba Đình, …	1.31kg	104.94 x 24.38 x 55.12 cm	$2.15 ONLINE
CX-0000102467 ID: 2467	2	Motorbike	262 Đường Nguyễn Huệ, Quận 2, Việ…	324 Phố Lý Thường Kiệt, Quận 1, Việt…	18.00kg	10.78 x 67.62 x 23.52 cm	$7.56 ONLINE
CX-0000102604 ID: 2604	3	Motorbike	71 Ngõ Hoàng Diệu, Quận 1, Việt Nam	330 Ngõ Lý Thường Kiệt, Quận Ba Đì…	6.52kg	37.45 x 62.06 x 62.06 cm	$3.43 ONLINE

- **Return:** Order is being sent back to the sender.

Return Shipments

| Created return | In transit return | Completed return |

Tracking ID

🔍 CX-88...

Branch

📍 All Branches

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102643 ID: 2643	1	Motorbike	51 Ngõ Trần Hưng Đạo, Quận 3,…	917 Đường Lê Duẩn, Quận 1, Hà…	23.57kg	23.00 x 67.00 x 9.00 cm	$57.18	RETURN CREATED
CX-0000102642 ID: 2642	1	2.5-ton Truck	395 Ngõ Võ Văn Tần, Quận 3, V…	459 Ngõ Trần Hưng Đạo, Quận …	35.42kg	79.00 x 36.00 x 38.00 cm	$71.21	RETURN CREATED
CX-0000102641 ID: 2641	1	3.5-ton Truck	938 Hẻm Lê Lợi, Quận Ba Đình, …	401 Đường Lý Thường Kiệt, Qu…	14.04kg	62.00 x 40.00 x 58.00 cm	$105.65	RETURN CREATED
CX-0000102651								

Return Shipments

▽ FILTERS ⌃   ↻ Reset All

Tracking ID   **Branch**

🔍 CX-88...   📍 All Branches   ⌄

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102693 ID: 2693	1	2.5–ton Truck	424 Ngõ Võ Văn Tần, Quận 1, ...	420 Ngõ Trần Hưng Đạo, Quậ...	43.60kg	57.00 x 17.00 x 54.00 cm	$93.16	RETURNED TO ORIGIN
CX-0000102699 ID: 2699	1	5–ton Truck	689 Đường Trần Hưng Đạo, Q...	244 Ngõ Hoàng Diệu, Quận H...	18.02kg	51.00 x 57.00 x 32.00 cm	$111.55	RETURNED TO ORIGIN
CX-0000102692 ID: 2692	1	Motorbike	400 Ngõ Điện Biên Phủ, Quận ...	428 Hẻm Điện Biên Phủ, Quận ...	11.71kg	57.00 x 22.00 x 19.00 cm	$76.11	RETURNED TO ORIGIN

Return Shipments

▽ FILTERS ⌃   ↻ Reset All

Tracking ID   **Branch**

🔍 CX-88...   📍 All Branches   ⌄

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102705 ID: 2705	2	Motorbike	634 Ngõ Lê Duẩn, Quận 1, Việt...	291 Hẻm Võ Văn Tần, Quận 1, V...	48.81kg	79.00 x 20.00 x 27.00 cm	$191.10	RETURN COMPLETED
CX-0000102708 ID: 2708	3	2.5–ton Truck	417 Hẻm Lê Duẩn, Quận 2, Việ...	186 Hẻm Lê Duẩn, Quận Ba Đìn...	41.81kg	52.00 x 71.00 x 32.00 cm	$29.55	RETURN COMPLETED
CX-0000102709 ID: 2709	3	3.5–ton Truck	172 Đường Hoàng Diệu, Quận ...	996 Đường Lê Duẩn, Quận Ho...	43.21kg	66.00 x 66.00 x 42.00 cm	$168.03	RETURN COMPLETED
CX-0000102710								

- **Issue:** Orders with problems (wrong address, recipient unreachable).

4. BRANCHES

4.1. Add Branch

- Configure new pickup locations or warehouses.
- Set branch names, contact persons, and specific pickup hours.

4.2. Branch List

- **Search & Filter:** Find branches by region or status.

- **Edit/Inactives:** Update branch information or deactivate unused locations.

5. Customers

Search & Filter: Customer ID, Name, Email, Phone Number, City, Status

6. Billing

Search & Filter: Bill ID, Tracking ID, Creation Date
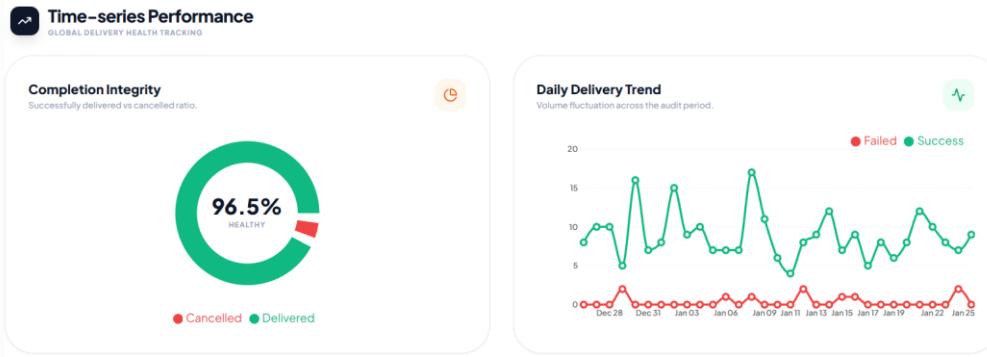
7. Reports

Filter:

Period Start - Period End
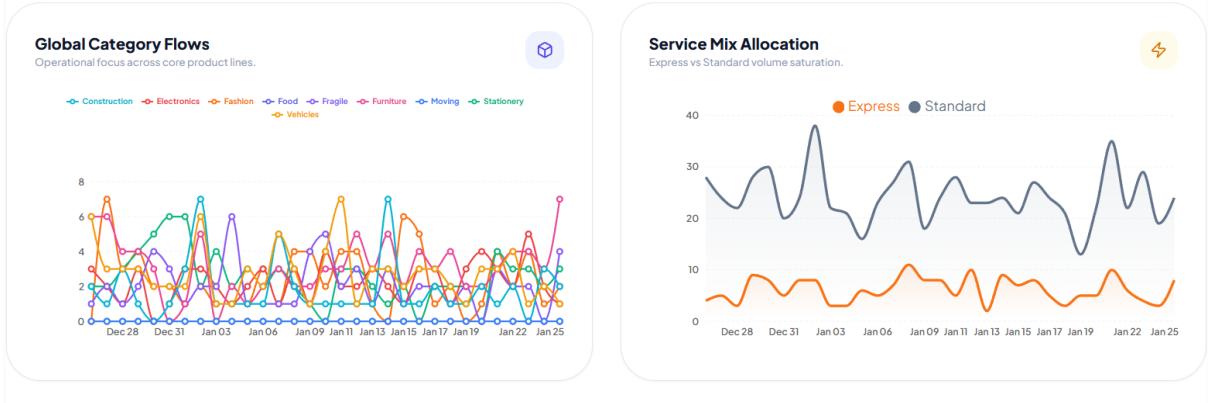
Time-series Performance:

- ○ Completion Integrity: Measures the quality and reliability of the final stage of the delivery process.
- ○ Daily Delivery Trend: Tracks the volume and status of deliveries on a specific day, providing a granular view of the system's daily operational

performance.
- ○ Global Category Flows: Analyzes the distribution of shipments based on their product category across the entire logistics network.
- ○ Service Mix Allocation: Analyzes the distribution of different shipping
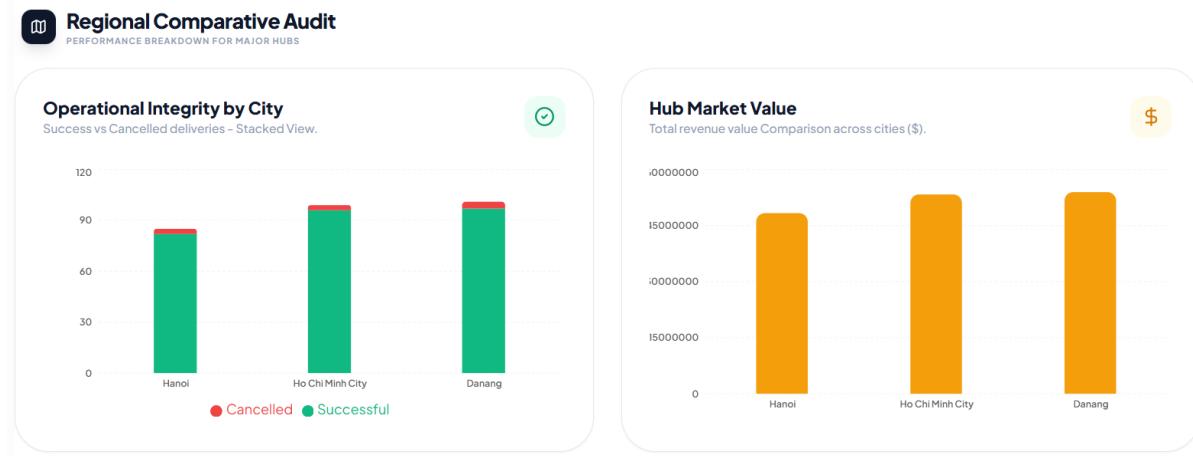
service levels chosen by customers across the network.
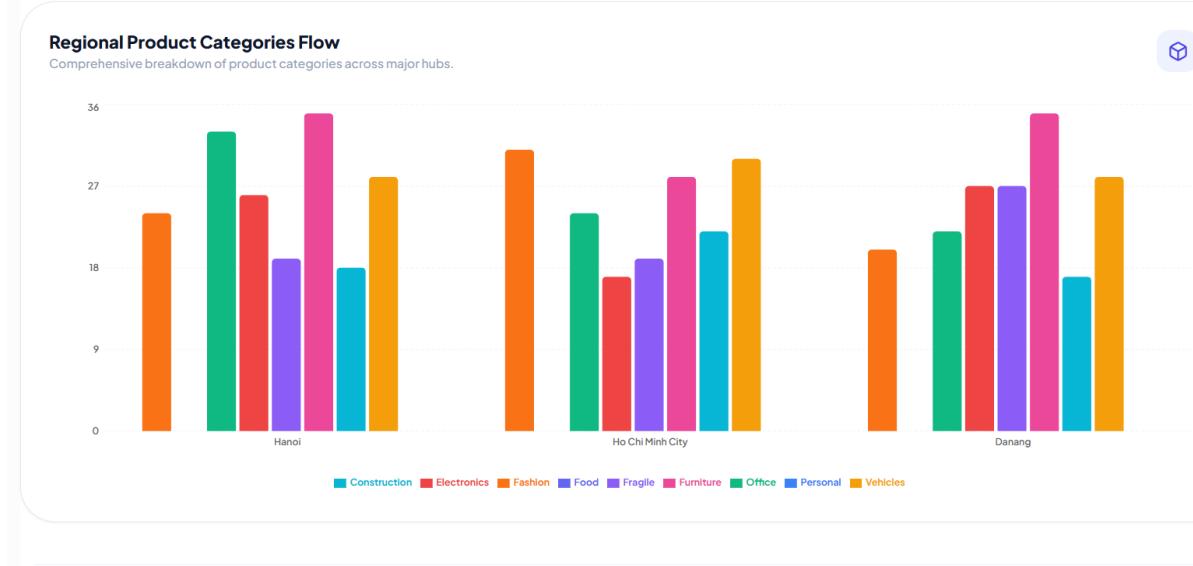
Regional Comparative Audit:

- ○ Operational Integrity by City: Evaluates the reliability and performance of the logistics network at a local level.

- Hub Market Value: Estimates the total economic worth or revenue potential of the shipments flowing through a specific hub.

- Regional Product Categories Flow: Visualizes the movement of specific types of goods between different regions.


Branch Efficiency Hub:

- Global Fleet Integrity & Composition: Provides a holistic view of the organization's transportation assets. It monitors both the physical reliability (**Integrity**) and the specific variety (**Composition**) of the vehicles within

the network.

Global Fleet Integrity & Composition
Asset distribution audit for all locations.

MOTORBIKE	2.0T TRUCK	3.5T TRUCK	5.0T TRUCK
15	**15**	**15**	**15**

8. Notifications:

Notices: Receive in app notifications

9. Profile:

Information:

Role, Status, Full Name ,Email, Phone Number ,Location

✎ Update Profile

Dao Nguyen Phuoc
✉ daophuocpy1234@gmail.com

◯ CUSTOMER ⊘ ACTIVE

Full Name
Dao Nguyen Phuoc

Email Address
daophuocpy1234@gmail.com

Phone Number
Not provided

City
Not provided

Address
Not provided

Edit Profile (only Customer):

Fill your information then click at **Save Changes** to set your profile

Dao Nguyen Phuoc
✉ daophuocpy1234@gmail.com

◯ CUSTOMER ⊘ ACTIVE

Full Name *
Dao Nguyen Phuoc

Email Address *
daophuocpy1234@gmail.com

Phone Number

City

Address

Cancel   💾 Save Changes