



Alliance with  Education

FPT ACADEMY INTERNATIONAL

**FPT – APTECH COMPUTER
EDUCATION**

COURIERXPRESS PROJECT GUIDE DOCUMENT

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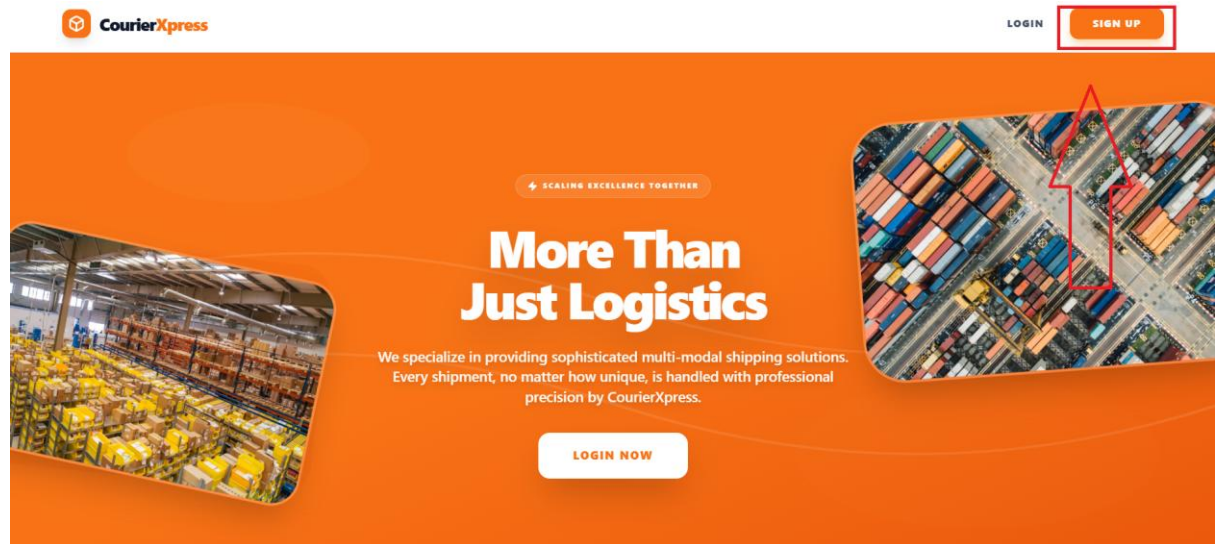
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1. REGISTRATION & LOGIN

1.1. Registration

- **Step 1:** Access the **coursierxpress** website and click "**Register Now**".



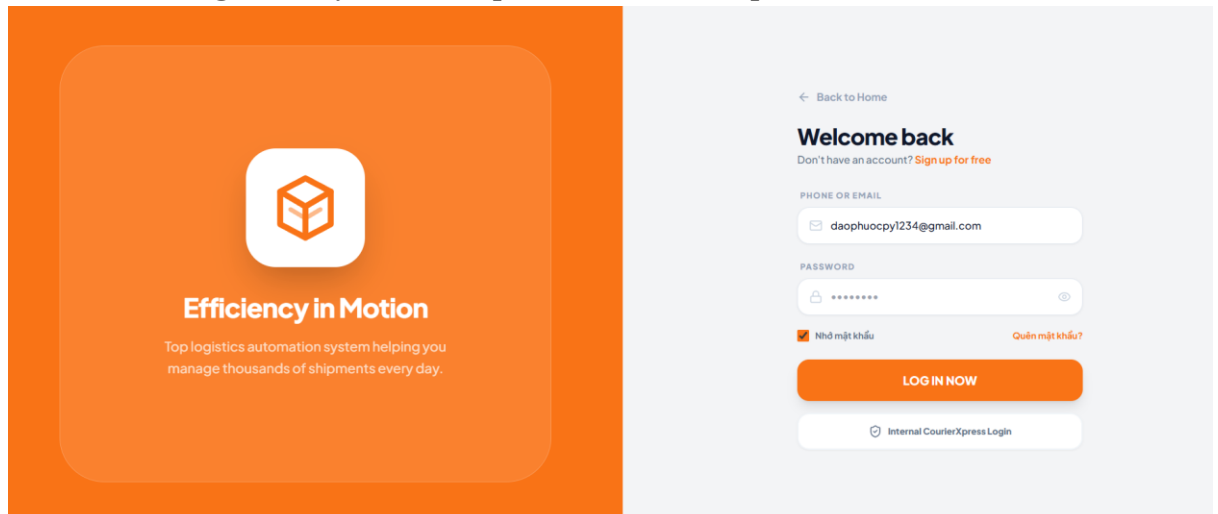
- **Step 2:** Fill in your Full Name, Phone/Email, and Password.

The image shows the registration form on the CourierXpress website. On the left is a large orange button with the CourierXpress logo and the text 'Join CourierXpress' and 'Create an account to track your parcels and manage shipments effortlessly.' On the right is the 'Create new account' form. It includes a 'Back to Home' link, the title 'Create new account', and a link 'Already have an account? Log in now'. The form has four input fields: 'FULL NAME' (containing 'Dao Nguyen Phuoc'), 'PHONE OR EMAIL' (containing 'daophuocpy1234@gmail.com'), 'PASSWORD' (containing 'Kain1234444'), and 'CONFIRM PASSWORD' (containing masked characters). A 'REGISTER NOW' button is at the bottom of the form.

- **Step 3:** Confirm password to complete the process.

1.2. Login

- 1.2.1. **User Login:** Fill your email/phonenummer and password.



- 1.2.2. **Staff Login:** Access with your unique email.

2. DASHBOARD (OVERVIEW)

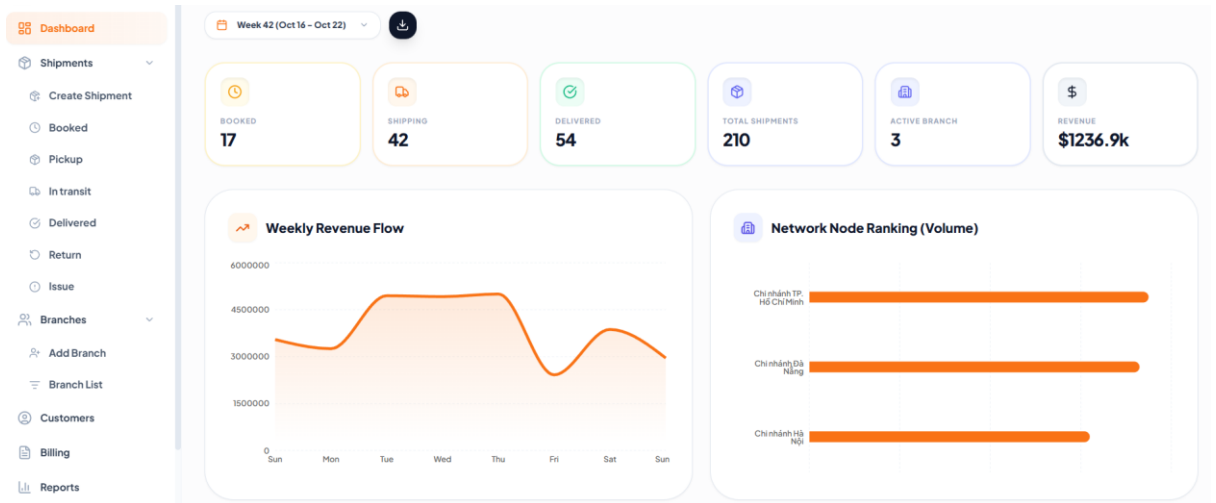
This section provides a summary of your business performance.how much money the business is making throughout the week.

2.1. Weekly Revenue Flow

Show how much money the business is making throughout the week.

2.2. Network Node Ranking (Volume)

Identify which parts of your logistics network are the busiest.

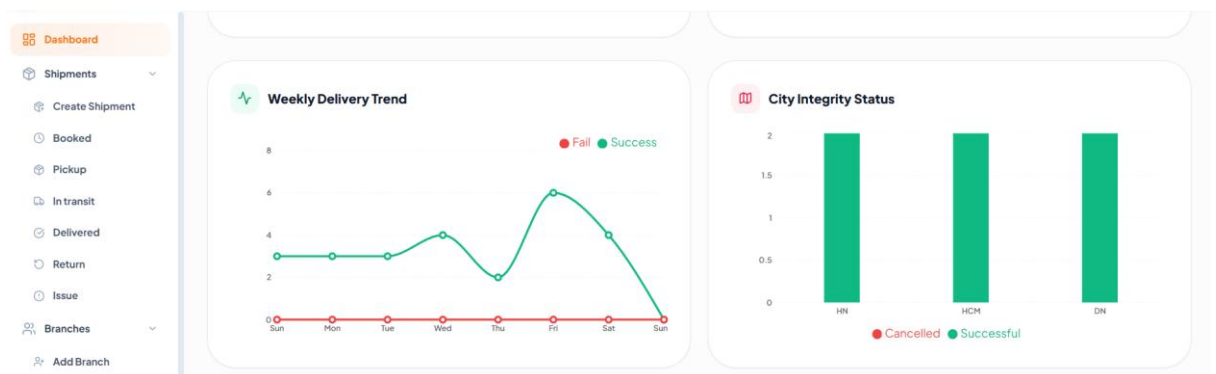


2.3. Weekly Delivery Trend

Provides a visual analytics tool to monitor the operational efficiency of the delivery network over a 7-day period.

2.4. City Integrity Status

Measure the operational "health" and reliability of the delivery network within specific cities or provinces.

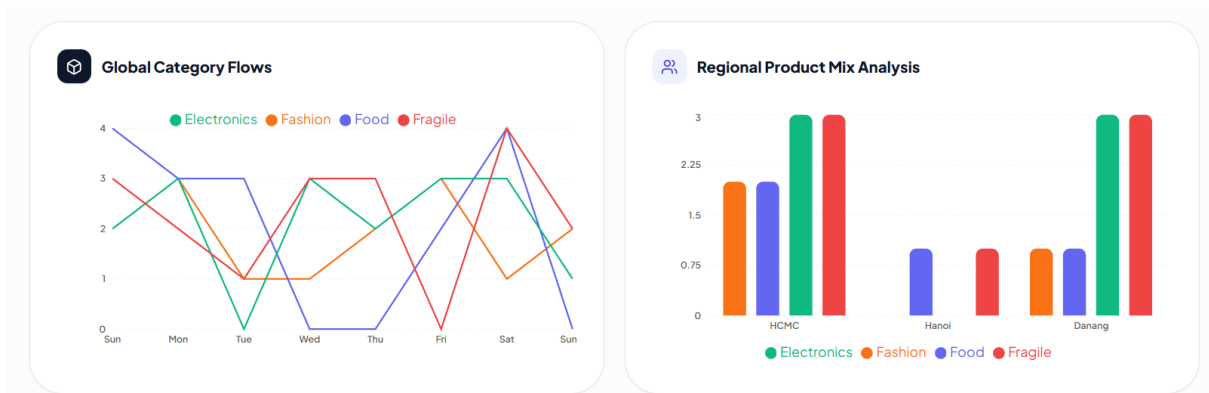


2.5. Global Category Flows

Categorizes all shipments into specific types (e.g., Electronics, Fashion, Food, Document) and tracks their movement across the global network.


2.6. Regional Product Mix Analysis

Provides a cross-analysis between geographical regions and the types of products being shipped. It identifies the dominant product categories in specific area



3. SHIPMENT MANAGEMENT

3.1. Create Shipment

 **Order information**

Sender

Sender name

Phone number

Detailed address

Select province/city

Select district

Select ward

Select service type

Select payment method

Receiver

Receiver name

Phone number

Detailed address

Select province/city

Select district

Select ward

mm/dd/yyyy

No viewing

Select pickup slot

Notes (optional)

Items

+ Add item

- **Step 1: Fill Sender information** to identify where the package is coming from
Sender

Sender name

Phone number

Detailed address

Select province/city

Select district

Select ward

- **Step 2: Fill Receiver information** to identify the receiver. This includes the Full Name, Phone Number, and exact Delivery Address

Receiver

Receiver name

Phone number

Detailed address

Select province/city



Select district



Select ward



- **Step 3: Select Type of Service** to define the speed and cost of delivery.

Select service type



- **Step 4: Select Cargo** to describe the physical properties of the item.

Select pickup slot



- **Step 5: Select Date** to schedule the pickup or departure.

mm/dd/yyyy



- **Step 6:** Select **Cargo inspection policy** to set the rules for the recipient upon delivery.

No viewing



- **Step 7:** Select **Payment method** to determine how the shipping fee and the item's value (COD) are settled.

Select payment method



- **Step 8:** (Optional) Leave a comment to provide special instructions to the courier

Notes (optional)

or the sorting staff.

- **Step 9:** After you fill necessary detail, you can **Add Item** and you have to declare the detail of the item. **Upload image** is optional

Items

+ Add item

Item #1



ITEM NAME

WEIGHT (G)

DECLARED VALUE (VND)

Sách Lập Trình Nâng Cao

500

150000

LENGTH (CM)

WIDTH (CM)

HEIGHT (CM)

20

15

5

Stationery and small office equipment



Upload images

Max 4 images per item

Continue

- **Step 10:** Click at Continue, then you will receive quotation. Click at confirm and we are good to go

CUSTOMER PORTAL / CREATE SHIPMENT

Input details

Quotation

\$

Confirm price

Estimated fee

35,000 VND

Total weight

0.50 kg

Back

Confirm

3.2. Shipment Statuses

- **Booked:** Order created and awaiting pickup.To identify where the package is coming from

ADMIN PORTAL / BOOKED SHIPMENTS

Booked Shipments

Booked

Assign branch

Schedule pickup

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100210 ID: 210	3	Motorbike	239 Phố Điện Biên Phủ, Quận ...	802 Ngõ Lê Lợi, Quận Hoàn Kí...	26.03kg	96.00 x 37.00 x 59.00 cm	\$184.70	PRICE ESTIMATED
CX-0000100059 ID: 59	2	5-ton Truck	980 Phố Hoàng Diệu, Quận Ho...	947 Ngõ Nguyễn Huệ, Quận B...	37.28kg	15.00 x 57.00 x 36.00 cm	\$170.83	BOOKED
CX-0000100248 ID: 248	1	5-ton Truck	178 Ngõ Điện Biên Phủ, Quận 3...	72 Hẻm Lý Thường Kiệt, Quận ...	40.81kg	60.00 x 38.00 x 32.00 cm	\$111.43	PRICE ESTIMATED

Booked Shipments

🕒 Booked

📍 Assign branch

📅 Schedule pickup

🔼 FILTERS

🔄 Reset All

Tracking ID

🔍 CX-88...

Branch

📍 All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	📦 Weight	📏 Dimensions	FEE	STATUS
CX-0000100291 <small>ID: 291</small>	2	5-ton Truck	407 Đường Lê Lợi, Quận Hải C...	825 Hẻm Trần Hưng Đạo, Quận...	2.60kg	41.00 x 58.00 x 43.00 cm	\$126.62	BRANCH ASSIGNED
CX-0000100320 <small>ID: 320</small>	1	5-ton Truck	162 Đường Lý Thường Kiệt, Qu...	494 Phố Trần Hưng Đạo, Quận...	22.15kg	31.00 x 45.00 x 17.00 cm	\$3.79	BRANCH ASSIGNED
CX-0000100293 <small>ID: 293</small>	3	Motorbike	528 Hẻm Trần Hưng Đạo, Quận...	431 Đường Võ Văn Tấn, Quận ...	3.46kg	21.00 x 11.00 x 46.00 cm	\$196.67	BRANCH ASSIGNED

Booked Shipments

🕒 Booked

📍 Assign branch

📅 Schedule pickup

🔼 FILTERS

🔄 Reset All

Tracking ID

🔍 CX-88...

Branch

📍 All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	📦 Weight	📏 Dimensions	FEE	STATUS
CX-0000100353 <small>ID: 353</small>	2	2.5-ton Truck	693 Ngõ Trần Hưng Đạo, Quận...	132 Phố Trần Hưng Đạo, Quận...	28.37kg	42.00 x 30.00 x 18.00 cm	\$150.39	PICKUP SCHEDULED
CX-0000100386 <small>ID: 386</small>	1	5-ton Truck	534 Ngõ Lê Duẩn, Quận 1, Hà ...	181 Ngõ Trần Hưng Đạo, Quận...	46.88kg	48.00 x 20.00 x 41.00 cm	\$49.91	PICKUP SCHEDULED
CX-0000100410 <small>ID: 410</small>	3	3.5-ton Truck	185 Hẻm Lê Lợi, Quận 2, Việt ...	328 Phố Nguyễn Huệ, Quận 3...	31.12kg	70.00 x 73.00 x 11.00 cm	\$80.71	PICKUP SCHEDULED

- **Pick Up:** Courier has successfully collected the parcel.

ADMIN PORTAL / PICKUP SHIPMENTS

Pickup Shipments

Set On The Way Pickup

Check Item

Check Price

Payment Confirm

Pickup Complete

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100442 ID: 442	2	5-ton Truck	600 Hẻm Điện Biên Phủ, Quận ...	807 Phố Hoàng Diệu, Quận Ba ...	30.30kg	93.00 x 33.00 x 58.00 cm	\$NaN	ON THE WAY PICKUP
CX-0000100468 ID: 468	1	Motorbike	834 Hẻm Trần Hưng Đạo, Quậ...	763 Đường Lê Duẩn, Quận Ba ...	40.43kg	44.00 x 14.00 x 25.00 cm	\$NaN	ON THE WAY PICKUP
CX-0000100458 ID: 458	1	3.5-ton Truck	321 Phố Lê Duẩn, Quận Hải Ch...	410 Phố Trần Hưng Đạo, Quận ...	24.94kg	85.00 x 76.00 x 49.00 cm	\$NaN	ON THE WAY PICKUP

Pickup Shipments

Set On The Way Pickup

Check Item

Check Price

Payment Confirm

Pickup Complete

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100606 ID: 606	1	2.5-ton Truck	576 Đường Điện Biên Phủ, Quận...	788 Hẻm Lê Lợi, Quận Ba Đình, ...	29.72kg	83.93 x 80.66 x 18.53 cm	\$NaN	VERIFIED ITEM
CX-0000100690 ID: 690	2	2.5-ton Truck	891 Đường Trần Hưng Đạo, Quậ...	636 Đường Nguyễn Huệ, Quận ...	47.46kg	21.34 x 47.53 x 34.92 cm	\$NaN	ADJUST ITEM
CX-0000100625 ID: 625	2	2.5-ton Truck	52 Hẻm Trần Hưng Đạo, Quận H...	830 Ngõ Lý Thường Kiệt, Quận ...	18.46kg	66.24 x 63.36 x 42.24 cm	\$NaN	VERIFIED ITEM

Pickup Shipments

Set On The Way Pickup

Check Item

Check Price

Payment Confirm

Pickup Complete

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100786 ID: 786	3	3.5-ton Truck	983 Ngõ Trần Hưng Đạo, Quận ...	243 Phố Trần Hưng Đạo, Quận ...	47.63kg	29.10 x 34.92 x 12.61 cm	\$NaN	CONFIRMED PRICE
CX-0000100772 ID: 772	3	Motorbike	646 Đường Nguyễn Huệ, Quận ...	324 Phố Lê Lợi, Quận Ba Đình, ...	40.06kg	65.34 x 56.43 x 43.56 cm	\$NaN	CONFIRMED PRICE
CX-0000100728 ID: 728	1	2.5-ton Truck	650 Đường Lê Lợi, Quận Hoàn ...	53 Đường Trần Hưng Đạo, Quậ...	15.17kg	88.58 x 71.07 x 44.29 cm	\$NaN	CONFIRMED PRICE

Pickup Shipments

Set On The Way Pickup

Check Item

Check Price

Payment Confirm

Pickup Complete

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000100922 ID: 922	1	Motorbike	846 Ngõ Lý Thường Kiệt, Quận...	519 Hẻm Lê Lợi, Quận 3, Việt N...	58.42kg	46.20 x 28.35 x 29.40 cm	\$NaN	PENDING PAYMENT
CX-0000101176 ID: 1176	1	Motorbike	188 Phố Hoàng Diệu, Quận 2, H...	485 Hẻm Lê Duẩn, Quận Hải C...	16.59kg	50.47 x 52.53 x 6.18 cm	\$NaN ONLINE	CONFIRM PAYMENT
CX-0000100971 ID: 971	2	Motorbike	70 Hẻm Lý Thường Kiệt, Quận ...	273 Phố Điện Biên Phủ, Quận 1, ...	10.52kg	92.22 x 66.78 x 9.54 cm	\$NaN	PENDING PAYMENT

Pickup Shipments

Set On The Way Pickup

Check Item

Check Price

Payment Confirm

Pickup Complete

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

TRACKING ID	BRANCH	FLEET	PICKUP ADDRESS	DELIVERY ADDRESS	Weight	Dimensions	FEE	STATUS
CX-0000101313 ID: 1313	2	3.5-ton Truck	805 Đường Lý Thường Kiệt, Qu...	170 Phố Điện Biên Phủ, Quận 2...	46.86kg	10.00 x 15.00 x 36.00 cm	\$NaN	PICKUP COMPLETE
CX-0000101245 ID: 1245	3	5-ton Truck	374 Phố Lý Thường Kiệt, Quận ...	148 Phố Điện Biên Phủ, Quận H...	48.13kg	85.00 x 56.00 x 59.00 cm	\$NaN	PICKUP COMPLETE
CX-0000101241 ID: 1241	2	Motorbike	119 Đường Điện Biên Phủ, Quậ...	66 Ngõ Nguyễn Huệ, Quận 2, V...	34.26kg	10.00 x 80.00 x 23.00 cm	\$NaN	PICKUP COMPLETE

- **In Transit:** Parcel is moving through the network centers.

ADMIN PORTAL / IN-TRANSIT SHIPMENTS

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
<div>CX-0000101475</div> <div>ID: 1475</div>	1	Motorbike	897 Hẻm Trần Hưng Đạo, Quận...	217 Đường Điện Biên Phủ, Quận...	31.56kg	30.38 x 20.58 x 43.12 cm	<div>\$12.44</div> <div>ONLINE</div>	<div>IN ORIGIN WAREHOUSE</div>
<div>CX-0000101400</div> <div>ID: 1400</div>	1	2.5-ton Truck	708 Hẻm Lý Thường Kiệt, Quận...	530 Hẻm Lê Duẩn, Quận Ba Đ...	50.06kg	85.49 x 78.28 x 14.42 cm	<div>\$19.10</div> <div>ONLINE</div>	<div>IN ORIGIN WAREHOUSE</div>
<div>CX-0000101410</div> <div>ID: 1410</div>	3	2.5-ton Truck	993 Hẻm Lê Duẩn, Quận Hải C...	562 Đường Điện Biên Phủ, Qu...	29.32kg	34.92 x 14.55 x 51.41 cm	<div>\$11.64</div> <div>CASH</div>	<div>IN ORIGIN WAREHOUSE</div>

ADMIN PORTAL / IN-TRANSIT SHIPMENTS

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS

Reset All

Tracking ID

Branch

CX-88...

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
<div>CX-0000101581</div> <div>ID: 1581</div>	1	3.5-ton Truck	144 Phố Lê Lợi, Quận Ba Đình, Vi...	436 Hẻm Nguyễn Huệ, Quận Ba ...	56.80kg	59.40 x 12.96 x 51.84 cm	<div>\$21.53</div> <div>ONLINE</div>	<div>IN TRANSIT</div>
<div>CX-0000101626</div> <div>ID: 1626</div>	2	2.5-ton Truck	469 Phố Lê Duẩn, Quận 2, Việt N...	99 Phố Võ Văn Tần, Quận 3, Việt ...	3.64kg	71.40 x 35.70 x 42.00 cm	<div>\$2.39</div> <div>ONLINE</div>	<div>IN TRANSIT</div>
<div>CX-0000101531</div> <div>ID: 1531</div>	1	2.5-ton Truck	84 Đường Hoàng Diệu, Quận Ba ...	397 Hẻm Lê Duẩn, Quận Hoàn Kì...	21.55kg	43.46 x 54.06 x 20.14 cm	<div>\$13.26</div> <div>CASH</div>	<div>IN TRANSIT</div>

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
<div>CX-0000101695</div> <div>ID: 1695</div> <div></div>	2	5-ton Truck	546 Đường Nguyễn Huệ, Quận...	507 Ngõ Võ Văn Tấn, Quận 1, V...	27.22kg	95.70 x 33.00 x 26.40 cm	<div>\$10.88</div> <div>CASH</div>	<div>IN DEST WAREHOUSE</div>
<div>CX-0000101680</div> <div>ID: 1680</div> <div></div>	2	2.5-ton Truck	592 Hẻm Võ Văn Tấn, Quận 2, ...	405 Ngõ Lê Lợi, Quận 1, Đà Nẵ...	55.70kg	86.45 x 66.50 x 29.45 cm	<div>\$44.02</div> <div>CASH</div>	<div>IN DEST WAREHOUSE</div>
<div>CX-0000101733</div> <div>ID: 1733</div> <div></div>	1	2.5-ton Truck	246 Phố Lê Lợi, Quận 1, Việt N...	249 Phố Điện Biên Phủ, Quận 2...	55.45kg	12.00 x 31.00 x 41.00 cm	<div>\$21.04</div> <div>CASH</div>	<div>IN DEST WAREHOUSE</div>

In-transit Shipments

In origin warehouse

In transit

In destination warehouse

Out for delivery

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
<div>CX-0000101809</div> <div>ID: 1809</div> <div></div>	3	Motorbike	90 Đường Võ Văn Tấn, Quận 1, ...	716 Đường Lý Thường Kiệt, Qu...	44.25kg	85.44 x 48.00 x 29.76 cm	<div>\$17.01</div> <div>ONLINE</div>	<div>OUT FOR DELIVERY</div>
<div>CX-0000101786</div> <div>ID: 1786</div> <div></div>	2	5-ton Truck	759 Đường Trần Hưng Đạo, Qu...	275 Đường Võ Văn Tấn, Quận B...	12.44kg	13.65 x 25.20 x 15.75 cm	<div>\$7.72</div> <div>ONLINE</div>	<div>OUT FOR DELIVERY</div>
<div>CX-0000101799</div> <div>ID: 1799</div> <div></div>	2	2.5-ton Truck	458 Ngõ Lê Lợi, Quận Hoàn Kiế...	768 Đường Nguyễn Huệ, Quận ...	40.92kg	48.96 x 74.46 x 19.38 cm	<div>\$17.13</div> <div>CASH</div>	<div>OUT FOR DELIVERY</div>

- **Delivered:** Parcel successfully handed over to the recipient.

ADMIN PORTAL / DELIVERED SHIPMENTS

Delivered Shipments

📍 Delivered

📍 Closed

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101989 ID: 1989	1	3.5-ton Truck	932 Đường Lý Thường Kiệt, Quậ...	318 Phố Lý Thường Kiệt, Quận 1, ...	2.92kg	68.00 x 37.00 x 33.00 cm	\$2.13 CASH	DELIVERED
CX-0000101883 ID: 1883	1	3.5-ton Truck	205 Phố Hoàng Diệu, Quận 1, VL...	243 Hẻm Lý Thường Kiệt, Quận ...	18.11kg	31.80 x 37.10 x 38.16 cm	\$7.60 CASH	DELIVERED
CX-0000102221 ID: 2221	3	5-ton Truck	332 Ngõ Hoàng Diệu, Quận 3, VL...	976 Đường Trần Hưng Đạo, Quậ...	35.91kg	42.12 x 60.48 x 6.48 cm	\$21.01 ONLINE	DELIVERED

ADMIN PORTAL / DELIVERED SHIPMENTS

Delivered Shipments

📍 Delivered

📍 Closed

FILTERS

Reset All

Tracking ID

CX-88...

Branch

All Branches

Tracking ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee
CX-0000102379 ID: 2379	2	5-ton Truck	42 Đường Võ Văn Tấn, Quận 2, TP. H...	140 Phố Nguyễn Huệ, Quận Ba Đình, ...	1.31kg	104.94 x 24.38 x 55.12 cm	\$2.15 ONLINE
CX-0000102467 ID: 2467	2	Motorbike	262 Đường Nguyễn Huệ, Quận 2, Việ...	324 Phố Lý Thường Kiệt, Quận 1, Việ...	18.00kg	10.78 x 67.62 x 23.52 cm	\$7.56 ONLINE
CX-0000102604 ID: 2604	3	Motorbike	71 Ngõ Hoàng Diệu, Quận 1, Việt Nam	330 Ngõ Lý Thường Kiệt, Quận Ba Đì...	6.52kg	37.45 x 62.06 x 62.06 cm	\$3.43 ONLINE

- **Return:** Order is being sent back to the sender.

Return Shipments

Created return

In transit return

Completed return

FILTERS

Reset All

Tracking ID

Branch

CX--88...

All Branches

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
<div>CX-0000102643</div> <div>ID: 2643</div>	1	Motorbike	51 Ngõ Trần Hưng Đạo, Quận 3, ...	917 Đường Lê Duẩn, Quận 1, Hà...	23.57kg	23.00 x 67.00 x 9.00 cm	\$57.18	RETURN CREATED
<div>CX-0000102642</div> <div>ID: 2642</div>	1	2.5-ton Truck	395 Ngõ VG Văn Tấn, Quận 3, V...	459 Ngõ Trần Hưng Đạo, Quận ...	35.42kg	79.00 x 36.00 x 38.00 cm	\$71.21	RETURN CREATED
<div>CX-0000102641</div> <div>ID: 2641</div>	1	3.5-ton Truck	938 Hẻm Lê Lợi, Quận Ba Đình, ...	401 Đường Lý Thường Kiệt, Qu...	14.04kg	62.00 x 40.00 x 58.00 cm	\$105.65	RETURN CREATED
<div>CX-0000102640</div> <div>ID: 2640</div>	1	Motorbike	51 Ngõ Trần Hưng Đạo, Quận 3, ...	917 Đường Lê Duẩn, Quận 1, Hà...	23.57kg	23.00 x 67.00 x 9.00 cm	\$57.18	RETURN CREATED

Return Shipments

Created return

 In transit return

 Completed return

 FILTERS

Reset All

Tracking ID

Q CX-88...

Branch

 All Branches

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102693 ID: 2693	1	2.5-ton Truck	424 Ngõ V6 Văn Tấn, Quận 1, ...	420 Ngõ Trần Hưng Đạo, Quận ...	43.60kg	57.00 x 17.00 x 54.00 cm	\$93.16	RETURNED TO ORIGIN
CX-0000102699 ID: 2699	1	5-ton Truck	689 Đường Trần Hưng Đạo, Q...	244 Ngõ Hoàng Diệu, Quận H...	18.02kg	51.00 x 57.00 x 32.00 cm	\$111.55	RETURNED TO ORIGIN
CX-0000102692 ID: 2692	1	Motorbike	400 Ngõ Điện Biên Phủ, Quận ...	428 Hẻm Điện Biên Phủ, Quận ...	11.71kg	57.00 x 22.00 x 19.00 cm	\$76.11	RETURNED TO ORIGIN

[ADMIN PORTAL](#) / [RETURN SHIPMENTS](#)

Return Shipments

Created return

 In transit return

 Completed return

 FILTERS 

Reset All

Tracking ID

🔍 CX-88...

Branch

 All Branches

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000102705 ID: 2705	2	Motorbike	634 Ngõ Lê Duẩn, Quận 1, Việt...	291 Hẻm Võ Văn Tấn, Quận 1, V...	48.81kg	79.00 x 20.00 x 27.00 cm	\$191.10	RETURN COMPLETED
CX-0000102708 ID: 2708	3	2.5-ton Truck	417 Hẻm Lê Duẩn, Quận 2, Việ...	186 Hẻm Lê Duẩn, Quận Ba Đin...	41.81kg	52.00 x 71.00 x 32.00 cm	\$29.55	RETURN COMPLETED
CX-0000102709 ID: 2709	3	3.5-ton Truck	172 Đường Hoàng Diệu, Quận ...	996 Đường Lê Duẩn, Quận Ho...	43.21kg	66.00 x 66.00 x 42.00 cm	\$168.03	RETURN COMPLETED
CX-0000102710	-	-	-	-	10.11kg	79.00 x 20.00 x 27.00 cm	\$191.10	RETURN COMPLETED

- **Issue:** Orders with problems (wrong address, recipient unreachable).

ADMIN PORTAL / ISSUE SHIPMENTS

Issue Shipments

FILTERS
Reset All

Tracking ID

Branch

All Branches

Shipment ID	Branch	Fleet	Pickup address	Delivery address	Weight	Dimensions	Fee	Status
CX-0000101845 <small>ID: 1845</small>	2	5-ton Truck	120 Phố Lý Thường Kiệt, Quận 3, ...	343 Đường Trần Hưng Đạo, Quận...	49.68kg	34.00 x 75.00 x 22.00 cm	\$18.96 <small>CASH</small>	ISSUE
CX-0000101837 <small>ID: 1837</small>	1	3.5-ton Truck	25 Đường Võ Văn Tần, Quận Ba Đ...	577 Đường Võ Văn Tần, Quận 1, V...	40.30kg	35.64 x 41.04 x 42.12 cm	\$15.59 <small>CASH</small>	ISSUE
CX-0000101835 <small>ID: 1835</small>	1	2.5-ton Truck	145 Phố Lý Thường Kiệt, Quận Ba...	760 Đường Hoàng Diệu, Quận 3, ...	36.66kg	11.66 x 26.50 x 58.30 cm	\$14.28 <small>ONLINE</small>	ISSUE
CX-0000101840 <small>ID: 1840</small>	2	2.5-ton Truck	313 Đường Lê Lợi, Quận 3, Việt N...	671 Phố Võ Văn Tần, Quận Hoàn ...	24.65kg	46.55 x 67.45 x 49.40 cm	\$14.93 <small>ONLINE</small>	ISSUE

4. BRANCHES

4.1. Add Branch

- Configure new pickup locations or warehouses.
- Set branch names, contact persons, and specific pickup hours.

CourierExpress LOGISTICS PRO

ADMIN PORTAL / ADD BRANCH

Dashboard
Shipments
Create Shipment
Booked
Schedule pickup
In transit
Delivered
Return
Closed
Branches
Add Branch
Branch List
Customers
Billing
Reports

Operational Info

Branch Name *

Manager Name *

Manager Phone *

Branch Location

Hub City *

Select City

District *

Full Address *

Transport Capacity (Fleet)

MOTORBIKE

2.0T TRUCK

3.5T TRUCK

5.0T TRUCK

Access Control & Security

ID Branch

System Login ID

Security Code

Generate Account

Status: Active

NOTICE: CLICK "GENERATE ACCOUNT" TO AUTOMATICALLY GENERATE BRANCH, SYSTEM LOGIN ID, AND SECURITY CODE. ALL BRANCHES ARE CREATED WITH ACTIVE STATUS BY DEFAULT.

4.2. Branch List

- **Search & Filter:** Find branches by region or status.

Dashboard

Shipments

Create Shipment

Booked

Schedule pickup

ADMIN PORTAL / BRANCH LIST

FILTERS

Reset All

Branch ID

AG-HN-...

Hub City

All Cities

Account Status

All Statuses

- **Edit/Inactives:** Update branch information or deactivate unused locations.

AG-DN-001

Branch Name: Chi Nhánh Đà Nẵng
Manager: Lê Văn C
Phone: 0903000001

Administrative Area

Đà Nẵng – Hải Châu

Branch Address

789 Lê Duẩn, Hải Châu

Transport Capacity (Fleet)

MOTORBIKE

0

2.0 TRUCK

0

3.5 TRUCK

0

5.0 TRUCK

0

Account Status

ACTIVE

Details

Edit

OPERATIONAL STATUS

AG-HN-001

Branch Name: Chi Nhánh Hà Nội
Manager: Nguyễn Văn A
Phone: 0901000001

Administrative Area

Hà Nội – Hoàn Kiếm

Branch Address

123 Phố Hàng Bông, Hoàn Kiếm

Transport Capacity (Fleet)

MOTORBIKE

0

2.0 TRUCK

0

3.5 TRUCK

0

5.0 TRUCK

0

Account Status

ACTIVE

Details

Edit

OPERATIONAL STATUS

AG-HCM-001

Branch Name: Chi Nhánh TP. Hồ Chí Minh
Manager: Trần Thị B
Phone: 0902000001

Administrative Area

TP. Hồ Chí Minh – Quận 1

Branch Address

456 Nguyễn Huệ, Quận 1

Transport Capacity (Fleet)

MOTORBIKE

0

2.0 TRUCK

0

3.5 TRUCK

0

5.0 TRUCK

0

Account Status

ACTIVE

Details

Edit

OPERATIONAL STATUS

5. Customers

Search & Filter: Customer ID, Name, Email, Phone Number, City, Status

Dashboard

Shipments

Create Shipment

Booked

Schedule pickup

In transit

Delivered

Return

Closed

Branches

Add Branch

Branch List

Customers

Billing

Reports

ADMIN PORTAL / CUSTOMERS

FILTERS

Reset All

Customer ID

KH-1234...

Name

Search Name...

Email

example@gmail.com

Phone Number

Search Phone...

City

Search City...

Status

All Status

# ID	Full Name	Email Address	Phone	City	Street Address	Orders	Success	Failed
KH-0006	Dao Nguyen Phuoc	daophuocpy1234@gmail...	N/A	N/A	N/A	0	0	0
KH-0004	Nguyễn Văn Khách 1	customer1@example.com	0901001001	TP. Hồ Chí Minh	123 Đường ABC, Quận 1, TP.HCM	2449	244	9
KH-0005	Trần Thị Khách 2	customer2@example.com	0902002002	Hà Nội	456 Đường XYZ, Hoàn Kiếm, Hà Nội	26212	262	12
KH-0003	Test Customer	customer@example.com	N/A	N/A	N/A	27419	274	19

Showing 1-4 of 4 customers

6. Billing

Search & Filter: Bill ID, Tracking ID, Creation Date

Dashboard

Shipments

Create Shipment

Booked

Schedule pickup

In transit

Delivered

Return

Closed

Branches

Add Branch

Branch List

Customers

Billing

Reports

ADMIN PORTAL / BILLING

FILTERS

Reset All

Bill ID

Tracking ID

Creation Date

BILL-...

Q CX-...

mm/dd/yyyy

# Bill ID	Customer Name	Tracking ID	Creation Date	Total Amount
158	Nguyễn Văn Khách 1	CX-00002018	2026-01-26	\$14.969
182	Test Customer	CX-00002042	2026-01-26	\$9.479
254	Trần Thị Khách 2	CX-00002114	2026-01-26	\$10.948
71	Trần Thị Khách 2	CX-00001931	2026-01-25	\$11.47
157	Nguyễn Văn Khách 1	CX-00002017	2026-01-25	\$2.899
26	Test Customer	CX-00001886	2026-01-25	\$3.107

7. Reports

Filter:

Period Start - Period End

Dashboard

Shipments

Create Shipment

Booked

Schedule pickup

In transit

ADMIN PORTAL / REPORTS

Export PDF

Period Start

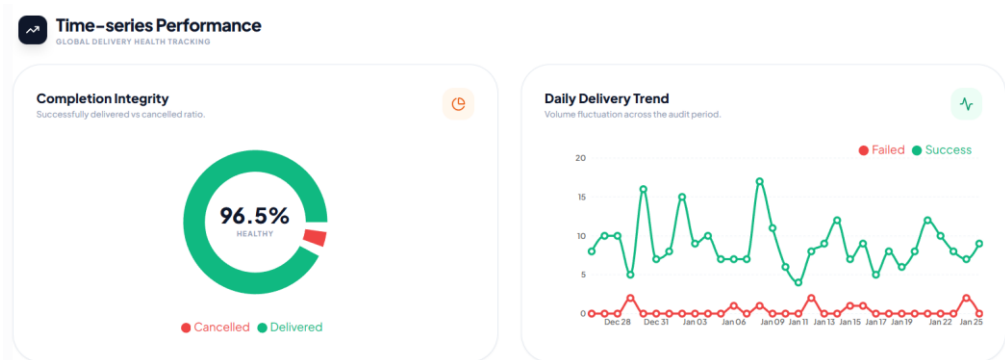
Period End

12/26/2025

01/25/2026

Time-series Performance:

- Completion Integrity: Measures the quality and reliability of the final stage of the delivery process.
- Daily Delivery Trend: Tracks the volume and status of deliveries on a specific day, providing a granular view of the system's daily operational



performance.

- Global Category Flows: Analyzes the distribution of shipments based on their product category across the entire logistics network.
- Service Mix Allocation: Analyzes the distribution of different shipping



service levels chosen by customers across the network.

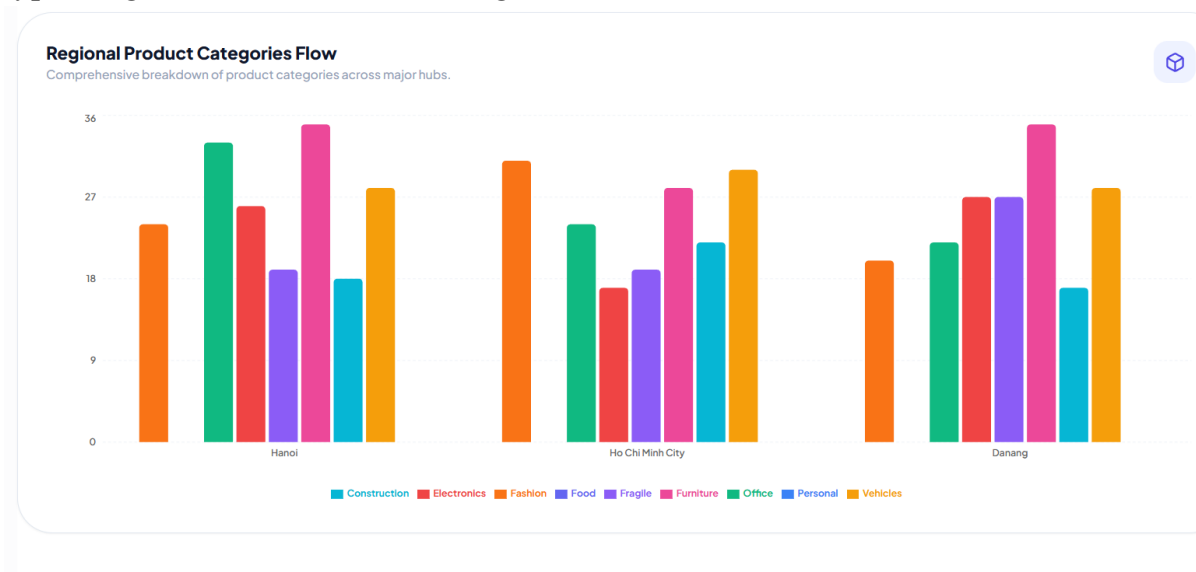
Regional Comparative Audit:

- Operational Integrity by City: Evaluates the reliability and performance of the logistics network at a local level.

- Hub Market Value: Estimates the total economic worth or revenue potential of the shipments flowing through a specific hub.



- Regional Product Categories Flow: Visualizes the movement of specific types of goods between different regions.



Branch Efficiency Hub:

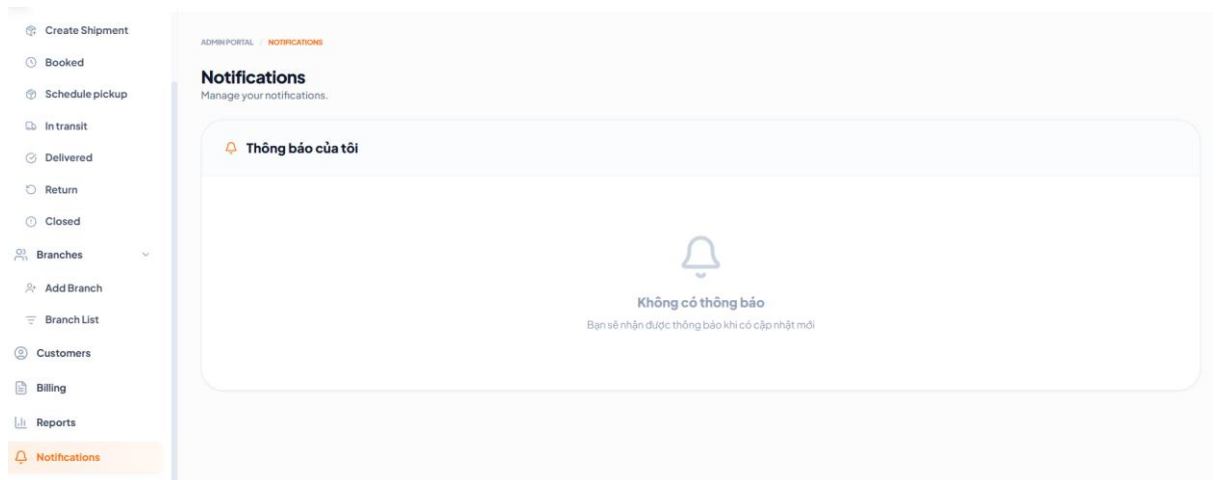
- Global Fleet Integrity & Composition: Provides a holistic view of the organization's transportation assets. It monitors both the physical reliability (**Integrity**) and the specific variety (**Composition**) of the vehicles within

the network.



8. Notifications:

Notices: Receive in app notifications




9. Profile:

Information:

Role, Status, Full Name ,Email, Phone Number ,Location

CUSTOMER PORTAL / PROFILE

Update Profile



Dao Nguyen Phuoc
daophuocpy1234@gmail.com

CUSTOMER ACTIVE

Full Name

Dao Nguyen Phuoc

Email Address

daophuocpy1234@gmail.com

Phone Number

Not provided

City


Not provided

Address

Not provided

Edit Profile (only Customer):

Fill your information then click at **Save Changes** to set your profile



Dao Nguyen Phuoc
daophuocpy1234@gmail.com

CUSTOMER ACTIVE

Full Name *

Dao Nguyen Phuoc

Email Address *

daophuocpy1234@gmail.com

Phone Number

City

Address

Cancel

Save Changes