

Mike Trinh

Full Stack Software Engineer

Leander, TX | (408) 334 - 2117 | xmikecolx@gmail.com | [GitHub](#) | Portfolio | [LinkedIn](#)

I am a software developer that enjoys learning how different applications work. My goal is to learn as much as I can about software development so I can eventually create complex, useful, and user-friendly applications that anyone can use despite their background. I believe with my experience working with different technologies ranging from hardware to software, I can provide a different perspective on creating and implementing solutions to any problem.

SKILLS

- **Programming Languages:** JavaScript
- **Frameworks:** Express.js, Bootstrap
- **Databases:** MongoDB
- **Tools:** Node.js

RELEVANT EXPERIENCE

Software Engineering Immersive | General Assembly | Remote | August 2022 – November 2022

Successfully completed 500+ hours of a 12-week training program dedicated to giving students a deep dive into full-stack development tools, methods, and technologies, including best practices and current topics.

- **Connect Four:** Built with **JavaScript, HTML, CSS** – [\[GitHub\]](#) [\[Game Link\]](#)
- **Oddjobs:** Built with **JavaScript, HTML, CSS, MongooseDB** – [\[Github\]](#) [\[App Link\]](#)

Desktop Support Specialist | Reed Smith LLP | SF | March 2021 – February 2022

- Provided deskside support on various applications, including MS Office Suite, Windows, Digital File, Internet, Intranet, voicemail/Unified Messaging, email, and proprietary applications.
- Troubleshoot various hardware equipment, including printers, telephones, SmartPhone devices, dictation devices, mobile PCs, desktops, monitors, and other peripherals. This includes preparing and installing mobile PCs and desktops and working with vendors to maintain/fix equipment.
- Escalated problems to the appropriate Analyst, Programmer, Supervisor, or Manager when necessary. Assisted with information gathering, communication, or as requested in the resolution of escalated problems.
- Recorded known and new issues for future reference as well as created troubleshooting guides

Lab Support Tech | Team Cinder | Santa Clara | July 2020 – December 2020

- Recorded and shipped out hardware for testing between different sites.
- Assisted with setting up RDP for teams for WFH in the labs.
- Resolved laptop hardware issues
- Work with different IT teams to resolve LAN issues within labs.
- Configured and set up routers specifically for labs
- Manually set up routers via DHCP using corporate IP.

EDUCATION

General Assembly | Software Engineer Immersive | Remote

San Jose State University | Communication Studies | San Jose