

# Mike Trinh

## Full Stack Software Engineer

Leander, TX/ San Jose, CA | xmikecolx@gmail.com | [GitHub](#) | [Portfolio](#) | [LinkedIn](#)

### SKILLS

- **Programming Languages:** JavaScript, Python
- **Frameworks:** Express.js, Bootstrap
- **Databases:** MongoDB, PostgreSQL
- **Tools:** Node.js, React, Bootstrap, Docker

### RELEVANT EXPERIENCE

**Software Engineering Immersive | General Assembly** | Remote | August 2022 – November 2022

12-week immersive web development boot camp focusing on full stack development using Node, Express, JavaScript, HTML, CSS, and React

### PROJECTS

**myProps:** MongoDB, Expressjs, Nodejs, JavaScript, HTML, CSS, React - [\[Github\]](#) [\[App Link\]](#)

- A MERN stack app that allows users to keep track of their properties and tenants.

**Oddjobs:** MongoDB, Expressjs, Nodejs, JavaScript, HTML, CSS, Bootstrap - [\[Github\]](#) [\[App Link\]](#)

- MEN stack app that allows users to post odd jobs for others to accept and save.

**Connect Four:** JavaScript, HTML, CSS - [\[GitHub\]](#) [\[Game Link\]](#)

- Created using vanilla JavaScript and styled with CSS

**Desktop Support Specialist | Reed Smith LLP | San Francisco, CA** | March 2021 – February 2022

- Provided deskside support on various applications, including MS Office Suite, Windows, Digital File, Internet, Intranet, voicemail/Unified Messaging, email, and proprietary applications.
- Troubleshoot various hardware equipment, including printers, telephones, SmartPhone devices, dictation devices, mobile PCs, desktops, monitors, and other peripherals. This includes preparing and installing mobile PCs and desktops and working with vendors to maintain/fix equipment.
- Escalated problems to the appropriate Analyst, Programmer, Supervisor, or Manager when necessary. Assisted with information gathering, communication, or as requested in the resolution of escalated problems.
- Recorded known and new issues for future reference as well as created troubleshooting guides.

**Lab Support Tech | Team Cinder | Santa Clara, CA** | July 2020 – December 2020

- Recorded and shipped out hardware for testing between different sites.
- Assisted with setting up RDP for teams for WFH in the labs.
- Resolved hardware issues in laptops by opening and replacing components such as the RAM or the power supply.
- Worked with different IT teams to resolve LAN issues within labs.
- Configured and set up routers specifically for labs.
- Manually set up routers via DHCP using corporate IP.

### EDUCATION

General Assembly | Software Engineer Immersive | Remote | August 2022 - November 2022

San Jose State University | Communication Studies | San Jose, CA | August 2014 - December 2018