

# HIEU TRAN

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## Relevant Experience

### Software Engineer

Chargebacks911

Clearwater, FL, USA

Mar 2022 – Present

- Maintaining automatic processors using Python; troubleshooting, and debugging UI issues by Selenium
- Developing new features for internal tools to manage data processing and reports with Laravel
- Be responsible for building reporting and alerting revenue system; fixing, and enhancing UI/UX

### Full-stack Developer

Cynopsis Solutions

Singapore

Sep 2020 – Mar 2022

- Maintained eKYC platform using ExpressJS and GraphQL
- Accountable for creating new eKYC application by implementing scalable reactive RESTful APIs using Django and redesign database structure to mitigate data duplication and dependencies
- Applied best practices and documented coding standards to reduce maintenance cost
- Developed UI and stage management system of eKYC platform in Angular
- Designed and managed deployment process to AWS, designed Code Pipeline to build source code and release new version automatically
- Participated in onboarding new client process to understand and ensure customer needs then deploy customizing settings to AWS, reduce deployment time to 15 minutes by creating automatic jobs with aws-cdk and custom configuration form on Jenkins

Oursky Limited

Hong Kong

Jan 2020 – Aug 2020

- Built website templates using React and Bootstrap, then integrated API data from backend server
- Developed distributed RESTful APIs using Django, extended Wagtail CRM features for content population
- Managed deployment process to AWS by Docker and Kubernetes
- Well-performed on pull requests, code reviews

Construct Digital

Singapore

Aug 2016 – Jan 2020

- Expertise in HubSpot platform through building website/email templates/custom components
- Excellent knowledge in building WordPress themes from scratch and deployed to Linux server
- Sped up development process by creating an universal theme structure combining Webpack to build artifacts and optimize assets
- Implemented Laravel interactive APIs to support data team collecting user information
- Applied Vue to create reusable HTML components
- Well-managed source code, proficient in code reviews by resolving conflicts from freelancers then deployed updates to server

## Skills

- Frontend: Angular, Vue, HTML, CSS/Sass, JavaScript, TypeScript, JQuery, Bootstrap
- Backend: Python, PHP, NodeJS, Django, WordPress, Laravel, WooCommerce, Wagtail, ExpressJS
- Relational database: MySQL, Postgres
- DevOps CI/CD tools: Git, Docker, AWS, aws-cdk, Jenkins

## Education

### Bachelor of Engineering

Ho Chi Minh City University of Technology (HCMUT)

Awarded 2017

Ho Chi Minh City, Vietnam

- Major in Computer Science