**HIEU TRAN**

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**Professional Profile**

* Professional experience in software development of web applications, following Scrum
* Experienced in working with AWS cloud infrastructure
* Proficiency in implementing and optimizing front-end and back-end functionality
* Work well with internal and external teams to deliver efficiency solutions that meet complex business requirements

**Skills**

* Frontend: Angular, Vue, HTML, CSS/Sass, JavaScript, TypeScript, JQuery, Bootstrap
* Backend: Python, PHP, NodeJS, Django, WordPress, Laravel, WooCommerce, Wagtail, ExpressJS
* Relational database: MySQL, Postgres
* DevOps CI/CD tools: Git, Docker, AWS, aws-cdk, Jenkins

**Work Experience**

**Software Engineer** *Mar 2022 – Present*

*Chargebacks911 | Clearwater, FL, USA*

* Maintaining automatic processors using Python; troubleshooting, and addressing UI issues by Selenium
* Developing new features for internal tools to manage data processing and reports with Laravel
* Be responsible for building reporting and alerting revenue system; fixing, and enhancing UI/UX

**Full-stack Developer** *Sep 2020 – Mar 2022*

*Cynopsis Solutions | Singapore*

* Maintained eKYC platform using ExpressJS and GraphQL
* Accountable for creating new eKYC application by implementing scalable reactive RESTful APIs using Django and redesign database structure to mitigate data duplication and dependencies
* Applied best practices and documented coding standards to reduce maintenance cost
* Developed UI and stage management system of eKYC platform in Angular
* Designed and managed deployment process to AWS, designed Code Pipeline to build source code and release new version automatically
* Assisted Sales team in onboarding new client process to understand and ensure customer needs then deploy customizing settings to AWS, reduce deployment time to 15 minutes by creating automatic jobs with aws-cdk and custom configuration form on Jenkins

**Full-stack Web Developer** *Jan 2020 – Aug 2020*

*Oursky Limited | Hong Kong*

* Built page templates using React and Bootstrap
* Developed distributed RESTful APIs using Django, extended Wagtail CRM features for content population
* Managed deployment process to AWS by Docker and Kubernetes
* Well-performed on pull requests, code reviews

**Full-stack Web Developer** *Aug 2016 – Jan 2020*

*Construct Digital | Singapore*

* Excellent knowledge in building WordPress themes from scratch and deployed to Linux server
* Sped up development process by creating an universal theme structure combining Webpack to build artifacts and optimize assets
* Implemented Laravel interactive APIs to support data team collecting user information
* Well-managed source code, proficient in code reviews by resolving conflicts from freelancers then deployed updates to server

**Projects**

**Healthy Mind**

*Microsite to help people understand and build a healthy mind*

* Converted mockups from Figma to HTML/CSS and developed UI by WordPress theme
* Managed and configured hosting and source code on GoDaddy
* Available at: <https://healthymind.vn>

**Education**

**Bachelor of Engineering** *Awarded 2017*

*Ho Chi Minh City University of Technology (HCMUT) | Ho Chi Minh City, Vietnam*

* Major in Computer Science