**HIEU TRAN**

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**Professional Profile**

* Professional experience in software development of web applications, following Agile approach
* 2+ year of experience in DevOps field using AWS Stacks, AWS CDK, Jenkins and K8s
* Proficiency in implementing and optimizing front-end and back-end functionality
* Strong hands-on experience in implementing and connecting between front-end - back-end, and systems
* Familiar with microservices concept development
* Work well with internal and external teams to consolidate client requirements
* Work well with internal and external teams to deliver efficiency solutions that meet complex business requirements

**Work Experience**

**Software Engineer** *Mar 2022 – Present*

*Chargebacks911 | Clearwater, FL, USA*

* Maintaining automatic processors using Python; troubleshooting, and debugging UI issues by Selenium
* Developing new features for internal tools to manage data processing and reports with Laravel
* Be responsible for building reporting and alerting revenue system; fixing, and enhancing UI/UX

**Full-stack Developer** *Sep 2020 – Mar 2022*

*Cynopsis Solutions | Singapore*

* Maintained eKYC platform using ExpressJS and GraphQL
* Accountable for creating new eKYC application by implementing scalable reactive RESTful APIs using Django and redesign database structure to mitigate data duplication and dependencies
* Applied best practices and documented coding standards to reduce maintenance cost
* Developed UI and stage management system of eKYC platform in Angular
* Designed and managed deployment process to AWS, designed Code Pipeline to build source code and release new version automatically
* Onboarded and configured custom settings for new client on AWS, reduce deployment time to 15 minutes by creating automatic jobs with aws-cdk and custom configuration form on Jenkins
* Participated in onboarding new client process to understand and ensure customer needs then deploy customizing settings to AWS, reduce deployment time to 15 minutes by creating automatic jobs with aws-cdk and custom configuration form on Jenkins

**Full-stack Web Developer** *Jan 2020 – Aug 2020*

*Oursky Limited | Hong Kong*

* Built website templates using React and Bootstrap, then integrated API data from backend server
* Developed distributed RESTful APIs using Django, extended Wagtail CRM features for content population
* Managed deployment process to AWS by Docker and Kubernetes
* Well-performed on pull requests, code reviews

**Full-stack Web Developer** *Aug 2016 – Jan 2020*

*Construct Digital | Singapore*

* Expertise in HubSpot platform through building website/email templates/custom components
* Excellent knowledge in building WordPress themes from scratch and deployed to Linux server
* Sped up development process by creating an universal theme structure combining Webpack to build artifacts and optimize assets
* Implemented Laravel interactive APIs to support data team collecting user information
* Applied Vue to create reusable HTML components
* Well-managed source code, proficient in code reviews by resolving conflicts from freelancers then deployed updates to server

**Skills**

* Frontend: Angular, Vue, HTML, CSS/Sass, JavaScript, TypeScript, JQuery, Bootstrap
* Backend: Python, PHP, NodeJS, Django, WordPress, Laravel, WooCommerce, Wagtail, ExpressJS
* Relational database: MySQL, Postgres
* DevOps CI/CD tools: Git, Docker, AWS, aws-cdk, Jenkins

**Projects**

**Healthy Mind**

*Microsite to help people understand and build a healthy mind*

* Converted mockups from Figma to HTML/CSS and developed UI by WordPress theme
* Managed and configured hosting and source code on GoDaddy
* Available at: <https://healthymind.vn>

**Education**

**Bachelor of Engineering** *Awarded 2017*

*Ho Chi Minh City University of Technology (HCMUT) | Ho Chi Minh City, Vietnam*

* Major in Computer Science