# Nonlinear models for new product growth

# New product life cycle: phases

- 1. Introduction
- 2. Growth
- 3. Maturity
- 4. Decline

What are the variables influencing a product's life cycle? Marketing strategies play an essential role . . . but the success of a new product ultimately depends on consumers accepting them.

#### Diffusion of innovations

Diffusion is the process by which an innovation is communicated through certain channels over time among the members of a social system (Rogers, 2003).

Four key elements for describing an innovation diffusion process:

- ▶ innovation
- communication channels
- ► time
- social system

#### Innovation

#### An innovation is:

- New product, new service, new technology, new production process, new way of doing things (Schumpeter, 1947).
- ► Typical distinction: radical vs incremental innovations.
- Radical innovations could be hindered from barriers and social inertia.

# New product growth models

General aim: depict the successive increases in the number of adopters and predict the continued development of a diffusion process already in progress (Mahajan and Muller, 1979).

- ► Fourt and Woodlock model (1960)
- ► Mansfield model (1961)
- Bass model (1969)
- ► Generalized Bass model (1994)

The Bass Model is defined by a first order differential equation

$$z'(t) = \left(p + q\frac{z(t)}{m}\right)(m - z(t))$$

#### innovation

$$z'(t) = \left(\frac{\mathbf{p}}{\mathbf{p}} + q \frac{z(t)}{m}\right) (m - z(t))$$

$$z'(t) = \left(p + q\frac{z(t)}{m}\right)(m - z(t))$$
 imitation

$$z'(t) = \left(p + q \frac{z(t)}{m}\right) (m - z(t))$$
 word-of-mouth

If we pose 
$$\frac{z(t)}{m} = y(t)$$
 the model becomes

$$y'(t) = (p + qy(t))(1 - y(t))$$

#### Bass Model: solution

The Bass Model has a closed-form solution

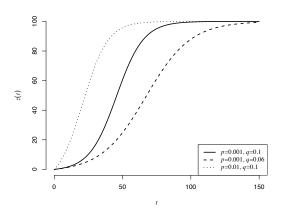
$$y(t) = F(t; p, q) = \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}}$$
  $t > 0.$ 

or, by posing z = ym

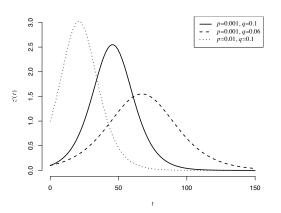
$$z(t) = m F(t; p, q) = m \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}}$$
  $t > 0.$ 

Cumulative sales z(t) 'depend' on parameters p and q. The market potential m is a scale parameter and is assumed constant.

### Cumulative process



#### Instantaneous process



#### Bass Model estimation

The Bass Model is a nonlinear model

$$Z(t) = f(\beta, t) + \varepsilon(t)$$

where Z(t) is the dependent variable,  $f(\beta, t)$  is the deterministic term, function of  $\beta \in \mathbb{R}^k$  and of time t.

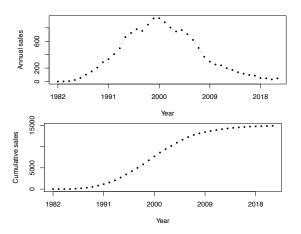
The second term,  $\varepsilon(t)$ , is the error term, for which usual assumptions hold, namely  $M(\varepsilon(t)) = 0$ ,  $Var(\varepsilon(t)) = \sigma^2$ ,

 $Cov(\varepsilon(t), \varepsilon(t')) = 0, t \neq t'.$ 

#### Bass Model: estimation

- ▶ Typical starting values for p and q are 0.01 and 0.1.
- Estimating *m* is the most difficult task.
- Parameter estimates are very sensitive to the number of available data.
- ▶ Reliable estimates are obtained after the maximum peak, but ... "By the time sufficient observations have been developed for realiable estimation, it is too late to use the estimates for forecasting purposes" (Mahajan, Muller, Bass, 1990).

# Compact Discs in USA



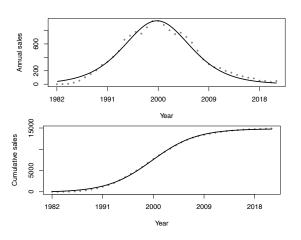
# Compact Discs in USA

#### Bass Model for CD: estimates and 95% CIs

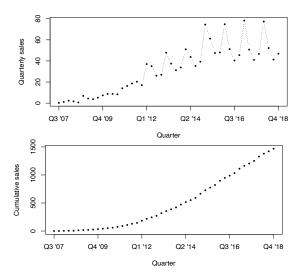
	Estimate	Std.Error	Lower	Upper	p-value
$\overline{m}$	14814	49	14716	14911	< 0.0001
p	0.0022	0.0001	0.0020	0.0024	< 0.0001
q	0.25	0.0035	0.24	0.26	< 0.0001

$$R^2 = 0.9998$$

# Compact Discs in USA



# Apple iPhone



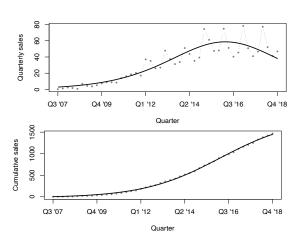
# Apple iPhone

#### Bass Model for iPhone: estimates and 95% Cls

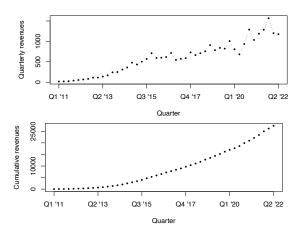
	Estimate	Std.Error	Lower	Upper	p-value
$\overline{m}$	1823.7	34.12	1756.8	1890.6	< 0.0001
p	0.0014	0.0001	0.0013	0.0015	< 0.0001
q	0.1259	0.0027	0.1206	0.1311	< 0.0001

$$R^2 = 0.9995$$

# Apple iPhone



## Twitter revenues



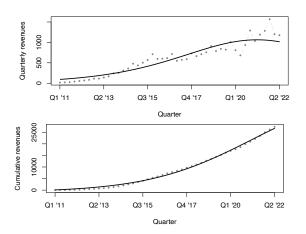
#### Twitter revenues

#### Bass Model for Twitter: estimates and 95% Cls

	Estimate	Std.Error	Lower	Upper	p-value
$\overline{m}$	44633.7	3557.9	37660.3	51607.0	< 0.0001
p	0.0019	0.0001	0.0018	0.0021	< 0.0001
q	0.09	0.004	0.08	0.10	< 0.0001

$$R^2 = 0.9995$$

## Twitter revenues



# Bass Model: interesting properties

- ightharpoonup Parsimonious model with just three parameters m, p, q.
- Only needs aggregate sales data.
- Easy to interpret.

#### Bass Model: limitations

- lacktriangle The market potential m is constant along the whole life cycle.
- ▶ The Bass Model does not account for marketing mix strategies.
- It is a model for products with a limited life cycle: needs a hypothesis.