



# **BIRD TRAINING CENTER MANAGEMENT**

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# PROJECT INTRODUCTION



# PROBLEM & SOLUTION

## *Problem*



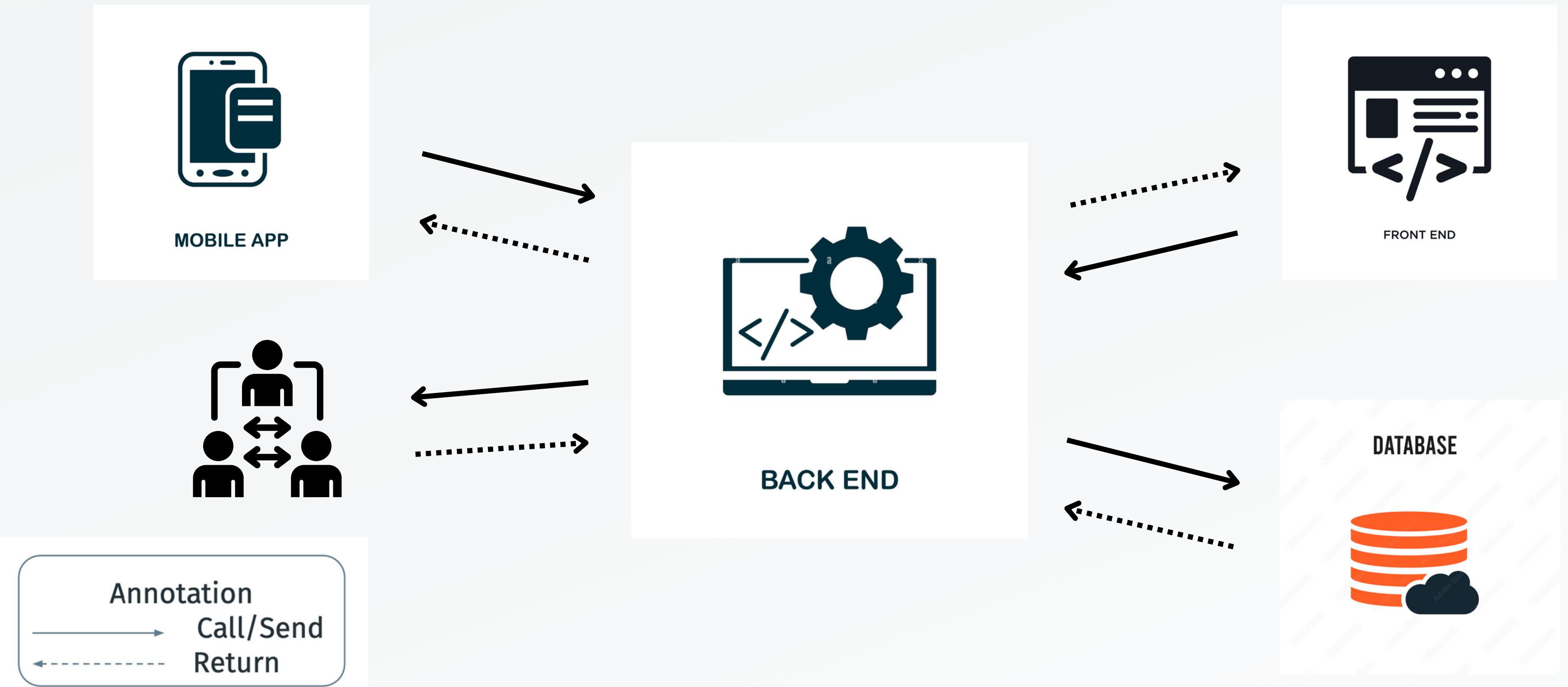
Currently in Vietnam there are no bird training centers, there are only instructional videos on YouTube or exercises written on websites like Pet Mart.

Therefore, Bird Training Center is one of the first management systems in Vietnam suitable for bird training for customers

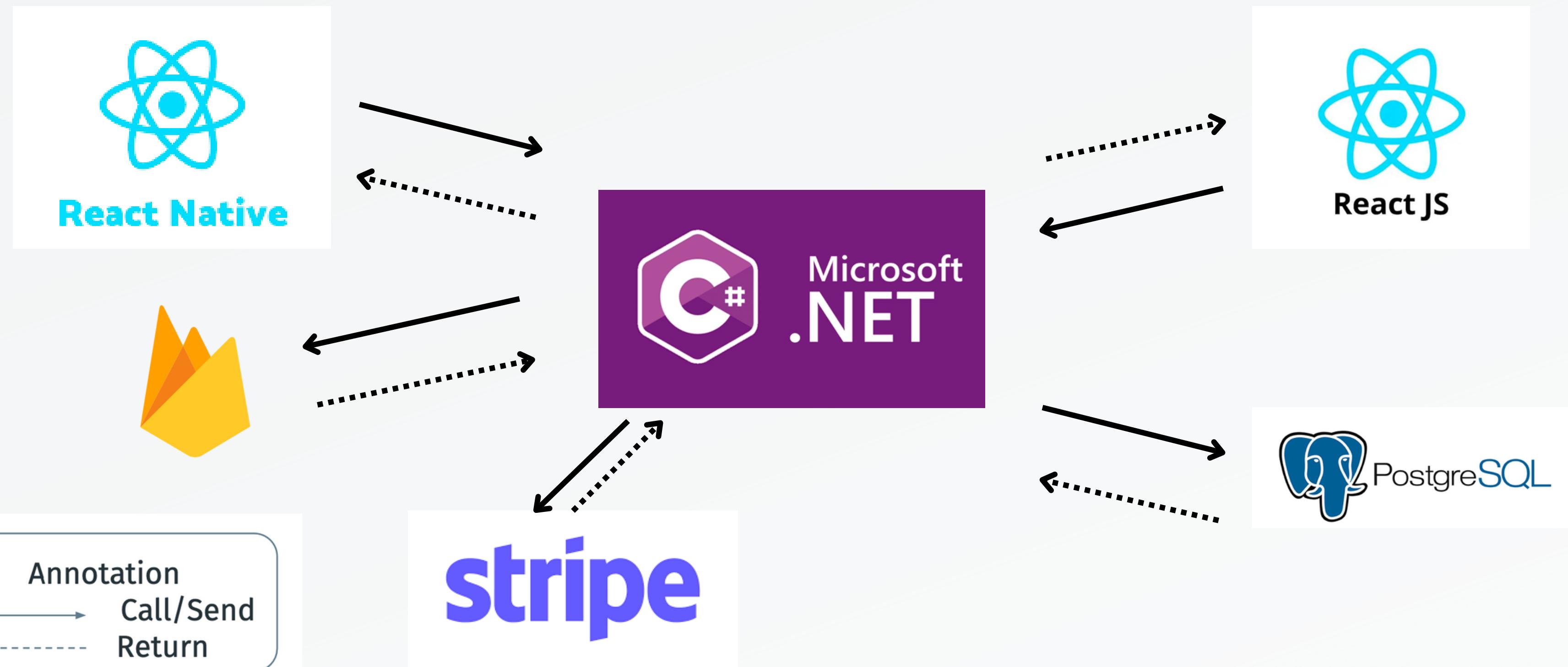
## *Solution*



# SYSTEM DESIGN



# SYSTEM DESIGN





# **CONCEPTS AND ENTITIES**

# USER (CUSTOMER)

Email
Name
Phone Number
Password
Avatar
Address

**Profile Setting**



Your Name  
Pham Nhat An

Your Email  
customer1@gmail.com

Your Phone Number  
(+84) 908941767

MemberShip: Standard

Choose File No ...sen

Update Avatar

Update Your Information

# USER (STAFF, MANAGER)

Email
Name
Phone Number
Password
Avatar

**Profile Setting**



Your Name  
Manager

Your Email  
manager@gmail.com

Your Phone Number  
(+84) 908941772

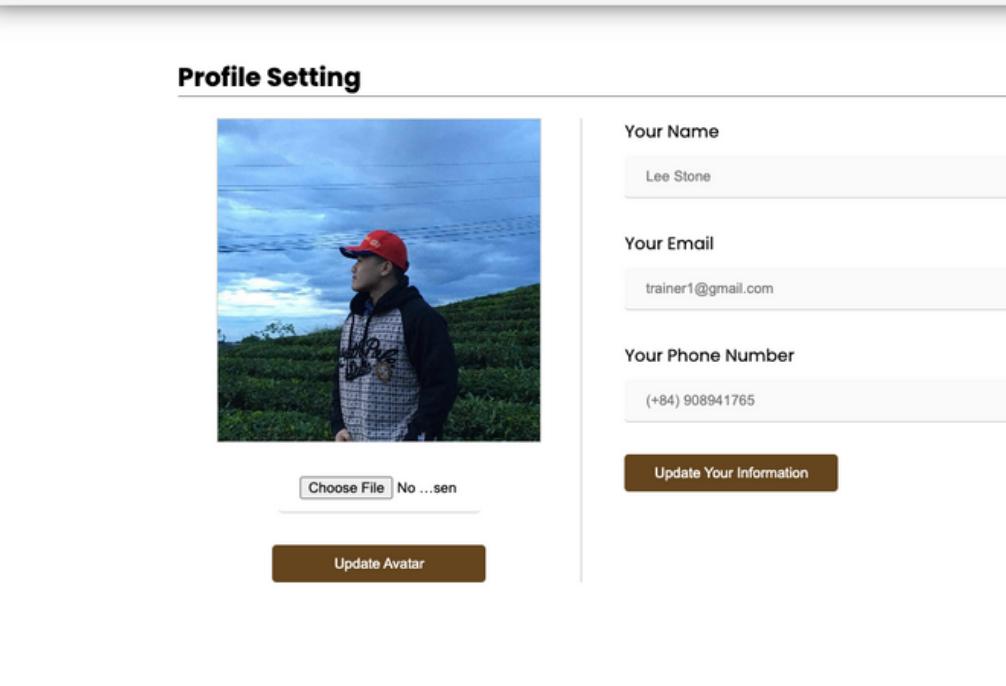
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Update Avatar

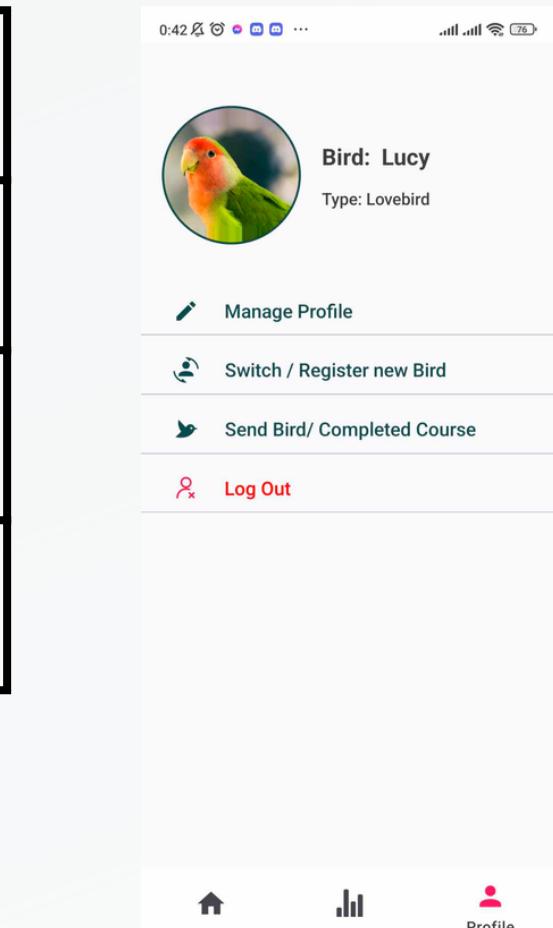
Update Your Information

# USER (TRAINER)

Email
Name
Phone Number
Password
Avatar
Address
Google Meet Link



Customer Id
Name
Bird Species
Avatar



# LIMITATIONS & EXCLUSIONS

# LIMITATIONS & EXCLUSIONS



- No Customer Feedback
- No Workshop refund feature
- There is no Center off slot
- No Update email account
- Certificate template is unmodified
- No Push notification when server changes status on mobile (Display notification)

# LIMITATIONS & EXCLUSIONS

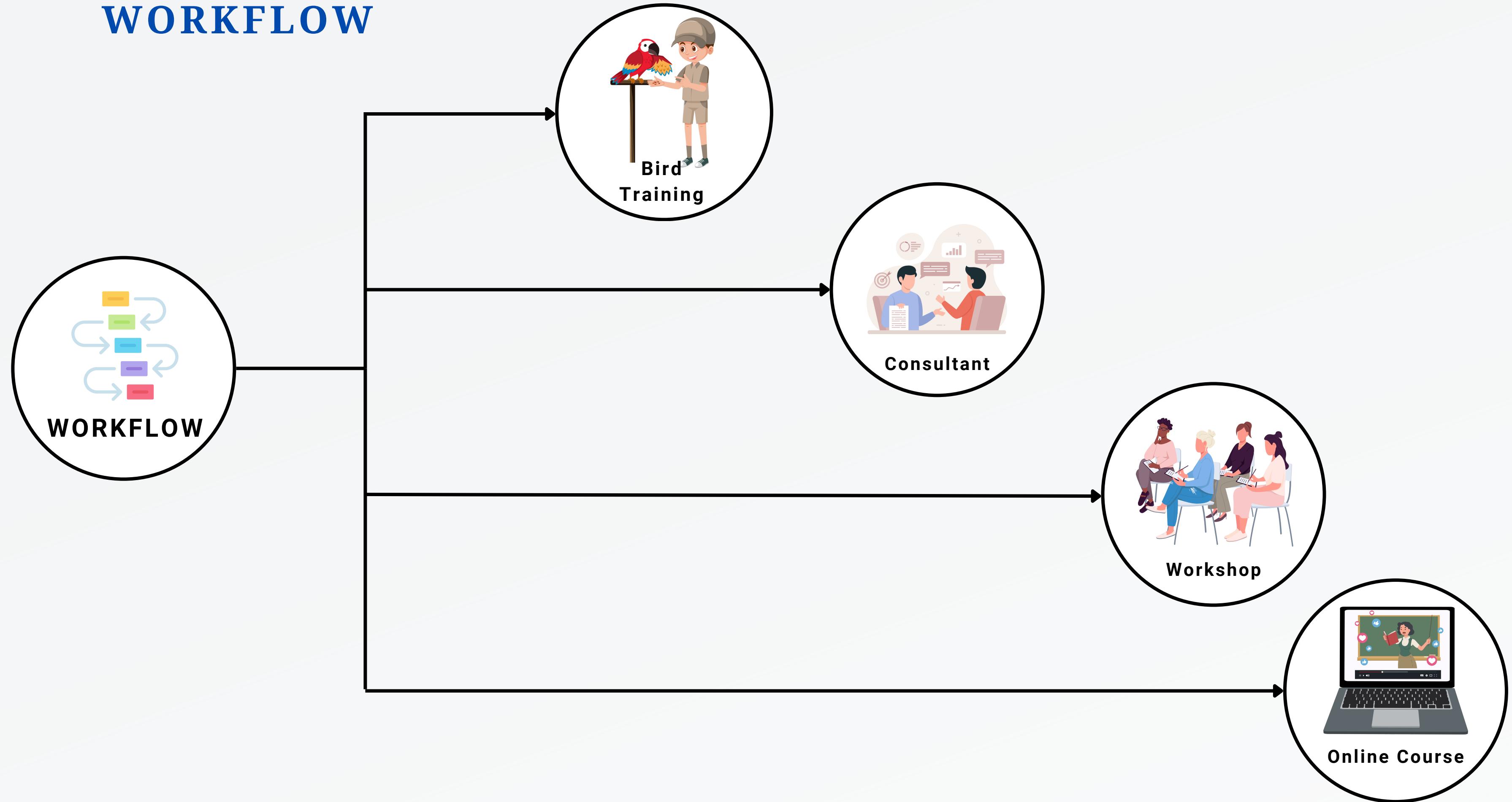
## *Exclusions*



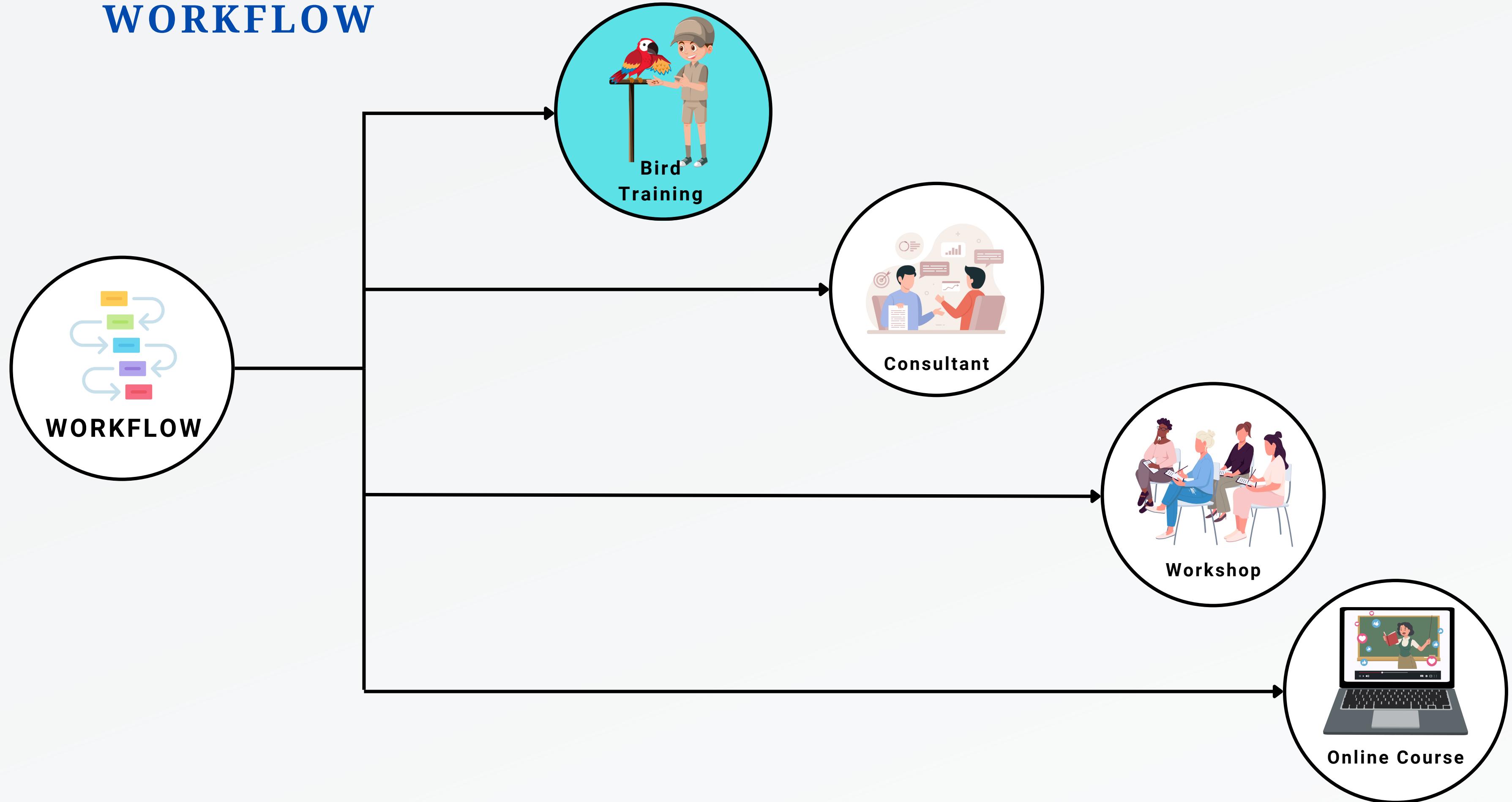
- Exclusion
- The system does not support feedback function
- The system does not support refund function for any purchase
- The system does not support logging off time for the center
- The system currently does not support cancelling online course
- The system currently does not support multi-language (English only)
- The system does not support any currency other than VND
- Training course does not have bird certificates for each skill in course
- Skill in training course cannot be removed after being in operation once
- The system does not support distance calculating from third party
- Training request cannot auto cancel when customer send bird late

# DEMO

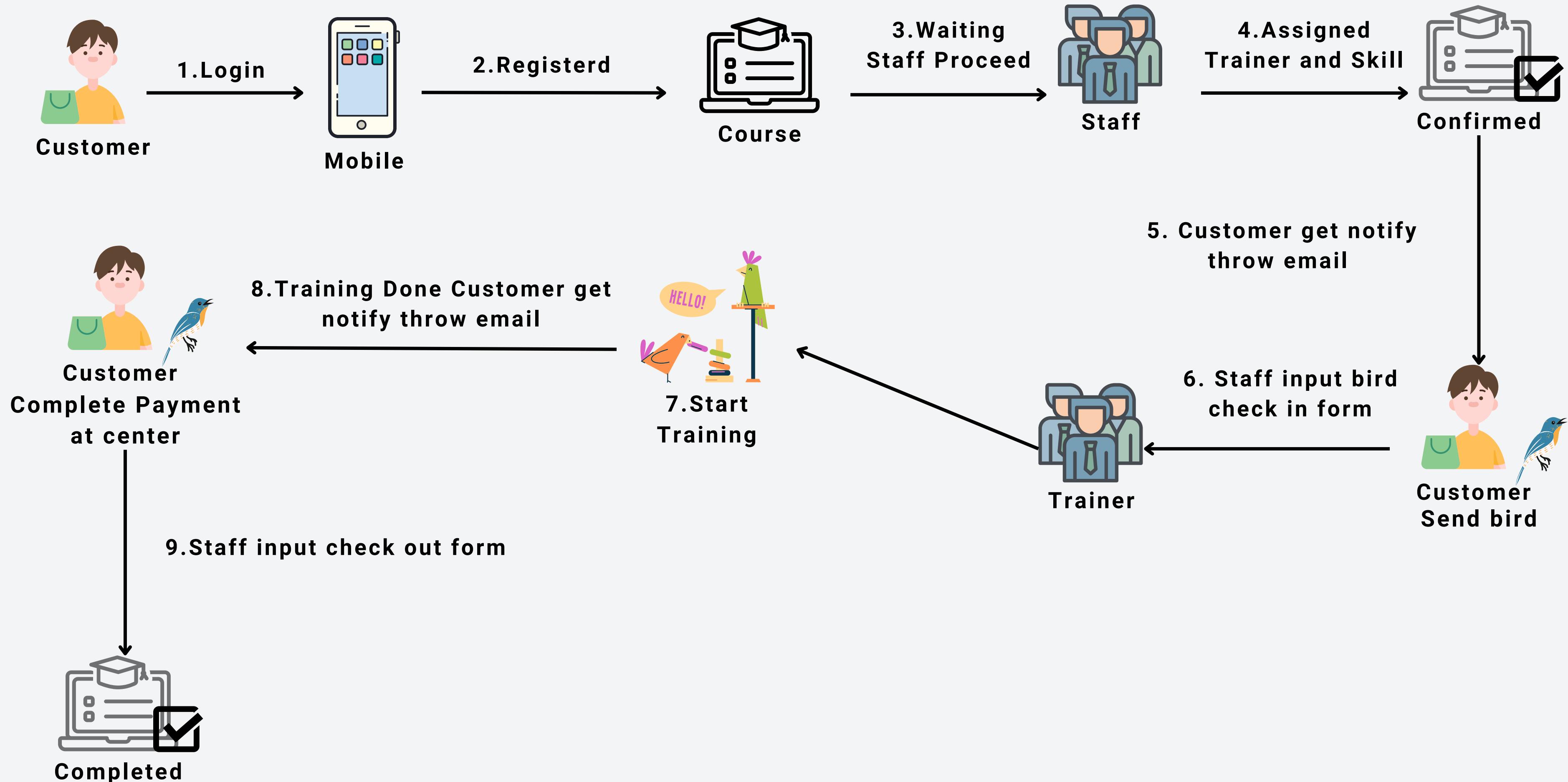
# WORKFLOW



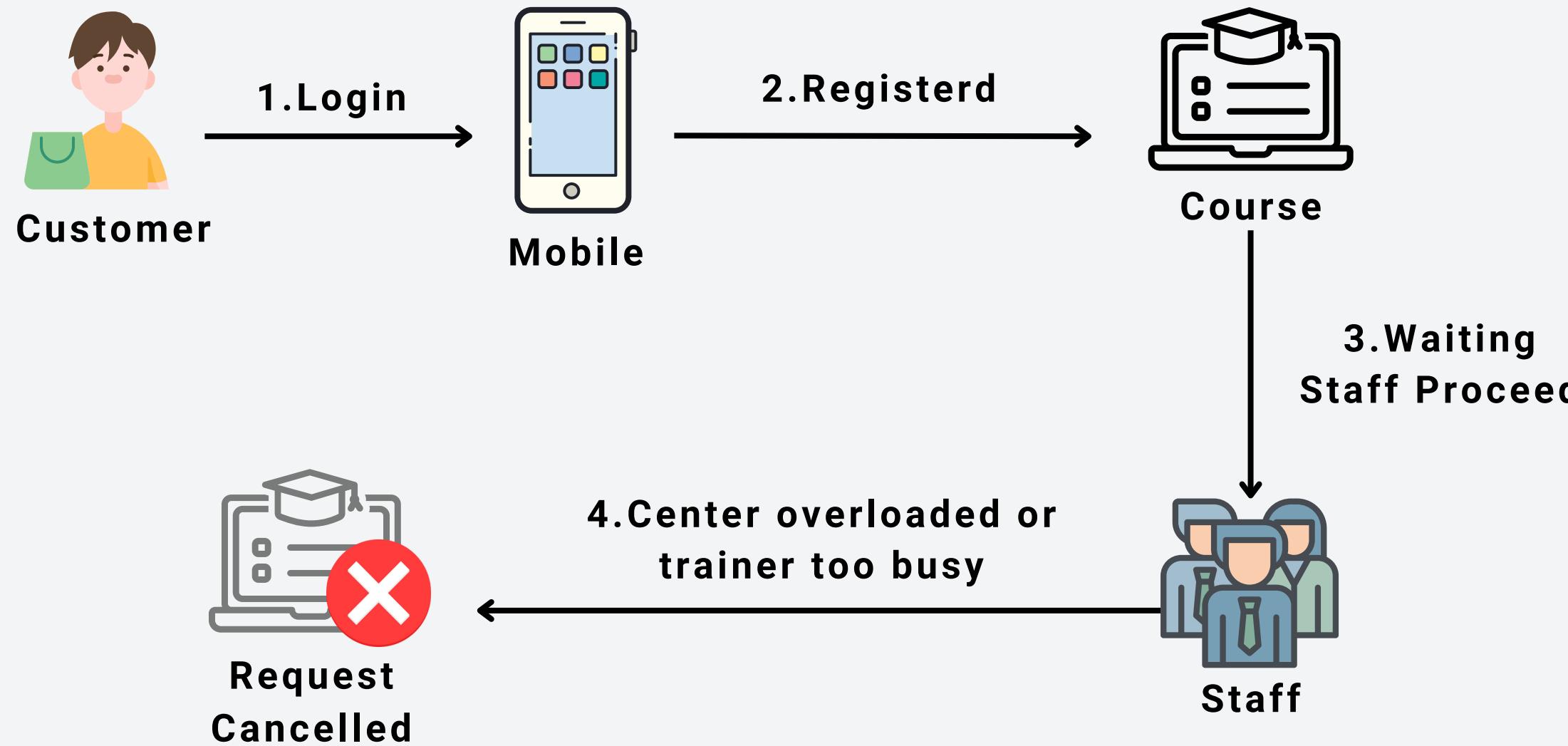
# WORKFLOW



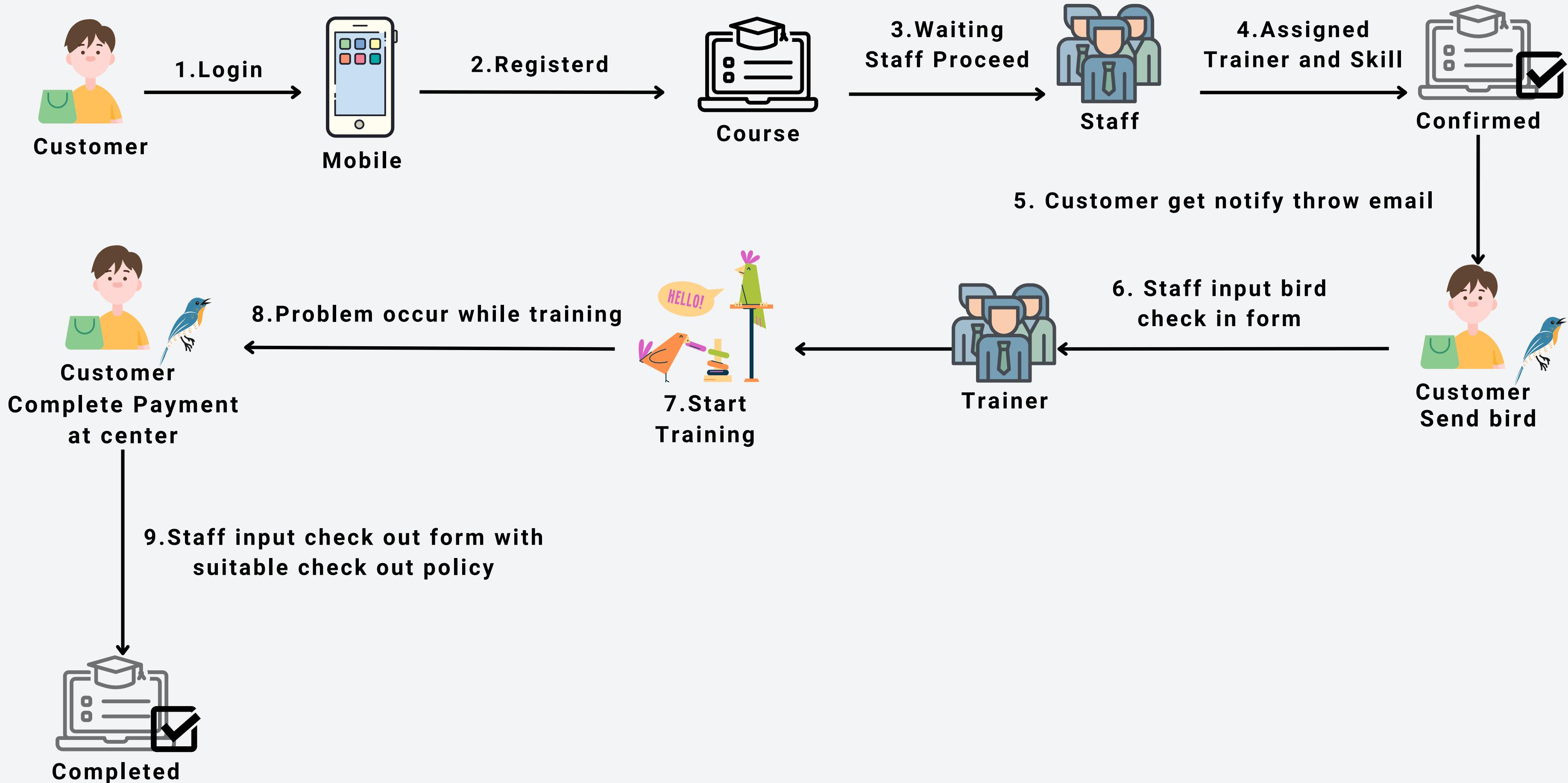
# Bird Training Workflow



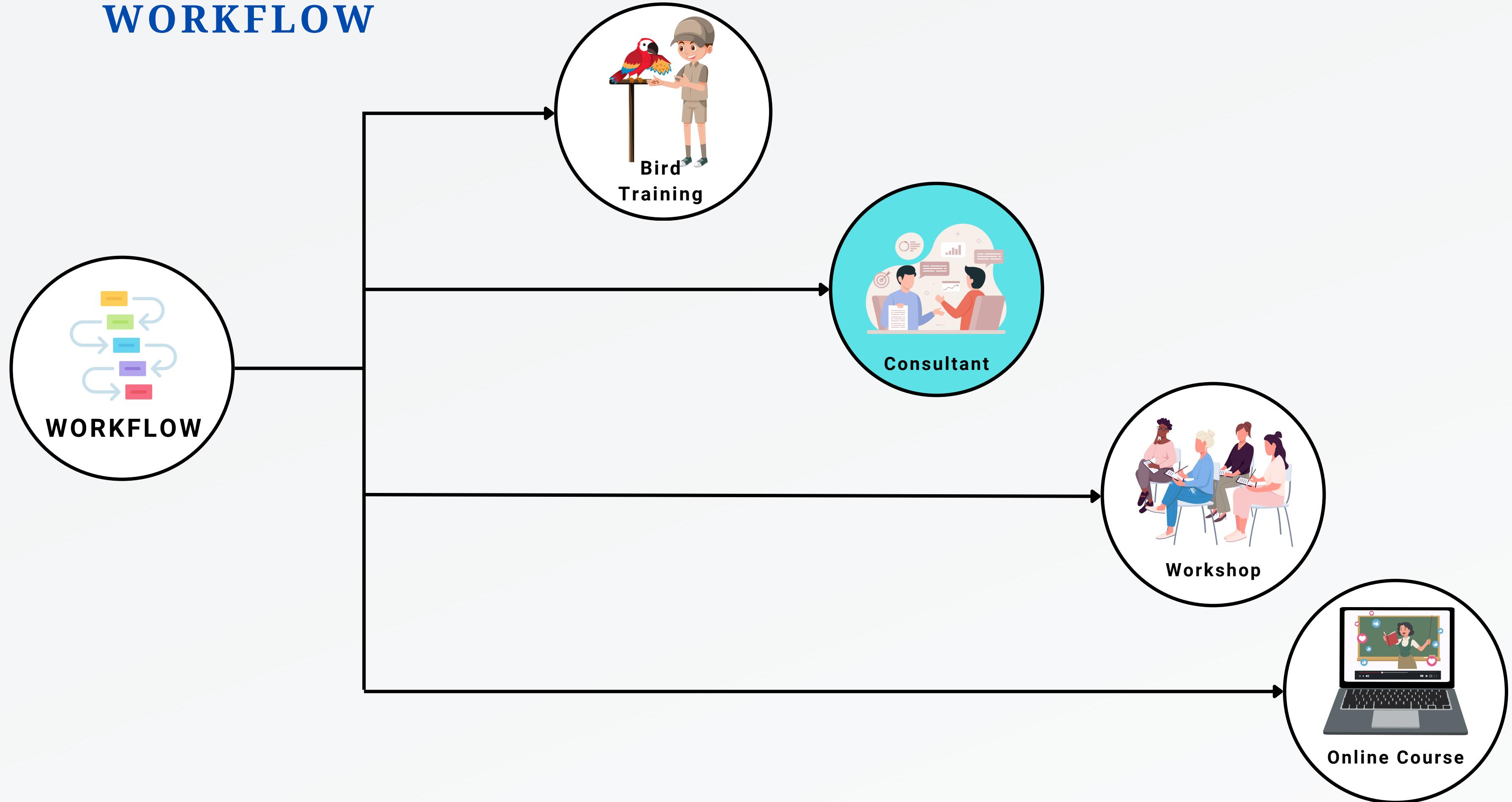
# Bird Training Workflow (Unhappy case)



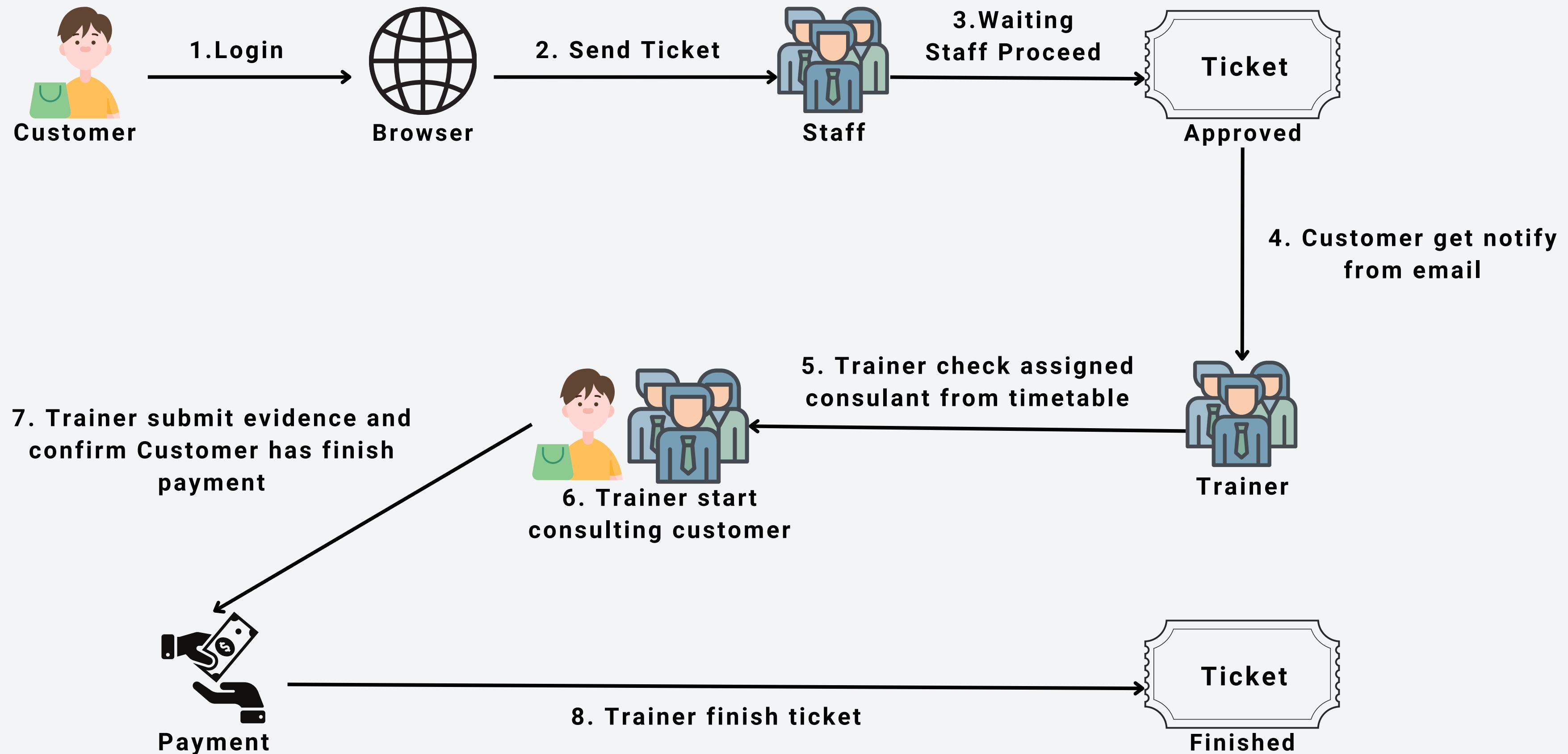
# Bird Training Workflow (Unhappy case)



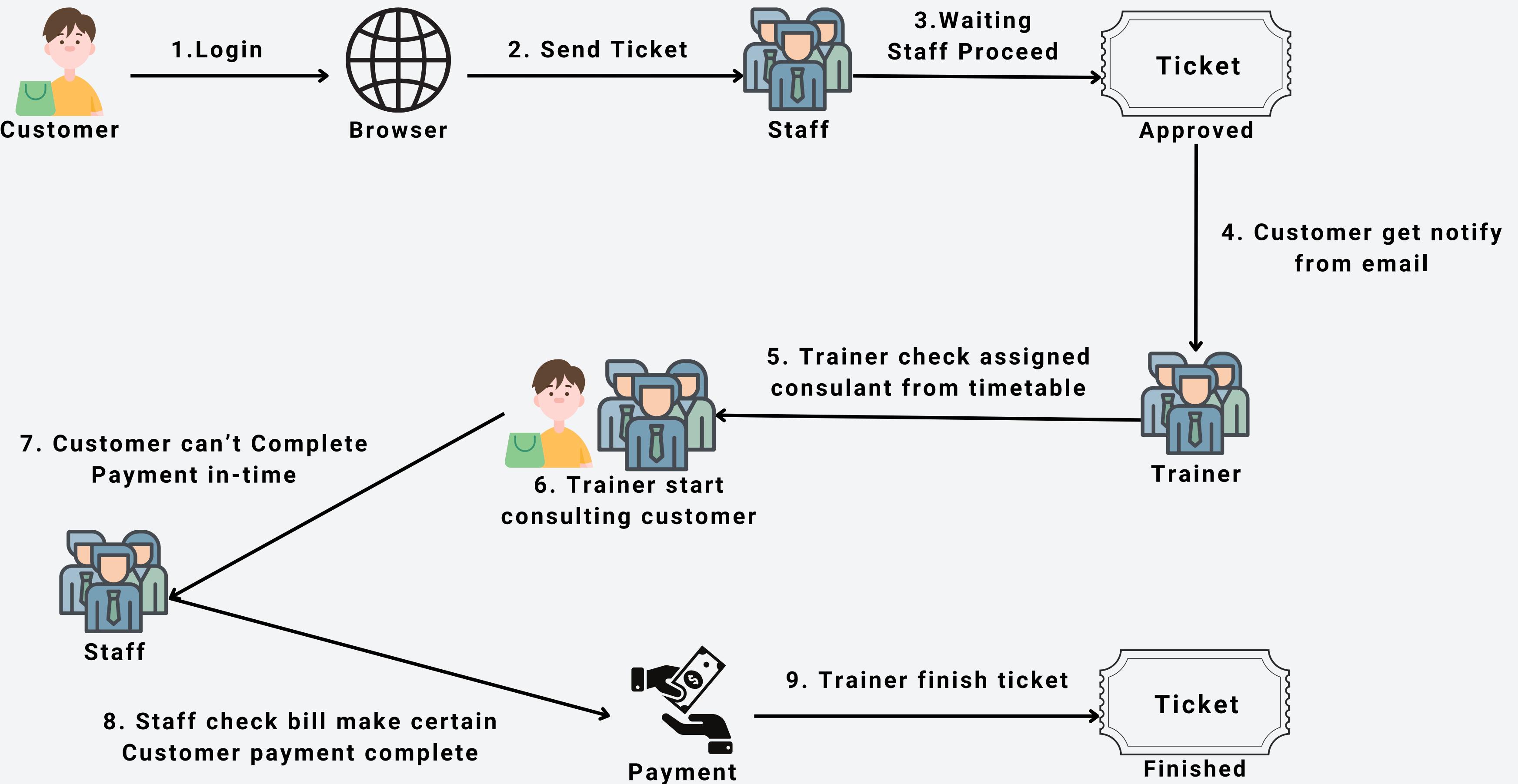
# WORKFLOW



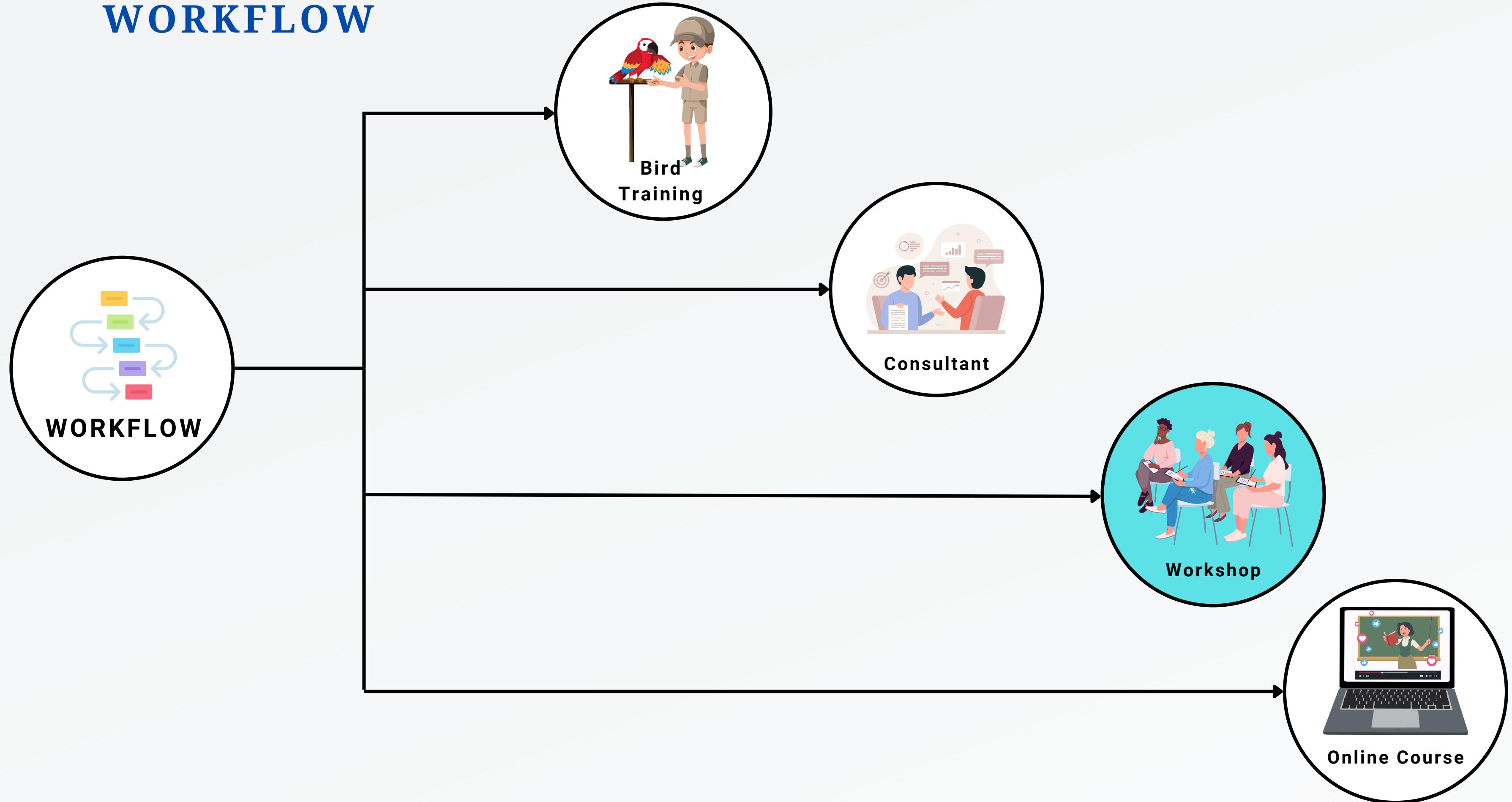
# Consultant Workflow



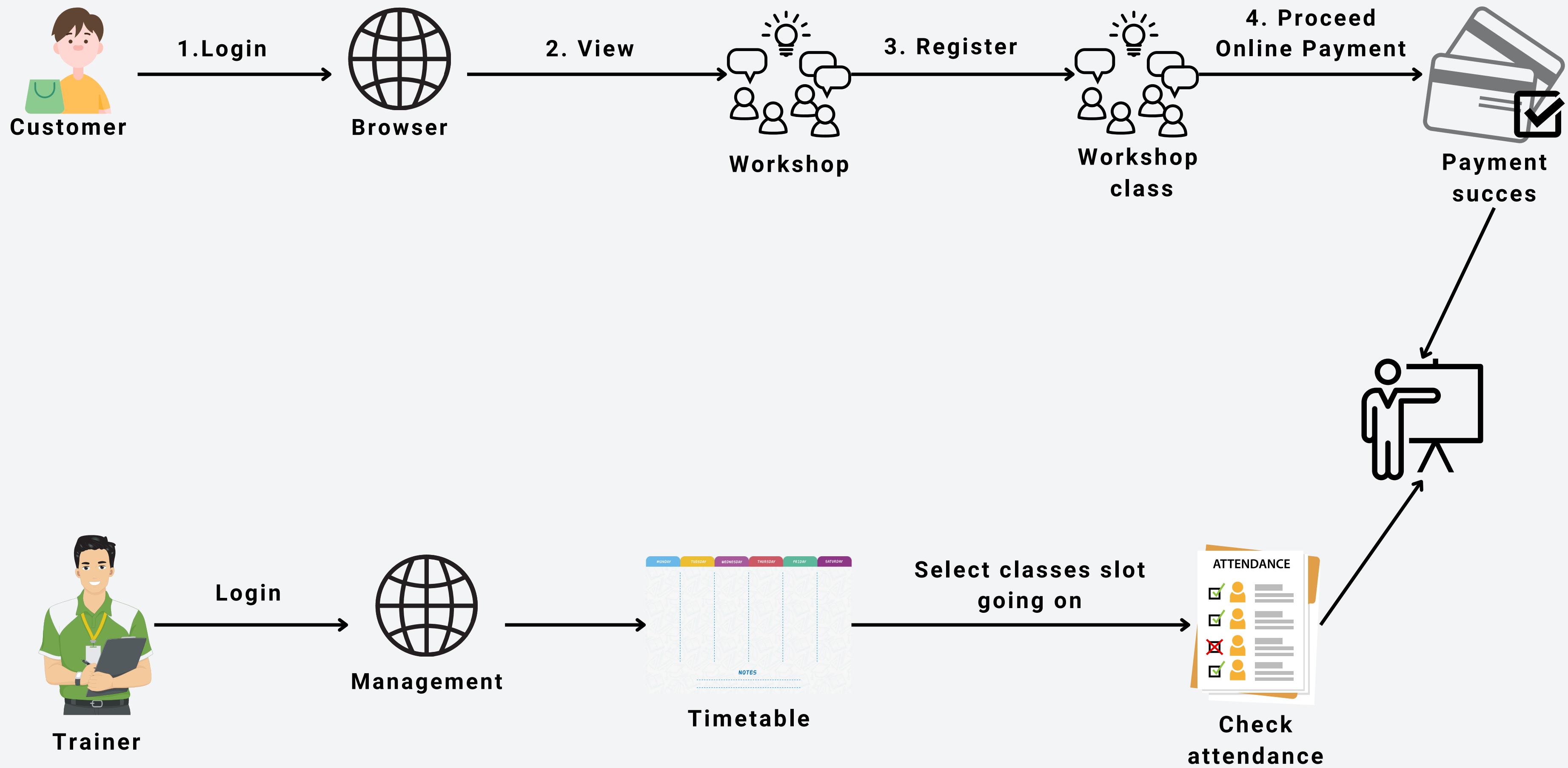
# Consultant Workflow (Unhappy Case)



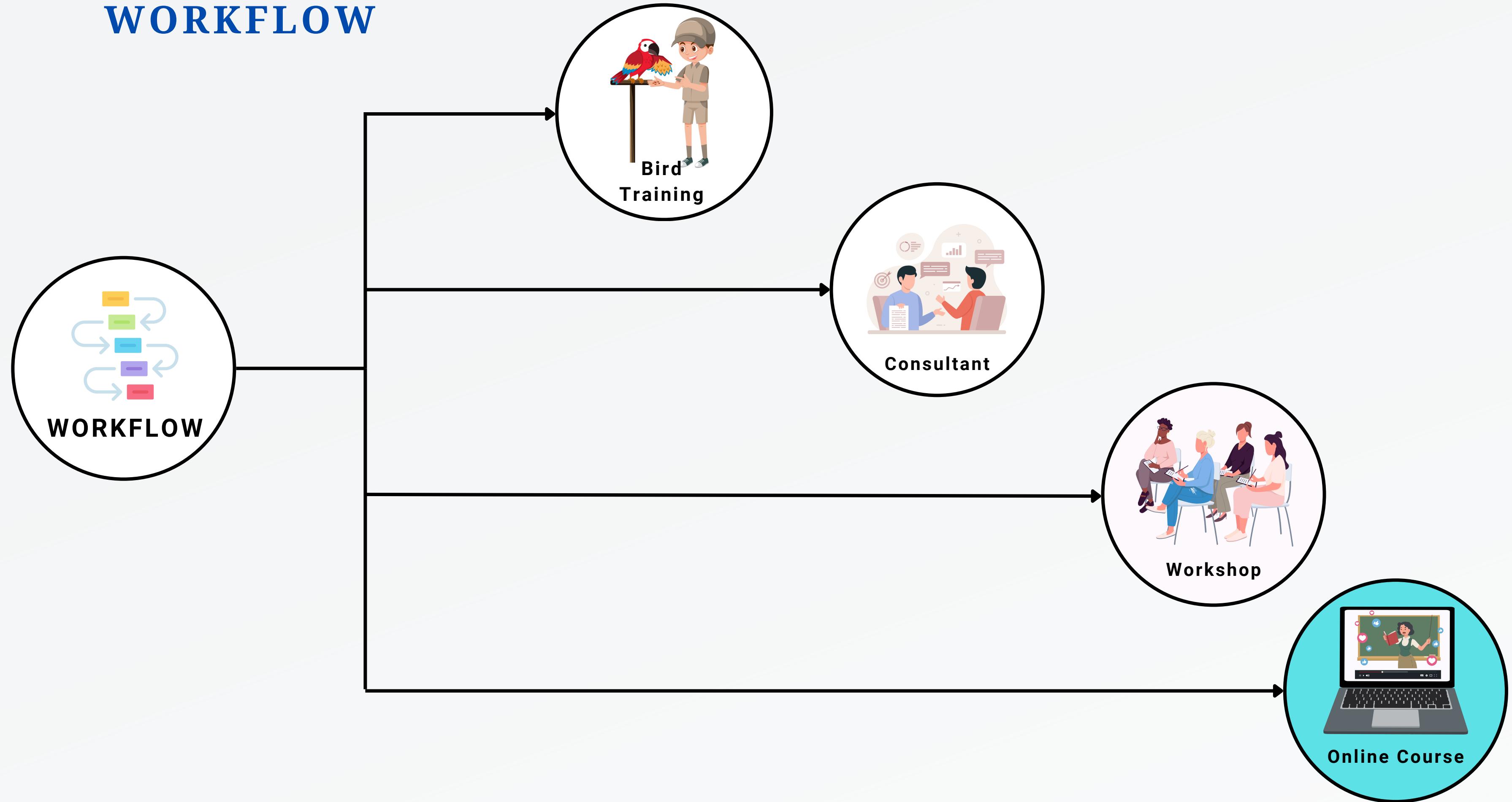
# WORKFLOW



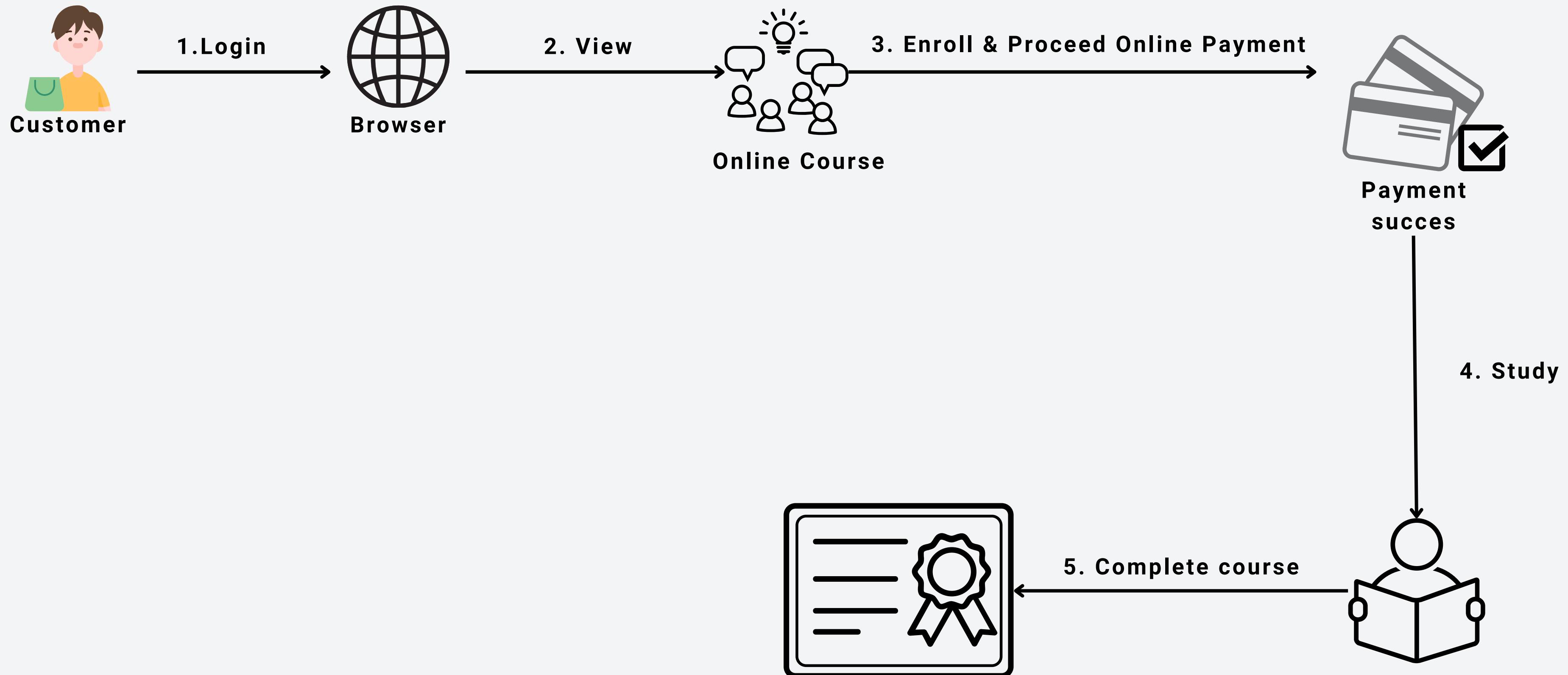
# Workshop Workflow



# WORKFLOW



# Online Course Workflow



# Q & A



**THANK YOU FOR  
LISTENING**

