

<sup>1</sup> Accessibility to Primary Care Physicians: Comparing  
<sup>2</sup> Floating Catchments with a Utility-based Approach

<sup>3</sup> Author One<sup>a</sup>, Author One<sup>\*,a</sup>, Author One<sup>a</sup>, Author One<sup>a</sup>

<sup>4</sup> <sup>a</sup>Address

<sup>5</sup> **Abstract**

Floating Catchment Area (FCA) methods are a popular choice for modelling accessibility to healthcare services because of their ability to consider both supply and demand. However, FCA methods do not fully consider aspects of travel and choicemaking behaviour as the only behavioural component is the impedance function. FCA approaches also tend to assign population demand to clinics and levels-of-service to population zones in an overlapping manner that has been shown to bias results by inflating/deflating supply and demand. While the adjustments proposed in the recent “Balanced FCA” method can rectify this, it apportions population and levels of service in a fractional manner. In response, this research proposes a utility-based measure of healthcare accessibility based on a multinomial logit (MNL) destination choice model that avoids the multiple-counting issue in FCA methods and considers several additional behavioural aspects that define the appeal of clinics in addition to the travel time required to reach them, including their capacity and level of crowding. Comparisons of the MNL approach with the original and balanced FCA models using data for the City of Hamilton, Canada, suggests that while the accessibility patterns produced by each method are broadly similar, some key differences exist in the calculated accessibilities and their spatial patterns. The MNL model in particular estimates higher accessibilities in suburban and rural areas. Based on these findings, we argue that both the Balanced FCA and MNL approaches offer merit for planning and policy.

<sup>6</sup> *Key words:* healthcare accessibility place-based accessibility utility-based  
<sup>7</sup> accessibility destination choice model accessibility analysis

<sup>8</sup> **Introduction**

<sup>9</sup> The global COVID-19 pandemic has emphasized the importance of healthcare  
<sup>10</sup> accessibility, particularly access to primary care physicians, who provide the first  
<sup>11</sup> point of contact between patients and the healthcare system. In Canada, the  
<sup>12</sup> Canada Health Act states that all residents should have “reasonable access” to  
<sup>13</sup> healthcare. However, the 2017 Canadian Community Health Survey revealed  
<sup>14</sup> that 15.3% of Canadians aged 12 or over did not have a primary care physician,  
<sup>15</sup> of whom 17.2% stated that there is no physician accessible within their area  
<sup>16</sup> (StatsCan, 2019).

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\*Corresponding Author

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(Author One), Some Email (Author One)

17 Accessibility to healthcare services is defined by both spatial and aspatial  
18 components (Joseph and Bantock, 1982). Aspatial factors include the cost and  
19 quality of healthcare services and the socioeconomic, demographic, and mobility  
20 profile of potential users (Joseph and Bantock, 1982). The second component  
21 considers geographic accessibility, which can be defined as the potential to  
22 interact with a given set of opportunities, such as healthcare facilities or primary  
23 care physicians, from a given location using the transportation network (Hansen,  
24 1959). Accessibility to healthcare can therefore be improved through either an  
25 increase in the number of available opportunities or through improvements to  
26 the transportation network.

27 In general, four approaches for calculating accessibility exist: infrastructure-  
28 based, which focuses on the capacity of transportation infrastructure; location-  
29 based, which focuses on spatial distributions of opportunities; person-based,  
30 which focuses on accessibility on an individual level; and utility-based, which  
31 focuses on the utility derived from interacting with the opportunity or participating  
32 in an activity (Geurs and van Wee, 2004). Place-based measures are the  
33 most common in the literature and, of these, the family of “floating catchment  
34 area” (FCA) methods is one of the most popular approaches for calculating  
35 measures of place-based healthcare accessibility that takes the competition for  
36 opportunities into account. Because healthcare access is sensitive to demand  
37 and supply, Luo and Wang (Luo and Wang, 2003) (drawing on Radke and Mu  
38 (2000)) introduced the Two-step Floating Catchment Area (2SFCA) method that  
39 first estimates the demand for healthcare at service locations from population  
40 zones and then allocates the level of service back to the population zones using  
41 a binary measure of travel impedance.

42 Since then, various improvements have been made to the 2SFCA approach  
43 including adjustments to better capture the friction of distance (Apparicio et al.,  
44 2017). The original 2SFCA has also been criticized for over-estimating demand  
45 and under-estimating levels of service in the estimation of accessibilities due to  
46 the multiple-counting of populations that arises from the overlapping catchments  
47 in a study area. In response, researchers have proposed solutions such as the  
48 Three-step Floating Catchment Area (3SFCA) (Wan et al., 2012), Modified  
49 2SFCA (M2SFCA) (Delamater, 2013), and Balanced 2SFCA (B2SFCA) (Paez  
50 et al., 2019) methods. Of these, the B2SFCA is the only approach that preserves  
51 the original population and resulting levels of service in calculating floating  
52 catchment accessibilities.

53 However, despite these innovations, FCA methods remain limited in several  
54 ways. First, FCA approaches often inflate or deflate demand and supply in the  
55 calculation of healthcare access. While the B2SFCA remedies this, it does so  
56 by assigning fractions of populations to clinics and service ratios to population  
57 zones. Although the parameters of the balanced method sum to the original  
58 zonal populations and provider-to-population ratios, this fractional approach  
59 does not reflect the ways in which individuals choose to visit facilities. Second,  
60 the appeal of any given healthcare facility from the perspective of the population  
61 is based solely on its distance or travel time from the origin zone using the  
62 transportation network.

63 In response, this research utilizes a random utility-based formulation for  
64 modelling accessibility to healthcare services. Utility-based measures of access  
65 are flexible and allow the analyst to include any information that corresponds  
66 to the expected value or attractiveness of travel alternatives. While commonly  
67 used in alternatives appraisals for transport infrastructure (de Jong et al., 2007),  
68 utility-based measures of accessibility have not been as widely applied to capture  
69 other types of access. However, they appear to be gaining some traction with  
70 recent applications considering transit accessibility (Nassir et al., 2016), first/last  
71 mile access to transit (Hasnain et al., 2019), regional accessibility by income  
72 class (Jang and Lee, 2020), and accessibility to parks (Macfarlane et al., 2020).  
73 To the best of our knowledge, utility-based methods have not yet been applied to  
74 the problem of healthcare access. In contrast to FCA approaches, each patient  
75 is, on average, assigned to a single clinic, avoiding the issue of double-counting  
76 and inflation/deflation of the demand and levels-of-service respectively in the  
77 2SFCA methods and the assignment of fractional individuals to clinics in the  
78 B2SFCA method. Beyond travel time, this specification also allows the analyst  
79 to include additional characteristics of the facilities that affect their appeal, such  
80 as competition or crowding at the facility.

81 To illustrate the potential of the MNL approach, we compare it against the  
82 use of the 2SFCA and B2SFCA, both using a continuous decay function. To  
83 facilitate open and reproducible research in the spatial sciences (Brunsdon and  
84 Comber, 2020; Páez, 2021), all data and code for this analysis are contained  
85 within computational notebooks available at (self-citation; .zip of files for review  
86 available anonymously via Google Drive link).

## 87 **Methodology**

### 88 *Floating Catchment Methods*

89 The 2SFCA method, developed by Luo and Wang (2003), calculates accessibility  
90 to healthcare using catchment areas based on a travel time threshold. The  
91 first step of this method is calculating the physician-to-population ratio,  $R_j$ , for  
92 each clinic at location  $j$ :

$$R_j = \frac{S_j}{\sum_i P_i W_{ij}}$$

93 Where  $S_j$  is the number of physicians at clinic  $j$  and  $P_i$  is the population of  
94 zone  $i$  weighted by some function of the travel time  $W_{ij}$  between zones  $i$  and  
95  $j$ . In the original 2SFCA, Luo and Wang (2003) utilize a binary impedance  
96 function:

$$W_{ij} = f(t_{ij}) = \begin{cases} 1 & t_{ij} \leq t_0 \\ 0 & t_{ij} > t_0 \end{cases}$$

97 where the weight equals 1 for populations within the travel time threshold  $t_0$   
98 and zero beyond. In this case, Luo and Wang (2003) set  $t_0 = 15$  minutes. The

99 second step calculates accessibility  $A_i$  for the population centres as the sum of  
100 the physician-to-population ratios  $R_j$  weighted by the impedance function:

$$A_i = \sum_j R_j W_{ij}$$

101 While the 2SFCA approach is a special case of a gravity-based accessibility  
102 measure, the binary impedance function used by Luo and Wang (2003) does  
103 not consider the effects of competition and travel impedance within a given  
104 catchment area. All clinics within a population centre's catchment area are  
105 considered equally accessible, regardless of distance, size, wait times, or any other  
106 measures of attractiveness. Moreover, all clinics outside of a population centre's  
107 catchment area are considered completely inaccessible. To remedy this, Luo and  
108 Qi (2009) propose the Enhanced 2-step Floating Catchment Area (E2SFCA)  
109 method that introduces categorical weights for different travel time thresholds to  
110 account for travel impedance. Others have improved on the 2SFCA and E2SFCA  
111 by using variable catchment sizes (McGrail and Humphreys, 2009), continuous  
112 travel time decay functions (Dai, 2010), and adaptive approaches (Bauer and  
113 Groneberg, 2016) to better reflect travel time costs and the greater appeal of  
114 more proximate opportunities.

115 Researchers have also sought to improve the ways in which supply and  
116 demand are modeled in floating catchment approaches. Previous research has  
117 shown that both demand and supply can be inflated/deflated in FCA methods  
118 (Delamater, 2013; Paez et al., 2019; Wan et al., 2012). This is a consequence of  
119 the overlapping floating catchments that cause the populations in zones  $i$  to be  
120 counted multiple times in the calculation of the provider-to-population ratio  $R_j$ .  
121 These levels-of-service are, in turn, counted multiple times when allocated back  
122 to the population zones in the calculation of  $A_i$ . In response, Wan et al. (2012)]  
123 propose the use of additional Gaussian weights to modify the binary impedance  
124 function used by Luo and Wang (2003). Delamater's (2013) M2SFCA modifies  
125 the second step of the 2SFCA approach by squaring the impedance function  
126 to increase the rate of decay on the level of service. This is done to reflect the  
127 increased friction population centres may experience when accessing healthcare  
128 facilities in sub-optimally configured urban systems.

129 However, neither of these approaches fully resolves the issue of demand and  
130 supply inflation/deflation. To that end, the B2SFCA approach from Páez et al.  
131 (2019) replaces the impedance functions with row-standardized weights  $W_{ij}^i$  in  
132 the first step:

$$R_j = \frac{S_j}{\sum_i P_i W_{ij}^i}$$

$$W_{ij}^i = \frac{W_{ij}}{\sum_j W_{ij}}$$

133 and with column-standardized weights  $W_{ij}^j$  in the second step:

$$A_i = \sum_j R_j W_{ij}^j$$

$$W_{ij}^j = \frac{W_{ij}}{\sum_i W_{ij}}$$

<sup>134</sup> In this formulation, the travel-time weighted populations sum to the original  
<sup>135</sup> population values and do not deflate the level-of-service at the clinics. By  
<sup>136</sup> extension, the levels of service available at the population centres are not inflated  
<sup>137</sup> through multiple counting. Nevertheless, despite offering balance across both  
<sup>138</sup> stages of the FCA approach, the B2SFCA also results in fractional apportionment  
<sup>139</sup> of the population and levels-of-service between the population zones and clinics.

<sup>140</sup> For this research, we employ both the 2SFCA and B2SFCA approaches with  
<sup>141</sup> a negative exponential impedance function:

$$W_{ij} = e^{-\beta t_{ij}}$$

<sup>142</sup> where  $\beta$  is a parameter that determines the decay of the function and  $t_{ij}$   
<sup>143</sup> is the travel time between clinic  $j$  and population centre  $i$ . The  $\beta$  parameter  
<sup>144</sup> is set to 0.05 as this is in the range of typical auto travel time parameters in  
<sup>145</sup> logit mode choice models calibrated in the Greater Toronto and Hamilton Area.  
<sup>146</sup> Travel times are calculated based on car travel using a street network from  
<sup>147</sup> OpenStreetMap and the r5r routing tool (Pereira et al., 2021).

<sup>148</sup> *Utility-based Method*

<sup>149</sup> To address the limitations of existing methods, a novel methodology for de-  
<sup>150</sup> riving utility-based accessibility is developed which assigns trips from households  
<sup>151</sup> in population centres to clinics. The general form of this function is as follows:

$$T_{ij} = f(H_i, Z_j, D_j, t_{ij}, \beta)$$

<sup>152</sup> where:

- <sup>153</sup> •  $T_{ij}$  is the number of trips from zone  $i$  to clinic  $j$
- <sup>154</sup> •  $H_i$  is the number of households in zone  $i$
- <sup>155</sup> •  $Z_j$  is the number of doctors at clinic  $j$
- <sup>156</sup> •  $D_j$  is the demand-to-capacity ratio at clinic  $j$  (note this is inverted from  
<sup>157</sup> the physician-to-population ratios used in previous FCA approaches)
- <sup>158</sup> •  $t_{ij}$  is the travel time between zones  $i$  and  $j$ , and  $\beta$  is a row vector of  
<sup>159</sup> parameters to be estimated.

<sup>160</sup> To estimate these parameters, information minimization is used as this  
<sup>161</sup> approach allows for the least-biased parameter estimation and has been proven  
<sup>162</sup> to be identical to utility maximization (Anas, 1983). Based on information  
<sup>163</sup> minimization theory, the probability that a household in zone  $i$  will visit clinic  $j$   
<sup>164</sup> can be estimated as follows:

$$MAX_{T_{ij}} E = - \sum_{j \in J} \sum_{i \in I} T_{ij} \log(T_{ij})$$

<sup>165</sup> Subject to the following constraints:

$$\begin{aligned} \sum_{j \in J} T_{ij} &= \alpha H_i \forall i \in I \\ \sum_{i \in I} \sum_{j \in J} T_{ij} t_{ij} &= \bar{t} T \\ \sum_{i \in I} \sum_{j \in J} T_{ij} \log(C_j) &= \sum_{i \in I} \sum_{j \in J} T_{ij} \log \omega Z_j = \bar{C} T \\ \sum_{i \in I} \sum_{j \in J} T_{ij} D_j &= \bar{D} T \end{aligned}$$

<sup>166</sup> where:

- <sup>167</sup> •  $I$  is the set of all residential zones
- <sup>168</sup> •  $J$  is the set of all clinics
- <sup>169</sup> •  $\alpha$  is the average number of visits to the doctor per household
- <sup>170</sup> •  $\bar{t}$  is the average observed travel time for home-based trips to clinics
- <sup>171</sup> •  $T$  is the total number of daily trips to clinics
- <sup>172</sup> •  $C_j$  is the nominal service capacity at clinic  $j$
- <sup>173</sup> •  $\omega$  is the average number of patients served by a doctor per day
- <sup>174</sup> •  $\bar{C}$  is the average observed nominal service capacity
- <sup>175</sup> •  $\bar{D}$  is the average observed demand-to-capacity ratio
- <sup>176</sup> •  $H$  is the total number of households
- <sup>177</sup> •  $Z$  is the total number of primary care physicians

<sup>178</sup> The service capacities and demand-to-capacity ratios are calculated as follows:

$$\begin{aligned} C_j &= \omega Z_j \\ D_j &= \frac{\sum_{i \in I} T_{ij}}{C_j} = \frac{\sum_{i \in I} T_{ij}}{\omega Z_j} \end{aligned}$$

<sup>179</sup> Solving this set of equations yields the following:

$$T_{ij} = \alpha H_i Pr_{ij}$$

<sup>180</sup> This is a singly-constrained gravity model where the probability that a  
<sup>181</sup> household in zone  $i$  will visit clinic  $j$  is as follows:

$$Pr_{ij} = \frac{e^{\beta_1 t_{ij} + \beta_{K+2} \log \omega Z_j + \beta_{K+3} D_j}}{\sum_j e^{\beta_1 t_{ij} + \beta_{K+2} \log \omega Z_j + \beta_{K+3} D_j}}$$

<sup>182</sup> Ideally, the three  $\beta$  parameters would be estimated iteratively in order to  
<sup>183</sup> meet the outlined constraints. However, due to a lack of observed data on trips  
<sup>184</sup> to doctors in the study area, these parameters are instead chosen based on the  
<sup>185</sup> following considerations:

- The  $\beta_1$  travel time impedance parameter is set to -0.05 based on previous choice models in the region (Kasraian et al., 2020) and to align with the 2SFCA and B2SFCA approaches above.
- Random utility theory requires the  $\beta_{K+2}$  capacity attractiveness parameter to lie between 0 to 1 in value. It is set equal to 1 in this case to maximize the attractiveness of larger clinics with more physicians.
- No theory is currently available to guide the choice of the  $\beta_{K+3}$  parameter that influences sensitivity to overcrowding when trip demand exceeds the capacity to see patients at a clinic. In this case, -0.5 is chosen as a “first guess” value that would produce a reasonable sensitivity to clinic over-crowding, but not prevent over-crowding from occurring.

These values ensure that increased travel times and demand-to-capacity ratios reduce the probability that a household in zone  $i$  will visit clinic  $j$ , while increased capacity at clinic  $j$  increases the probability.

In order to ensure that the average observed demand-to-capacity ratio  $\bar{D}$  is approximately equal to 1, the  $\alpha$  and  $\omega$  parameters are assumed to be 0.065 visits to the doctor per household and 22 patients seen by a doctor per day, on average, respectively. The patients per day number is derived from the Canadian Institute for Health Information who reports that the median number of patients seen by primary care physicians during a typical work week in Ontario was 100 in 2019 (CIHI, 2020). At an assumed 20 patients per day over a 5-day work week and 50 weeks in a typical year after holidays, this results in an estimated patient capacity of approximately 3.2 million patients per year across the 631 primary care physicians in the data, or 5.9 visits per person per year. On the other hand, Vogel (2017) reports a Canada-wide average of 7.6 visits per person per year in 2016, which would result in demand for more than 4 million visits per year from the population residing in the City of Hamilton. Taking into consideration that Hamilton is part of the larger Greater Golden Horseshoe region, meaning not all trips and visits are bounded by the study area, and the uncertainties surrounding the estimated visits per year and physician practices, we slightly increased the number of patients seen per physician per day to 110 for a capacity of 6.46 visits per person per year and a total of 13,882 trips generated per day. Dividing the total estimated number of daily trips by the number of households yields a household trip generation rate of approximately 0.065 trips per household per day.

Since  $D_j$  is a function of  $T_{ij}$  and vice-versa, an iterative approach is taken to estimate the  $D_j$  values. The multinomial logit destination choice model ensures that demand at clinics is not over-estimated, as each patient on average is assigned to a single clinic and is not double counted, as occurs in the 2SFCA method. The end result is an approach that involves location choice modelling by maximizing utility for patients, with clinics with higher demand and longer travel times attracting fewer trips while larger clinics that are uncongested and those closer to the origins attract more trips.

229     *Utility-based Accessibility*

230     While the probability of visiting a particular clinic is based on its utility  
231     relative to the utility of others available within the choice set, following Ben-Akiva  
232     and Lerman (1985), the expected maximum utility from all destination choices  
233     available to a household can be understood as a random utility theory-based  
234     measure of accessibility. For the multinomial logit (MNL) model, it can be  
235     shown that this is the logarithm of the denominator (the so-called “logsum”  
236     or “inclusive value” term), yielding for this model the following accessibility  
237     measure:

$$A_i = \log\left(\sum_{j'} e^{\beta_1 t_{ij'} + \beta_K + 2 \log \omega Z_{j'} + \beta_{K+3} D_{j'}}\right)$$

238     where accessibility is based not only on the utility of the clinic with the  
239     greatest probability of visitation, but the utility of all clinics available to a  
240     household considering travel impedance, clinic size and capacity, trip-based  
241     household demand for primary care physicians, and congestion or crowding.

242     **Study Area**

243     The study area for this research is the City of Hamilton in Ontario, Canada.  
244     Based on data from the 2016 Canadian Census of Population, the population  
245     of Hamilton is 536,917 living in 211,596 households. Based on the assumed  
246      $\omega = 0.065$  visits to the doctor per household, this results in 13,753.74 trips to  
247     the doctor entering the MNL model. The left panel of Figure 1 plots population  
248     densities in the Dissemination Areas (DAs) in the City of Hamilton, highlighting  
249     that the higher-density urban core is surrounded by lower-density suburbs that  
250     extend into land that is largely rural in character. DAs are the smallest geographic  
251     unit in the census for which socioeconomic and demographic data are publicly  
252     available.

253     Information on the count and location of primary care physicians was obtained  
254     using the College of Physicians and Surgeons of Ontario’s online registration  
255     database. Clinic locations were geocoded based on their address and records  
256     were aggregated to count the number of physicians practicing at each unique  
257     location. The data for this paper have been used previously by Páez et al. (2019),  
258     although in this case we consider only clinics that are within the spatial extent of  
259     the City of Hamilton. While this does introduce edge effects in the calculation of  
260     accessibility, limiting the study extent to a closed system permits calculation of  
261     the multinomial logit model’s congestion effects and utility-based accessibilities.  
262     In total, there are 631 primary care physicians available at clinics in the City of  
263     Hamilton in our data. Note that this is not strictly the number of physicians, as  
264     some physicians offer services at more than one clinic. Rather, it reflects the  
265     availability of physicians at given locations. The right panel of Figure 1 plots  
266     the location and total number of available physicians at the clinic locations.  
267     This total produces a city-wide average provider-to-population ratio of 117.52  
268     primary care doctors available per 100,000 people. Based on our assumption

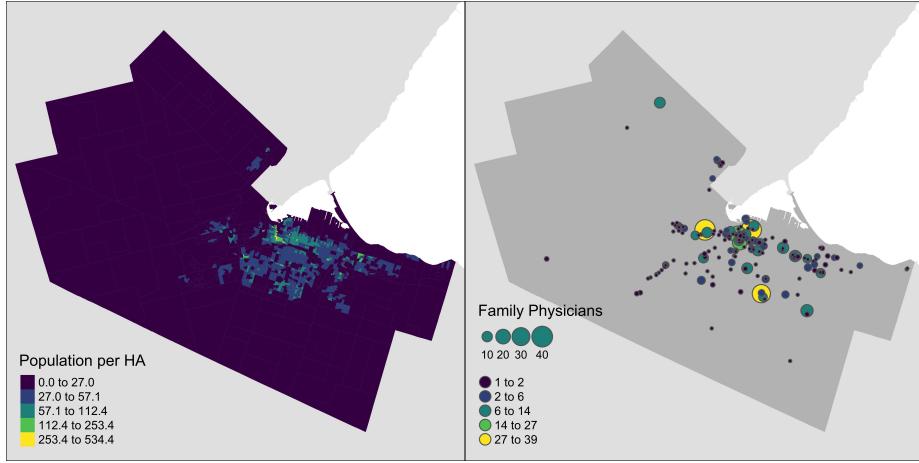


Figure 1: Population Density and Physician Locations

of  $\alpha = 22$  patients seen per doctor every day, this results in a total capacity of 13,882 patient visits per day in the MNL model formulation.

## Results

### Demand and Clinic Level of Service

To compare the three methods, we focus first on the results associated with how each of the methods calculates demand and levels of service at the clinic locations. The level of service for the FCA approaches is the local provider-to-population ratio (PPR) for each clinic while the MNL model calculates trip demand-to-patient capacity ratios (DCR). To make this comparable, we first take the inverse of the MNL ratios to reflect patient capacity-to-trip demand ratio (CDR). Figure 2 displays a pair plot of the density of each level-of-service statistic and their relationship and correlations with one another. The plot highlights how the 2SFCA and B2SFCA methods are fundamentally similar in the ways in which they allocate demand to the clinics with only a few clinics above or below the scatterplot trend line. Likewise, it is interesting to note the relatively high correlations between the PPRs at the clinics in the FCA methods and the capacity-to-demand ratios in the MNL model with the scatterplot revealing some non-linearity in this relationship across the methods.

Figure 3 displays the levels of service for the clinic locations. In general, more urban clinics tend to exhibit higher levels of demand and lower levels of service across all three models. However, the PPR values for the individual clinics in the 2SFCA are extremely small compared to results from the B2SFCA model, highlighting how the original method's multiple counting tends to inflate the (travel time weighted) population numbers in each clinic's catchment and deflate the level of service available at the clinics. In contrast, the PPRs in the B2SFCA method are readily interpretable as the local ratio of doctors per person for a

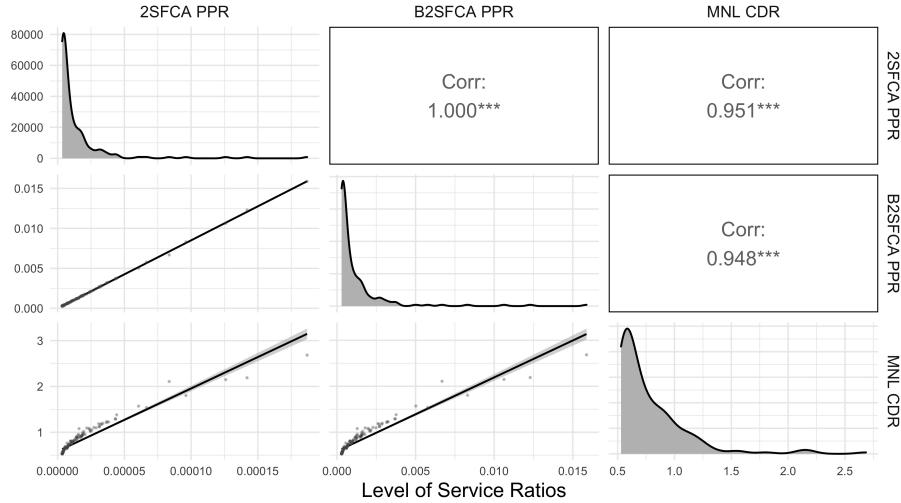


Figure 2: Comparing Level of Service Distributions

given clinic considering the (travel-time weighted and apportioned) populations within its catchment. Similarly, the MNL CDRs reflect the relationship between the trip demand and patient capacity based on the assumed rates. In terms of spatial trends, results from the 2SFCA and MNL models suggest both calculate higher levels of service at larger clinics in the urban core as well as at a larger clinic in the city's rural north-west. In contrast, the B2SFCA method generally produces higher levels of service in an east-to-west direction. This could reflect boundary effects in the study area that omit the large populations present in the rest of the Greater Toronto Area on the northern side of Lake Ontario that may also have access to these clinics by driving.

#### *Healthcare Accessibility*

With the levels of service calculated above, the three models then calculate accessibility to healthcare services in Hamilton. Distributions, relationships, and correlations for the accessibility results are shown in Figure 4. In this case, all three models are highly correlated. The 2SFCA and B2SFCA produce nearly identical distributions of results, although in the case of the balanced method, the accessibilities correspond to the sum of travel time weighted and apportioned provider-to-population ratios available in the population zones free of the inflation and deflation that occurs in the 2SFCA. In contrast, the scatterplots of the MNL results again highlight some non-linearity in the way the utility-based accessibilities are calculated compared to the FCA methods. The thinner tail of the MNL distribution suggests the method also results in fewer population zones with lower accessibility compared to the FCA methods.

The general spatial trends are similar across all three models (Figure 5). The absolute accessibility values differ in accordance with the ways each method

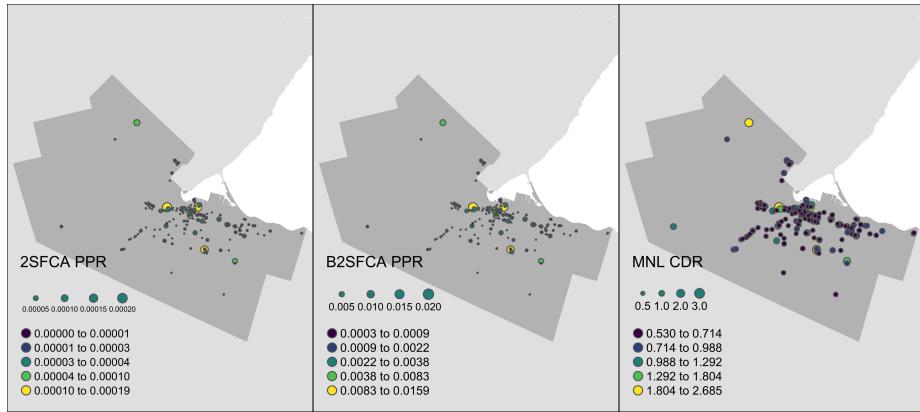


Figure 3: Calculated Clinic Levels of Service

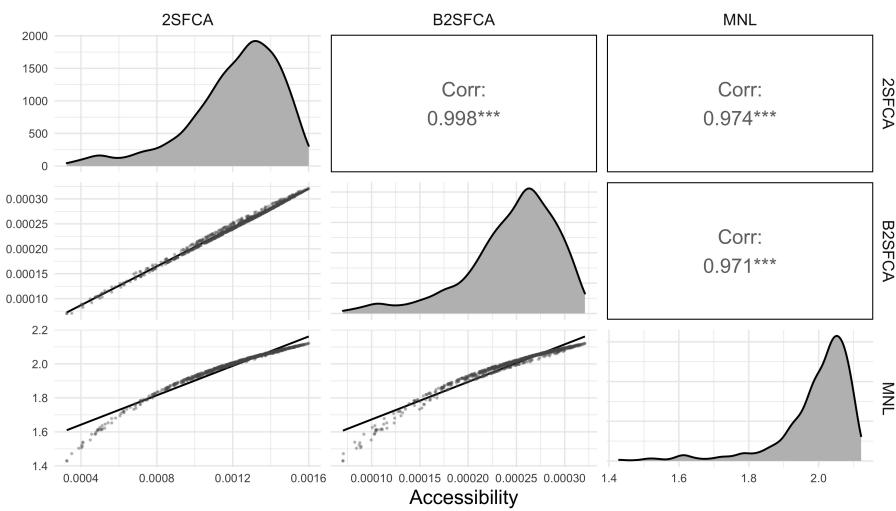


Figure 4: Comparing Accessibility Distributions

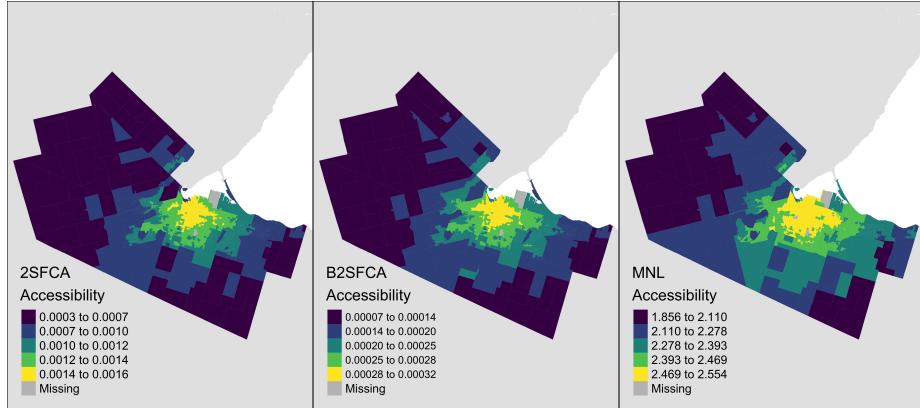


Figure 5: Accessibility Results

320 calculates its accessibility results. The FCA methods define accessibility based  
 321 on the physician-to-population ratios of clinics, resulting in smaller values. In  
 322 contrast, the MNL method defines accessibilities as the logsum of the multinomial  
 323 logit model, resulting in larger values that have no direct interpretation. In  
 324 general, the highest accessibilities to primary care physicians correspond to the  
 325 downtown area of Hamilton, where a large number of clinics are concentrated.  
 326 Accessibility to physicians generally decreases with increased distance from the  
 327 downtown area.

328 To better highlight significant differences in the spatial patterns of accessibility  
 329 produced by each method, Figure 6 displays the absolute differences in the  
 330 normalized accessibilities across models. To make the values comparable, we first  
 331 normalize each accessibility vector between 0-1 and take the differences of the  
 332 normalized values across each approach. In general, the MNL method tends to  
 333 produce higher accessibilities for most zones compared to the FCA methods. In  
 334 line with the distributions above, the 2SFCA and B2SFCA models appear to be  
 335 most similar, with only slight absolute differences in the calculated accessibility  
 336 values.

337 To examine whether there are any spatial patterns in these differences, Figure  
 338 7 plots the results of Local Moran's I tests. The Local Moran's I is calculated  
 339 on the differences using queen-style contiguity weights, a critical significance  
 340 level of  $p = 0.05$ , and without correcting for multiple testing. The resulting  
 341 maps reveal some interesting patterns of spatial clustering in the calculated  
 342 normalized differences, particularly across the two FCA models compared to  
 343 the MNL model. Here, differences in accessibility are greatest between the FCA  
 344 and MNL methods in the low-low (LL) cluster in the ring of outer suburbs that  
 345 surround the city where the MNL model tends to estimate higher accessibilities.  
 346 In contrast, the calculated accessibilities are more consistent across the methods  
 347 in the high-high (HH) cluster in the central part of the city. Differences in  
 348 the remaining zones are generally not significant (NS) aside from a very small

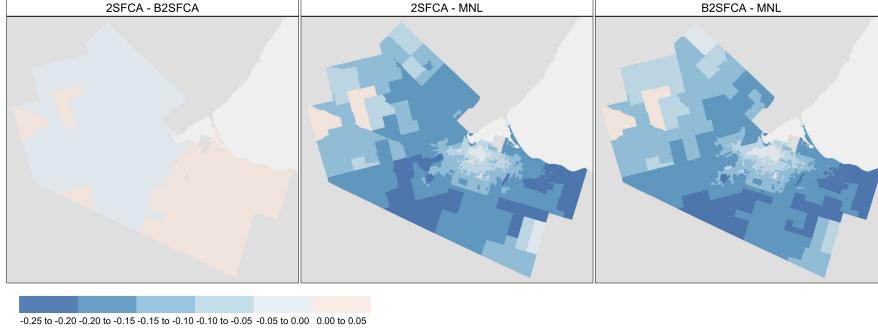


Figure 6: Normalized Accessibility Differences

349 number of high-low (HL) and low-high (LH) outliers.

350 This overall pattern is likely due to the way the MNL approach handles  
 351 clinic choices with populations tending to select their nearest clinics. On the  
 352 one hand, the greater accessibilities in more suburban and rural zones is likely  
 353 derived from these populations accessing their closest facility. On the other hand,  
 354 this also means that fewer individuals from more urban locations are competing  
 355 for healthcare resources in these more suburban and rural areas, leading to  
 356 higher levels of service at these suburban and rural clinics. In contrast, the FCA  
 357 methods allocate populations to all clinics within their catchment area using  
 358 weights derived from the impedance function. While this produces a smoothing  
 359 of the accessibilities, it can result in lower levels of service and accessibility for  
 360 clinics that populations may not actually use. This effect seems to be minimized  
 361 in more urban locations featuring higher population densities and a greater  
 362 number of clinics with available physicians. Comparing the normalized results  
 363 from the 2SFCA and the B2SFCA models, the patterns of spatial clustering in  
 364 the differences appears to be less associated with the city's urban-suburban-rural  
 365 urban structure. While the B2SFCA method generally calculates slightly higher  
 366 accessibilities across the western half of the city, the methods are most dissimilar  
 367 in the south-east rural area.

### 368 Sensitivity Analysis

369 In order to assess the impact of the  $\beta_{K+2}$  and  $\beta_{K+3}$  parameters on the  
 370 results generated by the MNL method, a sensitivity analysis was undertaken.  
 371 The  $\beta_{K+2}$  parameter that influences the attractiveness of higher-capacity clinics  
 372 was gradually increased from 0.1 to 1 and the  $\beta_{K+3}$  parameter that influences  
 373 sensitivity to congestion or crowding at the clinics was gradually increased from  
 374 -1 to -0.1. Increments of 0.1 are used for each variable. Results are summarized  
 375 by calculating average CDRs and accessibilities across the clinics and DAs

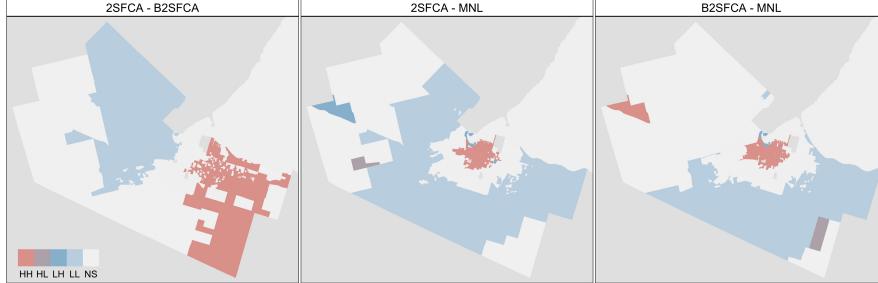


Figure 7: Accessibility Difference Hot Spots

376 respectively in each of the 100 scenarios (Figure 8). Two example scenarios are  
 377 also created for illustration. In Scenario 1, the  $\beta_{K+2}$  parameter was decreased  
 378 from 1 to 0.5 relative to the original calculations while the  $\beta_{K+3}$  parameter was  
 379 decreased from -0.5 to -1 in Scenario 2.

380 For the CDRs in the left panel of Figure 8, the sensitivity analysis reveals that  
 381 decreasing sensitivity to the attractiveness of capacity (as  $\beta_{K+2}$  approaches 0.1)  
 382 and decreasing sensitivity to overcrowding (as  $\beta_{K+3}$  approaches -0.1) combine  
 383 to produce more balance between the supply of physician capacities and patient  
 384 demand, on average. Examining the clinic data in greater detail, this weighting  
 385 results in more trips being made to smaller and more congested clinics relative to  
 386 larger ones where there is more supply relative to demand. Greater weight placed  
 387 on facility capacity (as  $\beta_{K+2}$  approaches 1) and high sensitivity to overcrowding  
 388 (as  $\beta_{K+3}$  approaches -1) also results in more balanced CDRs, but in this case,  
 389 more trips are made to larger clinics that become more congested versus smaller  
 390 ones that are less congested. Scenarios along the diagonal exhibit relatively less  
 391 balance, on average, across the clinics.

392 In terms of accessibilities, average accessibilities are, in general, more sensitive  
 393 to changes in the  $\beta_{K+2}$  parameter than  $\beta_{K+3}$ . Comparing the original results  
 394 against Scenario 1, average accessibilities increase by around 22% when  $\beta_{K+2}$   
 395 increases from 0.5 to 1. In contrast, access increases by about 11% across Scenario  
 396 2 and the original calculations as the  $\beta_{K+3}$  sensitivity to overcrowding parameter  
 397 decreases in weight from -1 to -0.5. The greatest average accessibilities in 8  
 398 result from high attractiveness to clinic capacity and low weight on overcrowding  
 399 ( $\beta_{K+2} = 1$  and  $\beta_{K+3} = -0.1$ ), leading to more trips made to smaller overcrowded  
 400 clinics that are more evenly distributed around the city and likely closer to the  
 401 origins in terms of travel time relative to some of the larger clinics that are more  
 402 centrally-located.

403 To examine whether the sensitivity analysis impacts the spatial distributions  
 404 of calculated accessibilities, Figure 9 plots normalized accessibility results from

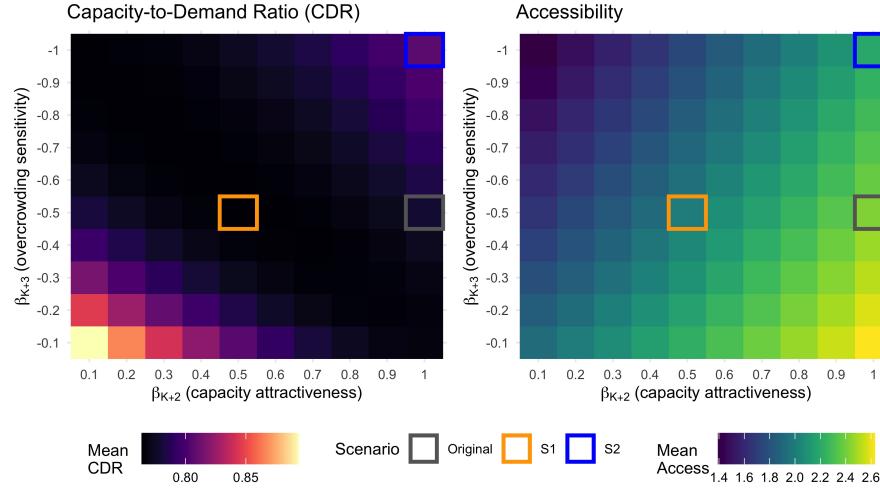


Figure 8: Sensitivity Analysis Results

405 the original and two sensitivity scenarios. Although both adjustments to the  
 406 parameters result in decreased absolute accessibilities in Figure 8, comparisons  
 407 of the normalized values suggest there are no distinct spatial trends associated  
 408 with changes in  $\beta_{K+2}$  and  $\beta_{K+3}$  across the sensitivity scenarios.

409 As shown in the above figure, the accessibilities have decreased across the  
 410 City of Hamilton in both sensitivity analysis scenarios. However, reducing the  
 411  $\beta_{K+2}$  parameter has a larger effect as compared to reducing the  $\beta_{K+3}$  parameter,  
 412 with more dissemination areas being in the lowest category of accessibilities. The  
 413 model is therefore more sensitive to the  $\beta_{K+2}$  parameter, however, adjusting  
 414 the  $\beta_{K+3}$  parameter also has a large effect on the results produced by the MNL  
 415 method. It is therefore important to calibrate the model's parameters in order  
 416 to match observed trip distributions in the City of Hamilton.

#### 417 Discussion and Conclusions

418 Since the 2SFCA was proposed by Luo and Wang (2003), the floating catchment  
 419 area approach has been a popular one for calculating place-based accessibility  
 420 to healthcare services that considers both the supply and demand components  
 421 and several key innovations have been made to FCA methods since. However,  
 422 FCA methods are still limited in two important ways. First, FCA methods do  
 423 not fully consider aspects of travel and choicemaking behaviour. Like many of  
 424 the other place-based accessibility measures, the only behavioural component  
 425 of FCA methods is the impedance function that is used to weight the value of  
 426 opportunities by the distance or travel time required to reach them. Second,  
 427 FCA approaches also tend to assign population demand and levels-of-service to  
 428 facilities or population zones in an overlapping manner, using the impedance

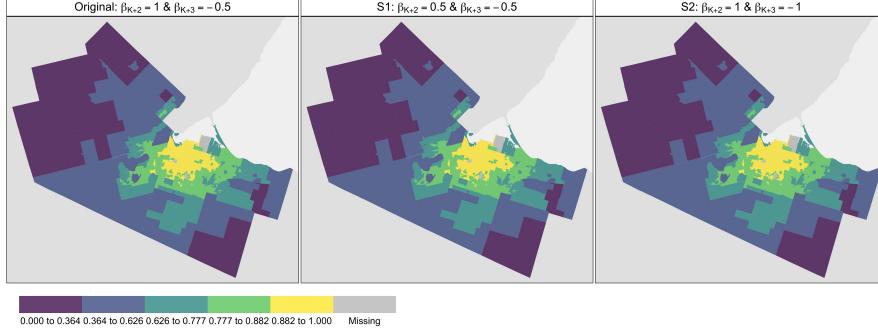


Figure 9: Sensitivity Scenario Maps

429 function (and other adjustments) to weight each value within a catchment area.  
 430 Crucially, this use of overlapping catchment areas in previous FCA approaches  
 431 has been shown to bias results by inflating/deflating supply and demand. While  
 432 the B2SFCA proposed by Páez et al. (Paez et al., 2019) rectifies this, it does so by  
 433 apportioning fractions of populations and levels-of-service through adjustments  
 434 to the impedance function.

435 To respond to these issues, this research developed a multinomial logit  
 436 destination choice model for calculating utility-based transportation accessibility  
 437 to primary care physicians. While FCA approaches consider accessibility in terms  
 438 of provider-to-population ratios weighted by distance or travel time, the MNL  
 439 approach reframes the measurement of health accessibility into individual trips  
 440 to visit primary care physicians and the utility-bearing aspects of clinics. With  
 441 its basis in random utility theory, the MNL model considers several additional  
 442 aspects that define the appeal of clinics in addition to the travel time required  
 443 to reach them, including the number of physicians available at the clinic and the  
 444 level of crowding. The destination choice model also avoids multiple-counting as  
 445 the iterative fitting procedure results in the assignment of each patient trip to a  
 446 single clinic on average.

447 Comparisons of the MNL approach with 2SFCA and B2SFCA models using  
 448 data for the City of Hamilton suggests that the accessibility patterns produced  
 449 by each method are broadly similar, with the highest accessibilities in the central  
 450 core of the city where many clinics and physicians are located. However, further  
 451 analysis of the distributions, correlations, and spatial clustering of accessibility  
 452 differences reveals that the MNL method produces generally higher accessibilities  
 453 throughout much of Hamilton with the greatest differences seen in the ring of  
 454 suburban and rural zones that surround the city. It seems likely that these results  
 455 arise from the MNL model assigning trips based on the most proximate clinic  
 456 for these residents while more urban residents are being drawn to more urban  
 457 clinics. In contrast, the FCA approaches assign population values to all clinics

458 within their catchment area and all population zones share the levels-of-service  
459 of accessible clinics, likely leading to higher demand and lower available supply  
460 at these rural and suburban clinics.

461 For planning and policy, our analysis suggests that both the B2SFCA and  
462 MNL approaches offer merit. While the 2SFCA is generally straightforward to  
463 calculate with limited data requirements, it has been shown to return biased  
464 results as a consequence of double counting that makes the interpretation of  
465 provider-to-population ratios and accessibility scores problematic. The B2SFCA,  
466 on the other hand, requires the same data as the 2SFCA method but improves  
467 on it by preserving the population being serviced and the level of service.  
468 Both the levels-of-service and accessibilities calculated in the B2SFCA method  
469 are readily interpretable as population-to-provider ratios. However, the only  
470 travel behaviour component in both the 2SFCA and B2SFCA approaches is the  
471 impedance function. While it does tend to result in the greatest weight placed  
472 on the nearest locations in practice, it still results in a spreading or smoothing  
473 of demand and supply. In contrast, the MNL model's utility-based approach  
474 has a stronger behavioral foundation and considers more aspects that define the  
475 appeal of particular clinics. It also appears to produce what are arguably more  
476 realistic results in suburban and rural areas. However, the MNL approach is more  
477 data-hungry and its results are highly sensitive to the parameter assumptions  
478 that were made on the part of the research team. Moreover, the accessibility  
479 scores have no direct healthcare interpretation.

480 All methods in our comparative study are limited due to the imposition of  
481 boundary effects that likely over-estimate levels-of-service at the edges of the  
482 city and the consideration of only car travel. Further research should also be  
483 taken to ascertain the sensitivity of the MNL model results to the parameter  
484 assumptions. Moreover, we only focus on the spatial component of accessibility  
485 and do not consider the aspatial components that also play a significant role  
486 in defining an individual's potential to reach and utilize healthcare services  
487 (Joseph and Bantock, 1982). In this regard, future research should utilize the  
488 B2SFCA and MNL approaches for welfare analysis to measure place- and utility-  
489 based accessibility to primary healthcare services for different socioeconomic,  
490 demographic, and mobility profiles.

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