

PROFESSIONAL PROFILE

Key capabilities and personal strengths

- Budget management | Reporting | Analysis
- Tenders and project management
- Design, manufacturing and testing
- AutoCAD | Rhino 3D | CATIA | ANSYS | MATLAB
- Technical writing capabilities
- Managing databases
- Organised | Outcomes focussed | Objective
- Adaptable | Self-motivated | Proactive attitude
- Continuous improvement | Increased efficiency
- Team player | Autonomous achiever | Contributor
- Outstanding work ethic | High integrity
- Calm | Respectful | Reliable | Responsible

QUALIFICATIONS

- ▶ Masters of Sustainable Energy, University of Queensland, 2018
- ▶ Bachelor of Engineering (Ocean Engineering), University of Tasmania, 2011
- ▶ Bachelor of Engineering (Marine and Offshore Systems), University of Tasmania (incomplete)
- ▶ Construction White Card, 2009

CAREER HISTORY

Lime Micromobility

Leading the way in micromobility, Lime offers smart, sustainable mobility solutions connecting cities all over the world. Founded in 2017, Lime operates in over 30 countries offering e-scooters, e-bikes and pedal bikes.

▶ Operations Specialist / Diagnoser

February 2019 - Current

In this role I was responsible for providing a high level of customer service in the spirit of the company's ethos and undertook this role whilst studying full-time. Key activities included:

- Maintaining the Lime fleet in the field
- Managing shift on occasion
- On field troubleshooting
- Examining scooters and diagnosing repairs to be made

Mountain Designs

Established in 1975, Mountain Designs is an outdoor clothing and accessory business based in Australia. They sell hiking, rock climbing and general outdoor and recreational equipment.

▶ Sales Assistant (casual)

**April 2014 - January 2015
February 2017 – March 2018**

In this role I was responsible for providing a high level of customer service in the spirit of the company's ethos and undertook this role whilst studying full-time. Key activities included:

- Building relationships with clients and ensuring an exceptional customer experience by listening and responding to their needs
- Achieving Key Performance Indicators
- Contributing as a team member
- Managing stock and developing/maintaining displays
- Handling transitions via cash and eftpos

▶ Full-time Study - Masters of Sustainability

February 2017 - December 2018

Mountain Designs

► Store Manager

January 2015 - February 2017

I was successful in managing two different stores for Mountain Designs - Claremont and Fortitude Valley. The latter saw me leading a team of up to 10 staff (casual, part-time and permanent), I successfully fun one of Mountain Design's premier Brisbane stores. My main focus areas were:

- Managed the store budget (sales and salaries)
- Analysing sales data to identify and introduce ways to enhance team performance
- Increased the customer base which flowed on to increased sales
- Recruited and selected all team members
- Trained and managed staff capabilities
- Managed rosters
- Oversaw all stock ordering, display and stocktakes
- High level customer service

Achievements

- Recognized with a nationwide award for multiple Key Performance Indicators
- Excelled from sales assistant to manager within 9 months of start date

YMCA, Chief Hector, Canada

Camp Chief Hector YMCA is a camping and outdoor education branch that offers summer Camps, Outdoor Schools, weekend programs for adults and families.

► Camp Cook

May 2013 - February 2014

I undertook a role which as completely different to my history but taught me so much and in which I gained valuable life experience. I was the Morning Shift Manager and, using my exceptional organisational and time management skills, ensured that meals were delivered to, on average, 350 children for each sitting. My specialty was to oversee two staff members and to focus on children with food intolerances.

Kellogg, Brown & Root

KBR offers professional consulting services to deliver projects in both urban and remote environments across all phases of project development and delivery including engineering studies, planning, feasibility studies and conceptual design, , engineering, procurement, construction and commissioning, asset management, and environmental assessment

► Graduate Maritime Engineer

December 2011 - May 2013

In my first graduate maritime engineer position, my role focussed on:

- Basic Engineering Design of a 2.7km commercial Jetty
- Business Development – Non-ferrous mine database
- Preliminary Engineering Design of Aluminium walkways for a Design & Supply Proposal in Queensland
- Proposal, Design and Report Beach Nourishment project
- Civil Engineering Specifications for the detailed engineering design of a mine in Indonesia
- Coastal Engineering Technical Specifications
- Bill of Quantities / Bill of Materials

► Maritime Engineer, Soros Associates (Vacation Employment)

2010 - 2011

- Researched ship loaders around Australia to determine anticipated time of replacement
- Proofread tender documents to be submitted for tender

► Engineer, Electrical Distribution Solutions Pty Ltd (Vacation Employment)

2009 - 2012

- Creating a Quality Management System for a recently designed Cross - Arm
- Draft all Parts for manufacture using AutoCAD (2D CAD) and CATIA (3D CAD)
- Mechanical Testing - Reporting Test Results including Yield Stress and Bending Moments
- Theoretical Comparison of Steel versus Aluminium Cross-

ADDITIONAL CREDENTIALS

- Open Water Diver Certificate, 2016
- Personal Watercraft Licence, 2013
- Open Motor Vehicle Licence, 2007
- Recreational Marine Licence, 2004

REFEREES

Available on request.