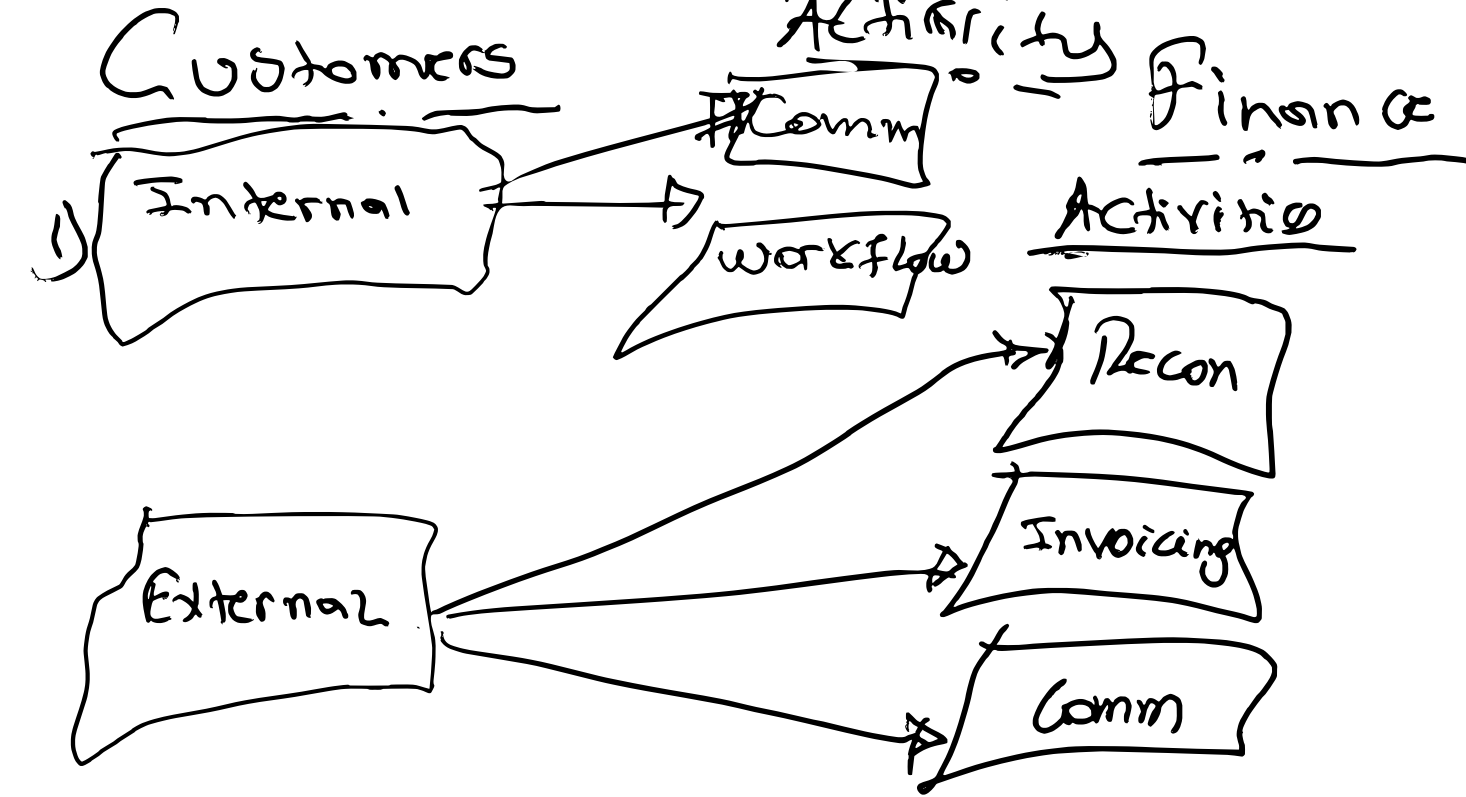


# CRM

## Activity

## Finance

## Activities



## 1) Internal Workflows / Pipeline

- Payment Request =>
- Purchase Request / Procurement
- Internal Requests:
  - Travel Request
  - Hiring Request
  - Salary advance

## 2) External

### Users / Clients

- RRA
- RMP
- RDB
- RSSB
- RBS
- RGB
- RSB

### Activity

- Reconciliation
- Invoicing
- Recovery
- Complaints
- Communication /
- Track / Ticketing
- Refunds.

### Vendors / Partners

#### Banks:

- Equity
- BK
- I4M

#### TELcos:

- MTH
- Airtel

### Activity

- Reconciliation
- Complaints
- Ticketing
- Invoicing
- Communication
- Refunds.