IGNA-IGBOKO HECTOR

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Software Developer | Data Manager | Digital Marketer | Graphics Designer | AI Developer | Technical Support Professional | Customer Service Representative | Capacity Development Trainer

Professional Summary

IT Specialist, Skilled in leveraging technology to develop and deploy solutions, automate processes, contribute to innovative research, data analysis, software & content development and management, at the International Institute of Tropical Agriculture (IITA), Virology and Molecular Diagnostics Unit.

WORK EXPERIENCE

Application Developer

Virology & Molecular Diagnostics Unit (IITA)

Nov 2022 - Present

Data Management:

- > Design and deploy custom data collection tools using **ODK** for research purposes.
- ➤ Apply data analytics techniques to process and interpret data using **Microsoft** Excel, Google Sheets, Python and R.
- > Develop streamlined pathways for analyzed data to be visualized
- ➤ Design visually appealing dashboards and reports using **Looker (Google Data) Studio** and **Power BI** to facilitate data driven decision making.

❖ Software Development | Management

- > Develop custom web applications, using HTML, CSS, JavaScript, React JS, Wordpress, to enhance project visibility.
- ➤ Performs routine checks and updates to existing applications, ensuring optimal performance and resolving issues.
- **❖** Content Creator | Digital Marketer | Graphics Designer

- Creates engaging content for presentations and project promotions using CAPCUT and Microsoft PowerPoint, aligning with project goals.
- Manage the project's social media presence to enhance engagement and visibility.

Customer Service Representative

> Serve as the front-line for **Seed Tracker**, handling calls and expertly resolving user issues to ensure smooth platform operation

A Capacity Development & Training

- > Trained professionals, value chain actors, farmers and stakeholders covering areas of data management on the Seed Tracker Systems.
- > Perform any other responsibilities as may be assigned by my supervisor

Public and Press Relation (NYSC)

Orientation Broadcasting Service (OBS) | Freedom of Information Act

Jan 2023 - Nov 2023

❖ Worked as a creative photographer, capturing high-quality images.

Photographer | Graphics Designer

Stoney Photography

July 2021 - July 2022

- Conducted photography sessions, capturing high-quality, artistic images for diverse clients, with post-production work in **Photoshop** and **Lightroom**.
- Created and refined visual content for social media, print, and digital campaigns, enhancing brand visibility and engagement using Canva and Photoshop.

IT Professional | Data Analyst

Angelic Unique Waters

Nov 2019 - June 2021

❖ Data Analyst

➤ Applied data analytics techniques to process and interpret data using **Microsoft** Excel.

Software Development

- > Built and maintained custom web applications using HTML, CSS, Javascript.
- > Performed routine checks and updates to existing applications, ensuring optimal performance and resolving issues.

Customer Service Representative

> Served as the company front-line, handling calls and user related issues to ensure companies smooth running

Intern

YIIFSWA (IITA)

Jul 2019 - Oct 2019

- **❖** Data Management
 - > Utilized SQL for efficient database management and data handling.
- **Software Development**
 - ➤ Developed and maintained custom web applications, using HTML, CSS, Javascript.

EDUCATION

University of Ibadan, Ibadan, Nigeria

Masters in Artificial Intelligence (In-view)

2023 - Present

Currently pursuing a master's degree in Artificial Intelligence, focusing on advanced AI techniques, machine learning, and their applications in healthcare and other industries.

Dominican University, Ibadan, Nigeria

Bachelors in Computer Science

2017 - 2021

Graduated with a Bachelor's degree in Computer Science, gaining a strong foundation in software development, data analysis, and computer systems.

Federal School of Statistics, Ibadan, Nigeria

National Diploma in Computer Science

2016 - 2017

Gained practical knowledge in data management, statistics, and programming, laying the groundwork for advanced studies in computer science.

CERTIFICATIONS

Python for Data Science, AI & Development | IBM | Sep 2024

Completed a course on the application of Python to data science and AI development, mastering essential tools and techniques for handling data and building AI models.

Introduction to Statistical Analysis and Machine Learning using R | International Institute of Tropical Agriculture (IITA) | Apr 2024

Gained expertise in statistical analysis and machine learning using R, with a focus on practical applications in research and data-driven projects.

Essentials of Data Visualization using MS Excel | Acacia University | Feb 2024

Gained data visualization skills, emphasizing the creation of clear and impactful visual representations of data.

HR Attrition Analysis using MS Excel | Anietie Etuk | Jan 2024

Acquired data analytics and visualization skills for HR-related analysis using MS Excel.

Technical Support Fundamentals | Google | Dec 2023

Developed tech support skills, including troubleshooting, customer support, and networking basics.

IT Security: Defence against the digital Dark Arts | Google | Nov 2023

Learned essential cyber security principles focused on protecting systems and data from digital threats.

Basics of Digital Marketing | UniAthena | Nov 2023

Gained fundamental digital marketing skills, covering SEO, social media marketing, and content strategy.

Use of SeedTracker | CGIAR | Sep 2023

Gained practical skills on the use of seed tracker in accessing seeds of vegetatively propagated crops

Certificate of Merit | Dominican University | Nov 2021

Awarded for being the Best Programmer in the B.Sc. Computer Science Programme for the 2020/2021 Academic Session.

SKILLS

- ❖ **Programming Languages**: Python, JavaScript, Java, Kotlin, R
- **❖ Web Development**: HTML, CSS, JavaScript, WordPress
- ❖ Data Analysis: My SQL, Google Data Studio, R, MS Excel, Python
- ❖ Tools and Technologies: Google Sheets, ODK Collect, Canva, Adobe Photoshop, Lightroom
- ❖ Digital Marketing: SEO, Social Media Marketing
- **Customer Support:** Troubleshooting, User Assistance, Technical Support, Networking

PROJECTS

Personal Website: higha.vercel.app

Developed a personal portfolio website showcasing projects and professional information.

Cassava Seed Tracker: seedtracker.org/cassava | https://tinvurl.com/cstdboard

❖ Maintained the **WordPress**-based website to support tracking cassava seed data and built interactive dashboards.

BBTV Alliance: bbtvalliance.org/newsite

❖ Built and managed the BBTV project site using wordpress. Responsible for

development, design and ongoing updates of the website.

OGFIMS Interactive Dashboard: https://tinyurl.com/ogfimsdashboard

❖ Developed an interactive dashboard for visualizing and analyzing critical project data, to

aid stakeholders in making informed decisions.

Web Scraper: https://github.com/higna/web_scraper

❖ Utilized Selenium, a Python package, to develop web scrapers that automate the data

entry process, improving efficiency and accuracy in data management.

Recyclick Africa: recyclick.africa

❖ Built and managed the site using **React JS**, ensuring ongoing development and user

engagement.

Barcode Generator: fieldbarcode.vercel.app

❖ Developed a web application for generating barcodes based on user input.

E-Voting System

❖ Designed and implemented a mobile application for my undergraduate project using Java

and Kotlin. Leveraging Firebase for secure authentication and efficient database

management.

LANGUAGES

❖ English: Fluent

Igbo: Fluent

REFERENCE

Dr. Lava Kumar

Plant Health Program Leader and Head of Germplasm Health, Virology, and Molecular

Diagnostics

International Institute of Tropical Agriculture (IITA)

Ibadan, Nigeria

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