Jordan Chung

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Phone#: (876) 824-9060

Location: Kingston, Jamaica

Summary

I am an IT Technician with a strong background in Data Analysis. I have a deep interest in process optimization through data. I have a background in programming and my greatest strength is problem-solving and data-driven decision-making.

Work History

IT Technician

Unique Vacations Limited (Sandals) (December 2021 - Present)

- Responsible for the deployment of major company applications, with Microsoft System Configuration Manager.
- Performed physical repairs on hardware for both business assets and personal devices from staff, as well as performed company-wide system upgrades.
- Worked with IT Director and Senior Systems Administrators to complete system-wide tasks.
- Managed the active directory for user authentication and profile management.

Data Analyst

Unique Vacations Limited (Sandals) (January 2020 – December 2021)

- Responsible for all periodic conversions and financial reporting at the company across all sites.
- Created several optimizations for time-consuming tasks that ended up saving approximately 4 hours per day in productivity, with the use of macros.
- Created various dashboards and other visualizations to assist the executive body in making decisions.

Skills

Technologies	JavaScript, Python, HTML, CSS
Tools	Eclipse, JIRA, PyCharm
Technical Skills	Data cleaning, data aggregation, data visualization
Version Control	Github
Languages	English, Spanish

Education

University of the West Indies (September 2021 - Present)	BSc. Computer Science
Wolmers' Boy School (September 2013 – August 2015)	8 CAPE Passes (Can be provided on request)

References are available upon request.