

# Douglas Larson

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Pioneer and connector in software leadership. I simultaneously led and managed responsibilities in UI, API, Business Intelligence, Support, and DevOps for multiple teams including a combination of 15 onshore and offshore reports and technical oversight for other managers. I am passionate about Kaizen, automating processes, and data-driven decisions.

- Author of Kindle book AI and the Future of Business Software Management
- Designed, architected, documented, built, and delivered a Business Intelligence Application Platform to house four new business intelligence applications for customers, sales, and executives.
- Championed a reusable UI component library that reduced UI development by 6 months for new applications.
- Six months of training in Management Excellence and GiANT Leadership.
- Over ten years of Japanese Guest Services for an NPO working with government and industry professionals in a culturally diverse environment.

## Work Experience

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### **Platform Delivery Manager - Commercial Business Intelligence**

Global Healthcare Exchange - Louisville, CO 80027  
November 2022 to January 2023

- Managed technical aspects of Infrastructure, delivery, release Management, architecture, and Support for the Commercial Business Intelligence Platform Team, overseeing 10 offshore employees.

### **Software Manager - Commercial Business Intelligence**

Global Healthcare Exchange - Louisville, CO 80027  
January 2022 to November 2022

- Primary manager for Supply Chain Analytics features prioritization, story grooming, and delivery including weekly Objective and Key Results (OKR) status updates, weekly support meetings, daily approval and prioritization of tickets, and planning and oversight of quarterly roadmap requirements.
- Looker Team management and primary administrator for CTO dashboards, setting up permissions, organization of roles and permissions, key management with Bitbucket, and Automation of deployments and management of offshore team.
- DevOps Administration and support attending twice weekly status report meetings, responsible for OKRs, monitored releases, and created roadmap for automation. Bamboo and Bitbucket administration, onboarding/onboarding, creating deployment and updates to CI/CD, password management, working with Security on Dev-Sec-Ops implementations, created GitFlow standards including regular training and updates to documentation.
- Weekly 1:1 meetings with developers for career development and performance evaluation.

### **Software Lead - Commercial Business Intelligence**

Global Healthcare Exchange - Louisville, CO 80027  
May 2019 to January 2022

- Supply Chain Analytics Architect to build a Business Intelligence Platform that housed four applications for clients, sales, and CTO dashboards.
- Agile development in Angular/Typescript, Java/Spring API, MongoDB, and DevOps for BI dashboards.
- Established UI, API, and DevOps guidelines and introduced Postman automated testing to improve communication between Dev and QA.
- Identified, recruited, and developed technical talent, created 30/60/90 onboarding guidelines.

## **Staff Developer**

Charles Schwab - Lone Tree, CO  
August 2016 to May 2019

- Application modernization in Angular and Java/Spring with deployment on Cloud Foundry Containers.
- Led and trained team in using Java/Spring, Angular 2, and Pivotal Cloud
- Improved application as full-stack developer on application modernization project. Wrote API, Angular 5 framework, Spring Security, and Pivotal Cloud deployment, including documentation submitted to architectural review board.
- Organized initial meetings to collaborate on shared Maven architecture configuration.
- Refactored legacy code for JSP-based web application.
- Implemented Angular and Java/Spring Oath2 code flow.
- Ran SQL/SSIS Jobs on SQL Server
- Assisted in .NET Application Support
- SWIFT Administration

## **Java and QlikView Developer - GDS Travel Technology**

Travelport - Centennial, CO 80112  
April 2015 to August 2016

- Contractor with Brooksource working at Travelport as a Java Developer on Universal API Services before becoming full-time staff.
- Development of in-house file processing application that generated documentation of the 35 SOAP based services as sole maintainer of in-house HTML/CSS/Java/Tomcat application.
- Built dashboards in QlikView for the product team monitoring of feature usage.

## **Software Developer & DevOps Lead**

Scivantage - Jersey City, NJ  
April 2013 to August 2014

- Developed back-end fin-tech enterprise applications in Java, Spring, and Database (Sybase, stored procedures) for a portfolio accounting and performance reporting enterprise application.
- DevOps technical lead to convert nightly processing of financial files via Control-M.

## **Associate Programmer Analyst**

Broadridge Financial Services -Newark, NJ 07102  
April 2010 to April 2013

- Associate Programmer/Analyst working on a portfolio accounting and performance reporting enterprise application using Java and T-SQL (Sybase), and shell scripts.
- Lead programmer for a client conversion. Created baseline batch processing documentation (40-page manual) and production on-call support.

## **Education**

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### **Graduate Certificate in Enterprise Java**

Regis University - Denver, CO August 2014 to April 2015

- Graduate Studies in Agile Processes, Enterprise Java Programming, Java, J2EE, and Design Patterns.

### **Bachelor of Science in Computer Information Systems**

Regis University - Denver, CO August 2002 to April 2010

- Computer programming major and unaccredited minor in Technical Communications.

## Skills

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- Full Stack Development (10+ years)
- Java (10+ years)
- Shell Scripting (10+ years)
- DevOps (8 years)
- Software Documentation (8 years)
- Spring MVC, Spring Boot, Spring Security (6 years)
- Cloud development (6 years)
- SQL (6 years)
- Agile Processes (6 Years)
- Angular (6 years)
- HTML5 (6 years)
- CSS/SCSS (6 years)
- RxJS (6 years)
- TypeScript (6 years)
- Bamboo Administration (6 years)
- Bitbucket Administration (6 years)
- Business Analysis (6 years)
- Software Roadmap & Architecture (5 years)
- Interviewing (5 years)
- Objectives and Key Results (4 years)
- Leadership (4 years)
- AWS (4 years)
- Talent Development (4 years)
- Mentoring (4 years)
- Looker Administration (1 year)
- Python scripting (1 year)
- .NET (1 year)

## Links

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[LinkedIn.com/in/DouglasKenLarson](https://www.linkedin.com/in/DouglasKenLarson)

<https://www.amazon.in/Future-Business-Software-Management-Organization-ebook/dp/B0C9HFYPNK>