Onefinity Deleting Posts

EricG 1 February 3, 2025, 12:24am

I'm glad you participated in the discussion of, "[Onefinity CNC Forum] Trump Tariffs Impact On Onefinity". I'm really disappointed by Onefininty's heavy handed moderation of this forum. This is not the first time I've seen Onefinity delete posts. They seem to delete posts that are critical of Onefinity, mention their competitors, or just don't fit their idea of what people should be saying.

Atroz (Atroz) 2 February 3, 2025, 12:37am

Gone eh? I checked a few hours later and it was still there but I did expect it to be deleted. Yes, I've had a few times where I've been disappointed in their responses to others and me (see my recent message about the Logitech joysticks). That message was directed at them and I assume they read it so it did what I wanted. Canadian companies shouldn't be eating the cost, the consumer should be feeling the pain so this can end sooner. Onefinity is looking out for themselves and not their fellow Canadians.

One of the reasons I went with this company in the first place was because they had this forum (I don't use Facebook, etc). At the time I didn't realized they were going to be somewhat rude in their responses at times and so heavy handed in their moderating. It's their forum, they can run it the way they want but I don't like it. The forum helped me make my last buying decision and perhaps my next one too.

EricG 4 February 10, 2025, 3:41pm

I got an email with a message from you. When I clicked on "Visit Message" in the email I was taken to a webpage that showed your old message (8 days ago) but not your new message. Is your message visible to you?

Your message was "They are now editing past posts to remove competitors product names. They are CHANGING what people wrote. Taking out words, and entire paragraphs.

I posted a topic on this but it may already be gone."

EricG 5 February 10, 2025, 3:43pm

It is actually worse than removing competitors, they are replacing competitors products names (PwnCNC) with their product names (Redline).

Atroz (Atroz) 6 February 10, 2025, 4:01pm

Nope, they are deleting PM too. Happening to everybody.