



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:			
Sales Representative:	Reshmi Karthikeyan Nair(50003321)	Compensation Number:47284	Complaint Tracking Number :101907
Complaint Registered Date:	13/12/2021	Complaint Attended Date:	21/12/2021
Party Name:	PAPPU ENTERPRISES(1133533)	Location:	KALYAN Maharashtra
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2013093997,28/11/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013093997	28/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	1830	2	drc1 (Shortage)	0.11	0	2
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Blocks) (2) numbers (in words): (TWO) or (0.036) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	