## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:08/06/2019

Complaint Details:				
Sales Representative:			Complaint Tracking Number :51760	
Complaint Registered Date:	21/05/2018	Complaint Attended Date:	20/06/2018	
Party Name:	Arun Kumar Jha,, A/C SRI RAM TRADERS		SAPCODE: 1121110	
Location:	NIRMALI	State:	Bihar	
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):  01/01/18 TO 19/06/18				
Product:	AC Sheets	Plant:	Satharia Plant	
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M)			

	Breakage Investigation Details:				
Supplied Quantity	Breakage Quantity	Net Loss Quantity			
55	1.085	0.692			
334.121	85.5	54.500			
	5	5 1.085 334.121 85.5			

Breakage Compensation:				
(a)Breakage quantity considered based on Net Loss Basis (54.5) Running Meters OR (0.6916)Tons,				
Running Meters (in words): FIFTY FOUR DECIMAL FIVE				
(b) Size Recommendations: (0) RMTS of 3.6M and (54.5) RMTS	S of other sizes			
Inspection Done By: KRIPA SHANKAR				
Reviewed By	Approved By			
Nem	<u>le</u>			
MOHAMMAD AKBAR	I K PANDIT			
QUALITY ASSURANCE	HEAD-QUALITY ASSURANCE			
Reviewed Date: 26/07/2018	Approved Date: 26/07/2018			
Any special Remarks:				
In case of Credit Note, Signature from VP, Sales-Sheeting:				
This document is valid for 90 days only	Version 3 Dated :10.02.12			

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