## HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:						
Sales Representative:	Sanjay Biash(50003330)	Compensation Number:47498	Complaint Tracking Number :102175			
Complaint Registered Date:	24/12/2021	Complaint Attended Date:	30/12/2021			
Party Name:	Jain Traders(1125868)	Location:	Jhajjar Haryana			
Material Supplied From:		Product:	Wall Putty Manufacture/Traded			
Invoice Number and Date:	(2031011941,18/12/2021)					
Product Details:	(BIRLA HIL PUTTY-20 K	g)				

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	- II	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011941	HX/17/7071	BIRLA HIL PUTTY-20 Kg	1500	2		0.13	2
Remarks For Any Special Approvals:							

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (2) numbers (in words): (TWO) or (0.04) of following size

Recommended Size	Recommended Quantity(No's)						
BIRLA HIL PUTTY-20 Kg	2						

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:31/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:31/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of .... to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12