


HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:13/12/2021

Complaint Details:			
Sales Representative:	HEMANT NEGI(50003096)	Compensation Number:45601	Complaint Tracking Number :101380
Complaint Registered Date:	28/11/2021	Complaint Attended Date:	29/11/2021
Customer Name:	Samridhi Enterprises (1127533)		
Location:	Kharar	State:	Punjab
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000051	CPVC SOCKET 1 1/4"	2019016887	25/10/2021	200	200	200	Wrong dispatch

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000051	CPVC SOCKET 1 1/4"	200

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:01/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/12/2021
Any Special Remarks:CN will be issued against Wrong Dispatch	
version 3 dated 14.01.12	