



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46222	Complaint Tracking Number :100114
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000747	SWR 45 Elbow Pushfit 110 mm	2029009762	17/11/2021	72	72	72	Other
96000748	SWR 45 Elbow Pushfit 160 mm	2029009762	17/11/2021	12	12	12	Other
96000758	SWR Elbow Pushfit 160 mm(DOOR)	2029009762	17/11/2021	16	16	16	Other
96000764	SWR Cleaning Pipe Pushfit 110 mm	2029009762	17/11/2021	72	72	72	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000747	SWR 45 Elbow Pushfit 110 mm	72
96000748	SWR 45 Elbow Pushfit 160 mm	12
96000758	SWR Elbow Pushfit 160 mm(DOOR)	16
96000764	SWR Cleaning Pipe Pushfit 110 mm	72

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:
Any Special Remarks:CN will be issued against sales return	
version 3 dated 14.01.12	