HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:03/12/2021

Complaint Details:						
Sales Representative:	Harpreet Singh(50003099)	Compensation Number:45727	Complaint Tracking Number :100148			
Complaint Registered Date:	21/11/2021	Complaint Attended Date:	30/11/2021			
Party Name:	M S Construction(1127030)	Location:	Jaipur Rajasthan			
Material Supplied From:		Product:	Wall Putty Manufacture/Traded			
Invoice Number and Date:	(2031011608,16/11/2021)					
Product Details:	(BIRLA HIL PUTTY-40 Kg)					

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Hetalic	11	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011608	16/11/2021	BIRLA HIL PUTTY-40 Kg	747	32	ASHOKA	4.28	32
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (32) numbers (in words): (THIRTY TWO) or (1.28) of following size

Recommended Size	Recommended Quantity(No's)			
BIRLA HIL PUTTY-40 Kg	32			

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:03/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:03/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12