



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:18/01/2020

Complaint Details:			
Sales Representative:	BISWAJIT KUNDU(50002517)	Compensation Number: 9255	Complaint Tracking Number :46468
Complaint Registered Date:	29/08/2017	Complaint Attended Date:	31/08/2017
Party Name:	Murarai Hardware, Murarai, A/C SUBHAJIT DUTTA		SAPCODE: 1118373
Location:	P.O-PAIKPARA	State:	West Bengal
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	02/05/2017 TO 31/08/2017		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.75 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.25 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	40	0.5996	0.358
Meters	3152.088	47.25	28.250
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (28.25) Running Meters OR (0.3585)Tons, Running Meters (in words): TWENTY EIGHT DECIMAL TWO FIVE	
(b) Size Recommendations : (0) RMTS of 3.6M and (28.25) RMTS of other sizes	
Inspection Done By: DILIP DAS	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 19/09/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 19/09/2017
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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