HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:30/12/2021

Complaint Details:						
Sales Representative:	Mahapure Ghanshyam P(50002148)	Compensation Number:47411				
Complaint Registered Date:	28/12/2021	Complaint Attended Date:	29/12/2021			
Customer Name:	DISTRIBUTOR, A/C Balaji Suppliers (1121164)					
Location:	Dhule	State:	Maharashtra			
Material Supplied From:	Golan Pipes and Fittings Plant, Faridabad cPVC & uPVC Plant, APP-Ranchi Depot, Golan Pipes and Fittings Plant, Golan Pipes Alant Pipes Plant, Golan Pipes Plant	Product:	SWR			
Compensation Mode:	Replacement Basis					

Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000773	SWR Reducer Coupler Pushfit 110x160 mm	2029000140	30/05/2018	60	34	34	Non moving material
96000758	SWR Elbow Pushfit 160 mm(DOOR)	2029000140	30/05/2018	16	16	16	Non moving material
96000758	SWR Elbow Pushfit 160 mm(DOOR)	2029000141	30/05/2018	10	7	7	Non moving material
96000763	SWR Cleaning Pipe Pushfit 75 mm	2029000140	30/05/2018	60	60	47	Non moving material
96000764	SWR Cleaning Pipe Pushfit 110 mm	2029000140	30/05/2018	20	20	0	Non moving material
96000763	SWR Cleaning Pipe Pushfit 75 mm	2029000141	30/05/2018	60	47	60	Non moving material
96000830	SWR Double Tee Pushfit 75 mm	2029000463	29/06/2018	90	60	60	Non moving material
96000831	SWR Double Tee Pushfit 110 mm	2029000463	29/06/2018	50	36	36	Non moving material
96000833	SWR Double Tee Pushfit 110 mm(DOOR)	2029000140	30/05/2018	16	16	16	Non moving material
96000823	SWR Tee Pushfit 110x75 mm(DOOR)	2029000140	30/05/2018	48	47	47	Non moving material
96000824	SWR Tee Pushfit 110x90 mm(DOOR)	2029000140	30/05/2018	36	36	36	Non moving material
96000815	SWR Tee Pushfit 160 mm(DOOR)	2029000140	30/05/2018	8	8	8	Non moving material
96000765	SWR Cleaning Pipe Pushfit 160 mm	2029000463	29/06/2018	18	18	18	Non moving material
96000843	SWR Single Y Pushfit 75 mm(DOOR)	2029000140	30/05/2018	32	32	32	Non moving material

bayyeytigatio	rs Dretails ele Y Pushfit 75 mm(DOOR)	2029000463	29/06/2018	32	32	32	Non moving
Product	Product Description	Invoice No	Invoice	Supply	Defect	Actual Defect	material
Gode 0842	SWR Single Y Pushfit 160 mm	2029000140	Date /2018	Qty	Qty	Qty	Non movinge
700000 1 2	5 WIC Single I I Comm 100 mm	2023000140	50/05/2010				material
96000846	SWR Single Y Pushfit 110X75 mm	2029000463	20/06/2018	15	45	45	Non moving
300000 1 0	SWK Sligle 1 1 dshiii 110A/3 hiin	2029000403	29/00/2018	43	43	43	material
96000846	SWR Single Y Pushfit 110X75 mm	2029000140	20/05/2019	20	27	27	Non moving
90000040	SWK Single 1 Fushiii 110A/3 hiin	2029000140	30/03/2018	30	21	27	material
96000847	SWR Single Y Pushfit 110X75	2029000140	20/05/2019	20	30	30	Non moving
90000847	mm(DOOR)	2029000140	30/03/2018	30	30	30	material
96000847	SWR Single Y Pushfit 110X75	2029000141	20/05/2010	1.5	15	15	Non moving
90000847	mm(DOOR)	2029000141	30/03/2018	13	13	13	material
0.0000853	CWD D11- V D16-75	2020000462	20/06/2019	00	15	45	Non moving
96000852	SWR Double Y Pushfit 75 mm	2029000463	29/06/2018	90	45	45	material
0.000054	CWD D11- V D16-75(DOOD)	2020000462	20/06/2019	(0	(0	60	Non moving
96000854	SWR Double Y Pushfit 75 mm(DOOR)	2029000463	29/06/2018	60	60	60	material
0.000054	CWD D11- V D16-75(DOOD)	2020000140	20/05/2019	40	10	10	Non moving
96000854	SWR Double Y Pushfit 75 mm(DOOR)	2029000140	30/05/2018	40	10	10	material
0.6000053	CWD D 11 WD 16 110	2020000462	20/06/2010	20	20	28	Non moving
96000853	SWR Double Y Pushfit 110 mm	2029000463	29/06/2018	30	28	28	material
0.6000055	CWD D. 11 WD. 1C 110 (DOOD)	2020000140	20/05/2010	20	20	20	Non moving
96000855	SWR Double Y Pushfit 110 mm(DOOR)	2029000140	30/05/2018	20	20	20	material
0.6000055	CWD D. 11 WD. 1C 110 (DOOD)	2020000462	20/06/2010	24	17	1.7	Non moving
96000855	SWR Double Y Pushfit 110 mm(DOOR)	2029000463	29/06/2018	24	17	17	material
0.6000700	CWD D	2020000140	20/05/2010	20	10	10	Non moving
96000789	SWR P trap Long 110x110 mm	2029000140	30/05/2018	30	18	18	material
0.6000701	CWD D	2020000462	20/06/2010	24	2.4	24	Non moving
96000791	SWR P trap Long 110x125 mm	2029000463	29/06/2018	24	24	24	material
0.000001	CWD C T 110-110	2020000627	12/07/2010	1.4	7	7	Non moving
96000801	SWR S Trap 110x110 mm	2029000627	13/0//2018	14	7	7	material
96000796	SWR Q Trap 110x125 mm	2029000463	29/06/2018	12	7	0	Other
0.000742	CU/D D-11 M	2020000462	20/06/2010	20	10	10	Non moving
96000743	SWR Bell Mouth Trap(P/F) 110x75 mm	2029000463	29/06/2018	20	10	10	material
06000704	CW/D Die o alie 160 com	2020000140	20/05/2019	120	120	120	Non moving
96000794	SWR Pipe clip 160 mm	2029000140	30/03/2018	120	120	120	material
06000797	SWR 3" Nahani trap W/O outlet	2020000462	20/06/2019	120	100	100	Non moving
96000787	110X110 mm	2029000463	29/06/2018	120	100	100	material

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)			
96000773	SWR Reducer Coupler Pushfit 110x160 mm	34			
96000758	SWR Elbow Pushfit 160 mm(DOOR)	16			
96000758	SWR Elbow Pushfit 160 mm(DOOR)	7			
96000763	SWR Cleaning Pipe Pushfit 75 mm	47			

Reviewed By
Approved By

SUMAN KHUNTIA QUALITY ASSURANCE

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:30/12/2021 Dated:30/12/2021

Any Special Remarks: CN will be issued againts Non moving Material

version 3 dated 14.01.12