## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:								
Sales Representative:	Nasib kumar Yadav(50003139)	Compensation Number:47373	Complaint Tracking Number :102008					
Complaint Registered Date:	16/12/2021	Complaint Attended Date:	27/12/2021					
Party Name:	SAKAM INTERNATIONAL(1126948)	Location:	NAVI MUMBAI Maharashtra					
Material Supplied From:		Product:	Flat Products					
Invoice Number and Date:	(2020006897,11/12/2021)							
Product Details:	(AEROCON C-BOARD 6MM 2.44M X 1.22M)							

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	0/0	(as per agreement	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006897		AEROCON C- BOARD 6MM 2.44M X 1.22M	110	3	EASTERN	2.73	0	3
Remarks For Any Special Approvals:								

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Flat Products) (3) numbers (in words): (THREE) or (0.0737) of following size

1010 1111 5220							
Recommended Size	Recommended Quantity(No's)						
AEROCON C-BOARD 6MM 2.44M X 1.22M	3						

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Comments/Approval from Sales:
Based on the above, credit amount of .... to be issued to the above customer.

Name of the person:
Head Sales - Panels/Blocks/Hysil/Drymix Products:
Signature:

Any Special Remarks:

Version 3 dated 14.01.12