



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS**

Dated:02/08/2023

Complaint Details:			
Sales Representative:	Dharmendra Sorathiya(50004105)	Compensation Number:68248	Complaint Tracking Number :139465
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	Iconic Developers (1138957)		
Location:	LIMBODI	State:	Madhya Pradesh
Material Supplied From:	Surat Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990006024	Birla HIL Block Jointing Mortar 40 kg	5102009964	25/03/2023	225	50	30	De-bonding issue

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)		Units	Pacakge Qty	TotalQty in Units
990006024	Birla HIL Block Jointing Mortar 40 kg	30		KG	40	1200.000

Reviewed By   QUALITY ASSURANCE Dated:01/08/2023	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:CN	
version 3 dated 14.01.12	