

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:06/12/2018

Complaint Details:			
Sales Representative:	Rohit Mankani(50002587)	Compensation Number:17765	Complaint Tracking Number :53717
Complaint Registered Date:	25/06/2018	Complaint Attended Date:	28/11/2018
Party Name:	stockiest, A/C SV Associates(1118312)	Location:	Kurnool Andhra Pradesh
Material Supplied From:	Hyderabd CB Plant	Product:	Flat Products
Invoice Number and Date:	(2020001880,10/05/2018)		
Product Details:	(AEROCON C-BOARD 12MM 1.83M X 0.61M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020001880	10/05/2018	AEROCON C-BOARD 12MM 1.83M X 0.61M	250	12	SATISH ROAD LINES	4.8	0	12
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Flat Products) (12) numbers (in words): (TWELVE) or (0.221) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
AEROCON C-BOARD 12MM 1.83M X 0.61M	12
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By Avinash KHATRE QUALITY ASSURANCE Dated:	Approved By I K PANDIT HEAD-QUALITY ASSURANCE Dated:
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	