HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:					
Sales Representative:	VikasFSO(12345677)		Complaint Tracking Number :139481		
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023		
Customer Name:	ASHISH TRADERS (1101611)				
Location:	BILASPUR YAMUNA NAGAR	State:	Haryana		
Material Supplied From:	Faridabad Depot, Faridabad Depot	Product:	EMULSION AND PAINT TRADING		
Compensation Mode:	Credit Note				

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005671	BIRLA HIL TS WP AILW 5Ltr	3000001581	23/11/2021	4	1	1	Shortage
990005670	BIRLA HIL TS WP AILW 1Ltr	3000001581	23/11/2021	30	2	2	Shortage

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005671	BIRLA HIL TS WP AILW 5Ltr	1	KG	5	5.000	
990005670	BIRLA HIL TS WP AILW 1Ltr	2	KG	1	2.000	

Reviewed By	Approved By	
QUALITY ASSURANCE Dated:01/08/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023	
Any Special Remarks:trial		
		version 3 dated 14.01.12