



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	Sachin Sapra(50004088)	Compensation Number:68251	Complaint Tracking Number :139472
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	Shri Ram Traders (1138550)		
Location:	Gurgaon	State:	Haryana
Material Supplied From:	Bhiwadi Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005871	Birla HIL CG 10 Units-White	3403000358	28/02/2023	20	5	5	Tile adhesive material color/Appearance Issue

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005871	Birla HIL CG 10 Units-White	5	KG	10	50.000	

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:	
version 3 dated 14.01.12	