



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Hiren Goswami(50003383)	Compensation Number:46219	Complaint Tracking Number :102172
Complaint Registered Date:	23/12/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Aasha Trading Co. (1131660)		
Location:	Gota	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	2029006923	23/12/2020	150	150	150	Other
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	2029006923	23/12/2020	50	29	29	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	150
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	29

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:Complaint same as 101150	
version 3 dated 14.01.12	