## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:							
Sales Representative:			Complaint Tracking Number :102081				
Complaint Registered Date:	20/12/2021	Complaint Attended Date:	23/12/2021				
Party Name:	Direct Customer, A/C KMV PROJECTS LIMITED(1134230)	Location:	BIDAR Karnataka				
Material Supplied From:		Product:	Blocks				
Invoice Number and Date:	(2022044406,02/12/2021)						
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM)						

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	0/0	AllowedBreakage% (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2022044406		FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM	1100	150	SATISH ROAD	4.55	3	17
Remarks For	Any Specia	l Approvals:	•		•			

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Blocks) (17) numbers (in words): (SEVENTEEN) or (0.476) of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM	17

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By	Approved By	
Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021	
Comments/Approval from Sales:		
Based on the above, credit amount of to be issued to the	e above customer.	
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:		
Any Special Remarks:		
	version 3 dated 1	4.01.12