## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:23/04/2020

| Complaint Details:                                                                           |                                           |                              |                                     |  |
|----------------------------------------------------------------------------------------------|-------------------------------------------|------------------------------|-------------------------------------|--|
| Sales Representative:                                                                        | Yashwant Sahu(50002629)                   | Compensation<br>Number: 9055 | Complaint Tracking<br>Number :43300 |  |
| Complaint Registered Date:                                                                   | 12/05/2017                                | Complaint Attended Date:     | 04/08/2017                          |  |
| Party Name:                                                                                  | Pooja Hardware,, A/C BHAGWATI LOH BHANDAR |                              | SAPCODE: 1103495                    |  |
| Location:                                                                                    | KANKER                                    | State:                       | Chattisgarh                         |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |                                           | 01/10/2016 TO 31/07/2017     |                                     |  |
| Product:                                                                                     | AC Sheets                                 | Plant:                       | CHINDWARA<br>PLANT                  |  |
| Product Details:                                                                             | (Newkor 6MM 2.50 M X 1.05 M)              | •                            | •                                   |  |

| Breakage Investigation Details: |                        |                   |                   |  |
|---------------------------------|------------------------|-------------------|-------------------|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |
| Tons                            | 40                     | 1.3642            | 1.364             |  |
| Meters                          | 3152.088               | 107.5             | 107.500           |  |
| Remarks For A                   | any Special Approvals: |                   |                   |  |

| Breakage Compensation:                             |                                                    |  |  |  |
|----------------------------------------------------|----------------------------------------------------|--|--|--|
| (a)Breakage quantity considered based on Net L     | oss Basis (107.5) Running Meters OR (1.3642) Tons, |  |  |  |
| Running Meters (in words): ONE HUNDRED SI          | EVEN DECIMAL FIVE                                  |  |  |  |
|                                                    |                                                    |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M         | and (107.5) RMTS of other sizes                    |  |  |  |
| Inspection Done By: SAMRAT                         |                                                    |  |  |  |
| Reviewed By                                        | Approved By                                        |  |  |  |
| Nem                                                | <u></u>                                            |  |  |  |
| MOHAMMAD AKBAR                                     | I K PANDIT                                         |  |  |  |
| QUALITY ASSURANCE                                  | HEAD-QUALITY ASSURANCE                             |  |  |  |
| Reviewed Date: 25/09/2017                          | Approved Date: 25/09/2017                          |  |  |  |
| Any special Remarks:                               |                                                    |  |  |  |
| In case of Credit Note, Signature from VP, Sales-S | Sheeting:                                          |  |  |  |

Version 3 Dated :10.02.12

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