



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:27/06/2019

|                                                                                              |                                                                                                                                                                                   |                           |                                  |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|----------------------------------|
| <b>Complaint Details:</b>                                                                    |                                                                                                                                                                                   |                           |                                  |
| Sales Representative:                                                                        | AJIT KUMAR(50001680)                                                                                                                                                              | Compensation Number: 5230 | Complaint Tracking Number :40293 |
| Complaint Registered Date:                                                                   | 30/11/2016                                                                                                                                                                        | Complaint Attended Date:  | 18/11/2016                       |
| Party Name:                                                                                  | Arun Machinery Store, A/C PUJA HARDWARE                                                                                                                                           |                           | SAPCODE: 1101362                 |
| Location:                                                                                    | SAHARSA                                                                                                                                                                           | State:                    | Bihar                            |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): | 01/10/2015 TO 17/11/2016                                                                                                                                                          |                           |                                  |
| Product:                                                                                     | AC Sheets                                                                                                                                                                         | Plant:                    | Jasidih Plant, Satharia Plant    |
| Product Details:                                                                             | (Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),<br>(Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M),(Newkor 6MM 1.50 M X 1.05 M) |                           |                                  |

|                                        |                          |                          |                          |
|----------------------------------------|--------------------------|--------------------------|--------------------------|
| <b>Breakage Investigation Details:</b> |                          |                          |                          |
|                                        | <b>Supplied Quantity</b> | <b>Breakage Quantity</b> | <b>Net Loss Quantity</b> |
| <b>Tons</b>                            | 175                      | 3.0621                   | 2.069                    |
| <b>Meters</b>                          | 13790.386                | 241.3                    | 163.050                  |
| Remarks For Any Special Approvals:     |                          |                          |                          |

|                                                                                                                                                                              |                                                                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Breakage Compensation:</b>                                                                                                                                                |                                                                                                                                                                             |
| (a)Breakage quantity considered based on Net Loss Basis ( 163.05 ) Running Meters OR ( 2.0691 )Tons,<br>Running Meters (in words): ONE HUNDRED SIXTY THREE DECIMAL ZERO FIVE |                                                                                                                                                                             |
| (b) Size Recommendations : ( 10.8 ) RMTS of 3.6M and ( 152.25 ) RMTS of other sizes                                                                                          |                                                                                                                                                                             |
| Inspection Done By: KRIPA SHANKAR                                                                                                                                            |                                                                                                                                                                             |
| Reviewed By<br><br><br>MOHAMMAD AKBAR<br>QUALITY ASSURANCE<br>Reviewed Date: 29/12/2016   | Approved By<br><br><br>I K PANDIT<br>HEAD-QUALITY ASSURANCE<br>Approved Date: 29/12/2016 |
| Any special Remarks:                                                                                                                                                         |                                                                                                                                                                             |
| In case of Credit Note,Signature from VP,Sales-Sheeting:                                                                                                                     |                                                                                                                                                                             |
| This document is valid for 90 days only                                                                                                                                      | Version 3 Dated :10.02.12                                                                                                                                                   |

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