

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	JUHIL MODI(50003499)	Compensation Number:46218	Complaint Tracking Number :101150
Complaint Registered Date:	21/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Aasha Trading Co. (1131660)		
Location:	Gota	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000991	CPVC Ball Valve 3/4" (MFG)	2029007173	22/01/2021	75	21	21	Leakage
96000993	CPVC Ball Valve 1" (MFG)	2029009051	29/08/2021	180	80	80	Leakage
96000050	CPVC SOCKET 1"	2029006610	01/12/2021	300	160	160	Other
96000049	CPVC SOCKET 3/4"	2029006610	01/12/2021	300	42	42	Other
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	2029007298	09/12/2021	50	12	12	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000991	CPVC Ball Valve 3/4" (MFG)	21
96000993	CPVC Ball Valve 1" (MFG)	80
96000050	CPVC SOCKET 1"	160
96000049	CPVC SOCKET 3/4"	42
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	12

Reviewed By 	Approved By 
SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021

Any Special Remarks:CN will be issued againts Leakages for ball valve.
version 3 dated 14.01.12