



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:16/12/2021

Complaint Details:			
Sales Representative:	Amit Kumar Singh(50001707)	Compensation Number:45608	Complaint Tracking Number :100086
Complaint Registered Date:	19/11/2021	Complaint Attended Date:	20/11/2021
Party Name:	POONAM TRADERS(1120140)	Location:	PUNE Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2020006770,13/11/2021)		
Product Details:	(AEROCON C-BOARD 6MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006770	13/11/2021	AEROCON C-BOARD 6MM 2.44M X 1.22M	75	2	EASTERN STEVEDORES	2.67	0	2
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Flat Products ) (2) numbers (in words): (TWO ) or (0.0491) of following size	
Recommended Size	Recommended Quantity(No's)
AEROCON C-BOARD 6MM 2.44M X 1.22M	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:29/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	