



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46214	Complaint Tracking Number :100122
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Shanti Sales (1134114)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000353	UPVC Socket 3" (SCH 80)	9904003697	17/11/2021	80	80	80	Other
96000150	UPVC REDUCING BUSH 1 1/4"X3/4"	9904003696	17/11/2021	52	52	52	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000353	UPVC Socket 3" (SCH 80)	80
96000150	UPVC REDUCING BUSH 1 1/4"X3/4"	52

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued againt Sales return (vehicle accident)	
version 3 dated 14.01.12	