



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46227	Complaint Tracking Number :100119
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000048	CPVC SOCKET 1/2"	9904003694	17/11/2021	388	388	388	Other
96000081	CPVC TRANS FTA 1/2"X1/2"	9904003694	17/11/2021	200	200	200	Other
96000334	CPVC Trans Elbow 3/4"	9904003695	17/11/2021	625	625	625	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000048	CPVC SOCKET 1/2"	388
96000081	CPVC TRANS FTA 1/2"X1/2"	200
96000334	CPVC Trans Elbow 3/4"	625

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued against sales return	
version 3 dated 14.01.12	