



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:12/01/2023

Complaint Details:			
Sales Representative:	Giri Babu B (50002746)	Compensation Number:14719	Complaint Tracking Number :53502
Complaint Registered Date:	20/06/2018	Complaint Attended Date:	28/06/2018
Party Name:	distributor, A/C SRI VARUNA MARKETING(1121485)	Location:	Kurnool Andhra Pradesh
Material Supplied From:		Product:	Drymix products
Invoice Number and Date:	(9815000042,13/02/2018)		
Product Details:	(BIRLA AEROCON WALL PUTTY-1 Kg)		
Compensation Mode:	Net Loss Basis		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
900	900	6month old material supply at the time of dispatch	100	0	900
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Drymix products) (900) numbers (in words): (NINE HUNDRED) or (0.9) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA AEROCON WALL PUTTY-1 Kg	900
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:28/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:28/06/2018
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	