



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:06/01/2022

Complaint Details:			
Sales Representative:	Amit Kumar Singh(50001707)	Compensation Number:47591	Complaint Tracking Number :103353
Complaint Registered Date:	31/12/2021	Complaint Attended Date:	01/01/2022
Party Name:	NAKODA SALES(1120171)	Location:	TAL- HAVELI Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2020006986,29/12/2021)-(2006007734,29/12/2021)		
Product Details:	(AEROCON C-BOARD 10MM 2.44M X 1.22M),(AEROCON C-BOARD 8MM 1.83M X 1.22M),(Flex-O-Board 8MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006986	29/12/2021	AEROCON C-BOARD 10MM 2.44M X 1.22M	100	2	EASTERN STEVEDORES	2	0	2
2020006986	29/12/2021	AEROCON C-BOARD 8MM 1.83M X 1.22M	70	1	EASTERN STEVEDORES	1.43	0	1
2006007734	29/12/2021	Flex-O-Board 8MM 2.44M X 1.22M	100	1	EASTERN STEVEDORES	1	0	1
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Flat Products ) (4) numbers (in words): (FOUR ) or (0.1435) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
Flex-O-Board 8MM 2.44M X 1.22M	1
AEROCON C-BOARD 10MM 2.44M X 1.22M	2
AEROCON C-BOARD 8MM 1.83M X 1.22M	1
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	