HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:05/01/2022

Complaint Details:							
Sales Representative:	Sudhir Gupta(50003566)	Compensation Number:47581	Complaint Tracking Number :101359				
Complaint Registered Date:	27/11/2021	Complaint Attended Date:	31/12/2021				
Party Name:	L V Sales(1125704)	Location:	NEW DELHI Delhi				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2031011415,31/10/2021)						
Product Details:	(BIRLA HIL PUTTY-20 Kg)						

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Hataus	- II	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011415	131/10/2021	BIRLA HIL PUTTY-20 Kg	2100	2	TRIP TELL	0.1	2
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (2) numbers (in words): (TWO) or (0.04) of following size

Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-20 Kg	2

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Avinash KHATRE

QUALITY ASSURANCE

Dated:05/01/2022

Geogreents/Approved By

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:05/01/2022

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12