



HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:26/12/2022

Complaint Details:			
Sales Representative:	Vimal kumar(50003570)	Compensation Number:59556	Complaint Tracking Number :122483
Complaint Registered Date:	18/11/2022	Complaint Attended Date:	14/12/2022
Party Name:	distributor, A/C Babu Ram Sood And Sons(1127966)	Location:	Sanauri Adda Punjab
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2031014683,07/11/2022)		
Product Details:	(BIRLA HIL PUTTY 20 KG (001))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031014683	07/11/2022	BIRLA HIL PUTTY 20 KG (001)	675	11	In order to Business	1.63	11
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (11) numbers (in words): (ELEVEN) or (0.22) of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY 20 KG (001)	11
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:20/12/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:20/12/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	