

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:11/12/2021

Complaint Details:			
Sales Representative:	Mohan K R(50003386)	Compensation Number:45926	Complaint Tracking Number :101335
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	11/12/2021
Customer Name:	United Mill Stores (1121712)		
Location:	Chennai	State:	Tamil Nadu
Material Supplied From:	APP Timmapur Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000745	SWR 45 Elbow Solfit 110 mm	9910008133	31/12/2020	150	100	100	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000745	SWR 45 Elbow Solfit 110 mm	100

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:11/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:11/12/2021
Any Special Remarks:CN will be issued against Customer Satisfaction.	
version 3 dated 14.01.12	