


**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:27/12/2021

Complaint Details:			
Sales Representative:	Girish Shirangannavar(50002422)	Compensation Number:47285	Complaint Tracking Number :102117
Complaint Registered Date:	21/12/2021	Complaint Attended Date:	25/12/2021
Party Name:	TEJAS(1123638)	Location:	BANGALORE Karnataka
Material Supplied From:		Product:	Panel
Invoice Number and Date:	(2008023055,10/12/2021)		
Product Details:	(Aerocon Panel (RE) 50 x 600 x 3000 MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2008023055	10/12/2021	Aerocon Panel (RE) 50 x 600 x 3000 MM	70	2	PANINDIA	2.86	0	2
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Panel ) (2) numbers (in words): (TWO ) or (0.1407) of following size	
Recommended Size	Recommended Quantity(No's)
Aerocon Panel (RE) 50 x 600 x 3000 MM	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	