

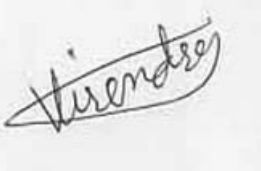

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS**

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68254	Complaint Tracking Number :139469
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	SANMAY BUILDING SOLUTIONS PVT LTD (1134251)		
Location:	INDORE	State:	Madhya Pradesh
Material Supplied From:	Ghaziabad Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005978	Birla HIL 3C EG 1kgWhite	3100008294	20/03/2023	20	3	2	Thickness issue

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005978	Birla HIL 3C EG 1kgWhite	2	KG	1.154	2.308

Reviewed By   QUALITY ASSURANCE Dated:01/08/2023	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:TRIAL	
version 3 dated 14.01.12	