

HIL Limited
CUSTOMER COMPLAINT INVESTIGATION AND CLOSE OUT FORM - TILES & ADHESIVE

Dated:

Complaint details :					
Complaint Tracking No:	120396	Investigation No:	74079		
Received Date:	11/04/2023	Registered Date:	13/04/2023	Attended Date:	13/04/2023
Previous Visit Date:	02/04/2023	Visit Date:	13/04/2023		

Name/Address of Customer	Site Address
BIHARI LAL CEMENT AGENCY(1136924) 335001,Rajasthan - 1,Rajasthan	

Supply Details:									
Product Code	Product Description	Invoice No	Invoice Date	Batch No	Supplied Quantity	Defect Quantity	Actual Defect Quantity	Defect Type	Transporter
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000043	08/07/2022	1234	888	123	11	Wrong Size	122222
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000034	29/06/2022	1234	300	30	12	Wrong Size	sada
990005700	BIRLA HIL TA205 Sup Floor&Wall Tile Adh	3403000034	27/03/2023	111	1111	900	11	After fixing issues	asada

Complaint Category:	Quality
Nature of the Complaint [Provide Technical Information]:	TRIAL
Investigation Findings By Plant Quality:	Trial

Name of Quality Person : Vikas QA	Sales Represenative : vIKAS
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