

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:20/07/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:67246	Complaint Tracking Number :138454
Complaint Registered Date:	20/07/2023	Complaint Attended Date:	20/07/2023
Customer Name:	SHINEPRO PRODUCTS (1131678)		
Location:	ZIRAKPUR,	State:	Punjab
Material Supplied From:	Jhajjar Tile adhesive Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000003	23/06/2021	850	30	10	De-bonding issue

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990004310	BIRLA AEROCON TILE ADHESIVE T1	10	KG	20	200.000

Reviewed By	Approved By
QUALITY ASSURANCE	I K PANDIT
Dated:	HEAD-QUALITY ASSURANCE
Any Special Remarks:TRIAL	Dated:
version 3 dated 14.01.12	