



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Nasib kumar Yadav(50003139)	Compensation Number:47578	Complaint Tracking Number :103332
Complaint Registered Date:	30/12/2021	Complaint Attended Date:	01/01/2022
Party Name:	VISHVA TRADING & COMPANY(1132844)	Location:	THANE Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2006007721,23/12/2021)		
Product Details:	(Flex-O-Board 6MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2006007721	23/12/2021	Flex-O-Board 6MM 2.44M X 1.22M	50	18	EASTERN STEVEDORES	36	0	18
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Flat Products) (18) numbers (in words): (EIGHTEEN) or (0.4995) of following size	
Recommended Size	Recommended Quantity(No's)
Flex-O-Board 6MM 2.44M X 1.22M	18
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	