



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:16/12/2021

Complaint Details:			
Sales Representative:	Sunil Kumar Sharma(50003098)	Compensation Number:46047	Complaint Tracking Number :101287
Complaint Registered Date:	25/11/2021	Complaint Attended Date:	25/11/2021
Customer Name:	Kanchan Enterprises (1131475)		
Location:	Lashkar	State:	Madhya Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant	Product:	COLUMN
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000569	UPVC soc submersible Pipe (Standard)3"	2019017029	31/10/2021	150	100	100	Torn Packing
96000562	UPVC soc submersible Pipe (medium) 2"	2019017028	31/10/2021	150	150	150	Torn Packing
96000565	UPVC soc submersible Pipe (medium) 2½"	2019012665	01/12/2021	150	60	60	Torn Packing

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000565	UPVC soc submersible Pipe (medium) 2½"	60
96000569	UPVC soc submersible Pipe (Standard)3"	100
96000562	UPVC soc submersible Pipe (medium) 2"	150

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:16/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:16/12/2021
Any Special Remarks:CN Will be issued for Dusty and Scratches Pipe.	
version 3 dated 14.01.12	