



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:25/04/2019

Complaint Details:			
Sales Representative:	Vaibhav Manoharrao Naik(50002118)	Compensation Number:14652	Complaint Tracking Number :53240
Complaint Registered Date:	08/06/2018	Complaint Attended Date:	09/06/2018
Customer Name:	distributor, A/C Ceramica Galaxy (1120181)		
Location:	 Vadodara 	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2029000184	06/06/2018	25	4	4	Other
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	2029000184	06/06/2018	25	5	5	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	4
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	5

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:27/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/06/2018
Any Special Remarks:Customer required CN against the material .	
version 3 dated 14.01.12	