

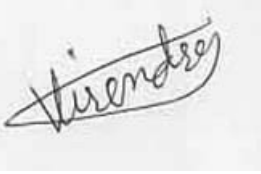

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS**

Dated:01/08/2023

Complaint Details:			
Sales Representative:	Tejinder Kumar(50003374)	Compensation Number:68247	Complaint Tracking Number :139463
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	Aggarwal Trading Co. (1136486)		
Location:	140308	State:	Punjab
Material Supplied From:	Bhiwadi Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005940	Birla HIL 2C EG 5kg- White	3403000730	18/07/2023	10	2	2	Shortage

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005940	Birla HIL 2C EG 5kg- White	2	KG	5.02	10.040	

Reviewed By   QUALITY ASSURANCE Dated:31/07/2023	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:31/07/2023
Any Special Remarks:Replace	
version 3 dated 14.01.12	