



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:			
Sales Representative:	Abhinav Dhananjay(50002945)	Compensation Number:47361	Complaint Tracking Number :101683
Complaint Registered Date:	07/12/2021	Complaint Attended Date:	28/12/2021
Party Name:	SHAPOORJI PALLONJI & COMPANY LTD(1110486)	Location:	MUMBAI Maharashtra
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2013093922,27/11/2021)		
Product Details:	(FLY ASH BLOCKS (AAC) GR-1 600x200x150MM),(FLY ASH BLOCKS (AAC)GR-1 600X200X100 MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013093922	27/11/2021	FLY ASH BLOCKS (AAC) GR-1 600x200x150MM	1750	107	RIYA CARRYING	6.11	3	54
2013093922	27/11/2021	FLY ASH BLOCKS (AAC)GR-1 600X200X100 MM	100	0	RIYA CARRYING	0	0	0
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Blocks) (54) numbers (in words): (FIFTY FOUR) or (0.972) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS (AAC) GR-1 600x200x150MM	54
FLY ASH BLOCKS (AAC)GR-1 600X200X100 MM	0
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	