## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:06/12/2021

Complaint Details:						
Sales Representative:	Reshmi Karthikeyan Nair(50003321)		Complaint Tracking Number :101262			
Complaint Registered Date:	24/11/2021	Complaint Attended Date:	04/12/2021			
Party Name:	PRIESKA REAL ESTATE PVT. LTD.(1109571)	Location:	MUMBAI Maharashtra			
Material Supplied From:		Product:	THIN BED MORTAR			
Invoice Number and Date:	(2013093442,16/11/2021)					
Product Details:	(THIN BED MORTAR)					

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	(as per agreement	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013093442		THIN BED MORTAR		20	Universal Transport	13.33	0	20
Remarks For Any Special Approvals:								

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (THIN BED MORTAR) (20) numbers (in words): (TWENTY) or (0.8) of following size

Recommended Size	Recommended Quantity(No's)		
THIN BED MORTAR	20		

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:06/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of .... to be issued to the above customer.

Name of the person:

Head Sales - Panels/Blocks/Hysil/Drymix Products:

Signature:

Any Special Remarks:

version 3 dated 14.01.12