

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:23/12/2021

**Complaint Details:**

Sales Representative:	Patel Kishan Kumar(50003477)	Compensation Number:46206	Complaint Tracking Number :101652
Complaint Registered Date:	06/12/2021	Complaint Attended Date:	23/12/2021
Customer Name:	M.K. Polymers (1126468)		
Location:	Mehsana	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

**Investigation Details:**

Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96001114	UPVC Close Flange 3"	2029006831	12/12/2020	6	6	6	Non moving material

**Compensation Recommendation:**

Based on the above inspection details, the following size's recommended for compensation

Product Code	Product Name	Recommended Quantity(No's)
96001114	UPVC Close Flange 3"	6

Reviewed By



SUMAN KHUNTIA  
QUALITY ASSURANCE  
Dated:23/12/2021

Approved By



I K PANDIT  
HEAD-QUALITY ASSURANCE  
Dated:23/12/2021

Any Special Remarks:CN will be issued againts sales return

version 3 dated 14.01.12