HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/07/2023

Complaint Details:						
Sales Representative:	vIKAS(12345677)	Compensation Number:58057	Complaint Tracking Number :123415			
Complaint Registered Date:	04/07/2023	Complaint Attended Date:	04/07/2023			
Customer Name:	BIHARI LAL CEMENT AGENCY (1136924)					
Location:	335001	State:	Rajasthan			
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	Tile Adhesive Trading			
Compensation Mode:	Credit Note					

Investigation Details:							
Product Code	Product Description	Invoice No		TI		Actual Defect Qty	Defect Type
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000031	24/06/2022	900	30	11	After fixing issues

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)			
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	12			

Reviewed By	Approved By	
QUALITY ASSURANCE Dated:05/07/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/07/2023	
Any Special Remarks:TRIAL		
		version 3 dated 14.01.12