



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:02/02/2019

Complaint Details:			
Sales Representative:	Rayshree Binod Bihari Jena(50002566)	Compensation Number: 11342	Complaint Tracking Number :49141
Complaint Registered Date:	14/01/2018	Complaint Attended Date:	12/01/2018
Party Name:	Umakanta Behera, Soro, A/C DEINE INDIA PVT LTD		SAPCODE:1120569
Location:	MOTIGANJ	State:	Orissa
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/07/2017 TO 12/01/2018		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.25 M X 1.05 M), (Newkor 6MM 2.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	80	1.1611	0.6472
Meters	6304.176	91.5	51
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (51) Running Meters OR (0.6472)Tons, Running Meters (in words): FIFTY ONE	
(b) Size Recommendations : (0) RMTS of 3.6M and (51) RMTS of other sizes	
Inspection Done By: SURYA SNATH DAS	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 14/02/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 14/02/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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