HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:03/04/2019

| Complaint Details: | | | | | |
|--|--|--------------------------------------|-------------------------------------|--|--|
| Sales Representative: | Rayshree Binod Bihari Jena(50002566) | Compensation Number: 9776 | Complaint Tracking Number :47351 | | |
| Complaint Registered Date: | 08/10/2017 | Complaint Attended Date: | 07/10/2017 | | |
| Party Name: | Sudarshan Sankua, Markona, A/C PRIYADARSHINI D | ARSHINI DISTRIBUTOR SAPCODE: 1108316 | | | |
| Location: | SORO | State: | Orissa | | |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): | | 01/02/2017 TO 06/10/2017 | | | |
| Product: | AC Sheets | Plant: | Balasore Plant | | |
| IProduct Lietaik: | (Newkor 6MM 2.50 M X 1.05 M), (Newkor 6MM 3.00 M X 1.05 M), (Newkor 6MM 2.00 M X 1.05 M), (Newkor 6MM 1.75 M X 1.05 M) | | | | |

| Breakage Investigation Details: | | | | | |
|---------------------------------|------------------------|-------------------|-------------------|--|--|
| | Supplied Quantity | Breakage Quantity | Net Loss Quantity | | |
| Tons | 95 | 0.9644 | 0.6408 | | |
| Meters | 7486.209 | 76 | 50.5 | | |
| Remarks For A | Any Special Approvals: | | ' | | |

| Breakage Compensation: | | | | | |
|--|---------------------------|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (50.5) Running Meters OR (0.6408)Tons, | | | | | |
| Running Meters (in words): FIFTY DECIMAL FIVE | | | | | |
| (b) Size Recommendations: (0) RMTS of 3.6M and (50.5) RMTS of other sizes | | | | | |
| Inspection Done By: SURYA SNATH DAS | | | | | |
| Reviewed By | Approved By | | | | |
| Men | <u></u> | | | | |
| MOHAMMAD AKBAR | I K PANDIT | | | | |
| QUALITY ASSURANCE | HEAD-QUALITY ASSURANCE | | | | |
| Reviewed Date: 16/11/2017 | Approved Date: 16/11/2017 | | | | |
| Any special Remarks: | | | | | |
| In case of Credit Note, Signature from VP, Sales-Sheeting: | | | | | |
| This document is valid for 90 days only | Version 3 Dated :10.02.12 | | | | |

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