

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:11/12/2021

Complaint Details:			
Sales Representative:	Venu K(50003410)	Compensation Number:45924	Complaint Tracking Number :100056
Complaint Registered Date:	17/11/2021	Complaint Attended Date:	09/12/2021
Customer Name:	DISTRIBUTOR , A/C Sai Durga Sanitary & Hard Ware (1106423)		
Location:	Srikakulam	State:	Andhra Pradesh
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000806	SWR Tee Solfit 75 mm	9910009889	20/07/2021	80	80	0	Short supply
96000838	SWR 45 deg Single Y Solfit 75 mm(DOOR)	9910009889	20/07/2021	28	28	0	Short supply
96000750	SWR Elbow Solfit 110 mm	9910009726	29/06/2021	168	52	0	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000806	SWR Tee Solfit 75 mm	80
96000838	SWR 45 deg Single Y Solfit 75 mm(DOOR)	28
96000750	SWR Elbow Solfit 110 mm	52

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:11/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:11/12/2021
Any Special Remarks:CN will be issued against Short Supply for Customer satisfaction.	
version 3 dated 14.01.12	