## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:18/01/2020

Complaint Details:						
Sales Representative:	BISWAJIT KUNDU(50002517)		Complaint Tracking			
		Number: 12721	Number :50551			
Complaint Registered Date:	05/04/2018	Complaint Attended Date:	05/04/2018			
Party Name:	Biswas Hardware, Nabagram, A/C SUBHAJIT DUTI	TA SAPCODE: 1118373				
Location:	P.O-PAIKPARA	State:	West Bengal			
Invoice Number and Date:(Not breakages):	e:Period of supplies to be mentioned for accumulated	03/08/2017 TO 05/04/2018				
Product:	AC Sheets	Plant:	Balasore Plant			
	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.25 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)					

Breakage Investigation Details:					
	Supplied Quantity	Breakage Quantity	Net Loss Quantity		
Tons	50	0.6535	0.504		
Meters	3940.11	51.5	39.750		
Remarks For A	Any Special Approvals:				

Breakage Compensation:		
(a)Breakage quantity considered based on Net Loss 1	Basis (39.75) Running Meters OR (0.5044) Tons,	
Running Meters (in words): THIRTY NINE DECIM	AL SEVEN FIVE	
	1/20 = 1 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
(b) Size Recommendations: (0) RMTS of 3.6M and	1 (39.75) RMTS of other sizes	
Inspection Done By: DILIP DAS		
Reviewed By	Approved By	
Nom	20	
MOHAMMAD AKBAR	I K PANDIT	
QUALITY ASSURANCE	HEAD-QUALITY ASSURANCE	
Reviewed Date: 25/04/2018	Approved Date: 25/04/2018	
Any special Remarks:		
In case of Credit Note, Signature from VP, Sales-Shee	eting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12	

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