



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68260	Complaint Tracking Number :139482
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	ANMOL CEMENT STORE (1101254)		
Location:	DHARIWAL	State:	Punjab
Material Supplied From:	Faridabad Depot, Faridabad Depot	Product:	EMULSION AND PAINT TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005673	BIRLA HIL TS WP AILW 20Ltr	3000001588	25/11/2021	3	1	1	Crack issue in application
990005672	BIRLA HIL TS WP AILW 10Ltr	3000001588	25/11/2021	3	1	1	Crack issue in application

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005673	BIRLA HIL TS WP AILW 20Ltr	1	KG	20	20.000
990005672	BIRLA HIL TS WP AILW 10Ltr	1	KG	10	10.000

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:trial	
version 3 dated 14.01.12	