



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:30/11/2021

Complaint Details:			
Sales Representative:	R Akilesh(50002467)	Compensation Number:45625	Complaint Tracking Number :100077
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	29/11/2021
Party Name:	CASA GRANDE HOMES PRIVATE LIMITED(1133519)	Location:	CHENNAI Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010090164,17/11/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010090164	17/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	20	SRI DHANALAKSHMI	1.39	0	20
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Blocks ) (20) numbers (in words): (TWENTY ) or (0.24) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	20
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:30/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:30/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	