



HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:			
Sales Representative:	Hiren Goswami(50003383)	Compensation Number:47299	Complaint Tracking Number :101783
Complaint Registered Date:	10/12/2021	Complaint Attended Date:	17/12/2021
Party Name:	S.H.Pipewala(1131774)	Location:	Navapara Gujarat
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2032003753,18/11/2021)		
Product Details:	(BIRLA HIL PUTTY-40 Kg,BIRLA HIL PUTTY-1 Kg,BIRLA HIL PUTTY-5 Kg)		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2032003753	18/11/2021	BIRLA HIL PUTTY-40 Kg	315	85	Super Bharat Roadways	26.98	85
2032003753	18/11/2021	BIRLA HIL PUTTY-1 Kg	200	200	Super Bharat Roadways	100	200
2032003753	18/11/2021	BIRLA HIL PUTTY-5 Kg	40	40	Super Bharat Roadways	100	40
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (325) numbers (in words): (THREE HUNDRED TWENTY FIVE) or (3.8) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-40 Kg	85
BIRLA HIL PUTTY-1 Kg	200
BIRLA HIL PUTTY-5 Kg	40
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	