



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46221	Complaint Tracking Number :100116
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	projects, A/C Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000749	SWR Elbow Solfit 75 mm	2029009763	17/11/2021	104	104	104	Other
96000785	SWR 4" Multifloor trap W/O Jali 110 mm	2029009763	17/11/2021	180	180	180	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000749	SWR Elbow Solfit 75 mm	104
96000785	SWR 4" Multifloor trap W/O Jali 110 mm	180

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	