



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/12/2021

Complaint Details:			
Sales Representative:	Tarit Kr Bera(50003592)	Compensation Number:	45747
Complaint Registered Date:	25/11/2021	Complaint Attended Date:	25/11/2021
Customer Name:	Chitra Traders & Suppliers (1120043)		
Location:	Burdwan	State:	West Bengal
Material Supplied From:	Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2019017013	30/10/2021	700	2	2	Damage
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	2019017014	30/10/2021	400	1	1	Damage
96000712	SWR Pipe Type A Pushfit D/S 3m 110 mm	2019017014	30/10/2021	150	1	1	Damage

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	1
96000712	SWR Pipe Type A Pushfit D/S 3m 110 mm	1

Reviewed By 	Approved By 
SUMAN KHUNTIA QUALITY ASSURANCE Dated:06/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021
Any Special Remarks:CN will be issued againt Transit Damage Pipe	
version 3 dated 14.01.12	