

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:27/03/2020

Complaint Details:			
Sales Representative:	Sarfaraaj Islam (50002654)	Compensation Number:14654	Complaint Tracking Number :53174
Complaint Registered Date:	06/06/2018	Complaint Attended Date:	21/06/2018
Customer Name:	Chitra Traders & Suppliers (1120043)		
Location:	Burdwan	State:	West Bengal
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000754	SWR Elbow Pushfit 110 mm	2029000084	25/05/2018	96	5	5	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000754	SWR Elbow Pushfit 110 mm	5

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:27/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/06/2018
Any Special Remarks:Customer required CN against the short material .	
version 3 dated 14.01.12	