



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Kalyan Maji(50003339)	Compensation Number:47363	Complaint Tracking Number :101665
Complaint Registered Date:	06/12/2021	Complaint Attended Date:	06/12/2021
Customer Name:	Goyal Marketing (1132609)		
Location:	Siliguri	State:	West Bengal
Material Supplied From:	APP-Faridabad Depot,APP-Faridabad Depot,APP-Faridabad Depot	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000754	SWR Elbow Pushfit 110 mm	9901006813	24/11/2021	144	1	1	Damage
96000811	SWR Tee Pushfit 110 mm	9901006813	24/11/2021	60	2	2	Damage
96000785	SWR 4" Multifloor trap W/O Jali 110 mm	9901005783	21/08/2021	180	3	3	Damage

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000754	SWR Elbow Pushfit 110 mm	1
96000811	SWR Tee Pushfit 110 mm	2
96000785	SWR 4" Multifloor trap W/O Jali 110 mm	3

Reviewed By 	Approved By 
SUMAN KHUNTIA QUALITY ASSURANCE Dated:29/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Any Special Remarks:CN will be issued againts transit damage	
version 3 dated 14.01.12	