



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:28/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46239	Complaint Tracking Number :100127
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000222	UPVC Solvent 473 ml	2029009769	17/11/2021	44	44	44	Other
98000210	CPVC Solvent 473 ml	2029009770	17/11/2021	40	40	40	Non moving material
98000122	CPVC Solvent 118 ml	2029009772	17/11/2021	96	96	96	Other
98000382	SWR Solvent Cement 500 ml	2029009772	17/11/2021	24	24	24	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000222	UPVC Solvent 473 ml	44
98000210	CPVC Solvent 473 ml	40
98000122	CPVC Solvent 118 ml	96
98000382	SWR Solvent Cement 500 ml	24

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:28/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:28/12/2021
Any Special Remarks:CN will be issued against sales return	
version 3 dated 14.01.12	