

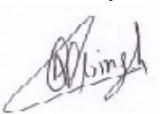

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:19/12/2021

Complaint Details:			
Sales Representative:	U Arokia Raj(50001926)	Compensation Number:46095	Complaint Tracking Number :102023
Complaint Registered Date:	17/12/2021	Complaint Attended Date:	19/12/2021
Party Name:	SAS HOTELS AND ENTERPRISES LIMITED(1123763)	Location:	CHENNAI Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010090867,03/12/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010090867	03/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	600	4	.	0.67	0	4
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Blocks) (4) numbers (in words): (FOUR) or (0.072) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	4
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:19/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:19/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	