



**HIL Limited**  
**CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT**

Dated:31/12/2021

Complaint Details:			
Sales Representative:	Ashish Rastogi(50003313)	Compensation Number:47487	Complaint Tracking Number :101563
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	30/12/2021
Party Name:	Pooja Brush Manufacturing Company(1125689)	Location:	GURGAON Haryana
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2031010934,03/10/2021)		
Product Details:	(BIRLA HIL PUTTY-20 Kg,BIRLA HIL PUTTY-40 Kg)		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031010934	03/10/2021	BIRLA HIL PUTTY-20 Kg	300	2	rana transport	0.67	2
2031010934	03/10/2021	BIRLA HIL PUTTY-40 Kg	372	2	rana transport	0.54	2
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party ( Wall Putty Manufacture/Traded ) (4) numbers (in words): (FOUR ) or (0.12) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-20 Kg	2
BIRLA HIL PUTTY-40 Kg	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:31/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:31/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	