



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	HEMANT NEGI(50003096)	Compensation Number:46203	Complaint Tracking Number :101513
Complaint Registered Date:	01/12/2021	Complaint Attended Date:	01/12/2021
Customer Name:	Shiv Marbles (1106310)		
Location:	Fatehgarh Sahib	State:	Punjab
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000003	CPVC ISI PIPE SDR 11 (3 Mtr) 1 1/4"	9901006787	20/11/2021	300	15	15	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000003	CPVC ISI PIPE SDR 11 (3 Mtr) 1 1/4"	15

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued againts wrong Dispatch.	
version 3 dated 14.01.12	