

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:11/03/2022

Complaint Details:			
Sales Representative:	Tejeswara Rao Konchada (50002622)	Compensation Number:10709	Complaint Tracking Number :48520
Complaint Registered Date:	12/12/2017	Complaint Attended Date:	19/12/2017
Customer Name:	distiburtor, A/C Madhukar Electrical Co (1116817)		
Location:	Vijayawada	State:	Andhra Pradesh
Material Supplied From:	APP-Timmapur Depot	Product:	CPVC
Compensation Mode:	Replacement Basis	Total Basic Value	29820

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000334	CPVC Trans Elbow 3/4"	9910002266	27/09/2017	875	875	875	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000334	CPVC Trans Elbow 3/4"	875

Reviewed By  Joseph Kingslin QUALITY ASSURANCE Dated:22/12/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:22/12/2017
Any Special Remarks:Material has been received at Thimmapur Depot and Customer require CN against the materials.	
version 3 dated 14.01.12	