

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/12/2021

Complaint Details:			
Sales Representative:	Mohan K R(50003386)	Compensation Number:45749	Complaint Tracking Number :101330
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	04/12/2021
Customer Name:	United Mill Stores (1121712)		
Location:	Chennai	State:	Tamil Nadu
Material Supplied From:	APP-Timnapur Depot	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000766	SWR Coupler Solfit 75 mm	9910008360	04/02/2021	420	1	1	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000766	SWR Coupler Solfit 75 mm	1

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:06/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021
Any Special Remarks:CN will be issued against Customer Satisfaction.	
version 3 dated 14.01.12	