HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:

Sales Representative:	Prateek Kumar Pandey(50002456)	Compensation Number:47288	Complaint Tracking Number :101973
Complaint Registered Date:	15/12/2021	Complaint Attended Date:	22/12/2021
Party Name:	LARSEN & TOUBRO LIMITED(1132137)	Location:	NEW DELHI Delhi
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2018028833,18/10/2021)-(2018028841,18/10/2021)-(2018028936,23/10/2021)		
Product Details:	(FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM),(FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM), (FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM)		

Breakage Investigation Details:

Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	AllowedBreakage% (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2018028833	18/10/2021	FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM	1433	115	BKDR Transport Company	8.03	3	72
2018028841	18/10/2021	FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM	1433	100	BKDR Transport Company	6.98	3	57
2018028936	23/10/2021	FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM	1433	0	BKDR Transport Company	0	0	0

Remarks For Any Special Approvals:

Compensation Recommendation:

Based on the above inspection details,please supply to the above party (Blocks) (129) numbers (in words): (ONE HUNDRED TWENTY NINE) or (3.87) Cubic Meters of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM	129

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By	Approved By
Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of .... to be issued to the above customer.

Name of the person:
Head Sales - Panels/Blocks/Hysil/Drymix Products:
Signature:

Any Special Remarks: