

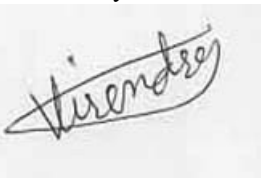

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68264	Complaint Tracking Number :139483
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	SHREE KHODESHWAR MAHADEV TRADING CO (1133893)		
Location:	DHANERA	State:	Gujarat
Material Supplied From:	Faridabad Depot, Faridabad Depot, Faridabad Depot	Product:	EMULSION AND PAINT TRADING
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005594	BIRLA HIL TW INT PRIMER 20Ltr	3000001609	08/12/2021	5	2	2	Vendor storage issue
990005598	BIRLA HIL TW EXT PRIMER 20Ltr	3000001609	08/12/2021	4	2	2	Vendor storage issue
990005593	BIRLA HIL TW INT PRIMER 10Ltr	3000001609	08/12/2021	5	1	2	Vendor storage issue

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005594	BIRLA HIL TW INT PRIMER 20Ltr	2	KG	26.6	53.200
990005598	BIRLA HIL TW EXT PRIMER 20Ltr	2	KG	27.6	55.200
990005593	BIRLA HIL TW INT PRIMER 10Ltr	2	KG	13.3	26.600

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:TRIAL	
version 3 dated 14.01.12	