

**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:06/02/2019

<b>Complaint Details:</b>			
Sales Representative:	Prateek Kumar Pandey(50002456)	Compensation Number:18438	Complaint Tracking Number :53266
Complaint Registered Date:	09/06/2018	Complaint Attended Date:	06/02/2019
Party Name:	DIRECT, A/C GLOBAL BUILDESTATE PROJECTS PVT.LTD(1121244)	Location:	JAIPUR Rajasthan
Material Supplied From:	Jhajjar Plant	Product:	Blocks
Invoice Number and Date:	(2018011262,25/04/2018)-(2018011262,25/04/2018)		
Product Details:	(FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM,FLY ASH BLOCKS (AAC) GR-1 600X250X150 MM)		

<b>Breakage Investigation Details:</b>								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2018011262	25/04/2018	FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM	1665	50	.	3	2	17
2018011262	25/04/2018	FLY ASH BLOCKS (AAC) GR-1 600X250X150 MM	756	30	.	3.97	2	15
Remarks For Any Special Approvals:								

<b>Compensation Recommendation:</b>	
Based on the above inspection details,please supply to the above party ( Blocks ) (32) numbers (in words): (THIRTY TWO ) or (0.6) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS (AAC) GR-1 600X250X150 MM	15
FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM	17
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	