



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:27/03/2020

Complaint Details:			
Sales Representative:	Sarfaraaj Islam (50002654)	Compensation Number:14575	Complaint Tracking Number :51645
Complaint Registered Date:	17/05/2018	Complaint Attended Date:	22/05/2018
Customer Name:	New Sadhu Hardware (1122019)		
Location:	Raniganj	State:	West Bengal
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	2019005233	30/04/2018	200	4	4	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000676	SWR Pipe Type A Pushfit S/S 3m 110 mm	4

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:18/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:18/06/2018
Any Special Remarks:Damage Pipes Qnty has to be replaced to Party Next consignment.	
version 3 dated 14.01.12	