## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:14/12/2018

| Complaint Details:   |  |                               |                                     |         |  |  |  |
|--|--|-------------------------------|-------------------------------------|---------|--|--|--|
| Sales Representative:  | Murali Bolleddu(50002779)  | Compensation<br>Number: 10684 | Complaint Tracking<br>Number :48119 |         |  |  |  |
| Complaint Registered Date:   | 16/11/2017   | Complaint Attended Date:      | 18/11/2017                          |         |  |  |  |
| Party Name:  | SRI VENKATRAMA TRADERS,  |                               | SAPCODE:                            | 1100323 |  |  |  |
| Location:  | KOTHAGUDEM   | State:                        | Telangana                           |         |  |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |  | 26/07/17 TO 18/11/17          |                                     |         |  |  |  |
| Product:   | AC Sheets  | Plant:                        | CHINDWARA<br>PLANT,Kondapalli Plant |         |  |  |  |
| Product Details:   | (Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M) |                               |                                     |         |  |  |  |

| Breakage Investigation Details:    |                   |                   |                   |  |  |
|------------------------------------|-------------------|-------------------|-------------------|--|--|
|                                    | Supplied Quantity | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                               | 53.58             | 1.0025            | 0.6218            |  |  |
| Meters                             | 4222.222          | 79                | 49                |  |  |
| Remarks For Any Special Approvals: |                   |                   |                   |  |  |

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|--|---------------------------|--|--|--|--|
| Breakage Compensation:   |                           |  |  |  |  |
| (a)Breakage quantity considered based on Net Loss Basis (49) Running Meters OR (0.6218)Tons, |                           |  |  |  |  |
| Running Meters (in words): FORTY NINE  |                           |  |  |  |  |
|  |                           |  |  |  |  |
| (b) Size Recommendations: (36) RMTS of 3.6M and (13) RMTS of other sizes                     |                           |  |  |  |  |
| Inspection Done By: VIJAY KUMAR  |                           |  |  |  |  |
| Reviewed By  | Approved By               |  |  |  |  |
| None   | 1                         |  |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                |  |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE    |  |  |  |  |
| Reviewed Date: 19/12/2017  | Approved Date: 19/12/2017 |  |  |  |  |
| Any special Remarks:   |                           |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                   |                           |  |  |  |  |
| This document is valid for 90 days only Version 3 Dated :10.02.12                            |                           |  |  |  |  |

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