HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:				
Sales Representative:	VikasFSO(12345677)	Compensation Number:68262	Complaint Tracking Number :139485	
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023	
Customer Name:	SHARMA PAINTS & COMPANY (1134253)			
Location:	GHAZIABAD	State:	Uttar Pradesh	
Material Supplied From:	Ghaziabad Depot, Ghaziabad Depot	Product:	EMULSION AND PAINT TRADING	
Compensation Mode:	Credit Note			

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005754	Birla HIL TW Interior Emulsion 20Ltr	3100006896	11/07/2022	1	1	1	Shortage
990005758	Birla HIL TW Exterior Emulsion 20Ltr	3100006896	11/07/2022	1	1	1	Shortage

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005754	Birla HIL TW Interior Emulsion 20Ltr	1	KG	20	20.000	
990005758	Birla HIL TW Exterior Emulsion 20Ltr	1	KG	20	20.000	

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	HEAD-QUALITY ASSURANCE	
QUALITY ASSURANCE	Dated:01/08/2023	
Dated:01/08/2023		
Any Special Remarks:TRIAL		
		version 3 dated 14.01.12