

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:18/06/2023

Complaint Details:			
Sales Representative:	Sachin Sapra(50004088)	Compensation Number:57094	Complaint Tracking Number :122424
Complaint Registered Date:	16/06/2023	Complaint Attended Date:	16/06/2023
Customer Name:	SHRI SHYAM MARBLE AND GRANITE HOUSE (1130775)		
Location:	MAHENDRAGARH	State:	Haryana
Material Supplied From:	Jaipur Depot	Product:	Tile Adhesive Manufacturing
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000001	12/06/2021	410	2	2	Shortage

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990004310	BIRLA AEROCON TILE ADHESIVE T1	2

Reviewed By	Approved By
QUALITY ASSURANCE	I K PANDIT
Dated:	HEAD-QUALITY ASSURANCE
Any Special Remarks:	Dated:
version 3 dated 14.01.12	