



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Kalyan Maji(50003339)	Compensation Number:47368	Complaint Tracking Number :101666
Complaint Registered Date:	06/12/2021	Complaint Attended Date:	06/12/2021
Customer Name:	Goyal Marketing (1132609)		
Location:	Siliguri	State:	West Bengal
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2019016314	16/09/2021	150	2	2	Transit Damages

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Any Special Remarks:CN will be issued againts transit damage	
version 3 dated 14.01.12	