## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:21/12/2021

| Complaint Details:                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                    |  |  |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------|--|--|
| Sales Representative:                                                                                     | INTERNAL CHANGING TO COLORS ASSESSMENT OF THE PROPERTY OF THE | Compensation             | Complaint Tracking |  |  |
|                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Number: 46127            | Number :101984     |  |  |
| Complaint Registered Date:                                                                                | 16/12/2021                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Complaint Attended Date: | 16/12/2021         |  |  |
| Party Name:                                                                                               | PATWA SUPPLIERS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          | SAPCODE: 1101711   |  |  |
| Location:                                                                                                 | ASHTI                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | State:                   | Maharashtra        |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated 01/07/2021 TO 16/12/2021 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                    |  |  |
| breakages):                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 01/07/2021 10 10/12/202  | 1                  |  |  |
| Product:                                                                                                  | AC Sheets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Plant:                   | Wada Plant         |  |  |
| Product Details:                                                                                          | (Newkor 6MM 3.00 M X 1.05 M), (Newkor 6MM 3.60 M X 1.05 M), (Newkor 6MM 2.50 M X 1.05                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                    |  |  |
|                                                                                                           | M),(Newkor 6MM 2.00 M X 1.05 M)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                    |  |  |
| Sub Stockiest Code:                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Sub Stockiest Name:      |                    |  |  |
| Sub Stockiest Address:                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Sub Stockiest Mobile:    |                    |  |  |

| Breakage Investigation Details: |                        |                   |                   |  |  |
|---------------------------------|------------------------|-------------------|-------------------|--|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                            | 185.274                | 2.1218            | 1.487             |  |  |
| Meters                          | 14600                  | 167.2             | 117.200           |  |  |
| Remarks For A                   | any Special Approvals: |                   | •                 |  |  |

| Terrains 1 or 1 my operator approvides.                                                         |                           |  |  |  |  |
|-------------------------------------------------------------------------------------------------|---------------------------|--|--|--|--|
|                                                                                                 |                           |  |  |  |  |
| Breakage Compensation:                                                                          |                           |  |  |  |  |
| (a)Breakage quantity considered based on Net Loss Basis (117.2) Running Meters OR (1.4873)Tons, |                           |  |  |  |  |
| Running Meters (in words): ONE HUNDRED SEVENTEEN DECIMAL TWO                                    |                           |  |  |  |  |
|                                                                                                 |                           |  |  |  |  |
| (b) Size Recommendations: (115.2) RMTS of 3.6M and (2) RMTS of other sizes                      |                           |  |  |  |  |
| Inspection Done By: Swapnil Ghag                                                                |                           |  |  |  |  |
| Reviewed By                                                                                     | Approved By               |  |  |  |  |
| Nom                                                                                             | <u>le</u>                 |  |  |  |  |
| MOHAMMAD AKBAR                                                                                  | I K PANDIT                |  |  |  |  |
| QUALITY ASSURANCE                                                                               | HEAD-QUALITY ASSURANCE    |  |  |  |  |
| Reviewed Date: 21/12/2021                                                                       | Approved Date: 21/12/2021 |  |  |  |  |
| Any special Remarks:                                                                            |                           |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                      |                           |  |  |  |  |
| This document is valid for 90 days only                                                         | Version 3 Dated :10.02.12 |  |  |  |  |

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