

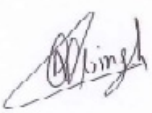

**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:22/11/2021

Complaint Details:			
Sales Representative:	T Santosh Kumar(50001390)	Compensation Number:45369	Complaint Tracking Number :100004
Complaint Registered Date:	16/11/2021	Complaint Attended Date:	18/11/2021
Party Name:	Direct Customer, A/C VERRIBOYANA NAGENDRA VISHNU(1134209)	Location:	HYDERABAD Telangana
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2022041284,03/08/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2022041284	03/08/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM	850	94	RADIANT	11.06	3	69
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Blocks ) (69) numbers (in words): (SIXTY NINE ) or (1.932) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 230MM	69
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:22/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:22/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	