

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:21/12/2021

Complaint Details:			
Sales Representative:	Khem Singh Thapa(50003399)	Compensation Number:46157	Complaint Tracking Number :101524
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	02/12/2021
Customer Name:	Distributor, A/C Shree Jee Traders (1131010)		
Location:	South Bhopa Road	State:	Uttar Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000312	End Plug 3/4"	2019015063	31/05/2021	400	350	350	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000312	End Plug 3/4"	350

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:21/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:21/12/2021
Any Special Remarks:CN Will be issued againts sales return	
version 3 dated 14.01.12	