

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68256	Complaint Tracking Number :139466
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	RAJAT PAINTS & CHEMICALS (1134013)		
Location:	HATHRAS	State:	Uttar Pradesh
Material Supplied From:	Ghaziabad Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005883	Birla HIL CG 10 Units-A.Blue	3100007846	28/12/2022	2	1	1	Setting issue

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005883	Birla HIL CG 10 Units-A.Blue	1	KG	10	10.000	

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
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Any Special Remarks:TRIAL
version 3 dated 14.01.12