## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:13/05/2019

| Complaint Details:   |  |                          |                                     |  |
|--|--|--------------------------|-------------------------------------|--|
| Sales Representative:  | Jay narayan podh(50001986)   |                          | Complaint Tracking<br>Number :51961 |  |
| Complaint Registered Date:   | 27/05/2018   | Complaint Attended Date: | 19/07/2018                          |  |
| Party Name:  | Kalandi Charan Sahu (Paban kumar Agrawal), At-Injili, A/C GANESH ENTERPRISES   |                          | SAPCODE: 1102354                    |  |
| Location:  | ANGUL  | State:                   | Orissa                              |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |  | 01/01/2018 TO 18/07/2018 |                                     |  |
| Product:   | AC Sheets  | Plant:                   | Balasore Plant                      |  |
| Product Details:   | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M), (Newkor 6MM 1.75 M X 1.05 M) |                          |                                     |  |

|        | Supplied Quantity | Breakage Quantity | Net Loss Quantity |
|--------|-------------------|-------------------|-------------------|
| Tons   | 50.1255           | 0.8502            | 0.5076            |
| Meters | 3950              | 67                | 40                |

| Breakage Compensation:                                     |                                       |  |  |  |
|--|---------------------------------------|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis    | (40) Running Meters OR (0.5076) Tons, |  |  |  |
| Running Meters (in words): FORTY                           |                                       |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (40         | ) RMTS of other sizes                 |  |  |  |
| Inspection Done By: SURYA SNATH DAS                        |                                       |  |  |  |
| Reviewed By  | Approved By                           |  |  |  |
| Men  | 1                                     |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                            |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE                |  |  |  |
| Reviewed Date: 22/08/2018                                  | Approved Date: 22/08/2018             |  |  |  |
| Any special Remarks:                                       |                                       |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting: |                                       |  |  |  |
| This document is valid for 90 days only                    | Version 3 Dated :10.02.12             |  |  |  |

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