



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:30/11/2021

Complaint Details:			
Sales Representative:	Mahapure Ghanshyam P(50002148)	Compensation Number:45657	Complaint Tracking Number :100074
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	30/11/2021
Customer Name:	Apple Paints (1125597)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Gypsum plaster Import trading	Product:	Traded material
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005437	Gypsum Plaster(STUCCO)25KG (BLOCKED)	9946000016	13/11/2021	1120	40	40	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990005437	Gypsum Plaster(STUCCO)25KG (BLOCKED)	40

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:30/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:30/11/2021
Any Special Remarks:	
version 3 dated 14.01.12	