HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:08/12/2021

Complaint Details:						
Sales Representative:	Deepak Pathak(50003406)	Compensation Number:45613	Complaint Tracking Number :100089			
Complaint Registered Date:	19/11/2021	Complaint Attended Date:	26/11/2021			
Party Name:	Distributor, A/C Garg Hardware(1125720)	Location:	Ambikapur Chattisgarh			
Material Supplied From:		Product:	Wall Putty Manufacture/Traded			
Invoice Number and Date:	(9942000217,29/07/2021)					
Product Details:	(Birla HIL Putty - 40 Kg (HAWA))					

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	~ -FF	Defect Quantity	Transporter		Actual Defect Quantity
9942000217	29/07/2021	Birla HIL Putty - 40 Kg (HAWA)	256	112	THE SUBHASH GOODS	4.69	12
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (12) numbers (in words): (TWELVE) or (0.48) of following size

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Recommended Size	Recommended Quantity(No's)				
Birla HIL Putty - 40 Kg (HAWA)	12				

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

Approved By

Avinash KHATRE QUALITY ASSURANCE

Dated:29/11/2021

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:29/11/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12