HIL LimitedCUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/12/2021

Complaint Details:						
Sales Representative:	Mohan K R(50003386)	Compensation Number:45750	Complaint Tracking Number:101332			
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	04/12/2021			
Customer Name:	United Mill Stores (1121712)					
Location:	Chennai	State:	Tamil Nadu			
Material Supplied From:	APP-Timmapur Depot	Product:	UPVC			
Compensation Mode:	Credit Note					

Investigation Details:								
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type	
96000327	UPVC Reducing Tee 11/4" x 11/4" x 3/4"	9910008359	04/02/2021	93	11	11	Short supply	

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)				
96000327	UPVC Reducing Tee 11/4" x 11/4" x 3/4"	11				

Reviewed By

Approved By

I K PANDIT

SUMAN KHUNTIA QUALITY ASSURANCE

QUALITY ASSURANCE HEAD-QUALITY ASSURANCE

Dated:06/12/2021 Dated:06/12/2021

Any Special Remarks: CN will be issued againt Customer Satisfaction.

version 3 dated 14.01.12