HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:							
Sales Representative:	HEMANT NEGI(50003096)	Compensation Number:47494	Complaint Tracking Number :101312				
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	30/12/2021				
Party Name:	Garg Mill Store & Autos(1125564)	Location:	Chandigarh Chandigarh				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2031011162,18/10/2021)						
Product Details:	(BIRLA HIL PUTTY-40 Kg)						

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Hatalic	1.1	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011162	HX/HO/2021	BIRLA HIL PUTTY-40 Kg	806	25		3.1	25
Remarks For Any Special Approvals:							

Compensat	tion Recom	mendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (25) numbers (in words): (TWENTY FIVE) or (1) of following size

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Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-40 Kg	25

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:31/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:31/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12