

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS



Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46238	Complaint Tracking Number :100125
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000650	SWR Pipe Type B Solfit D/S 3ft 75 mm	2029009768	17/11/2021	146	146	146	Other
96000754	SWR Elbow Pushfit 110 mm	2029009768	17/11/2021	54	54	54	Other
96000708	SWR Pipe Type A Pushfit D/S 6ft 110 mm	2029009772	17/11/2021	28	28	28	Other
96000724	SWR Pipe Type B Pushfit D/S 3ft 110 mm	2029009772	17/11/2021	122	122	122	Other
96000726	SWR Pipe Type B Pushfit D/S 4ft 75 mm	2029009772	17/11/2021	50	50	50	Other
96000728	SWR Pipe Type B Pushfit D/S 4ft 110 mm	2029009772	17/11/2021	50	50	50	Other
96000730	SWR Pipe Type B Pushfit D/S 6ft 75 mm	2029009772	17/11/2021	50	50	50	Other
96000732	SWR Pipe Type B Pushfit D/S 6ft 110 mm	2029009772	17/11/2021	50	50	50	Other
96000745	SWR 45 Elbow Solfit 110 mm	2029009772	17/11/2021	120	120	120	Other
96000747	SWR 45 Elbow Pushfit 110 mm	2029009772	17/11/2021	36	36	36	Other
96000750	SWR Elbow Solfit 110 mm	2029009772	17/11/2021	144	144	144	Other
96000786	SWR 3" Nahani trap W/O outlet 110X75 mm	2029009772	17/11/2021	31	31	31	Other
96000788	SWR P trap small 110x110 mm	2029009772	17/11/2021	45	45	45	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000650	SWR Pipe Type B Solfit D/S 3ft 75 mm	146
96000754	SWR Elbow Pushfit 110 mm	54
96000708	SWR Pipe Type A Pushfit D/S 6ft 110 mm	28
96000724	SWR Pipe Type B Pushfit D/S 3ft 110 mm	122
96000726	SWR Pipe Type B Pushfit D/S 4ft 75 mm	50
96000728	SWR Pipe Type B Pushfit D/S 4ft 110 mm	50
96000730	SWR Pipe Type B Pushfit D/S 6ft 75 mm	50
96000732	SWR Pipe Type B Pushfit D/S 6ft 110 mm	50
96000745	SWR 45 Elbow Solfit 110 mm	120
96000747	SWR 45 Elbow Pushfit 110 mm	36

96000750	SWR Elbow Solfit 110 mm	144
96000786	SWR 3" Nahani trap W/O outlet 110X75 mm	31
96000788	SWR P trap small 110x110 mm	45

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	