


HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:25/11/2021

Complaint Details:			
Sales Representative:	Sunil Kumar Sharma(50003098)	Compensation Number:45427	Complaint Tracking Number :101194
Complaint Registered Date:	23/11/2021	Complaint Attended Date:	24/11/2021
Customer Name:	Samar Traders (1133861)		
Location:	Rajgarh	State:	Madhya Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000604	SWR Pipe Type A Solfit S/S 3m 110 mm	2019015369	30/06/2021	150	1	1	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000604	SWR Pipe Type A Solfit S/S 3m 110 mm	1

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/11/2021
Any Special Remarks:As per NB sir approval provided. CN provided for customer Satisfaction.	
version 3 dated 14.01.12	