## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:17/05/2019

| Complaint Details:   |   |                              |                                     |  |  |  |
|--|---|------------------------------|-------------------------------------|--|--|--|
| Sales Representative:  | SRIDHARAN(50001940)   | Compensation<br>Number: 5530 | Complaint Tracking<br>Number :40747 |  |  |  |
| Complaint Registered Date:   | 24/12/2016  | Complaint Attended Date:     | 24/12/2016                          |  |  |  |
| Party Name:  | Sree Sakthi Timber depot-Thiruarur, A/C CHARMINAR MARKETING   |                              | SAPCODE: 1101601                    |  |  |  |
| Location:  | TIRUCHIRAPALLY  | State:                       | Tamil Nadu                          |  |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |   | 01/06/2016 TO 23/12/2016     |                                     |  |  |  |
| Product:   | AC Sheets   | Plant:                       | Kondapalli Plant                    |  |  |  |
| Product Details:   | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M) |                              |                                     |  |  |  |

| Breakage Investigation Details: |                        |                   |                   |  |  |
|---------------------------------|------------------------|-------------------|-------------------|--|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                            | 21.9854                | 0.2741            | 0.0837            |  |  |
| Meters                          | 1732.5                 | 21.6              | 6.6               |  |  |
| Remarks For A                   | Any Special Approvals: | ·                 |                   |  |  |

| Breakage Compensation:   |   |  |  |  |  |
|--|---|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss F                      | Basis ( 6.6 ) Running Meters OR ( 0.0837 )Tons, |  |  |  |  |
| Running Meters (in words): SIX DECIMAL SIX                               |   |  |  |  |  |
| (1) C' P 1.1 (2 () P) (TC C2 () f  | 1/2\ D\ (TO)   C   d     '                      |  |  |  |  |
| (b) Size Recommendations: (3.6) RMTS of 3.6M and (3) RMTS of other sizes |   |  |  |  |  |
| Inspection Done By: KAMARAJ  |   |  |  |  |  |
| Reviewed By  | Approved By                                     |  |  |  |  |
| Marie  | <u></u>   |  |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                                      |  |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE                          |  |  |  |  |
| Reviewed Date: 23/01/2017  | Approved Date: 23/01/2017                       |  |  |  |  |
| Any special Remarks:   |   |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Shee                    | ting:   |  |  |  |  |
| This document is valid for 90 days only Version 3 Dated :10.02.12        |   |  |  |  |  |

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