



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:			
Sales Representative:	Mohd Adnan Mohd Arshad Syed(50002630)	Compensation Number:47483	Complaint Tracking Number :102041
Complaint Registered Date:	18/12/2021	Complaint Attended Date:	30/12/2021
Party Name:	RECONS BUILDING PRODUCTS PVT LTD(1110268)	Location:	Mumbai Maharashtra
Material Supplied From:		Product:	THIN BED MORTAR,FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM
Invoice Number and Date:	(2013094197,03/12/2021)-(2013094198,03/12/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM),(THIN BED MORTAR)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013094197	03/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	1780	1780	Truck Accident Jam transport	100	0	1780
2013094198	03/12/2021	THIN BED MORTAR	30	30	Truck Accident JAMTRANS	100	0	30
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (THIN BED MORTAR,FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM) (1810) numbers (in words): (ONE THOUSAND EIGHT HUNDRED TEN) or (19.89) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
THIN BED MORTAR	30
FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	1780
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:31/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:31/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	

