## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:16/11/2020

| Complaint Details:                          |  |                              |                                     |  |  |
|---|--|------------------------------|-------------------------------------|--|--|
| Sales Representative:                       | KUMAR SHASHI KANT(50002202)  | Compensation<br>Number: 7864 | Complaint Tracking<br>Number :42858 |  |  |
| Complaint Registered Date:                  | 15/04/2017   | Complaint Attended Date:     | 18/05/2017                          |  |  |
| Party Name:                                 | M/s Jitendra Prasad, Pulpul, Palamau, A/C SHIVAM ENTERPRISES SAPCODE |                              | SAPCODE: 1109029                    |  |  |
| Location:                                   | DALTONGANJ   | State:                       | Jharkhand                           |  |  |
| Invoice Number and Date:(Note:Pebreakages): | 01/04/2016 TO 18/05/20   | 017                          |                                     |  |  |
| Product:                                    | AC Sheets  | Plant:                       | Jasidih Plant                       |  |  |
| Product Details:                            | (Newkor 6MM 1.75 M X 1.05 M),(Newkor 6MM 1.50 M X 1.05 M)            |                              |                                     |  |  |

| Breakage Investigation Details: |                        |                   |                   |  |
|---------------------------------|------------------------|-------------------|-------------------|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |
| Tons                            | 60                     | 0.0793            | 0.079             |  |
| Meters                          | 4728.132               | 6.25              | 6.250             |  |
| Remarks For A                   | Any Special Approvals: | ·                 | ·                 |  |

| Breakage Compensation:  |                           |  |  |  |
|---|---------------------------|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (6.25) Running Meters OR (0.0793) Tons, |                           |  |  |  |
| Running Meters (in words): SIX DECIMAL TWO FIVE   |                           |  |  |  |
| (b) Sim Decommon defines (0) DMTS of 2 (M and (6))  | NDMTC of other sizes      |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (6.25) RMTS of other sizes                       |                           |  |  |  |
| Inspection Done By: B K SINGH   |                           |  |  |  |
| Reviewed By   | Approved By               |  |  |  |
| Men   | <u>le</u>                 |  |  |  |
| MOHAMMAD AKBAR  | I K PANDIT                |  |  |  |
| QUALITY ASSURANCE   | HEAD-QUALITY ASSURANCE    |  |  |  |
| Reviewed Date: 29/06/2017   | Approved Date: 29/06/2017 |  |  |  |
| Any special Remarks:  |                           |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                      |                           |  |  |  |
| This document is valid for 90 days only   | Version 3 Dated :10.02.12 |  |  |  |

NOTE: This is computer generated document, no signature is required