



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:29/12/2021

Complaint Details:			
Sales Representative:	Gopalkumar Girishbhai Trivedi(50003375)	Compensation Number:47394	Complaint Tracking Number :103303
Complaint Registered Date:	29/12/2021	Complaint Attended Date:	29/12/2021
Customer Name:	Matel Polymers (1124392)		
Location:	Rajkot	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/2"	9910004594	27/09/2018	80	53	53	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/2"	53

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Any Special Remarks:CN will be issued againts pinhole complaints. (Sales return)	
version 3 dated 14.01.12	