



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:28/01/2020

<b>Complaint Details:</b>			
Sales Representative:	Pankaj Kumar Upadhyay(50002497)	Compensation Number: 11380	Complaint Tracking Number :47366
Complaint Registered Date:	08/10/2017	Complaint Attended Date:	08/01/2018
Party Name:	Narkatiya Mai Enterprises,, A/C MISHRA ENTERPRISES		SAPCODE:1119149
Location:	BETTIAH	State:	Bihar
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/03/17 TO 07/01/18		
Product:	AC Sheets	Plant:	Satharia Plant
Product Details:	(Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M)		

<b>Breakage Investigation Details:</b>			
	<b>Supplied Quantity</b>	<b>Breakage Quantity</b>	<b>Net Loss Quantity</b>
<b>Tons</b>	70	0.5875	0.400
<b>Meters</b>	5516.154	46.3	31.550
Remarks For Any Special Approvals:			

<b>Breakage Compensation:</b>	
(a)Breakage quantity considered based on Net Loss Basis ( 31.55 ) Running Meters OR ( 0.4003 )Tons, Running Meters (in words): THIRTY ONE DECIMAL FIVE FIVE	
(b) Size Recommendations : ( 28.8 ) RMTS of 3.6M and ( 2.75 ) RMTS of other sizes	
Inspection Done By: DIWAKAR TRIPATHI	
Reviewed By   MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 14/02/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 14/02/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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