## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:25/11/2021

| Complaint Details:         |                          |                              |                                     |  |  |  |  |  |
|----------------------------|--------------------------|------------------------------|-------------------------------------|--|--|--|--|--|
| Sales Representative:      | U Arokia Raj(50001926)   | Compensation<br>Number:45467 | Complaint Tracking<br>Number:100085 |  |  |  |  |  |
| Complaint Registered Date: | 18/11/2021               | Complaint Attended Date:     | 25/11/2021                          |  |  |  |  |  |
| Party Name:                | J K ENTERPRISES(1113057) | Location:                    | Chennai Tamil Nadu                  |  |  |  |  |  |
| Material Supplied From:    |                          | Product:                     | THIN BED MORTAR                     |  |  |  |  |  |
| Invoice Number and Date:   | (2010090243,18/11/2021)  |                              |                                     |  |  |  |  |  |
| Product Details:           | (THIN BED MORTAR)        |                              |                                     |  |  |  |  |  |

| Breakage Investigation Details:    |  |                       |                      |                      |                              |      |                                   |                                                                             |
|------------------------------------|--|-----------------------|----------------------|----------------------|------------------------------|------|-----------------------------------|-----------------------------------------------------------------------------|
| Invoice No                         |  | Product<br>Details    | Supplied<br>Quantity | Breakage<br>Quantity | Transporter                  | 10/2 | (as per agreement with the party) | Actual Breakage<br>Quantity In No's<br>(after excluding 3%<br>Breakage Qty) |
| 2010090243                         |  | THIN<br>BED<br>MORTAR | 15                   | 1                    | CHANDRU<br>TRADERS(Shortage) | 6.67 | 0                                 | 1                                                                           |
| Remarks For Any Special Approvals: |  |                       |                      |                      |                              |      |                                   |                                                                             |

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (THIN BED MORTAR) (1) numbers (in words): (ONE) or (0.04) of following size

| (000.) 01.000 (1.1802) |                            |  |  |  |  |
|------------------------|----------------------------|--|--|--|--|
| Recommended Size       | Recommended Quantity(No's) |  |  |  |  |
| THIN BED MORTAR        | 1                          |  |  |  |  |

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

| Reviewed By                                                                      | Approved By                                              |
|----------------------------------------------------------------------------------|----------------------------------------------------------|
| Avinash KHATRE QUALITY ASSURANCE Dated:25/11/2021                                | I K PANDIT<br>HEAD-QUALITY ASSURANCE<br>Dated:25/11/2021 |
| Comments/Approval from Sales:                                                    |                                                          |
| Based on the above, credit amount of to be issued to the                         | ne above customer.                                       |
| Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature: |                                                          |
| Any Special Remarks:                                                             |                                                          |
|                                                                                  | version 3 dated 14.01.12                                 |