



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:19/12/2021

| Complaint Details:         |  |                           |                                   |
|----------------------------|--|---------------------------|-----------------------------------|
| Sales Representative:      | Prateek Kumar Pandey(50002456)             | Compensation Number:46100 | Complaint Tracking Number :101495 |
| Complaint Registered Date: | 30/11/2021                                 | Complaint Attended Date:  | 14/12/2021                        |
| Party Name:                | AAR CEE CONTRACTS PVT LTD(1121896)         | Location:                 | GURGAON Haryana                   |
| Material Supplied From:    |  | Product:                  | Blocks                            |
| Invoice Number and Date:   | (2018029159,15/11/2021)                    |                           |                                   |
| Product Details:           | (FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM) |                           |                                   |

| Breakage Investigation Details:    |              |  |                   |                   |                |            |  |  |
|------------------------------------|--------------|--|-------------------|-------------------|----------------|------------|--|--|
| Invoice No                         | Invoice Date | Product Details                          | Supplied Quantity | Breakage Quantity | Transporter    | Breakage % | Allowed Breakage % (as per agreement with the party) | Actual Breakage Quantity In No's (after excluding 3% Breakage Qty) |
| 2018029159                         | 15/11/2021   | FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM | 733               | 33                | vhuvi logistic | 4.5        | 0  | 33   |
| Remarks For Any Special Approvals: |              |  |                   |                   |                |            |  |  |

| Compensation Recommendation:  |                            |
|---|----------------------------|
| Based on the above inspection details, please supply to the above party ( Blocks ) (33) numbers (in words): (THIRTY THREE ) or (0.99) of following size       |                            |
| Recommended Size  | Recommended Quantity(No's) |
| FLY ASH BLOCKS (AAC) GR-1 600X250X200 MM  | 33                         |
| or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations. |                            |

|   |  |
|---|--|
| Reviewed By<br><br>Avinash KHATRE<br>QUALITY ASSURANCE<br>Dated:19/12/2021 | Approved By<br><br>I K PANDIT<br>HEAD-QUALITY ASSURANCE<br>Dated:19/12/2021 |
| Comments/Approval from Sales:   |  |
| Based on the above, credit amount of .... to be issued to the above customer.   |  |
| Name of the person:   |  |
| Head Sales - Panels/Blocks/Hysil/Drymix Products:   |  |
| Signature:  |  |
| Any Special Remarks:  |  |
| version 3 dated 14.01.12  |  |