



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:14/12/2021

Complaint Details:			
Sales Representative:	Piyush Negi(50003087)	Compensation Number:46018	Complaint Tracking Number :100069
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	14/12/2021
Customer Name:	Modern Marketing Associates (1121754)		
Location:	Hyderabad.	State:	Telangana
Material Supplied From:	APP Timmapur Plant	Product:	Pressure Pipes
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000872	Pressure Pipe CLASS-3 3m 50mm	2021007104	26/10/2021	8	8	8	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000872	Pressure Pipe CLASS-3 3m 50mm	8

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:14/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:14/12/2021
Any Special Remarks:CN Will be issued againts Wrong order placed	
version 3 dated 14.01.12	