



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46226	Complaint Tracking Number :100118
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000146	UPVC Solvent 237 ml	2029009763	17/11/2021	48	48	48	Other
98000381	SWR Solvent Cement 250 ml	2029009763	17/11/2021	48	48	48	Other
98000123	CPVC Solvent 237 ml	2029009763	17/11/2021	96	96	96	Other
98000284	CPVC Concealed Valve 3/4"	2029009764	17/11/2021	80	80	80	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000146	UPVC Solvent 237 ml	48
98000381	SWR Solvent Cement 250 ml	48
98000123	CPVC Solvent 237 ml	96
98000284	CPVC Concealed Valve 3/4"	80

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued against sales return	
version 3 dated 14.01.12	