



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:17/01/2019

<b>Complaint Details:</b>			
Sales Representative:	LOHIT K(50001909)	Compensation Number: 10848	Complaint Tracking Number :48582
Complaint Registered Date:	14/12/2017	Complaint Attended Date:	14/12/2017
Party Name:	Shobha Hardware ,, A/C SRI GANGA HARDWARE		SAPCODE: 1102561
Location:	PERIYAPATNA	State:	Karnataka
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/03/2017 TO 14/12/2017		
Product:	AC Sheets	Plant:	Kondapalli Plant
Product Details:	(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M)		

<b>Breakage Investigation Details:</b>			
	<b>Supplied Quantity</b>	<b>Breakage Quantity</b>	<b>Net Loss Quantity</b>
<b>Tons</b>	90	1.2817	0.9518
<b>Meters</b>	7092.198	101	75
Remarks For Any Special Approvals:			

<b>Breakage Compensation:</b>	
(a)Breakage quantity considered based on Net Loss Basis ( 75 ) Running Meters OR ( 0.9518 )Tons, Running Meters (in words): SEVENTY FIVE	
(b) Size Recommendations : ( 36 ) RMTS of 3.6M and ( 39 ) RMTS of other sizes	
Inspection Done By: PRASAD MOTTAM	
Reviewed By   MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 10/01/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 10/01/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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