


HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:			
Sales Representative:	Ashok R Pandey(50000818)	Compensation Number:47367	Complaint Tracking Number :101904
Complaint Registered Date:	13/12/2021	Complaint Attended Date:	28/12/2021
Party Name:	SUPREME MARBLE AND GRANITE(1123013)	Location:	DOMBIVALI E Maharashtra
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2013093358,15/11/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013093358	15/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	1880	102	Riya	5.43	3	46
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Blocks) (46) numbers (in words): (FORTY SIX) or (0.828) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	46
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	