

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:30/12/2021

Complaint Details:			
Sales Representative:	Mahapure Ghanshyam P(50002148)	Compensation Number:47412	Complaint Tracking Number :103281
Complaint Registered Date:	28/12/2021	Complaint Attended Date:	29/12/2021
Customer Name:	DISTRIBUTOR, A/C Balaji Suppliers (1121164)		
Location:	Dhule	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,APP Timmapur Plant,Golan Pipes and Fittings Plant,Faridabad cPVC & uPVC Plant,Golan Pipes and Fittings Plant,APP Timmapur Plant,APP Timmapur Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000389	UPVC Plastics MTA 11/4"	9910002406	31/10/2017	120	30	30	Non moving material
96000152	UPVC REDUCING BUSH 1 1/2"X1 1/4"	2019004781	31/03/2018	80	30	30	Non moving material
96000552	UPVC REDUCING ELBOW 1"X3/4 " Fab	2019004781	31/03/2018	120	60	60	Non moving material
96000151	UPVC REDUCING BUSH 1 1/4"X1/2"	9910002520	25/11/2017	15	10	0	Non moving material
96000504	UPVC Reducing Socket 1 1/4"x1/2" Fab	9910002520	25/11/2017	10	10	10	Non moving material
96000326	UPVC Reducing Tee 11/4" x 11/4" x 1/2"	9910002903	24/01/2018	50	20	20	Non moving material
96000177	UPVC TRANS ELBOW 3/4" X 3/4"	2019004781	31/03/2018	100	100	100	Non moving material
96000177	UPVC TRANS ELBOW 3/4" X 3/4"	9910002812	31/12/2017	100	100	100	Non moving material
96000177	UPVC TRANS ELBOW 3/4" X 3/4"	9910002520	25/11/2017	20	20	20	Non moving material
96000176	UPVC TRANS ELBOW 3/4" X 1/2"	9910002520	25/11/2017	120	30	30	Wrong Order Placed
96000166	UPVC TRANS. FTA 1 1/4"	2019004781	31/03/2018	48	44	44	Non moving material
96000172	UPVC TRANS TEE 1/2" X 1/2" X 1/2"	9910003940	28/06/2018	200	30	30	Non moving material

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000389	UPVC Plastics MTA 11/4"	30
96000152	UPVC REDUCING BUSH 1 1/2"X1 1/4"	30
96000552	UPVC REDUCING ELBOW 1"X3/4 " Fab	60

Reviewed By	Approved By



SUMAN KHUNTIA  
QUALITY ASSURANCE  
Dated:30/12/2021



I K PANDIT  
HEAD-QUALITY ASSURANCE  
Dated:30/12/2021

Any Special Remarks:CN will be issued againts Non moving Material

version 3 dated 14.01.12