



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:21/12/2021

Complaint Details:			
Sales Representative:	Abhishek Anand(50003355)	Compensation Number:46156	Complaint Tracking Number :101938
Complaint Registered Date:	14/12/2021	Complaint Attended Date:	14/12/2021
Customer Name:	JMC Projects (India) Limited (1135188)		
Location:	Gautam Buddha	State:	Uttar Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000317	CPVC Reducing Tee 11/4" x 11/4" x 1"	9901006848	27/11/2021	102	48	48	Wrong Order Placed
96000329	CPVC Reducing Tee 3/4 x 3/4x 1/2	9901006849	27/11/2021	120	45	45	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000317	CPVC Reducing Tee 11/4" x 11/4" x 1"	48
96000329	CPVC Reducing Tee 3/4 x 3/4x 1/2	45

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:21/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:21/12/2021
Any Special Remarks:CN will be issued against Sales return.	
version 3 dated 14.01.12	