



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:13/12/2021

Complaint Details:			
Sales Representative:	Arun Kumar Kampally(50003241)	Compensation Number:45947	Complaint Tracking Number :101294
Complaint Registered Date:	25/11/2021	Complaint Attended Date:	13/12/2021
Customer Name:	R D Interior Needs (1106397)		
Location:	Hyderabad	State:	Telangana
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000469	CPVC Single Piece flange 21/2"	9910010622	29/09/2021	20	20	20	Non moving material
96000994	CPVC Elbow 45 D 1/2"	9910010622	29/09/2021	868	868	868	Non moving material

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000469	CPVC Single Piece flange 21/2"	20
96000994	CPVC Elbow 45 D 1/2"	868

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:13/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:13/12/2021
Any Special Remarks:CN will be issued against Sales return	
version 3 dated 14.01.12	