



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Amit Kumar Singh(50001707)	Compensation Number:47574	Complaint Tracking Number :101498
Complaint Registered Date:	30/11/2021	Complaint Attended Date:	10/12/2021
Party Name:	RIZVI INTERIOR DECORATORS(1109269)	Location:	Mumbai Maharashtra
Material Supplied From:		Product:	Panel
Invoice Number and Date:	(2017009236,25/11/2021)		
Product Details:	(Aerocon Panel (RE) 75 x 600 x 3000 MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2017009236	25/11/2021	Aerocon Panel (RE) 75 x 600 x 3000 MM	140	4	CARE GO	2.86	0	4
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Panel) (4) numbers (in words): (FOUR) or (0.3939) of following size	
Recommended Size	Recommended Quantity(No's)
Aerocon Panel (RE) 75 x 600 x 3000 MM	4
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	