



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:22/06/2019

Complaint Details:			
Sales Representative:	SRIDHARAN(50001940)	Compensation Number: 11034	Complaint Tracking Number :48502
Complaint Registered Date:	11/12/2017	Complaint Attended Date:	18/12/2017
Party Name:	Kerala Timber Depot-Keeranur, A/C CHARMINAR MARKETING		SAPCODE:1101601
Location:	TIRUCHIRAPALLY	State:	Tamil Nadu
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/01/2017 TO 17/12/2017		
Product:	AC Sheets	Plant:	Kondapalli Plant
Product Details:	(Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	38.07	0.6091	0.279
Meters	3000	48	22.000
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (22) Running Meters OR (0.2792)Tons, Running Meters (in words): TWENTY TWO	
(b) Size Recommendations : (0) RMTS of 3.6M and (22) RMTS of other sizes	
Inspection Done By: KAMARAJ	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 11/01/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 11/01/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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