## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:18/01/2020

| Complaint Details:                      |   |                               |                                     |  |  |  |
|---|---|-------------------------------|-------------------------------------|--|--|--|
| Sales Representative:                   | BISWAJIT KUNDU(50002517)  | Compensation<br>Number: 10597 | Complaint Tracking<br>Number :48248 |  |  |  |
| Complaint Registered Date:              | 22/11/2017  | Complaint Attended Date:      | 22/11/2017                          |  |  |  |
| Party Name:                             | JAISWAL HARDWARE, Rampur Hat, A/C SUBHAJIT DUTTA SA   |                               | SAPCODE: 1118373                    |  |  |  |
| Location:                               | P.O-PAIKPARA  | State:                        | West Bengal                         |  |  |  |
| Invoice Number and Date:(No breakages): | ote:Period of supplies to be mentioned for accumulated  | 01/04/2017 TO 22/11/2017      |                                     |  |  |  |
| Product:                                | AC Sheets   | Plant:                        | Balasore Plant                      |  |  |  |
| Product Details:                        | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.75 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.25 M X 1.05 M) |                               |                                     |  |  |  |

| Breakage Investigation Details: |                   |                   |                   |  |  |
|---------------------------------|-------------------|-------------------|-------------------|--|--|
|                                 | Supplied Quantity | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                            | 40                | 0.5742            | 0.419             |  |  |
| Meters                          | 3152.088          | 45.25             | 33.000            |  |  |

| Breakage Compensation:  |   |  |  |  |  |
|---|---|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss F               | Basis (33) Running Meters OR (0.4187) Tons, |  |  |  |  |
| Running Meters (in words): THIRTY THREE                           |   |  |  |  |  |
|   | (44) 73 777 4 4                             |  |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and                    | (33) RMTS of other sizes                    |  |  |  |  |
| Inspection Done By: DILIP DAS                                     |   |  |  |  |  |
| Reviewed By   | Approved By                                 |  |  |  |  |
| Nem   | <u></u>                                     |  |  |  |  |
| MOHAMMAD AKBAR  | I K PANDIT                                  |  |  |  |  |
| QUALITY ASSURANCE   | HEAD-QUALITY ASSURANCE                      |  |  |  |  |
| Reviewed Date: 19/12/2017   | Approved Date: 19/12/2017                   |  |  |  |  |
| Any special Remarks:  |   |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Shee             | ting:                                       |  |  |  |  |
| This document is valid for 90 days only Version 3 Dated :10.02.12 |   |  |  |  |  |

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