HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:03/12/2020

| Complaint Details: | | | |
|--|---|-------------------------------|-------------------------------------|
| Sales Representative: | SRIDHARAN(50001940) | Compensation Number: 12652 | Complaint Tracking Number :50207 |
| Complaint Registered Date: | 18/03/2018 | Complaint Attended Date: | 18/03/2018 |
| Party Name: | Janatha Steel-Ranipet, A/C CHARMINAR MARK | KETING | SAPCODE: 1101601 |
| Location: | TIRUCHIRAPALLY | State: | Tamil Nadu |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): | | 01/10/2017 TO 17/03/2018 | |
| Product: | AC Sheets | Plant: | Kondapalli Plant |
| Product Details: | (Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 3.60 M X 1.05 M) | | |

| Breakage Investigation Details: | | | | |
|---------------------------------|-------------------|-------------------|--|--|
| applied Quantity | Breakage Quantity | Net Loss Quantity | | |
| 3.3475 | 3.071 | 2.043 | | |
| 750 | 242 | 161.000 | | |
| 7 | .3475 | 3.071 50 242 | | |

| Breakage Compensation: | | | | |
|--|---------------------------------|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (161) Ru | nning Meters OR (2.0431)Tons, | | | |
| Running Meters (in words): ONE HUNDRED SIXTY ONE | | | | |
| (b) Size Recommendations: (158.4) RMTS of 3.6M and (2.5) RM | ATS of other sizes | | | |
| Inspection Done By: KAMARAJ | | | | |
| Reviewed By | Approved By | | | |
| Men | <u></u> | | | |
| MOHAMMAD AKBAR | I K PANDIT | | | |
| QUALITY ASSURANCE | HEAD-QUALITY ASSURANCE | | | |
| Reviewed Date: 20/04/2018 | Approved Date: 20/04/2018 | | | |
| Any special Remarks: | | | | |
| In case of Credit Note, Signature from VP, Sales-Sheeting: | | | | |
| This document is valid for 90 days only | Version 3 Dated :10.02.12 | | | |

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