HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:20/05/2019

| Complaint Details: | | | | | | |
|---|---|-------------------------------|-------------------------------------|--|--|--|
| Sales Representative: | Tarak Karmarkar(50002685) | Compensation Number: 11567 | Complaint Tracking Number :49405 | | | |
| Complaint Registered Date: | 31/01/2018 | Complaint Attended Date: | 31/01/2018 | | | |
| Party Name: | Netai Mondal, Jalsara, A/C KANAI CHANDRA DEY | | SAPCODE: 1100923 | | | |
| Location: | JAGATPUR | State: | West Bengal | | | |
| Invoice Number and Date:(Note breakages): | :Period of supplies to be mentioned for accumulated | 01/02/2017 TO 31/01/2018 | | | | |
| Product: | AC Sheets | Plant: | Balasore Plant | | | |
| Product Details: | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.75 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.25 M X 1.05 M) | | | | | |

| reakage Investigation Details: | | | | | |
|--------------------------------|-------------------|-------------------|-------------------|--|--|
| | Supplied Quantity | Breakage Quantity | Net Loss Quantity | | |
| Tons | 200 | 3.512 | 1.9289 | | |
| Meters | 15760.44 | 276.75 | 152 | | |

| Breakage Compensation: | | |
|---|--|--|
| (a)Breakage quantity considered based on Net Loss F | Basis (152) Running Meters OR (1.9289) Tons, | |
| Running Meters (in words): ONE HUNDRED FIFTY | TWO | |
| | (440) 73 777 0 4 | |
| (b) Size Recommendations: (0) RMTS of 3.6M and | (152) RMTS of other sizes | |
| Inspection Done By: DILIP DAS | | |
| Reviewed By | Approved By | |
| Nem | <u></u> | |
| MOHAMMAD AKBAR | I K PANDIT | |
| QUALITY ASSURANCE | HEAD-QUALITY ASSURANCE | |
| Reviewed Date: 19/02/2018 | Approved Date: 19/02/2018 | |
| Any special Remarks: | | |
| In case of Credit Note, Signature from VP, Sales-Shee | ting: | |
| This document is valid for 90 days only Version 3 Dated :10.02.12 | | |

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