## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:25/05/2019

| Complaint Details:                          |  |                          |                    |  |  |  |
|---|--|--------------------------|--------------------|--|--|--|
| Sales Representative:                       | Nagendra Kumar Singh(50002157)   | -                        | Complaint Tracking |  |  |  |
|   |  | Number: 11756            | Number :49433      |  |  |  |
| Complaint Registered Date:                  | 02/02/2018   | Complaint Attended Date: | 03/02/2018         |  |  |  |
| Party Name:                                 | Ramdev Steel, Khalapur, Raigad, A/C KRISHNA STEEL TRADERS SAPCODE: 1117                |                          | SAPCODE: 1117167   |  |  |  |
| Location:                                   | KARAD  | State:                   | Maharashtra        |  |  |  |
| Invoice Number and Date:(Note:Pebreakages): | eriod of supplies to be mentioned for accumulated                                      | 01/05/2017 TO 10/01/2018 |                    |  |  |  |
| Product:                                    | AC Sheets  | Plant:                   | Wada Plant         |  |  |  |
| Product Details:                            | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M) |                          |                    |  |  |  |

| Breakage Investigation Details: |                        |                   |                   |  |
|---------------------------------|------------------------|-------------------|-------------------|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |
| Tons                            | 166.239                | 1.104             | 0.7677            |  |
| Meters                          | 13100                  | 87                | 60.5              |  |
| Remarks For A                   | Any Special Approvals: |                   |                   |  |

| Breakage Compensation:   |                           |  |  |  |
|--|---------------------------|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (60.5) Running Meters OR (0.7677)Tons, |                           |  |  |  |
| Running Meters (in words): SIXTY DECIMAL FIVE  |                           |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (60.5) RMTS of other sizes                      |                           |  |  |  |
| Inspection Done By: RAMDAS BHAGOLI PACHARNE  |                           |  |  |  |
| Reviewed By  | Approved By               |  |  |  |
| Nom  | <u>le</u>                 |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE    |  |  |  |
| Reviewed Date: 23/02/2018  | Approved Date: 23/02/2018 |  |  |  |
| Any special Remarks:   |                           |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                     |                           |  |  |  |
| This document is valid for 90 days only  | Version 3 Dated :10.02.12 |  |  |  |

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