



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:13/04/2020

Complaint Details:			
Sales Representative:	Ashok R Pandey(50000818)	Compensation Number:12998	Complaint Tracking Number :51142
Complaint Registered Date:	30/04/2018	Complaint Attended Date:	10/05/2018
Party Name:	AMEYA ENTERPRISES(1121350)	Location:	NEW PANVEL Maharashtra
Material Supplied From:	Golan Plant	Product:	Blocks
Invoice Number and Date:	(2013040436,11/02/2018)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
1150	60	super bhara roadways	5.22	3	26
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Blocks) (26) numbers (in words): (TWENTY SIX) or (0.624) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	26
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:10/05/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:10/05/2018
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	