HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:29/12/2021

| Complaint Details: | | | | | | |
|----------------------------|--------------------------------------|------------------------------|--------------------------------------|--|--|--|
| Sales Representative: | Ashish Rastogi(50003313) | Compensation Number:47397 | Complaint Tracking Number :101606 | | | |
| Complaint Registered Date: | 02/12/2021 | Complaint Attended Date: | 28/12/2021 | | | |
| Party Name: | Naveen Enterprises (India)(1125568) | Location: | Gurgaon Haryana | | | |
| Material Supplied From: | | Product: | Wall Putty Manufacture/Traded | | | |
| Invoice Number and Date: | (2031010381,23/08/2021) | | | | | |
| Product Details: | (BIRLA HIL PUTTY-40 Kg) | | | | | |

| Breakage Investigation Details: | | | | | | | |
|------------------------------------|-----------------|--------------------------|-----|--------------------|-------------------|------|---------------------------|
| Invoice No | Invoice Date | Product Details | TI. | Defect Quantity | Transporter | | Actual Defect Quantity |
| 2031010381 | 23/08/2021 | BIRLA HIL PUTTY-40 Kg | 403 | | RANA TRANSPORT | 0.25 | 1 |
| Remarks For Any Special Approvals: | | | | | | | |

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (1) numbers (in words): (ONE) or (0.04) of following size

| Recommended Size | Recommended Quantity(No's) | | | | | |
|-----------------------|----------------------------|--|--|--|--|--|
| BIRLA HIL PUTTY-40 Kg | 1 | | | | | |
| | | | | | | |

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Dated:29/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12