HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:07/01/2022

Complaint Details:			
Sales Representative:	Vijay Nagina Gupta(50003376)	Compensation Number:47587	Complaint Tracking Number :102192
Complaint Registered Date:	24/12/2021	Complaint Attended Date:	04/01/2022
Party Name:	Lakshmi Kamla Paint (India)(1128383)	Location:	Kamothe Maharashtra
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2032003341,09/10/2021)		
Product Details:	(Birla Aerocon Putty - Project (40 KG))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	- II.	Defect Quantity	Transporter		Actual Defect Quantity
2032003341	09/10/2021	Birla Aerocon Putty - Project (40 KG)	122	22	Lump	18.03	22
Remarks For Any Special Approvals:							

Compensation Recommendation:	Cor	mpens	ation 1	Recomr	nendation:
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Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (22) numbers (in words): (TWENTY TWO) or (0.88) of following size

Recommended Size	Recommended Quantity(No's)
Birla Aerocon Putty - Project (40 KG)	22

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

QUALITY ASSURANCE

Dated:05/01/2022

Avinash KHATRE

Approved By

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:05/01/2022

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12