

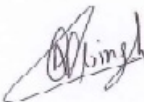

**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:29/05/2019

Complaint Details:			
Sales Representative:	Aneet Jain(50002185)	Compensation Number:14680	Complaint Tracking Number :53077
Complaint Registered Date:	01/06/2018	Complaint Attended Date:	25/06/2018
Party Name:	LARSEN & TOUBRO LIMITED(1123081)	Location:	MUMBAI Maharashtra
Material Supplied From:	Golan Plant	Product:	Blocks
Invoice Number and Date:	(2013045118,17/05/2018),(2013045028,15/06/2018)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM),(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
1530	175	universal	11.44	3	129
1150	345	.	30	3	311
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party ( Blocks ) (440) numbers (in words): (FOUR HUNDRED FORTY ) or (9.786) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 150MM	129
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	311
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/06/2018
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	