



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:11/12/2021

Complaint Details:			
Sales Representative:	Mohan K R(50003386)	Compensation Number:45925	Complaint Tracking Number :101331
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	09/12/2021
Customer Name:	United Mill Stores (1121712)		
Location:	Chennai	State:	Tamil Nadu
Material Supplied From:	APP Timmapur Plant	Product:	Pressure Pipes
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000885	Pressure Pipe CLASS-3 6m 40mm	2021004912	04/02/2021	29	10	10	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000885	Pressure Pipe CLASS-3 6m 40mm	10

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:11/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:11/12/2021
Any Special Remarks:CN will be issued aagainst Customer Satisfaction.	
version 3 dated 14.01.12	