



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:02/01/2020

Complaint Details:			
Sales Representative:	Rayshree Binod Bihari Jena(50002566)	Compensation Number: 11532	Complaint Tracking Number :49146
Complaint Registered Date:	14/01/2018	Complaint Attended Date:	16/01/2018
Party Name:	Mahabir Enterprises, Balikhand, A/C PRIYADARSHINI DISTRIBUTOR	SAPCODE:	1108316
Location:	SORO	State:	Orissa
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/05/2017 TO 16/01/2018		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 2.75 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	52	0.5203	0.273
Meters	4097.714	41	21.500
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (21.5) Running Meters OR (0.2728)Tons, Running Meters (in words): TWENTY ONE DECIMAL FIVE	
(b) Size Recommendations : (0) RMTS of 3.6M and (21.5) RMTS of other sizes	
Inspection Done By: SURYA SNATH DAS	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 12/02/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 12/02/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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