



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Sandeep Kumar(50002524)	Compensation Number:46204	Complaint Tracking Number :101481
Complaint Registered Date:	30/11/2021	Complaint Attended Date:	30/11/2021
Customer Name:	Distributor, A/C Chowdhary Motors (1124100)		
Location:	Bathinda	State:	Punjab
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	9901006721	10/11/2021	1250	7	7	Pin hole

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000002	CPVC ISI PIPE SDR 11 (3 Mtr) 1"	7

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued again Pinholes	
version 3 dated 14.01.12	