



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:06/01/2022

Complaint Details:			
Sales Representative:	Nasib kumar Yadav(50003139)	Compensation Number:47590	Complaint Tracking Number :103333
Complaint Registered Date:	30/12/2021	Complaint Attended Date:	01/01/2022
Party Name:	VIHANG ENTERPRISES(1118529)	Location:	BHIWANDI Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2020006893,09/12/2021)-(2006007671,09/12/2021)		
Product Details:	(AEROCON C-BOARD 6MM 2.44M X 1.22M),(Flex-O-Board 14MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006893	09/12/2021	AEROCON C-BOARD 6MM 2.44M X 1.22M	70	2	EASTERN STEVEDORES	2.86	0	2
2006007671	09/12/2021	Flex-O-Board 14MM 2.44M X 1.22M	100	1	EASTERN STEVEDORES	1	0	1
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Flat Products) (3) numbers (in words): (THREE) or (0.1139) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
Flex-O-Board 14MM 2.44M X 1.22M	1
AEROCON C-BOARD 6MM 2.44M X 1.22M	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	