


HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Satyajit Das(50003204)	Compensation Number:47354	Complaint Tracking Number :101731
Complaint Registered Date:	08/12/2021	Complaint Attended Date:	26/12/2021
Customer Name:	distributor, A/C Laxmi Narayan Rajani (1134067)		
Location:	Durg	State:	Chattisgarh
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	2029009868	30/11/2021	70	9	3	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000674	SWR Pipe Type A Pushfit S/S 3m 75 mm	3

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:28/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:28/12/2021
Any Special Remarks:Cn will be issued againts Short Supply	
version 3 dated 14.01.12	