



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:29/12/2021

Complaint Details:			
Sales Representative:	Amit Kumar Singh(50001707)	Compensation Number:47374	Complaint Tracking Number :102191
Complaint Registered Date:	24/12/2021	Complaint Attended Date:	27/12/2021
Party Name:	ADITYA TRADING AGENCIES BOARD DIVIS(1126368)	Location:	NAGPUR Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2020006944,21/12/2021)-(2020006949,22/12/2021)		
Product Details:	(AEROCON C-BOARD 8MM 2.44M X 1.22M),(AEROCON C-BOARD 6MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006944	21/12/2021	AEROCON C-BOARD 8MM 2.44M X 1.22M	305	15	EASTERN	4.92	0	15
2020006949	22/12/2021	AEROCON C-BOARD 6MM 2.44M X 1.22M	330	10	EASTERN	3.03	0	10
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Flat Products ) (25) numbers (in words): (TWENTY FIVE ) or (0.7367) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
AEROCON C-BOARD 6MM 2.44M X 1.22M	10
AEROCON C-BOARD 8MM 2.44M X 1.22M	15
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	