



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Asheesh Kumar(50003429)	Compensation Number:47567	Complaint Tracking Number :103220
Complaint Registered Date:	26/12/2021	Complaint Attended Date:	26/12/2021
Customer Name:	distributor, A/C Manda Trading Company (1130097)		
Location:	Tehsil - Balh	State:	Himachal Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	Pressure Pipes
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000889	Pressure Pipe CLASS-3 6m 90mm	2019017437	11/12/2021	15	1	1	Transit Damages

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000889	Pressure Pipe CLASS-3 6m 90mm	1

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Any Special Remarks:CN will be issued againts transit damage	
version 3 dated 14.01.12	