HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:							
Sales Representative:	Harpreet Singh(50003099)	Compensation Number:45837	Complaint Tracking Number :100147				
Complaint Registered Date:	21/11/2021	Complaint Attended Date:	06/12/2021				
Party Name:	M S Construction(1127030)	Location:	Jaipur Rajasthan				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2031011323,28/10/2021)						
Product Details:	(BIRLA HIL PUTTY-40 Kg)						

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details		Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011323	28/10/2021	BIRLA HIL PUTTY- 40 Kg	656	11	Chahar Transport Company	0.15	1
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (1) numbers (in words): (ONE) or (0.04) of following size

Recommended Size	Recommended Quantity(No's)					
BIRLA HIL PUTTY-40 Kg	1					

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:27/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:27/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12