HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:03/12/2021

Complaint Details:							
Sales Representative:	Harpreet Singh(50003099)	Compensation Number:45730	Complaint Tracking Number :101382				
Complaint Registered Date:	28/11/2021	Complaint Attended Date:	30/11/2021				
Party Name:	M S Construction(1127030)	Location:	Jaipur Rajasthan				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(9945000038,25/11/2021)						
Product Details:	(Birla HIL Putty - 40 Kg (HAWA))						

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	- II	Defect Quantity	Transporter	Defect %	Actual Defect Quantity	
9945000038		Birla HIL Putty - 40 Kg (HAWA)	775	8	•	1.03	8	
Remarks For Any Special Approvals:								

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (8) numbers (in words): (EIGHT) or (0.32) of following size

Recommended Size	Recommended Quantity(No's)
Birla HIL Putty - 40 Kg (HAWA)	8

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:03/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:03/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12