



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:18/07/2023

Complaint Details:			
Sales Representative:	VIKAS(12345677)	Compensation Number:58060	Complaint Tracking Number :123423
Complaint Registered Date:	18/07/2023	Complaint Attended Date:	18/07/2023
Customer Name:	Fateh Chand Jain & Sons (1134830)		
Location:	BAL BHAWAN, Jind	State:	Haryana
Material Supplied From:	Jhajjar Tile adhesive Plant	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000044	20/10/2021	50	10	5	Tile adhesive material color/Appearance Issue

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990004310	BIRLA AEROCON TILE ADHESIVE T1	5

Reviewed By  QUALITY ASSURANCE Dated:18/07/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:18/07/2023
Any Special Remarks:TRIAL	
version 3 dated 14.01.12	