



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:27/03/2020

Complaint Details:			
Sales Representative:	Sarfaraj Islam (50002654)	Compensation Number:12685	Complaint Tracking Number :50675
Complaint Registered Date:	12/04/2018	Complaint Attended Date:	12/04/2018
Customer Name:	dist, A/C Chitra Traders & Suppliers (1120043)		
Location:	Burdwan	State:	West Bengal
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000677	SWR Pipe Type A Pushfit S/S 3m 160 mm	2019004583	26/03/2018	50	1	1	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000677	SWR Pipe Type A Pushfit S/S 3m 160 mm	1

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:26/04/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:26/04/2018
Any Special Remarks:Materials checked and verified by Sales person. Customer required replacement against the materials.	
version 3 dated 14.01.12	