## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:28/12/2018

| Complaint Details:                             |  |                          |                                     |         |  |  |
|--|--|--------------------------|-------------------------------------|---------|--|--|
| Sales Representative:                          | MUKESH KUMAR VERMA(50002108)   |                          | Complaint Tracking<br>Number :53581 |         |  |  |
| Complaint Registered Date:                     | 22/06/2018   | Complaint Attended Date: | 07/08/2018                          |         |  |  |
| Party Name:                                    | Mohini Enterprises,, A/C HIMALAYA HARDWARE ST  | ORES                     | SAPCODE:                            | 1120818 |  |  |
| Location:                                      | MOTIHARI   | State:                   | Bihar                               |         |  |  |
| Invoice Number and Da<br>accumulated breakages | ate:(Note:Period of supplies to be mentioned for ):  | 01/07/17 TO 06/08/18     |                                     |         |  |  |
| Product:                                       | AC Sheets  | Plant:                   | Satharia Plant, Balasore Plant      |         |  |  |
|  | (Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),<br>(Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M) |                          |                                     |         |  |  |

| Breakage Investigation Details: |                        |                   |                   |  |  |
|---------------------------------|------------------------|-------------------|-------------------|--|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                            | 200                    | 3.1516            | 2.4854            |  |  |
| Meters                          | 15760.44               | 248.35            | 195.85            |  |  |
| Remarks For A                   | Any Special Approvals: |                   |                   |  |  |

| Breakage Compensation:   |  |  |  |  |  |
|--|--|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (195.85) Running Meters OR (2.4854)Tons, |  |  |  |  |  |
| Running Meters (in words): ONE HUNDRED NINTY FIVE DECIMAL EIGHT FIVE                             |  |  |  |  |  |
|  |  |  |  |  |  |
| (b) Size Recommendations: (165.6) RMTS of 3.6M and (30.25) RMTS of other sizes                   |  |  |  |  |  |
| Inspection Done By: DIWAKAR TRIPATHI   |  |  |  |  |  |
| Approved By  |  |  |  |  |  |
| 20   |  |  |  |  |  |
| I K PANDIT   |  |  |  |  |  |
| HEAD-QUALITY ASSURANCE   |  |  |  |  |  |
| Approved Date: 16/09/2018  |  |  |  |  |  |
| Any special Remarks:   |  |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                       |  |  |  |  |  |
| Version 3 Dated :10.02.12  |  |  |  |  |  |
|  |  |  |  |  |  |

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