



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:26/11/2019

<b>Complaint Details:</b>			
Sales Representative:	SRIDHARAN(50001940)	Compensation Number: 15037	Complaint Tracking Number :53787
Complaint Registered Date:	28/06/2018	Complaint Attended Date:	27/06/2018
Party Name:	Om Senthil Kumaran Tiles-Panruti, A/C BHARAT TRADING COMPANY		SAPCODE:1122508
Location:	TIRUCHIRAPPALLI	State:	Tamil Nadu
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/10/2017 TO 26/06/2018		
Product:	AC Sheets	Plant:	Kondapalli Plant
Product Details:	(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 3.60 M X 1.05 M)		

<b>Breakage Investigation Details:</b>			
	<b>Supplied Quantity</b>	<b>Breakage Quantity</b>	<b>Net Loss Quantity</b>
<b>Tons</b>	25.5069	1.5355	1.015
<b>Meters</b>	2010	121	80.000
Remarks For Any Special Approvals:			

<b>Breakage Compensation:</b>	
(a)Breakage quantity considered based on Net Loss Basis ( 80 ) Running Meters OR ( 1.0152 )Tons, Running Meters (in words): EIGHTY	
(b) Size Recommendations : ( 79.2 ) RMTS of 3.6M and ( ) RMTS of other sizes	
Inspection Done By: KAMARAJ	
Reviewed By   MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 09/07/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 09/07/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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