HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:				
Sales Representative:	Manthan Shah(50004256)	Compensation Number:68265	Complaint Tracking Number :139471	
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	02/08/2023	
Customer Name:	Mahalaxmi Traders (1138578)			
Location:	Mahesana	State:	Gujarat	
Material Supplied From:	Bhiwadi Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING	
Compensation Mode:	Credit Note			

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005997	Birla HIL 3C EG 1kgD.Brown	3403000436	31/03/2023	25	2	2	Shortage

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005997	Birla HIL 3C EG 1kgD.Brown	2	KG	1.154	2.308

Reviewed By		
tuendre)	Approved By	
QUALITY ASSURANCE Dated:02/08/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:02/08/2023	
Any Special Remarks:test		
		version 3 dated 14.01.12