



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46240	Complaint Tracking Number :100129
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000042	CPVC TEE 1/2"	9904003699	17/11/2021	1200	1200	1200	Wrong Order Placed
96000054	CPVC END CAP 1/2"	9904003699	17/11/2021	1000	1000	1000	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000042	CPVC TEE 1/2"	1200
96000054	CPVC END CAP 1/2"	1000

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	