



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46223	Complaint Tracking Number :100115
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000043	CPVC TEE 3/4"	2029009763	17/11/2021	750	750	750	Other
96000055	CPVC END CAP 3/4"	2029009763	17/11/2021	600	600	600	Other
96000091	CPVC TRANS MTA 3/4" X 1/2"	2029009763	17/11/2021	750	750	750	Other
96001388	End Plug 1/2" (ZFRT)	2029009763	17/11/2021	1200	1200	1200	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000043	CPVC TEE 3/4"	750
96000055	CPVC END CAP 3/4"	600
96000091	CPVC TRANS MTA 3/4" X 1/2"	750
96001388	End Plug 1/2" (ZFRT)	1200

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued against sales return	
version 3 dated 14.01.12	