



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:30/11/2021

| Complaint Details: | | | |
|----------------------------|--------------------------------|---------------------------|-----------------------------------|
| Sales Representative: | Mahapure Ghanshyam P(50002148) | Compensation Number:45656 | Complaint Tracking Number :100072 |
| Complaint Registered Date: | 18/11/2021 | Complaint Attended Date: | 30/11/2021 |
| Customer Name: | Apple Paints (1122085) | | |
| Location: | Pune | State: | Maharashtra |
| Material Supplied From: | Gypsum plaster Import trading | Product: | Traded material |
| Compensation Mode: | Credit Note | | |

| Investigation Details: | | | | | | | |
|------------------------|--------------------------------------|------------|--------------|------------|------------|-------------------|--------------|
| Product Code | Product Description | Invoice No | Invoice Date | Supply Qty | Defect Qty | Actual Defect Qty | Defect Type |
| 990005437 | Gypsum Plaster(STUCCO)25KG (BLOCKED) | 9946000015 | 13/11/2021 | 1120 | 80 | 80 | Short supply |

| Compensation Recommendation: | | |
|--|--------------------------------------|----------------------------|
| Based on the above inspection details, the following size's recommended for compensation | | |
| Product Code | Product Name | Recommended Quantity(No's) |
| 990005437 | Gypsum Plaster(STUCCO)25KG (BLOCKED) | 80 |

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| Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:30/11/2021 | Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:30/11/2021 |
| Any Special Remarks: | |
| version 3 dated 14.01.12 | |