



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:08/01/2022

Complaint Details:			
Sales Representative:	Gopalkumar Girishbhai Trivedi(50003375)	Compensation Number:47616	Complaint Tracking Number :103527
Complaint Registered Date:	07/01/2022	Complaint Attended Date:	07/01/2022
Customer Name:	Parth Enterprise (1123501)		
Location:	Ahmedabad	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029010000	24/12/2021	18	18	18	Leakage
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029009981	22/12/2021	9	9	9	Leakage
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029009412	07/10/2021	54	54	54	Leakage
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029009107	05/09/2021	18	18	18	Leakage
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029007457	26/02/2021	72	72	72	Leakage
96000752	SWR Elbow Solfit 110 mm(DOOR)	2029007392	20/02/2021	72	72	35	Leakage

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000752	SWR Elbow Solfit 110 mm(DOOR)	18
96000752	SWR Elbow Solfit 110 mm(DOOR)	9
96000752	SWR Elbow Solfit 110 mm(DOOR)	54
96000752	SWR Elbow Solfit 110 mm(DOOR)	18
96000752	SWR Elbow Solfit 110 mm(DOOR)	72
96000752	SWR Elbow Solfit 110 mm(DOOR)	35

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:08/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:08/01/2022
Any Special Remarks:CN will be issued again Leakage issue for Royal Rejoice 3 tower	
version 3 dated 14.01.12	