



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46212	Complaint Tracking Number :100121
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Project, A/C Shanti Sales (1134114)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000386	SWR Rubber Lubricant 500 gm	2029009767	17/11/2021	2	2	2	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000386	SWR Rubber Lubricant 500 gm	2

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued against Sales return (vehicle accident)	
version 3 dated 14.01.12	