



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46211	Complaint Tracking Number :100120
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Shanti Sales (1134114)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000747	SWR 45 Elbow Pushfit 110 mm	2029009767	17/11/2021	25	25	25	Other
96000665	SWR Pipe Type B Solfit D/S 3m 160 mm	2029009765	17/11/2021	20	20	20	Other
96000770	SWR Coupler Pushfit 160 mm	2029009766	17/11/2021	20	20	20	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000747	SWR 45 Elbow Pushfit 110 mm	25
96000665	SWR Pipe Type B Solfit D/S 3m 160 mm	20
96000770	SWR Coupler Pushfit 160 mm	20

Reviewed By 	Approved By 
SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued against Sales return (vehicle accident)	
version 3 dated 14.01.12	