



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:16/12/2021

Complaint Details:			
Sales Representative:	Nasib kumar Yadav(50003139)	Compensation Number:45761	Complaint Tracking Number :101345
Complaint Registered Date:	26/11/2021	Complaint Attended Date:	02/12/2021
Party Name:	PRIYA SALES(1124295)	Location:	ALIBAG Maharashtra
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2006007508,27/10/2021)		
Product Details:	(Flex-O-Board 16MM 2.44M X 1.22M),(Flex-O-Board 12MM 2.44M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2006007508	27/10/2021	Flex-O-Board 16MM 2.44M X 1.22M	70	2	SHREE SHYAM	2.86	0	2
2006007508	27/10/2021	Flex-O-Board 12MM 2.44M X 1.22M	50	1	shree shyam cargo movers	2	0	1
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Flat Products ) (3) numbers (in words): (THREE ) or (0.2035) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
Flex-O-Board 12MM 2.44M X 1.22M	1
Flex-O-Board 16MM 2.44M X 1.22M	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	