

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:08/12/2018

Complaint Details:			
Sales Representative:	Rajendra K Chaturvedi (50002570)	Compensation Number:15318	Complaint Tracking Number :53767
Complaint Registered Date:	27/06/2018	Complaint Attended Date:	21/07/2018
Customer Name:	Om Namashivaya Enterprises (1121922)		
Location:	Kalyan- Thane	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	Pressure Pipes
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000874	Pressure Pipe CLASS-3 3m 75mm	2029000333	24/06/2018	100	98	98	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000874	Pressure Pipe CLASS-3 3m 75mm	98

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:26/07/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:26/07/2018
Any Special Remarks:Material have been received at Golan plant . Customer required CN against the materials.	
version 3 dated 14.01.12	