



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:12/06/2023

Complaint Details:			
Sales Representative:	VIKAS(12345677)	Compensation Number:57092	Complaint Tracking Number :122420
Complaint Registered Date:	12/06/2023	Complaint Attended Date:	12/06/2023
Customer Name:	Aggarwal Trading Co. (1136486)		
Location:	140308	State:	Punjab
Material Supplied From:	Bhiwadi Depot (CC Division),Bhiwadi Depot (CC Division)	Product:	Tile Adhesive Trading
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000006	27/04/2022	600	2	10	Wrong Size
990005700	BIRLA HIL TA205 Sup Floor&Wall Tile Adh	3403000006	27/04/2022	150	3	2	After fixing issues
990005702	BIRLA HIL STA505 Multipur Stone Tile Adh	3403000006	12/06/2023	234	2	2	Wrong Size

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	10
990005700	BIRLA HIL TA205 Sup Floor&Wall Tile Adh	2
990005702	BIRLA HIL STA505 Multipur Stone Tile Adh	2

Reviewed By 	Approved By 
QUALITY ASSURANCE Dated:12/06/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:12/06/2023
Any Special Remarks:TRIAL	
version 3 dated 14.01.12	