



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46234	Complaint Tracking Number:100124
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000036	CPVC ELBO 90° 1/2"	2029009770	17/11/2021	500	500	500	Other
96000000	CPVC ISI PIPE SDR 11 (3 Mtr) 1/2"	2029009772	17/11/2021	400	400	400	Other
96000036	CPVC ELBO 90° 1/2"	2029009772	17/11/2021	1500	1500	1500	Other
96000049	CPVC SOCKET 3/4"	2029009772	17/11/2021	300	300	300	Other
96000095	CPVC TRANS ELBOW 1/2" X 1/2"	2029009772	17/11/2021	300	300	300	Other
96000197	CPVC STEPOVER BEND 1/2" FAB	2029009772	17/11/2021	120	120	120	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000036	CPVC ELBO 90° 1/2"	500
96000000	CPVC ISI PIPE SDR 11 (3 Mtr) 1/2"	400
96000036	CPVC ELBO 90° 1/2"	1500
96000049	CPVC SOCKET 3/4"	300
96000095	CPVC TRANS ELBOW 1/2" X 1/2"	300
96000197	CPVC STEPOVER BEND 1/2" FAB	120

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return CN will be issued againt sales return	
version 3 dated 14.01.12	