HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:				
Sales Representative:	VikasFSO(12345677)	Compensation Number:68257	Complaint Tracking Number :139475	
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023	
Customer Name:	SHARMA PAINTS & COMPANY (1134253)			
Location:	GHAZIABAD	State:	Uttar Pradesh	
Material Supplied From:	Ghaziabad Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING	
Compensation Mode:	Credit Note			

Investigation Details:							
Code	Product Description	Invoice No	Invoice Date		Defect Qty	Actual Defect Qty	Defect Type
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3100006872	02/07/2022	30	5	l /	Over size partical/Sand size big

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	2	KG	20	40.000

Reviewed By	Approved By
QUALITY ASSURANCE Dated:01/08/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:TRIAL	version 3 dated 14.0