



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:25/04/2019

Complaint Details:			
Sales Representative:	Amit Linkar(50002896)	Compensation Number:15738	Complaint Tracking Number :53968
Complaint Registered Date:	04/07/2018	Complaint Attended Date:	06/07/2018
Customer Name:	Parth Enterprise (1123501)		
Location:	Ahmedabad	State:	Gujarat
Material Supplied From:	APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000267	CPVC ISI PIPES SDR-11 (5-mtr) 1 1/2"	2021001922	31/05/2018	50	50	50	Discolouration

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000267	CPVC ISI PIPES SDR-11 (5-mtr) 1 1/2"	50

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:03/09/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:03/09/2018
Any Special Remarks:Materials have been received at Timmapur plant . So Customer required CN against the materials .	
version 3 dated 14.01.12	