## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:04/01/2019

| Complaint Details:                                                                           |                                                                                        |                                                                                                                                  |                             |         |  |  |
|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------|--|--|
| Sales                                                                                        | SANTOSH SHAMRAO                                                                        | Compensation                                                                                                                     | Complaint Tracking          |         |  |  |
| Representative:                                                                              | KHAIRMODE(50001607)                                                                    | Number: 5189                                                                                                                     | Number :40171               |         |  |  |
| Complaint<br>Registered Date:                                                                | 19/11/2016                                                                             | Complaint Attended Date:                                                                                                         | 18/11/2016                  |         |  |  |
| Party Name:                                                                                  | KARMYOG STEEL                                                                          |                                                                                                                                  | SAPCODE:                    | 1100593 |  |  |
| Location:                                                                                    | SHIROLI                                                                                | State:                                                                                                                           | Maharashtra                 |         |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |                                                                                        | -(5009000726,04/09/2016)-(5009000706,23/08/2016)-<br>(2005006166,24/09/2016)-(5009000623,14/06/2016)-<br>(5009000629,17/06/2016) |                             |         |  |  |
| Product:                                                                                     | AC Sheets                                                                              | Plant:                                                                                                                           | Wada Plant,Kondapalli Plant |         |  |  |
| Product Details:                                                                             | (Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M) |                                                                                                                                  |                             |         |  |  |

|        | Supplied Quantity | Breakage Quantity | Net Loss Quantity |
|--------|-------------------|-------------------|-------------------|
| Tons   | 68.8433           | 0.8629            | 0.6028            |
| Meters | 5425              | 68                | 47.5              |

| Breakage Compensation:                                                                                                                             |                           |  |  |  |  |
|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (47.5) Running Meters OR (0.6028)Tons, Running Meters (in words): FORTY SEVEN DECIMAL FIVE |                           |  |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (47.5) RMTS of other sizes                                                                          |                           |  |  |  |  |
| Inspection Done By: RAMDAS BHAGOLI PACHARNE                                                                                                        |                           |  |  |  |  |
| Reviewed By                                                                                                                                        | Approved By               |  |  |  |  |
| Went                                                                                                                                               | <u></u>                   |  |  |  |  |
| MOHAMMAD AKBAR                                                                                                                                     | I K PANDIT                |  |  |  |  |
| QUALITY ASSURANCE                                                                                                                                  | HEAD-QUALITY ASSURANCE    |  |  |  |  |
| Reviewed Date: 16/12/2016                                                                                                                          | Approved Date: 16/12/2016 |  |  |  |  |
| Any special Remarks:                                                                                                                               |                           |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                                                                         |                           |  |  |  |  |
| This document is valid for 90 days only                                                                                                            | Version 3 Dated :10.02.12 |  |  |  |  |

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