


**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:22/12/2021

Complaint Details:			
Sales Representative:	Sudhir Gupta(50003566)	Compensation Number:46205	Complaint Tracking Number :101408
Complaint Registered Date:	29/11/2021	Complaint Attended Date:	29/11/2021
Customer Name:	Ansh Builders Store (1129235)		
Location:	Delhi	State:	Delhi
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000324	CPVC Reducing Elbow 3/4" x 1/2"	2019017279	28/11/2021	1500	1500	1500	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000324	CPVC Reducing Elbow 3/4" x 1/2"	1500

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:22/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:22/12/2021
Any Special Remarks:CN will be issued againt Wrong order placed	
version 3 dated 14.01.12	