



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:06/01/2022

Complaint Details:			
Sales Representative:	U Arokia Raj(50001926)	Compensation Number:47589	Complaint Tracking Number :103379
Complaint Registered Date:	03/01/2022	Complaint Attended Date:	06/01/2022
Party Name:	Appaswamy Real Estates Limited(1110608)	Location:	Chennai Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010091721,21/12/2021)-(2010092033,28/12/2021)-(2010092034,28/12/2021)-(2010092046,29/12/2021)-(2010092101,30/12/2021)-(2010092046,29/12/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM,FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010091721	21/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	445	5	.	1.12	0	5
2010092033	28/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	7	.	0.97	0	7
2010092034	28/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010092046	29/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	80	1	.	1.25	0	1
2010092101	30/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	6	.	1.25	0	6
2010092046	29/12/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	800	6	.	0.75	0	6
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Blocks) (33) numbers (in words): (THIRTY THREE) or (0.72) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	6
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	27
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	