## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:02/01/2019

| Complaint Details:   |  |                               |                                     |
|--|--|-------------------------------|-------------------------------------|
| Sales Representative:  | KUMAR SHASHI KANT(50002202)  | Compensation<br>Number: 14608 | Complaint Tracking<br>Number :50932 |
| Complaint Registered Date:   | mplaint Registered Date: 23/04/2018 Com<br>Date  |                               | 30/05/2018                          |
| Party Name:  | Rain Basera, A/C PATHIK BASERA SAPCOI  |                               | SAPCODE: 1101629                    |
| Location:  | JAYNAGAR   | State:                        | Jharkhand                           |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |  | 19/03/2018 TO 30/05/2018      |                                     |
| Product:   | AC Sheets  | Plant:                        | Jasidih Plant                       |
| Product Details:   | (Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M) |                               |                                     |

| Breakage Investigation Details: |                        |                   |                   |  |  |
|---------------------------------|------------------------|-------------------|-------------------|--|--|
|                                 | Supplied Quantity      | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                            | 50                     | 0.4061            | 0.2538            |  |  |
| Meters                          | 3940.11                | 32                | 20                |  |  |
| Remarks For A                   | Any Special Approvals: |                   |                   |  |  |

| Breakage Compensation:  |                                       |  |  |  |  |
|---|---------------------------------------|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (               | (20) Running Meters OR (0.2538) Tons, |  |  |  |  |
| Running Meters (in words): TWENTY                                       |                                       |  |  |  |  |
|   | ) D. 1770 . 0. 1                      |  |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (20) RMTS of other sizes |                                       |  |  |  |  |
| Inspection Done By: B K SINGH   |                                       |  |  |  |  |
| Reviewed By   | Approved By                           |  |  |  |  |
| Nem   | <u>le</u>                             |  |  |  |  |
| MOHAMMAD AKBAR  | I K PANDIT                            |  |  |  |  |
| QUALITY ASSURANCE   | HEAD-QUALITY ASSURANCE                |  |  |  |  |
| Reviewed Date: 26/06/2018   | Approved Date: 26/06/2018             |  |  |  |  |
| Any special Remarks:  |                                       |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:              |                                       |  |  |  |  |
| This document is valid for 90 days only                                 | Version 3 Dated :10.02.12             |  |  |  |  |

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