



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:25/04/2019

Complaint Details:			
Sales Representative:	Sovan Dutta (50002545)	Compensation Number:14943	Complaint Tracking Number :53792
Complaint Registered Date:	28/06/2018	Complaint Attended Date:	03/07/2018
Customer Name:	Dist, A/C Modak Enterprise (1123148)		
Location:	Nadia	State:	West Bengal
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	SWR
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000835	SWR Vent cowl 110 mm	2029000222	16/06/2018	180	54	54	Short supply

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000835	SWR Vent cowl 110 mm	54

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/07/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/07/2018
Any Special Remarks:Short material has been received at Customer. Customer required material against short Supply	
version 3 dated 14.01.12	