

HIL Limited
CUSTOMER COMPLAINT INVESTIGATION AND CLOSE OUT FORM - TILES & ADHESIVE

Dated:

Complaint details :					
Complaint Tracking No:	120393	Investigation No:	74063		
Received Date:	15/03/2023	Registered Date:	16/03/2023	Attended Date:	01/04/2023
Previous Visit Date:	31/01/2023	Visit Date:	01/04/2023		

Name/Address of Customer	Site Address
SHINEPRO PRODUCTS(1131678) ZIRAKPUR,,Punjab SBU2,Punjab	

Supply Details:									
Product Code	Product Description	Invoice No	Invoice Date	Batch No	Supplied Quantity	Defect Quantity	Actual Defect Quantity	Defect Type	Transporter
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	01/03/2023	111	1111	900	11	Shortage	asada
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	28/03/2023	111	1111	30	13	Shortage	asada
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	30/03/2023	111	1111	900	11	Manufacturing defects	asada
990004374	BIRLA AEROCON TILE ADHESIVE T2	2042000103	05/04/2023	111	770	30	10	Manufacturing defects	asada

Complaint Category:	Shortage
Nature of the Complaint [Provide Technical Information]:	Trial Demo Complaint
Investigation Findings By Plant Quality:	Trial Demo

Name of Quality Person : Vikas QA	Sales Representative : vIKAS
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