## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:24/01/2019

Complaint Details:						
Sales Representative:	RAJIV KUMAR(50001579)	Compensation Number: 6947	Complaint Tracking Number :42424			
Complaint Registered Date:	17/03/2017	Complaint Attended Date:	17/03/2017			
Party Name:	Sonali Cement Bhandar, Kartaha (Vaishali), A/C CHOWDHARY ENTERPRISES, LALGANJ		SAPCODE: 1100932			
Location:	LALGANJ	State:	Bihar			
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):		01/10/16 TO 16/03/17				
Product:	AC Sheets	Plant:	Satharia Plant			
Product Details:	(Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)					

Breakage Investigation Details:				
	Supplied Quantity	Breakage Quantity	Net Loss Quantity	
Tons	60	0.6878	0.4752	
Meters	4728.132	54.2	37.45	

Breakage Compensation:				
(a)Breakage quantity considered based on Net Loss Basis (37.45) Running Meters OR (0.4752)Tons,				
Running Meters (in words): THIRTY SEVEN DECIMAL FOUR FIVE				
(b) Size Recommendations: (36) RMTS of 3.6M and (1.25) RMTS of other sizes				
Inspection Done By: KRIPA SHANKAR				
Reviewed By	Approved By			
Nem	1			
MOHAMMAD AKBAR	I K PANDIT			
QUALITY ASSURANCE	HEAD-QUALITY ASSURANCE			
Reviewed Date: 29/04/2017	Approved Date: 29/04/2017			
Any special Remarks:				
In case of Credit Note, Signature from VP, Sales-Sheeting:				
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