## HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:03/08/2023

Complaint Details:							
Sales Representative:	Bhushan Dilip Rane(50003935)	Compensation Number:68266	Complaint Tracking Number :139490				
Complaint Registered Date:	03/08/2023	Complaint Attended Date:	03/08/2023				
Customer Name:	APPLE PAINTS (1137113)						
Location:	Norhe	State:	Maharashtra				
Material Supplied From:	Ghaziabad Depot	Product:	EMULSION AND PAINT TRADING				
Compensation Mode:	Credit Note						

Investigation	estigation Details:							
Product Code	<b>Product Description</b>	Invoice No		Supply Qty	Defect Qty		Defect Prct	Defect Type
990005686	Birla HIL ST Red Oxide Primer 1 LTR	7000103342	11/08/2022	822	100	20	2.433	leakage issue

## Compensation Recommendation:

Based on the above inspection details, Please supply to the above party (EMULSION AND PAINT TRADING) (20) numbers (in words): (TWENTY) of following size

Product Code	<b>Product Name</b>	Recommended Quantity(No's)		Pacakge Qty	TotalQty in Units
990005686	Birla HIL ST Red Oxide Primer 1 LTR	20	KG	1.28	25.600

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

Approved By

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:03/08/2023

QUALITY ASSURANCE

Dated:03/08/2023

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales - Tile Adhesive/Emulsion Paintings Products:

Signature:

Any Special Remarks:

version 3 dated 14.01.12