



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:15/04/2019

Complaint Details:			
Sales Representative:	Tejeswara Rao Konchada (50002622)	Compensation Number:12405	Complaint Tracking Number :50402
Complaint Registered Date:	28/03/2018	Complaint Attended Date:	28/03/2018
Customer Name:	distributor, A/C Surya Enterprises (1120247)		
Location:	Visakhapatnam 	State:	Andhra Pradesh
Material Supplied From:	APP-Timmapur Depot	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000334	CPVC Trans Elbow 3/4"	9910002019	26/07/2017	500	500	500	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000334	CPVC Trans Elbow 3/4"	500

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:04/04/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:04/04/2018
Any Special Remarks:Material received at Thimmapur depot . Customer required CN against materials.	
version 3 dated 14.01.12	