



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/12/2021

Complaint Details:			
Sales Representative:	Amresh Yadav(50003528)	Compensation Number:45745	Complaint Tracking Number :101149
Complaint Registered Date:	21/11/2021	Complaint Attended Date:	21/11/2021
Customer Name:	New Oswal Sales Corporation (1131559)		
Location:	Shastri Nagar	State:	Delhi
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000616	SWR Pipe Type B Solfit S/S 3m 110 mm	2019017121	14/11/2021	10	2	2	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000616	SWR Pipe Type B Solfit S/S 3m 110 mm	2

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:06/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021
Any Special Remarks:CN will be issued againts Pinholes in SWR pipe	
version 3 dated 14.01.12	