



**HIL Limited**  
**CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT**

Dated:12/01/2023

Complaint Details:			
Sales Representative:	Amit Limkar(50002896)	Compensation Number:21329	Complaint Tracking Number :63950
Complaint Registered Date:	17/06/2019	Complaint Attended Date:	28/06/2019
Party Name:	Jayesh Enterprise(1125599)	Location:	Nadiad Gujarat
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9908001174,14/06/2019)		
Product Details:	(Birla Aerocon Wallputty - 40 Kg)		
Compensation Mode:	Credit Note		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9908001174	14/06/2019	Birla HIL Putty - 40 Kg (HAWA)	170	58	New Bharat Golden	34.12	58
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party ( Wall Putty Manufacture/Traded ) (58) numbers (in words): (FIFTY EIGHT ) or (2.32) of following size	
Recommended Size	Recommended Quantity(No's)
Birla Aerocon Wallputty - 40 Kg	58
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By   Kailash Patel QUALITY ASSURANCE Dated:28/06/2019	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:28/06/2019
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	