

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS


Dated:29/12/2021

Complaint Details:			
Sales Representative:	Gopalkumar Girishbhai Trivedi(50003375)	Compensation Number:47384	Complaint Tracking Number :103299
Complaint Registered Date:	29/12/2021	Complaint Attended Date:	29/12/2021
Customer Name:	STOCKIST, A/C Matel Polymers (1124392)		
Location:	Rajkot	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000205	CPVC UNION 1/2"	9904000183	25/12/2018	300	127	127	Lekage
98000240	CPVC 45 D Elbow 11/4"	9910004597	27/09/2018	150	150	150	Lekage
98000242	CPVC 45 D Elbow 2"	9904000183	25/12/2018	120	120	72	Lekage
98000243	End Plug 1/2"	9904002420	27/01/2021	1200	1200	950	Lekage
98000256	CPVC Ball Valve (Two Piece) 1/2"	2029001537	21/11/2018	100	100	100	Lekage
98000256	CPVC Ball Valve (Two Piece) 1/2"	2029002130	31/12/2018	100	100	100	Lekage
98000256	CPVC Ball Valve (Two Piece) 1/2"	2029004495	22/11/2019	100	100	20	Lekage
98000257	CPVC Ball Valve (Two Piece) 3/4"	2029001537	21/11/2018	75	75	75	Lekage
98000257	CPVC Ball Valve (Two Piece) 3/4"	2029004495	22/11/2019	75	75	75	Lekage
98000257	CPVC Ball Valve (Two Piece) 3/4"	2029004634	08/12/2019	75	75	16	Lekage
98000258	CPVC Ball Valve (Two Piece) 1"	2029001537	21/11/2018	90	90	13	Lekage
98000259	CPVC Ball Valve (Two Piece) 1 1/4"	2029001353	28/10/2018	25	25	25	Lekage
98000259	CPVC Ball Valve (Two Piece) 1 1/4"	9910004597	27/09/2018	3	3	3	Lekage
98000260	CPVC Ball Valve (Two Piece) 1 1/2"	2029006174	30/09/2020	32	32	32	Lekage
98000260	CPVC Ball Valve (Two Piece) 1 1/2"	2029001537	21/11/2018	16	16	2	Lekage
98000261	CPVC Ball Valve (Two Piece) 2"	2029001892	25/12/2018	24	24	14	Lekage
98000263	CPVC 45 D Elbow 1/2"	9904000835	27/05/2019	1200	1200	1200	Lekage
98000263	CPVC 45 D Elbow 1/2"	9910004597	27/09/2018	600	600	1	Lekage
98000311	CPVC Stepmover Bend 1/2" (soc)	9904000959	17/07/2019	240	240	30	Lekage
98000241	CPVC 45 D Elbow 1 1/2"	9910004597	16/12/2021	90	14	14	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000205	CPVC UNION 1/2"	127
98000240	CPVC 45 D Elbow 11/4"	150

98000242	CPVC 45 D Elbow 2"	72
98000243	End Plug 1/2"	950
98000256	CPVC Ball Valve (Two Piece) 1/2"	100
98000256	CPVC Ball Valve (Two Piece) 1/2"	100
98000256	CPVC Ball Valve (Two Piece) 1/2"	20
98000257	CPVC Ball Valve (Two Piece) 3/4"	75
98000257	CPVC Ball Valve (Two Piece) 3/4"	75
98000257	CPVC Ball Valve (Two Piece) 3/4"	16
98000258	CPVC Ball Valve (Two Piece) 1"	13
98000259	CPVC Ball Valve (Two Piece) 1 1/4"	25
98000259	CPVC Ball Valve (Two Piece) 1 1/4"	3
98000260	CPVC Ball Valve (Two Piece) 1 1/2"	32
98000260	CPVC Ball Valve (Two Piece) 1 1/2"	2
98000261	CPVC Ball Valve (Two Piece) 2"	14
98000263	CPVC 45 D Elbow 1/2"	1200
98000263	CPVC 45 D Elbow 1/2"	1
98000311	CPVC Stepover Bend 1/2" (soc)	30
98000241	CPVC 45 D Elbow 1 1/2"	14

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Any Special Remarks:CN will be issued againts pinhole complaints. (Sales return)	
version 3 dated 14.01.12	