


HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/12/2021

Complaint Details:			
Sales Representative:	Abhishek Anand(50003355)	Compensation Number:45743	Complaint Tracking Number :100057
Complaint Registered Date:	17/11/2021	Complaint Attended Date:	17/11/2021
Customer Name:	Aster Infrahome Private Limited (1125472)		
Location:	Gurugram	State:	Haryana
Material Supplied From:	Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant, Faridabad cPVC & uPVC Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000408	UPVC Pipe 4" (SCH 80) (3meter)	2019013222	11/12/2020	270	34	34	Non moving material
96000027	UPVC PIPES SCH 80 (3 MTR) 1 1/4"	2019012906	06/11/2020	430	225	225	Non moving material
96000029	UPVC PIPES SCH 80 (3 MTR) 2"	2019012906	06/11/2020	317	260	260	Non moving material
96000028	UPVC PIPES SCH 80 (3 MTR) 1 1/2"	2019012906	06/11/2020	1196	1010	1010	Non moving material

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000408	UPVC Pipe 4" (SCH 80) (3meter)	34
96000027	UPVC PIPES SCH 80 (3 MTR) 1 1/4"	225
96000029	UPVC PIPES SCH 80 (3 MTR) 2"	260
96000028	UPVC PIPES SCH 80 (3 MTR) 1 1/2"	1010

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/12/2021
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Any Special Remarks:CN Will be issued againts Wrong order placed
version 3 dated 14.01.12