



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:26/12/2019

|                                                                                              |                                                                                                                     |                            |                                              |
|----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------------------|
| <b>Complaint Details:</b>                                                                    |                                                                                                                     |                            |                                              |
| Sales Representative:                                                                        | DEO BRAT KUMAR(50001722)                                                                                            | Compensation Number: 12689 | Complaint Tracking Number :50198             |
| Complaint Registered Date:                                                                   | 18/03/2018                                                                                                          | Complaint Attended Date:   | 16/03/2018                                   |
| Party Name:                                                                                  | RAINBOW AGENCIES                                                                                                    | SAPCODE:                   | 1104864                                      |
| Location:                                                                                    | KATRASGARH                                                                                                          | State:                     | Jharkhand                                    |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): | 01/08/2017 TO 15/03/2018                                                                                            |                            |                                              |
| Product:                                                                                     | AC Sheets                                                                                                           | Plant:                     | Jasidih Plant,Balasore Plant,Faridabad Plant |
| Product Details:                                                                             | (Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M) |                            |                                              |

|                                        |                          |                          |                          |
|----------------------------------------|--------------------------|--------------------------|--------------------------|
| <b>Breakage Investigation Details:</b> |                          |                          |                          |
|                                        | <b>Supplied Quantity</b> | <b>Breakage Quantity</b> | <b>Net Loss Quantity</b> |
| <b>Tons</b>                            | 60.07                    | 1.4689                   | 1.028                    |
| <b>Meters</b>                          | 4733.648                 | 115.75                   | 81.000                   |
| Remarks For Any Special Approvals:     |                          |                          |                          |

|                                                                                                                                                                            |                                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Breakage Compensation:</b>                                                                                                                                              |                                                                                                                                                                             |
| (a)Breakage quantity considered based on Net Loss Basis ( 81 ) Running Meters OR ( 1.0279 )Tons,<br>Running Meters (in words): EIGHTY ONE                                  |                                                                                                                                                                             |
| (b) Size Recommendations : ( 0 ) RMTS of 3.6M and ( 81 ) RMTS of other sizes                                                                                               |                                                                                                                                                                             |
| Inspection Done By: B K SINGH                                                                                                                                              |                                                                                                                                                                             |
| Reviewed By<br><br><br>MOHAMMAD AKBAR<br>QUALITY ASSURANCE<br>Reviewed Date: 23/04/2018 | Approved By<br><br><br>I K PANDIT<br>HEAD-QUALITY ASSURANCE<br>Approved Date: 23/04/2018 |
| Any special Remarks:                                                                                                                                                       |                                                                                                                                                                             |
| In case of Credit Note,Signature from VP,Sales-Sheeting:                                                                                                                   |                                                                                                                                                                             |
| This document is valid for 90 days only                                                                                                                                    | Version 3 Dated :10.02.12                                                                                                                                                   |

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