



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Sanjay Biash(50003330)	Compensation Number:46075	Complaint Tracking Number :101647
Complaint Registered Date:	05/12/2021	Complaint Attended Date:	05/12/2021
Customer Name:	Ganesh Trading Co (1133843)		
Location:	Hisar	State:	Haryana
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	SWR
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000607	SWR Pipe Type A Solfit S/S 6m 90 mm	2019016860	23/10/2021	120	20	2	Less Wall thickness

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000607	SWR Pipe Type A Solfit S/S 6m 90 mm	2

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued againts Thickness Variation	
version 3 dated 14.01.12	