



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:14/12/2021

Complaint Details:			
Sales Representative:	Piyush Negi(50003087)	Compensation Number:46013	Complaint Tracking Number :100054
Complaint Registered Date:	17/11/2021	Complaint Attended Date:	14/12/2021
Customer Name:	Choudhary Services (1130201)		
Location:	Hyderabad	State:	Telangana
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000090	CPVC TRANS MTA 3/4"	9910011003	14/11/2021	14	14	14	Wrong Order Placed
96000092	CPVC TRANS MTA 1"	9910011003	14/11/2021	10	10	10	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000090	CPVC TRANS MTA 3/4"	14
96000092	CPVC TRANS MTA 1"	10

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:14/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:14/12/2021
Any Special Remarks:CN will be issued againt Sales return	
version 3 dated 14.01.12	