



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46237	Complaint Tracking Number :100128
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000150	UPVC REDUCING BUSH 1 1/4"X3/4"	9904003698	17/11/2021	54	54	54	Other
96000158	UPVC REDUCING BUSH 2"X1"	9904003698	17/11/2021	40	40	40	Other
96000351	UPVC End Cap 21/2" (SCH 80)	9904003698	17/11/2021	4	4	4	Other
96000365	UPVC Red. Bushing 3" x 21/2" (SCH 80)	9904003698	17/11/2021	3	3	3	Other
96000373	UPVC End Cap 4" (SCH 80)	9904003698	17/11/2021	2	2	2	Other
96000375	UPVC Socket21/2" (SCH 80)	9904003698	17/11/2021	16	16	16	Other
96000376	UPVC Red. Bushing 21/2" x 2"(IPS) (SCH80)	9904003698	17/11/2021	36	36	36	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000150	UPVC REDUCING BUSH 1 1/4"X3/4"	54
96000158	UPVC REDUCING BUSH 2"X1"	40
96000351	UPVC End Cap 21/2" (SCH 80)	4
96000365	UPVC Red. Bushing 3" x 21/2" (SCH 80)	3
96000373	UPVC End Cap 4" (SCH 80)	2
96000375	UPVC Socket21/2" (SCH 80)	16
96000376	UPVC Red. Bushing 21/2" x 2"(IPS)(SCH80)	36

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	