



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:05/03/2019

<b>Complaint Details:</b>			
Sales Representative:	Jay narayan podh(50001986)	Compensation Number: 14954	Complaint Tracking Number :51970
Complaint Registered Date:	27/05/2018	Complaint Attended Date:	13/06/2018
Party Name:	Lalindra Nayak, At-Sahajbahal, A/C SHIV PRASAD SHYAM SUNDER		SAPCODE:1101733
Location:	JHARSUGUDA	State:	Orissa
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/01/2018 TO 13/06/2018		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)		

<b>Breakage Investigation Details:</b>			
	<b>Supplied Quantity</b>	<b>Breakage Quantity</b>	<b>Net Loss Quantity</b>
<b>Tons</b>	19.9868	0.2982	0.165
<b>Meters</b>	1575	23.5	13
Remarks For Any Special Approvals:			

<b>Breakage Compensation:</b>	
(a)Breakage quantity considered based on Net Loss Basis ( 13 ) Running Meters OR ( 0.165 )Tons, Running Meters (in words): THIRTEEN	
(b) Size Recommendations : ( 0 ) RMTS of 3.6M and ( 13 ) RMTS of other sizes	
Inspection Done By: SURYA SNATH DAS	
Reviewed By   MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 05/07/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 05/07/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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