



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:06/12/2021

Complaint Details:			
Sales Representative:	HEMANT NEGI(50003096)	Compensation Number:45748	Complaint Tracking Number :101381
Complaint Registered Date:	28/11/2021	Complaint Attended Date:	28/11/2021
Customer Name:	Samridhi Enterprises (1127533)		
Location:	Kharar	State:	Punjab
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	9901006553	25/10/2021	1100	20	15	Damage

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	15

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:06/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021
Any Special Remarks:CN Will be issued againts Damage pipe	
version 3 dated 14.01.12	