## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:							
Sales Representative:	II Santoch Kumari Sululu 3901	_	Complaint Tracking Number :102082				
Complaint Registered Date:	20/12/2021	Complaint Attended Date:	23/12/2021				
Party Name:	Direct Customer, A/C ORANGE REALTY(1133991)	Location:	HYDERABAD Telangana				
Material Supplied From:		Product:	Blocks				
Invoice Number and Date:	(2022044704,15/12/2021)						
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)						

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity		0/0	AllowedBreakage% (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2022044704		FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	1050	1/5	NEW HYDERABAD	7.14	3	43
Remarks For	Any Special							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Blocks) (43) numbers (in words): (FORTY THREE) or (1.032) of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	43

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By	Approved By	
Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021	
Comments/Approval from Sales:		
Based on the above, credit amount of to be issued to the	ne above customer.	
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:		
Any Special Remarks:		version 3 dated 14.01.12
		relations duted 1 1.01.12