



HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:08/12/2021

Complaint Details:			
Sales Representative:	V. Shashidharan(50003362)	Compensation Number:45846	Complaint Tracking Number :101407
Complaint Registered Date:	29/11/2021	Complaint Attended Date:	29/11/2021
Party Name:	Direct Customer, A/C Adhithya Enterprises(1132794)	Location:	Alappuzha Kerala
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9943000193,14/08/2021)		
Product Details:	(Birla HIL Putty - 40 Kg (HAWA))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9943000193	14/08/2021	Birla HIL Putty - 40 Kg (HAWA)	384	10	RKV Cargo Movers (P)ltd	2.6	10
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (10) numbers (in words): (TEN) or (0.4) of following size	
Recommended Size	Recommended Quantity(No's)
Birla HIL Putty - 40 Kg (HAWA)	10
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:08/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:08/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	