



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Asheesh Kumar(50003429)	Compensation Number:47570	Complaint Tracking Number :103217
Complaint Registered Date:	26/12/2021	Complaint Attended Date:	26/12/2021
Customer Name:	Distributor, A/C Pinki Samrudhi Sales (1134261)		
Location:	Kangra	State:	Himachal Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000293	CPVC Hexogonal Trans MTA 3/4" x 1/2"	2019017377	04/12/2021	800	6	6	Cracking

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000293	CPVC Hexogonal Trans MTA 3/4" x 1/2"	6

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/01/2022	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Any Special Remarks:CN will be issued againts cracking issue	
version 3 dated 14.01.12	