## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:20/11/2019

Complaint Details:						
Sales Representative:	AMARENDRA SATAPATHY(50002322)	Compensation Number: 8063	Complaint Tracking Number :43885			
Complaint Registered Date:	15/06/2017	Complaint Attended Date:	14/06/2017			
Party Name:	Konark Enterprises, Konark, A/C PRUSTY ENTERI	es, Konark, A/C PRUSTY ENTERPRISES SA				
Location:	KANAS	State:	Orissa			
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):		01/01/2017 TO 14/06/2017				
Product:	AC Sheets	Plant:	Balasore Plant			
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)					

Breakage Investigation Details:					
	Supplied Quantity	Breakage Quantity	Net Loss Quantity		
Tons	70	0.8629	0.482		
Meters	5516.154	68	38.000		
Remarks For Any Special Approvals:					

Breakage Compensation:				
(a)Breakage quantity considered based on Net Loss 1	Basis (38) Running Meters OR (0.4822) Tons,			
Running Meters (in words): THIRTY EIGHT				
(b) Size Recommendations: (0) RMTS of 3.6M and (38) RMTS of other sizes				
Inspection Done By: SURYA SNATH DAS				
Reviewed By	Approved By			
Men	<u>le</u>			
MOHAMMAD AKBAR	I K PANDIT			
QUALITY ASSURANCE	HEAD-QUALITY ASSURANCE			
Reviewed Date: 20/07/2017	Approved Date: 20/07/2017			
Any special Remarks:				
In case of Credit Note, Signature from VP, Sales-Shee	eting:			
This document is valid for 90 days only	Version 3 Dated :10.02.12			

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