## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:16/12/2021

Complaint Details:							
Sales Representative:	Amit Kumar Singh(50001707)	Compensation Number:45760	Complaint Tracking Number :101347				
Complaint Registered Date:	27/11/2021	Complaint Attended Date:	30/11/2021				
Party Name	KOLHAPUR TRADING PRIVATE LIMITED(1126646)	Location:	KOLHAPUR Maharashtra				
Material Supplied From:		Product:	Flat Products				
Invoice Number and Date:	(2020006820,23/11/2021)						
Product Details:	(AEROCON C-BOARD 6MM 2.44M X 1.22M)						

Breakage Investigation Details:									
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity		Breakage	AllowedBreakage% (as per agreement	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)	
2020006820	23/11/2021	AEROCON C- BOARD 6MM 2.44M X 1.22M	90	3	EASTERN STEVEDORES	3.33	0	3	
Remarks For Any Special Approvals:									

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Flat Products) (3) numbers (in words): (THREE) or (0.0737) of following size

Recommended Size	Recommended Quantity(No's)
AEROCON C-BOARD 6MM 2.44M X 1.22M	3

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:06/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:06/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of .... to be issued to the above customer.

Name of the person:

Head Sales - Panels/Blocks/Hysil/Drymix Products:

Signature:

Any Special Remarks:

version 3 dated 14.01.12