

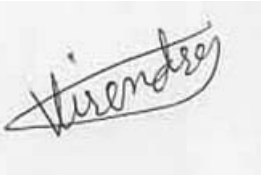

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68261	Complaint Tracking Number :139484
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	SHARMA PAINTS & COMPANY (1134253)		
Location:	GHAZIABAD	State:	Uttar Pradesh
Material Supplied From:	Ghaziabad Depot,Ghaziabad Depot	Product:	EMULSION AND PAINT TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005737	BIRLA HIL Smart+Distemper 10Kg	3100006276	24/03/2022	10	2	2	Setting issue
990005738	BIRLA HIL Smart+Distemper 20Kg	3100006276	24/03/2022	20	12	10	Crack issue in application

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005737	BIRLA HIL Smart+Distemper 10Kg	2	KG	10	20.000
990005738	BIRLA HIL Smart+Distemper 20Kg	10	KG	20	200.000

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:TRIAL	
version 3 dated 14.01.12	