



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:03/04/2019

Complaint Details:			
Sales Representative:	Rayshree Binod Bihari Jena(50002566)	Compensation Number: 9777	Complaint Tracking Number :47352
Complaint Registered Date:	08/10/2017	Complaint Attended Date:	07/10/2017
Party Name:	Sarat Chandra Sethi, Balikhand, A/C PRIYADARSHINI DISTRIBUTOR	SAPCODE:	1108316
Location:	SORO	State:	Orissa
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/03/2017 TO 06/10/2017		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	90	0.7487	0.4505
Meters	7092.198	59	35.5
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (35.5) Running Meters OR (0.4505)Tons, Running Meters (in words): THIRTY FIVE DECIMAL FIVE	
(b) Size Recommendations : (0) RMTS of 3.6M and (35.5) RMTS of other sizes	
Inspection Done By: SURYA SNATH DAS	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 16/11/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 16/11/2017
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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