



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:05/01/2022

Complaint Details:			
Sales Representative:	deepak Kumar verma(50003476)	Compensation Number:47565	Complaint Tracking Number :102171
Complaint Registered Date:	23/12/2021	Complaint Attended Date:	23/12/2021
Customer Name:	Sudha Trading Company (1125346)		
Location:	Kanpur	State:	Uttar Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	Pressure Pipes
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96001125	Pressure Pipe CLASS-3 6m 110mm-UP LS140m	2019017239	26/11/2021	150	6	2	Cracking

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96001125	Pressure Pipe CLASS-3 6m 110mm-UP LS140m	2

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/01/2022	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Any Special Remarks:CN will be issued against Pressure pipe cracking issue.	
version 3 dated 14.01.12	