



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:23/12/2021

Complaint Details:			
Sales Representative:	Patel Kishan Kumar(50003477)	Compensation Number:46207	Complaint Tracking Number :101782
Complaint Registered Date:	10/12/2021	Complaint Attended Date:	23/12/2021
Customer Name:	M.K. Polymers (1126468)		
Location:	Mehsana	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000412	Pressure Elbow 90 D/S (4kg/cm2) 75mm	2029006295	13/10/2020	900	540	540	Cracking
98000413	Pressure Elbow 90 D/S (4kg/cm2) 90mm	2029006295	13/10/2020	500	200	149	Cracking
98000414	Pressure Elbow 90 D/S (4kg/cm2) 110mm	2029006295	13/10/2020	560	140	170	Cracking
98000418	Pressure Equal Tee D/S(4kg/cm2) 90mm	2029006295	13/10/2020	180	108	121	Cracking
98000420	Pressure Equal Tee (PN6) 160mm	2029006295	13/10/2020	24	16	16	Cracking

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
98000412	Pressure Elbow 90 D/S (4kg/cm2) 75mm	540
98000413	Pressure Elbow 90 D/S (4kg/cm2) 90mm	149
98000414	Pressure Elbow 90 D/S (4kg/cm2) 110mm	170
98000418	Pressure Equal Tee D/S(4kg/cm2) 90mm	121
98000420	Pressure Equal Tee (PN6) 160mm	16

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/12/2021
Any Special Remarks:CN will be issued againts sales return	
version 3 dated 14.01.12	