



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS**

Dated:02/08/2023

Complaint Details:			
Sales Representative:	Kapil Mohan Sharma(50003764)	Compensation Number:68253	Complaint Tracking Number :139480
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	SURAJ TRADERS (1125847)		
Location:	NOIDA	State:	Uttar Pradesh
Material Supplied From:	Ghaziabad Depot	Product:	EMULSION AND PAINT TRADING
Compensation Mode:	Credit Note for Customer Satisfaction		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005478	BIRLA HIL INT PRIMER 20Ltr	3100005490	13/09/2021	5	1	1	Coverage issue

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units	
990005478	BIRLA HIL INT PRIMER 20Ltr	1	KG	27	27.000	

Reviewed By   QUALITY ASSURANCE Dated:01/08/2023	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:	
version 3 dated 14.01.12	