HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:06/02/2019

| Complaint Details: | | | | | | | |
|----------------------------|---|--------------------------|-------------------------------------|--|--|--|--|
| Sales Representative: | Prateek Kumar Pandey(50002456) | | Complaint Tracking Number :53267 | | | | |
| Complaint Registered Date: | 09/06/2018 | Complaint Attended Date: | 06/02/2019 | | | | |
| Party Name: | GLOBAL BUILDESTATE PROJECTS PVT.LTD(1121244) | Location: | JAIPUR Rajasthan | | | | |
| Material Supplied From: | Jhajjar Plant | Product: | Blocks | | | | |
| Invoice Number and Date: | (2018011318,28/04/2018)-(2018011318,28/04/2018) | | | | | | |
| Product Details: | (FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM,FLY MM) | ASH BLOCKS (AAC) G | R-1 600X250X150 | | | | |

| Breakage Investigation Details: | | | | | | | | |
|------------------------------------|-----------------|--|----------------------|----------------------|-------------|----------|--|--|
| Invoice No | Invoice Date | Product Details | Supplied Quantity | Breakage Quantity | Transporter | Breakage | AllowedBreakage% (as per agreement with the party) | Actual Breakage Quantity In No's (after excluding 3% Breakage Qty) |
| 2018011318 | 28/04/2018 | FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM | 1665 | 50 | | 3 | 2 | 17 |
| 2018011318 | 28/04/2018 | FLY ASH BLOCKS (AAC) GR-1 600X250X150 MM | 756 | 30 | | 3.97 | 2 | 15 |
| Remarks For Any Special Approvals: | | | | | | | | |

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Blocks) (32) numbers (in words): (THIRTY TWO) or (0.6) Cubic Meters of following size

| Recommended Size | Recommended Quantity(No's) |
|--|----------------------------|
| FLY ASH BLOCKS (AAC) GR-1 600X250X150 MM | 15 |
| FLY ASH BLOCKS (AAC) GR-1 600X250X100 MM | 17 |

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

| Reviewed By | Approved By | | | |
|--|--|--|--|--|
| Avinash KHATRE QUALITY ASSURANCE Dated: | I K PANDIT HEAD-QUALITY ASSURANCE Dated: | | | |
| Comments/Approval from Sales: | | | | |
| Based on the above, credit amount of to be issued to the above customer. | | | | |
| Name of the person: | | | | |
| Head Sales - Panels/Blocks/Hysil/Drymix Products: | | | | |
| Signature: | | | | |
| Any Special Remarks: | | | | |
| | version 3 dated 14.01.12 | | | |