HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:					
Sales Representative:	VikasFSO(12345677)	Compensation Number:68259	Complaint Tracking Number :139478		
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023		
Customer Name:	GODAWARI SALES CORPORATION (1134556)				
Location:	BIKANER	State:	Rajasthan		
Material Supplied From:	Faridabad Depot, Faridabad Depot, Faridabad Depot	Product:	EMULSION AND PAINT TRADING		
Compensation Mode:	Credit Note				

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date		Defect Qty	Actual Defect Qty	Defect Type
1990005492	BIRLA HIL UNI STAINER F RED 50ml GRP ONE	3000001499	24/09/2021	120	10	15	Vendor storage issue
990005526	BIRLA HIL UNI STAINER T AMBER 100ml	3000001499	24/09/2021	40	5	3	Vendor storage issue
1990005506	BIRLA HIL UNI STAINER F VOILET 200ml	3000001499	24/09/2021	60	12	3	Vendor storage issue

Compensation Recommendation:							
Based on the above inspection details, the following size's recommended for compensation							
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units		
990005492	BIRLA HIL UNI STAINER F RED 50ml GRP ONE	5	KG	0.08	0.400		
990005526	BIRLA HIL UNI STAINER T AMBER 100ml	5	KG	0.17	0.850		
990005506	BIRLA HIL UNI STAINER F VOILET 200ml	5	KG	0.3	1.500		

Reviewed By	Approved By	
QUALITY ASSURANCE Dated:01/08/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023	
Any Special Remarks:TRIAL		
		version 3 dated 14.01.12