



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:13/04/2020

Complaint Details:			
Sales Representative:	Prateek Kumar Pandey(50002456)	Compensation Number:12950	Complaint Tracking Number :50935
Complaint Registered Date:	24/04/2018	Complaint Attended Date:	08/05/2018
Party Name:	DIRECT, A/C CROWN PROPBUILD PVT LTD(1118364)	Location:	GURGAON Haryana
Material Supplied From:	Jhajjar Plant	Product:	Drymix products
Invoice Number and Date:	(2026002982,13/04/2018)		
Product Details:	(BIRLA AEROCON BLOCK JOINTING MORTAR -40)		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
400	2	.	0.5	0	2
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Drymix products) (2) numbers (in words): (TWO) or (0.08) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA AEROCON BLOCK JOINTING MORTAR -40	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:08/05/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:08/05/2018
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	