



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	Vaibhav Singh(50003810)	Compensation Number:68249	Complaint Tracking Number :139464
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	Mahamaya Tiles & Granite (1137777)		
Location:	Modinagar	State:	Uttar Pradesh
Material Supplied From:	Bhiwadi Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:								
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Pct	Defect Type
990005978	Birla HIL 3C EG 1kgWhite	3403000505	30/04/2023	10	1	1	10	Tile adhesive material color/Appearance Issue

Compensation Recommendation:					
Based on the above inspection details, Please supply to the above party (TILE ADHESIVE MANUFACTURING AND TRADING) (1) numbers(in words): (ONE) of following size					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005978	Birla HIL 3C EG 1kgWhite	1	KG	1.154	1.154
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.					

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Tile Adhesive/Emulsion Paintings Products:	
Signature:	
Any Special Remarks:CN	
version 3 dated 14.01.12	