



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46229	Complaint Tracking Number :100113
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project , A/C Mahavir Enterprises (1131292)		
Location:	Shivajinagar	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	UPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000340	UPVC Elbow 45 D 2"	9904003693	17/11/2021	36	36	36	Other
96000375	UPVC Socket21/2" (SCH 80)	9904003694	17/11/2021	32	32	32	Other
96000152	UPVC REDUCING BUSH 1 1/2"X1 1/4"	9904003695	17/11/2021	20	20	20	Other
96000167	UPVC TRANS. MTA 1 1/4"	9904003695	17/11/2021	180	180	180	Other
96000245	UPVC TRANS FTA 1-1/2"	9904003695	17/11/2021	64	64	64	Other
96000302	UPVC End Cap 11/4"	9904003695	17/11/2021	180	180	180	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000340	UPVC Elbow 45 D 2"	36
96000375	UPVC Socket21/2" (SCH 80)	32
96000152	UPVC REDUCING BUSH 1 1/2"X1 1/4"	20
96000167	UPVC TRANS. MTA 1 1/4"	180
96000245	UPVC TRANS FTA 1-1/2"	64
96000302	UPVC End Cap 11/4"	180

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	