

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:14/12/2021

Complaint Details:			
Sales Representative:	Piyush Negi(50003087)	Compensation Number:46017	Complaint Tracking Number :100061
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	14/12/2021
Customer Name:	Modern Marketing Associates (1121754)		
Location:	Hyderabad.	State:	Telangana
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000334	CPVC Trans Elbow 3/4"	9910010847	26/10/2021	280	280	280	Wrong Order Placed
96000052	CPVC SOCKET 1 1/2"	9910010652	01/10/2021	30	9	30	Wrong Order Placed
96000099	CPVC TANK NIPPLE 1"	9910010652	01/10/2021	7	7	7	Wrong Order Placed
96000234	CPVC Tank Nipple 1 1/2"	9910010652	01/10/2021	5	5	5	Wrong Order Placed
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	9910010652	01/10/2021	4	2	4	Wrong Order Placed
96000046	CPVC TEE 1 1/2"	9910010652	01/10/2021	6	3	6	Wrong Order Placed
96000082	CPVC TRANS. FTA 3/4"x3/4"	9910010847	26/10/2021	20	20	20	Wrong Order Placed
96000330	CPVC Trans Tee 3/4"	9910010847	26/10/2021	24	24	24	Wrong Order Placed
96000090	CPVC TRANS MTA 3/4"	9910010847	26/10/2021	48	48	48	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000334	CPVC Trans Elbow 3/4"	280
96000052	CPVC SOCKET 1 1/2"	30
96000099	CPVC TANK NIPPLE 1"	7
96000234	CPVC Tank Nipple 1 1/2"	5
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	4
96000046	CPVC TEE 1 1/2"	6
96000082	CPVC TRANS. FTA 3/4"x3/4"	20
96000330	CPVC Trans Tee 3/4"	24
96000090	CPVC TRANS MTA 3/4"	48

Reviewed By	Approved By



SUMAN KHUNTIA
QUALITY ASSURANCE
Dated:14/12/2021



I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:14/12/2021

Any Special Remarks:CN Will be issued againts Wrong order placed

version 3 dated 14.01.12