



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:			
Sales Representative:	U Arokia Raj(50001926)	Compensation Number:46033	Complaint Tracking Number :101509
Complaint Registered Date:	01/12/2021	Complaint Attended Date:	09/12/2021
Party Name:	Appaswamy Real Estates Limited(1110608)	Location:	Chennai Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010090285,19/11/2021)-(2010090286,19/11/2021)-(2010090617,27/11/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM,FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM,FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010090285	19/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	8	.	1.67	0	8
2010090286	19/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5	.	1.04	0	5
2010090617	27/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	6	.	1.25	0	6
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Blocks) (19) numbers (in words): (NINETEEN) or (0.456) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	19
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:15/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:15/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	

