## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:21/08/2019

| Complaint Details:                                                                           |                                                                                                                                                   |                               |                                                |         |  |  |
|----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|------------------------------------------------|---------|--|--|
| Sales Representative:                                                                        | 18 A 118 H 11 W/ A R I/ SOLO (1 S 1 S )                                                                                                           | Compensation<br>Number: 10133 | Complaint Tracking<br>Number :46618            |         |  |  |
| Complaint<br>Registered Date:                                                                | 07/09/2017                                                                                                                                        | Complaint Attended Date:      | 26/10/2017                                     |         |  |  |
| Party Name:                                                                                  | M/s Kanheya Prasad(Chandan hardware),, A/C KESHRI TRADING                                                                                         |                               | SAPCODE:                                       | 1104153 |  |  |
| Location:                                                                                    | BHARNO                                                                                                                                            | State:                        | Jharkhand                                      |         |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |                                                                                                                                                   | 01/07/2016 TO 26/10/2017      |                                                |         |  |  |
| Product:                                                                                     | AC Sheets                                                                                                                                         | Plant:                        | Jasidih Plant,Satharia Plant,Balasore<br>Plant |         |  |  |
| Product Details:                                                                             | (Newkor 6MM 2.00 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M), (Newkor 6MM 1.75 M X 1.05 M),(Newkor 6MM 2.75 M X 1.05 M) |                               |                                                |         |  |  |

|        | Supplied Quantity | Breakage Quantity | Net Loss Quantity |
|--------|-------------------|-------------------|-------------------|
| Tons   | 350               | 5.0887            | 3.483             |
| leters | 27580.77          | 401               | 274.500           |

| Breakage Compensation:                                                                          |                           |  |  |  |  |  |
|-------------------------------------------------------------------------------------------------|---------------------------|--|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (274.5) Running Meters OR (3.4834)Tons, |                           |  |  |  |  |  |
| Running Meters (in words): TWO HUNDRED SEVENTY FOUR DECIMAL FIVE                                |                           |  |  |  |  |  |
|                                                                                                 |                           |  |  |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (274.5) RMTS of other sizes                      |                           |  |  |  |  |  |
| Inspection Done By: B K SINGH                                                                   |                           |  |  |  |  |  |
| Reviewed By                                                                                     | Approved By               |  |  |  |  |  |
| Marie                                                                                           | <u></u>                   |  |  |  |  |  |
| MOHAMMAD AKBAR                                                                                  | I K PANDIT                |  |  |  |  |  |
| QUALITY ASSURANCE                                                                               | HEAD-QUALITY ASSURANCE    |  |  |  |  |  |
| Reviewed Date: 29/11/2017                                                                       | Approved Date: 29/11/2017 |  |  |  |  |  |
| Any special Remarks:                                                                            |                           |  |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                      |                           |  |  |  |  |  |
| This document is valid for 90 days only                                                         | Version 3 Dated :10.02.12 |  |  |  |  |  |

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