

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:27/12/2022

Complaint Details:			
Sales Representative:	U Arokia Raj(50001926)	Compensation Number:59862	Complaint Tracking Number :123718
Complaint Registered Date:	26/12/2022	Complaint Attended Date:	27/12/2022
Party Name:	Appaswamy Real Estates Limited(1110608)	Location:	Chennai Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010107896,01/12/2022)-(2010107901,01/12/2022)-(2010107964,03/12/2022)-(2010108004,05/12/2022)-(2010108005,05/12/2022)-(2010108014,05/12/2022)-(2010108057,06/12/2022)-(2010108121,07/12/2022)-(2010108173,08/12/2022)-(2010108174,08/12/2022)-(2010108393,14/12/2022)-(2010108421,15/12/2022)-(2010108423,15/12/2022)-(2010107965,03/12/2022)-(2010108058,06/12/2022)-(2010108084,06/12/2022)-(2010108151,07/12/2022)-(2010108230,09/12/2022)-(2010108231,09/12/2022)-(2010108299,12/12/2022)-(2010108301,12/12/2022)-(2010108441,15/12/2022)-(2010108321,12/12/2022)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM,FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM)		
Compensation Mode:	Net Loss Basis		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010107896	01/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	10	.	1.39	0	10
2010107901	01/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010107964	03/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010108004	05/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	10	.	1.39	0	10
2010108005	05/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	7	.	0.97	0	7
2010108014	05/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	7	.	0.97	0	7
2010108057	06/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010108121	07/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	5	.	0.69	0	5
2010108173	08/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8

Breakage Investigation Details:

Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010108174	08/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	10	.	1.39	0	10
2010108393	14/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010108421	15/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	10	.	1.39	0	10
2010108423	15/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	720	8	.	1.11	0	8
2010107965	03/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	17	.	1.18	0	17
2010108058	06/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	15	.	1.04	0	15
2010108084	06/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	15	.	1.04	0	15
2010108151	07/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	12	.	0.83	0	12
2010108230	09/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	12	.	0.83	0	12
2010108231	09/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	15	.	1.04	0	15
2010108299	12/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	25	.	1.74	0	25
2010108301	12/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	18	.	1.25	0	18
2010108441	15/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	1440	15	.	1.04	0	15
2010108321	12/12/2022	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	910	12	.	1.32	0	12

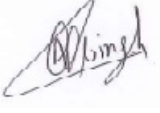

Remarks For Any Special Approvals:

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Blocks) (263) numbers (in words): (TWO HUNDRED SIXTY THREE) or (4.44) Cubic Meters of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	156
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	107

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	