

**HIL Limited**

## CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:30/11/2021

[illegible]

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000041	CPVC ELBO 90Â° 2"	2029006878	17/12/2020	60	60	50	Leakage
96000047	CPVC TEE 2"	2029006182	30/09/2020	30	30	30	Leakage
96000047	CPVC TEE 2"	2029006485	29/10/2020	20	20	2	Leakage
96000997	CPVC Elbow 45 D 2"	2029005899	25/08/2020	80	80	48	Leakage

Investigation No	Details	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000053	CPVC SOCKET 2"	2029006878	17/12/2020	50	50	50	Leakage
96000053	CPVC SOCKET 2"	2029004920	19/01/2020	50	100	20	Defect
96000313	CPVC Plastics MTA 2"	9904001517	06/01/2020	Qty	Qty	Qty	Leakage
96000313	CPVC Plastics MTA 2"	9904000959	17/07/2019	60	60	40	Leakage
96000315	CPVC Plastics FTA 2"	9904000959	17/07/2019	50	50	50	Leakage
96000315	CPVC Plastics FTA 2"	9904000181	25/12/2018	100	70	60	Leakage
96000309	CPVC Union 2"	2029006485	29/10/2020	10	10	10	Leakage
96000309	CPVC Union 2"	2029006878	17/12/2020	10	10	5	Leakage
96000301	CPVC End Cap 2"	9904002007	30/09/2020	50	50	50	Leakage
96000301	CPVC End Cap 2"	9904000835	27/05/2019	150	150	120	Leakage
96000235	CPVC Tank Nipple 2"	9904000959	17/07/2019	32	20	20	Leakage
96000060	CPVC PLASTICS MTA 1 1/4"	9910004594	27/09/2018	200	200	200	Leakage
96000062	CPVC PLASTICS FTA 1 1/4"	9910004594	27/09/2018	60	60	60	Leakage
96000060	CPVC PLASTICS MTA 1 1/4"	2029003683	17/07/2019	200	200	100	Leakage
96000057	CPVC END CAP 1 1/4"	2029003683	17/07/2019	150	150	90	Leakage
96000039	CPVC ELBO 90° 1 1/4"	2029001890	25/12/2018	105	105	60	Leakage
96000311	CPVC Reducing Socket 1 1/4" x 3/4"	2029001890	25/12/2018	300	300	300	Leakage
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	2029006485	29/10/2020	50	50	50	Leakage
96000069	CPVC REDUCER BUSHING 1 1/4" X 1 1/2"	9904000006	28/10/2018	200	200	200	Leakage
96000080	CPVC REDUCER BUSH 2 1/2" X 1 3/4"	9904000835	27/05/2019	50	30	50	Leakage
96000077	CPVC REDUCER BUSHING 2 1/2" X 1 1/2"	9904001632	15/03/2020	50	50	50	Leakage
96000074	CPVC REDUCER BUSHING 1 1/4" X 1 1/2"	9904001632	15/03/2020	80	80	23	Leakage
96000079	CPVC REDUCER BUSH 2 X 1 1/2"	9904000959	17/07/2019	50	50	19	Leakage
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	9904001632	15/03/2020	50	50	20	Leakage
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	9904001632	15/03/2020	125	125	125	Leakage
96000498	CPVC Reducing Socket 1 1/2"x3/4" Fab	2029003683	17/07/2019	150	100	150	Leakage
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	2029005301	15/03/2020	50	50	27	Leakage
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	2029003965	30/08/2019	150	150	150	Leakage
96000498	CPVC Reducing Socket 1 1/2"x3/4" Fab	2029001890	25/12/2018	50	50	30	Leakage
96000508	CPVC Reducing Socket 2"x3/4" Fab	2029001890	25/12/2018	50	50	50	Leakage
96000508	CPVC Reducing Socket 2"x3/4" Fab	2029004920	19/01/2020	50	50	50	Other
96000509	CPVC Reducing Socket 2"x1" Fab	2029004920	19/01/2020	50	50	50	Other
96000509	CPVC Reducing Socket 2"x1" Fab	2029004495	22/11/2019	50	50	50	Other
96000507	CPVC Reducing Socket 2"x1/2" Fab	2029004920	19/01/2020	50	50	50	Other
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	2029005301	15/03/2020	50	50	20	Leakage
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	2029004495	22/11/2019	100	100	100	Leakage
96000497	CPVC Reducing Socket 1 1/2"x1/2" Fab	2029003683	17/07/2019	50	50	50	Other
96000497	CPVC Reducing Socket 1 1/2"x1/2" Fab	2029001890	25/12/2018	50	50	50	Other
96000421	CPVC Reducing Socket 1 1/4" x 1/2"	2029003683	17/07/2019	100	100	100	Other
96000310	CPVC Reducing Socket 1 1/4" x 1"	9910004594	27/09/2018	200	200	125	Other
96000510	CPVC Reducing Socket 2"x1 1/4" Fab	2029001890	25/12/2018	50	50	50	Other
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	9904001327	22/11/2019	125	125	125	Leakage
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	9904000181	25/12/2018	125	125	123	Leakage
96000045	CPVC TEE 1 1/4"	2029008462	22/06/2021	75	75	59	Other
96000307	CPVC Union 1 1/4"	9910004594	27/09/2018	50	50	20	Other
96000308	CPVC Union 1 1/2"	2029003965	30/08/2019	25	25	25	Other
96000308	CPVC Union 1 1/2"	2029003683	17/07/2019	25	25	25	Other
96000308	CPVC Union 1 1/2"	2029003386	27/05/2019	25	25	20	Other
96000241	Cpvc Reducing Socket 1" x 3/4"	2029002788	26/02/2019	800	800	800	Other
96000314	CPVC Plastics FTA 1 1/2"	9904001095	30/08/2019	90	90	90	Other
96000314	CPVC Plastics FTA 1 1/2"	9904000959	17/07/2019	90	90	90	Other
96000312	CPVC Plastics MTA 1 1/2"	9904001632	15/03/2020	120	120	120	Other
96000312	CPVC Plastics MTA 1 1/2"	9904001095	30/08/2019	120	120	120	Other
96000234	CPVC Tank Nipple 1 1/2"	2029003683	17/07/2019	40	40	25	Other
	CPVC REDUCER BUSHING 1 1/4" X 1 1/2"						

Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	9904001517	29/01/2020	80	80	80	Other
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	9904001456	06/04/2019	80	80	80	Other
96000078	CPVC REDUCER BUSHING 2 X 1 1/4"	9904000006	28/10/2018	50	50	50	Other
96000077	CPVC REDUCER BUSHING 2" X 1"	9904001492	19/01/2020	150	150	150	Leakage
96000077	CPVC REDUCER BUSHING 2" X 1"	9904000835	27/05/2019	50	50	50	Leakage
96000067	CPVC REDUCER BUSHING 1" X 1 1/4"	9904001632	15/03/2020	400	100	400	Other
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	9904001327	22/11/2019	240	240	240	Leakage
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	9904001095	30/08/2019	160	160	160	Leakage
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	9904001517	29/01/2020	100	100	100	Leakage
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	9904000835	27/05/2019	100	100	100	Leakage
96000069	CPVC REDUCER BUSHING 1 1/2" X 1"	9910004594	27/09/2018	200	200	120	Leakage
96000075	CPVC REDUCER BUSHING 1 1/2" X 1 3/4"	9904001327	22/11/2019	80	80	80	Other
96000075	CPVC REDUCER BUSHING 1 1/2" X 1 3/4"	9904000835	27/05/2019	80	80	80	Other
96000075	CPVC REDUCER BUSHING 1 1/2" X 1 3/4"	9904000716	07/04/2019	80	80	80	Other
96000080	CPVC REDUCER BUSH 2" X 1 3/4"	9904000181	25/12/2018	50	50	30	Leakage
96000071	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	9904000181	25/12/2018	200	200	200	Other
96000070	CPVC REDUCER BUSHING 1 1/2" X 1 3/4"	2029001890	25/12/2018	200	200	180	Other
96000072	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	9904001456	07/01/2020	160	160	160	Other
96000072	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	9904000835	27/05/2019	80	80	60	Other
96000065	CPVC PLASTICS FTA 3/4"X1/2"	2029006483	29/10/2020	350	350	350	Other
96000051	CPVC SOCKET 1 1/4"	2029003386	27/05/2019	200	200	200	Other
96000062	CPVC PLASTICS FTA 1 1/4"	2029001890	25/12/2018	60	60	15	Leakage
96000100	CPVC TANK NIPPLE 1 1/4"	2029003684	17/07/2019	60	60	60	Other
96000197	CPVC STEPOVER BEND 1/2" FAB	2029007297	07/02/2021	120	120	118	Other
96000063	CPVC PLASTICS FTA 1"	2029005004	29/01/2020	400	100	100	Other
96000115	CPVC STEP OVER BEND 1"	9904002420	27/01/2021	35	35	35	Other
96000342	CPVC Elbow 45 D 1"	2029005004	29/01/2020	500	500	500	Other
96000306	CPVC Union 1"	2029004920	19/01/2020	120	120	70	Other
96000061	CPVC PLASTICS MTA 1"	2029006630	25/11/2020	240	240	240	Other
96000038	CPVC ELBO 90° 1"	2029007744	31/03/2021	800	100	38	Other
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	2029006878	17/12/2020	20	20	20	Other
96000515	CPVC Reducing Tee 2"x2"x1 1/4" Fab	2029004495	22/11/2019	10	10	10	Other
96000513	CPVC Reducing Tee 2"x2"x3/4" Fab	2029004495	22/11/2019	10	10	10	Other
96000513	CPVC Reducing Tee 2"x2"x3/4" Fab	2029003683	17/07/2019	10	10	10	Other
96000317	CPVC Reducing Tee 1 1/4" x 1 1/4" x 1"	2029001349	28/10/2018	75	75	75	Other
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	2029004633	08/12/2019	20	20	10	Other
96000495	CPVC Reducing Tee 1 1/2"x1 1/2"x1" Fab	2029006878	17/12/2020	20	20	20	Other
96000516	CPVC Reducing Tee 2"x2"x1 1/2" Fab	2029005301	15/03/2020	50	30	28	Other
96000496	CPVC Reducg Tee 1 1/2"x1 1/2"x1 1/4" Fab	2029004920	19/01/2020	20	20	20	Other
96000496	CPVC Reducg Tee 1 1/2"x1 1/2"x1 1/4" Fab	2029001890	25/12/2018	20	20	10	Other
96000493	CPVC Reducing Tee 1 1/2"x1 1/2"x1/2" Fab	2029003683	17/07/2019	20	20	20	Other
96000493	CPVC Reducing Tee 1 1/2"x1 1/2"x1/2" Fab	2029003386	27/05/2019	20	20	20	Other
96000514	CPVC Reducing Tee 2"x2"x1" Fab	2029003872	16/08/2019	50	50	50	Other
96000514	CPVC Reducing Tee 2"x2"x1" Fab	2029003683	17/07/2019	20	20	6	Other
96000515	CPVC Reducing Tee 2"x2"x1 1/4" Fab	2029001890	25/12/2018	10	10	10	Other

96000041	CPVC Reducing Tee 1 1/4"x1 1/4"x3/4"	20290008645	28/06/2018	29	43	43	Other
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
<b>Compensation Recommendation:</b>							
Based on the above inspection details, the following size's recommended for compensation							
Product Code	Product Name	Recommended Quantity(No's)					
96000041	CPVC ELBO 90° 2"	50					
96000047	CPVC TEE 2"	30					
96000047	CPVC TEE 2"	2					
96000997	CPVC Elbow 45 D 2"	48					
96000053	CPVC SOCKET 2"	50					
96000053	CPVC SOCKET 2"	20					
96000313	CPVC Plastics MTA 2"	60					
96000313	CPVC Plastics MTA 2"	40					
96000315	CPVC Plastics FTA 2"	50					
96000315	CPVC Plastics FTA 2"	60					
96000309	CPVC Union 2"	10					
96000309	CPVC Union 2"	5					
96000301	CPVC End Cap 2"	50					
96000301	CPVC End Cap 2"	120					
96000235	CPVC Tank Nipple 2"	20					
96000060	CPVC PLASTICS MTA 1 1/4"	200					
96000062	CPVC PLASTICS FTA 1 1/4"	60					
96000060	CPVC PLASTICS MTA 1 1/4"	100					
96000057	CPVC END CAP 1 1/4"	90					
96000039	CPVC ELBO 90° 1 1/4"	60					
96000311	CPVC Reducing Socket 1 1/4" x 3/4"	300					
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	50					
96000069	CPVC REDUCER BUSHING 1 1/4" X 1"	200					
96000080	CPVC REDUCER BUSH 2" X 1 1/4"	50					
96000077	CPVC REDUCER BUSHING 2" X 1"	50					
96000079	CPVC REDUCER BUSH 2 X 1 1/2"	19					
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	20					
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	125					
96000498	CPVC Reducing Socket 1 1/2"x3/4" Fab	150					
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	27					
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	150					
96000498	CPVC Reducing Socket 1 1/2"x3/4" Fab	30					
96000508	CPVC Reducing Socket 2"x3/4" Fab	50					
96000508	CPVC Reducing Socket 2"x3/4" Fab	50					
96000509	CPVC Reducing Socket 2"x1" Fab	50					
96000509	CPVC Reducing Socket 2"x1" Fab	50					
96000507	CPVC Reducing Socket 2"x1/2" Fab	50					
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	100					
96000511	CPVC Reducing Socket 2"x1 1/2" Fab	20					
96000497	CPVC Reducing Socket 1 1/2"x1/2" Fab	50					
96000497	CPVC Reducing Socket 1 1/2"x1/2" Fab	50					
96000421	CPVC Reducing Socket 1 1/4" x 1/2"	100					
96000310	CPVC Reducing Socket 1 1/4" x 1"	125					
96000510	CPVC Reducing Socket 2"x1 1/4" Fab	50					
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	125					
96000323	CPVC Reducing Socket 1 1/2" x 1 1/4"	123					
96000045	CPVC TEE 1 1/4"	59					
96000307	CPVC Union 1 1/4"	20					
96000308	CPVC Union 1 1/2"	25					
96000308	CPVC Union 1 1/2"	25					
96000308	CPVC Union 1 1/2"	20					

96000241	Cpvc Reducing Socket 1" x 3/4"	800
96000314	CPVC Plastics FTA 1 1/2"	90
96000314	CPVC Plastics FTA 1 1/2"	90
96000312	CPVC Plastics MTA 1 1/2"	120
96000312	CPVC Plastics MTA 1 1/2"	120
96000234	CPVC Tank Nipple 1 1/2"	25
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/2"	80
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/2"	80
96000073	CPVC REDUCER BUSHING 1 1/2" X 1 1/2"	80
96000078	CPVC REDUCER BUSHING 2 X 1 1/4"	50
96000077	CPVC REDUCER BUSHING 2" X 1"	150
96000077	CPVC REDUCER BUSHING 2" X 1"	50
96000067	CPVC REDUCER BUSHING 1" X 3/4"	400
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	23
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	240
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	160
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	100
96000076	CPVC REDUCER BUSHING 2 X 1 1/2"	100
96000069	CPVC REDUCER BUSHING 1 1/4" X 1"	120
96000075	CPVC REDUCER BUSHING 1 1/2" X 3/4"	80
96000075	CPVC REDUCER BUSHING 1 1/2" X 3/4"	80
96000075	CPVC REDUCER BUSHING 1 1/2" X 3/4"	80
96000080	CPVC REDUCER BUSH 2" X 3/4"	30
96000071	CPVC REDUCER BUSHING 1 1/4" X 1 1/2"	200
96000070	CPVC REDUCER BUSHING 1 1/4" X 3/4"	180
96000072	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	160
96000072	CPVC REDUCER BUSHING 1 1/2" X 1 1/4"	60
96000065	CPVC PLASTICS FTA 3/4"X1/2"	350
96000051	CPVC SOCKET 1 1/4"	200
96000062	CPVC PLASTICS FTA 1 1/4"	15
96000100	CPVC TANK NIPPLE 1 1/4"	60
96000197	CPVC STEPOVER BEND 1/2" FAB	118
96000063	CPVC PLASTICS FTA 1"	100
96000115	CPVC STEP OVER BEND 1"	35
96000342	CPVC Elbow 45 D 1"	500
96000306	CPVC Union 1"	70
96000061	CPVC PLASTICS MTA 1"	240
96000038	CPVC ELBO 90° 1"	38
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	20
96000515	CPVC Reducing Tee 2"x2"x1 1/4" Fab	10
96000513	CPVC Reducing Tee 2"x2"x3/4" Fab	10
96000513	CPVC Reducing Tee 2"x2"x3/4" Fab	10
96000317	CPVC Reducing Tee 1 1/4" x 1 1/4" x 1"	75
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	10
96000495	CPVC Reducing Tee 1 1/2"x1 1/2"x1" Fab	20
96000516	CPVC Reducing Tee 2"x2"x1 1/2" Fab	28
96000496	CPVC Reducg Tee 1 1/2"x1 1/2"x1 1/4" Fab	20
96000496	CPVC Reducg Tee 1 1/2"x1 1/2"x1 1/4" Fab	10
96000493	CPVC Reducing Tee 1 1/2"x1 1/2"x1/2" Fab	20
96000493	CPVC Reducing Tee 1 1/2"x1 1/2"x1/2" Fab	20
96000514	CPVC Reducing Tee 2"x2"x1" Fab	50
96000514	CPVC Reducing Tee 2"x2"x1" Fab	6
96000515	CPVC Reducing Tee 2"x2"x1 1/4" Fab	10
96000495	CPVC Reducing Tee 1 1/2"x1 1/2"x1" Fab	20
96000252	CPVC Reducing Tee 1 1/4" x 1 1/4" x 3/4"	45



SUMAN KHUNTIA  
QUALITY ASSURANCE  
Dated:30/11/2021



I K PANDIT  
HEAD-QUALITY ASSURANCE  
Dated:30/11/2021

Any Special Remarks:CN will be issued againts pinhole complaints. (Sales return)

version 3 dated 14.01.12