



**HIL Limited**  
**CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT**

Dated:12/01/2023

Complaint Details:			
Sales Representative:	Amit Limkar(50002896)	Compensation Number:25908	Complaint Tracking Number :70711
Complaint Registered Date:	24/12/2019	Complaint Attended Date:	06/01/2020
Party Name:	Patel Corporation(1125601)	Location:	MEHSANA Gujarat
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9908002227,10/12/2019)		
Product Details:	(Birla Aerocon Wallputty - 20 Kg)		
Compensation Mode:	Credit Note		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9908002227	10/12/2019	Birla HIL Putty 20Kg (HAWA) With Token	100	3	Shree Durga	3	3
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party ( Wall Putty Manufacture/Traded ) (3) numbers (in words): (THREE ) or (0.06) of following size	
Recommended Size	Recommended Quantity(No's)
Birla Aerocon Wallputty - 20 Kg	3
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By    Kailash Patel QUALITY ASSURANCE Dated:07/01/2020	Approved By    I K PANDIT HEAD-QUALITY ASSURANCE Dated:07/01/2020
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	