HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:						
Sales Representative:	Ashish Rastogi(50003313)	Compensation Number:47390	Complaint Tracking Number :101557			
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	28/12/2021			
Party Name:	Pooja Brush Manufacturing Company(1125689)	Location:	GURGAON Haryana			
Material Supplied From:		Product:	Wall Putty Manufacture/Traded			
Invoice Number and Date:	(2031011373,30/10/2021)					
Product Details:	(BIRLA HIL PUTTY-40 Kg)					

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details		Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011373	130/10/2021	BIRLA HIL PUTTY-40 Kg	651	13	rana transport	0.46	3
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (3) numbers (in words): (THREE) or (0.12) of following size

(THELL) OF (0.12) OF IOHOWING SEC				
Recommended Size	Recommended Quantity(No's)			
BIRLA HIL PUTTY-40 Kg	3			

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

Approved By

Avinash KHATRE QUALITY ASSURANCE

Dated:29/12/2021

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:29/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12