



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:20/11/2019

| Complaint Details:                                                                           |                                                                                                                                                                                   |                            |                                  |
|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------|
| Sales Representative:                                                                        | Saswat Milan Das(50002590)                                                                                                                                                        | Compensation Number: 10334 | Complaint Tracking Number :47503 |
| Complaint Registered Date:                                                                   | 15/10/2017                                                                                                                                                                        | Complaint Attended Date:   | 11/11/2017                       |
| Party Name:                                                                                  | AMRITA ENTERPRISES, , A/C PRUSTY ENTERPRISES                                                                                                                                      |                            | SAPCODE: 1102377                 |
| Location:                                                                                    | KANAS                                                                                                                                                                             | State:                     | Orissa                           |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): | 01/04/2017 TO 11/11/2017                                                                                                                                                          |                            |                                  |
| Product:                                                                                     | AC Sheets                                                                                                                                                                         | Plant:                     | Balasore Plant                   |
| Product Details:                                                                             | (Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),<br>(Newkor 6MM 2.25 M X 1.05 M),(Newkor 6MM 1.75 M X 1.05 M),(Newkor 6MM 1.50 M X 1.05 M) |                            |                                  |

| Breakage Investigation Details:    |                   |                   |                   |
|------------------------------------|-------------------|-------------------|-------------------|
|                                    | Supplied Quantity | Breakage Quantity | Net Loss Quantity |
| <b>Tons</b>                        | 115               | 1.597             | 1.007             |
| <b>Meters</b>                      | 9062.253          | 125.85            | 79.350            |
| Remarks For Any Special Approvals: |                   |                   |                   |

| Breakage Compensation:                                                                                                                                                     |                                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (a)Breakage quantity considered based on Net Loss Basis ( 79.35 ) Running Meters OR ( 1.0069 )Tons,<br>Running Meters (in words): SEVENTY NINE DECIMAL THREE FIVE          |                                                                                                                                                                             |
| (b) Size Recommendations : ( 3.6 ) RMTS of 3.6M and ( 75.75 ) RMTS of other sizes                                                                                          |                                                                                                                                                                             |
| Inspection Done By: SURYA SNATH DAS                                                                                                                                        |                                                                                                                                                                             |
| Reviewed By<br><br><br>MOHAMMAD AKBAR<br>QUALITY ASSURANCE<br>Reviewed Date: 12/12/2017 | Approved By<br><br><br>I K PANDIT<br>HEAD-QUALITY ASSURANCE<br>Approved Date: 12/12/2017 |
| Any special Remarks:                                                                                                                                                       |                                                                                                                                                                             |
| In case of Credit Note,Signature from VP,Sales-Sheeting:                                                                                                                   |                                                                                                                                                                             |
| This document is valid for 90 days only                                                                                                                                    | Version 3 Dated :10.02.12                                                                                                                                                   |

NOTE:This is computer generated document,no signature is required