



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:16/12/2021

| Complaint Details: | | | |
|----------------------------|-------------------------------------|---------------------------|-----------------------------------|
| Sales Representative: | Amit Kumar Singh(50001707) | Compensation Number:45762 | Complaint Tracking Number :101497 |
| Complaint Registered Date: | 30/11/2021 | Complaint Attended Date: | 01/12/2021 |
| Party Name: | HIMALAYA TRADERS(1113674) | Location: | MUMBAI Maharashtra |
| Material Supplied From: | | Product: | Flat Products |
| Invoice Number and Date: | (2020006716,29/10/2021) | | |
| Product Details: | (AEROCON C-BOARD 6MM 1.83M X 1.22M) | | |

| Breakage Investigation Details: | | | | | | | | |
|------------------------------------|--------------|-----------------------------------|-------------------|-------------------|-------------|------------|--|--|
| Invoice No | Invoice Date | Product Details | Supplied Quantity | Breakage Quantity | Transporter | Breakage % | Allowed Breakage % (as per agreement with the party) | Actual Breakage Quantity In No's (after excluding 3% Breakage Qty) |
| 2020006716 | 29/10/2021 | AEROCON C-BOARD 6MM 1.83M X 1.22M | 135 | 5 | SHREE SHYAM | 3.7 | 0 | 5 |
| Remarks For Any Special Approvals: | | | | | | | | |

| Compensation Recommendation: | |
|---|----------------------------|
| Based on the above inspection details, please supply to the above party (Flat Products) (5) numbers (in words): (FIVE) or (0.0921) of following size | |
| Recommended Size | Recommended Quantity(No's) |
| AEROCON C-BOARD 6MM 1.83M X 1.22M | 5 |
| or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations. | |

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| Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/12/2021 | Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/12/2021 |
| Comments/Approval from Sales: | |
| Based on the above, credit amount of to be issued to the above customer. | |
| Name of the person: | |
| Head Sales - Panels/Blocks/Hysil/Drymix Products: | |
| Signature: | |
| Any Special Remarks: | |
| version 3 dated 14.01.12 | |