

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:14/04/2023

Complaint Details:			
Sales Representative:	VIKAS(12345677)	Compensation Number:56085	Complaint Tracking Number :120396
Complaint Registered Date:	13/04/2023	Complaint Attended Date:	13/04/2023
Customer Name:	BIHARI LAL CEMENT AGENCY (1136924)		
Location:	335001	State:	Rajasthan
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Tile Adhesive Trading
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000043	08/07/2022	888	123	11	Wrong Size
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	3403000034	29/06/2022	300	30	12	Wrong Size

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	11
990005699	BIRLA HIL TA105 Floor&Wall Tile Adhesive	12

Reviewed By	Approved By
QUALITY ASSURANCE	I K PANDIT
Dated:	HEAD-QUALITY ASSURANCE
Any Special Remarks:	Dated:
version 3 dated 14.01.12	