



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:28/03/2019

Complaint Details:			
Sales Representative:	Shrishail Turke(50000522)	Compensation Number:14366	Complaint Tracking Number :51672
Complaint Registered Date:	18/05/2018	Complaint Attended Date:	04/06/2018
Party Name:	PREFAB INFRAPROJECTS PVT. LTD(1110844)	Location:	NAGAPUR - Maharashtra
Material Supplied From:	Thimmapur Plant	Product:	Panel
Invoice Number and Date:	(2008009749,09/05/2018)-(2008009751,09/05/2018)-(2008009750,09/05/2018)-(2008009216,27/03/2018)-(2008009217,27/03/2018)-(2008009218,27/03/2018)-(2008009276,30/03/2018)-(2008009280,30/03/2018)-(2008009509,17/04/2018)		
Product Details:	(Aerocon Panel (SE) 50 x 600 x 3000 MM),(Aerocon Panel (RE) 75 X 600 X 2400 MM),(Aerocon Panel (RE) 75 x 600 x 3000 MM)		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
1275	134	Geosafe Carriers	10.51	0	134
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Panel) (134) numbers (in words): (ONE HUNDRED THIRTY FOUR) or (11.7141) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
Aerocon Panel (RE) 75 x 600 x 3000 MM	11
AEROCON PANEL (RE) 75 X 600 X 2400 MM	118
Aerocon Panel (SE) 50 x 600 x 3000 MM	5
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:06/06/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:06/06/2018
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	