



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:11/07/2019

Complaint Details:			
Sales Representative:	SANTOSH SHARMA(50000891)	Compensation Number: 8514	Complaint Tracking Number :44018
Complaint Registered Date:	22/06/2017	Complaint Attended Date:	22/06/2017
Party Name:	SHIV IRON COMPANY	SAPCODE:	1116890
Location:	Siliguri	State:	West Bengal
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	(2027000047-31/05/2017)-		
Product:	CC Iron Sheets	Plant:	Balasure CC Plant
Product Details:	(blue 0.45 mm 12ft dbl rbd crs trpzd), (blue 0.45 mm 9ft dbl rbd crs trpzd)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	3.9655	0.0991	0.099
Feet	3120	78	78.000
Remarks For Any Special Approvals:			

Breakage Compensation:							
(a)Breakage quantity considered based on Net Loss Basis (78) Feets OR (0.0991)Tons, Feets (in words): SEVENTY EIGHT							
<table> <tr> <th>Recommended Size</th><th>Recommended Qty (Nos)</th></tr> <tr> <td>blue 0.45 mm 9ft dbl rbd crs trpzd</td><td>6</td></tr> <tr> <td>blue 0.45 mm 12ft dbl rbd crs trpzd</td><td>2</td></tr> </table>	Recommended Size	Recommended Qty (Nos)	blue 0.45 mm 9ft dbl rbd crs trpzd	6	blue 0.45 mm 12ft dbl rbd crs trpzd	2	
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blue 0.45 mm 12ft dbl rbd crs trpzd	2						
Inspection Done By: DILIP DAS							
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 01/08/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 01/08/2017						
Any special Remarks:							
In case of Credit Note,Signature from VP,Sales-Sheeting:							
This document is valid for 90 days only	Version 3 Dated :10.02.12						

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