

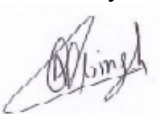

HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:27/12/2021

Complaint Details:			
Sales Representative:	Chetan Verma(50003317)	Compensation Number:47304	Complaint Tracking Number :103255
Complaint Registered Date:	27/12/2021	Complaint Attended Date:	27/12/2021
Party Name:	distributor, A/C V.K.Trading & Interiors(1134604)	Location:	Jabalpur Madhya Pradesh
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9942000262,30/09/2021)		
Product Details:	(Birla HIL Putty - 40KG With Token (HAWA))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9942000262	30/09/2021	Birla HIL Putty - 40KG With Token (HAWA)	625	420	For material replacement	67.2	420
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (420) numbers (in words): (FOUR HUNDRED TWENTY) or (16.8) of following size	
Recommended Size	Recommended Quantity(No's)
Birla HIL Putty - 40KG With Token (HAWA)	420
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	