



HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Ashish Rastogi(50003313)	Compensation Number:47583	Complaint Tracking Number :101603
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	31/12/2021
Party Name:	Naveen Enterprises (India)(1125568)	Location:	Gurgaon Haryana
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2031010706,18/09/2021)		
Product Details:	(BIRLA HIL PUTTY-20 Kg,BIRLA HIL PUTTY-40 Kg)		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031010706	18/09/2021	BIRLA HIL PUTTY-20 Kg	330	11	RANA TRANSPORT	3.33	11
2031010706	18/09/2021	BIRLA HIL PUTTY-40 Kg	341	2	RANA TRANSPORT	0.59	2
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (13) numbers (in words): (THIRTEEN) or (0.3) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-20 Kg	11
BIRLA HIL PUTTY-40 Kg	2
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	