

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:29/12/2021

Complaint Details:			
Sales Representative:	Khem Singh Thapa(50003399)	Compensation Number:47370	Complaint Tracking Number :103208
Complaint Registered Date:	25/12/2021	Complaint Attended Date:	25/12/2021
Customer Name:	Distributor, A/C D.S.Enterprises (1128449)		
Location:	Kishan Pura	State:	Uttar Pradesh
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000345	CPVC Trans MTA 1" x 1/2"	2019017172	21/11/2021	150	150	150	Wrong dispatch

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000345	CPVC Trans MTA 1" x 1/2"	150

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:29/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:29/12/2021
Any Special Remarks:CN will be issued against Wrong Dispatch	
version 3 dated 14.01.12	