



HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:			
Sales Representative:	BIRINDERJIT SINGH BAMAH(50002447)	Compensation Number:47493	Complaint Tracking Number :101738
Complaint Registered Date:	08/12/2021	Complaint Attended Date:	30/12/2021
Party Name:	Parbhat Trading House(1125718)	Location:	AMRITSAR Punjab
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2031010588,09/09/2021)		
Product Details:	(BIRLA HIL PUTTY-20 Kg,BIRLA HIL PUTTY-40 Kg)		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031010588	09/09/2021	BIRLA HIL PUTTY-20 Kg	900	105	TRIP TELL TRANSPORTER	11.67	105
2031010588	09/09/2021	BIRLA HIL PUTTY-40 Kg	483	63	TRIL TELL TRANSPORTER	13.04	63
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (168) numbers (in words): (ONE HUNDRED SIXTY EIGHT) or (4.62) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-20 Kg	105
BIRLA HIL PUTTY-40 Kg	63
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:31/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:31/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	