

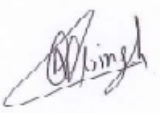

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:08/12/2018

Complaint Details:			
Sales Representative:	Harish Krishnan(50001483)	Compensation Number:15311	Complaint Tracking Number :53493
Complaint Registered Date:	19/06/2018	Complaint Attended Date:	23/07/2018
Party Name:	MOHAN LIFESPACE LLP (MOHAN ARECA) (1120032)	Location:	BADALAPUR W Maharashtra
Material Supplied From:	Golan Plant	Product:	Blocks
Invoice Number and Date:	(2013046071,07/06/2018)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 240MM X 150MM)		

Breakage Investigation Details:					
Supplied Quantity (No's)	Total Breakage Quantity (No's)	Transporter	Total Breakages %	Allowed Breakage%(as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
1250	157	Yadav Roadlines	12.56	3	120
Remarks For Any Special Approvals:					

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Blocks) (120) numbers (in words): (ONE HUNDRED TWENTY) or (2.52) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 240MM X 150MM	120
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:23/07/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/07/2018
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	