



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:15/03/2019

Complaint Details:			
Sales Representative:	Rajatdeep Singh Sandhey(50002180)	Compensation Number:11203	Complaint Tracking Number :49168
Complaint Registered Date:	16/01/2018	Complaint Attended Date:	17/01/2018
Customer Name:	Distributor, A/C Ujala Marketing (1118145)		
Location:	Hyderabad	State:	Telangana
Material Supplied From:	APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000005	CPVC ISI PIPE SDR 11 (3 Mtr) 2"	2021001441	29/12/2017	60	30	30	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000005	CPVC ISI PIPE SDR 11 (3 Mtr) 2"	30

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:17/01/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:17/01/2018
Any Special Remarks:Materials received at thimmapur plant .Customer require CN against the materials.	
version 3 dated 14.01.12	