

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:28/03/2019

Complaint Details:			
Sales Representative:	T Santosh Kumar(50001390)	Compensation Number:19348	Complaint Tracking Number :61342
Complaint Registered Date:	25/03/2019	Complaint Attended Date:	28/03/2019
Party Name:	Direct Customer, A/C WESTERN CONSTRUCTION(1118590)	Location:	HYDERABAD Telangana
Material Supplied From:	Thimmapur Plant	Product:	Blocks
Invoice Number and Date:	(2022021314,20/03/2019)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2022021314	20/03/2019	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	500	70	Radiant Logistics	14	3	55
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Blocks) (55) numbers (in words): (FIFTY FIVE) or (1.32) Cubic Meters of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	55
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By Avinash KHATRE QUALITY ASSURANCE Dated:	Approved By I K PANDIT HEAD-QUALITY ASSURANCE Dated:
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	