HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:19/11/2021

Complaint Details:						
Sales Representative:	J Arokia Raj(50001926) Compensation Number:45363		Complaint Tracking Number :100083			
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	19/11/2021			
Party Name:	Appaswamy Real Estates Limited(1110608)	Location:	Chennai Tamil Nadu			
Material Supplied From:		Product:	Blocks			
Number and	(2010089893,10/11/2021)-(2010089894,10/11/2021)-(2010089896,10/11/2021)-(2010089939,12/11/2021)- (2010089945,12/11/2021)-(2010089949,12/11/2021)-(2010089959,12/11/2021)-(2010089982,12/11/2021)					
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)					

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	A HAMA ARMA IZAGA V/-	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010089893	10/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5		1.04	0	5
2010089894	10/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	6	•	1.25	0	6
2010089896	10/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5		1.04	0	5
2010089939	12/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5		1.04	0	5
2010089945	12/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	4		0.83	0	4
2010089949	12/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5		1.04	0	5
2010089959	12/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	7		1.46	0	7
2010089982	12/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	480	5		1.04	0	5
Remarks For	Any Specia	l Approvals:		•	•	•		

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Blocks) (42) numbers (in words): (FORTY TWO) or (1.008) Cubic Meters of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	42

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By

Avinash KHATRE QUALITY ASSURANCE

Dated:19/11/2021

Approved By

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:19/11/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales - Panels/Blocks/Hysil/Drymix Products:

Signature:

Any Special Remarks:

version 3 dated 14.01.12