

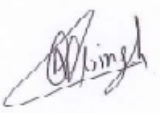

HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:24/01/2022

Complaint Details:			
Sales Representative:	V. Shashidharan(50003362)	Compensation Number:47860	Complaint Tracking Number :101746
Complaint Registered Date:	08/12/2021	Complaint Attended Date:	21/01/2022
Party Name:	DIRECT CUSTOMER, A/C Adhithya Enterprises(1132794)	Location:	Alappuzha Kerala
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9936000307,05/03/2021)		
Product Details:	(Birla HIL Putty - 40 Kg (HAWA))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9936000307	05/03/2021	Birla HIL Putty - 40 Kg (HAWA)	200	1	RKV CARGO	0.5	1
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (1) numbers (in words): (ONE) or (0.04) of following size	
Recommended Size	Recommended Quantity(No's)
Birla HIL Putty - 40 Kg (HAWA)	1
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:22/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:22/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	