

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	Kapil Mohan Sharma(50003764)	Compensation Number:68250	Complaint Tracking Number :139467
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023
Customer Name:	Aggarwal Traders (1138850)		
Location:	Uttam Nagar	State:	Delhi
Material Supplied From:	Bhiwadi Depot	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005796	Birla HIL Ready Mix Plaster 40kg	3403000439	04/04/2023	400	100	100	De-bonding issue

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005796	Birla HIL Ready Mix Plaster 40kg	100	KG	40	4000.000

Reviewed By	Approved By
QUALITY ASSURANCE	I K PANDIT
Dated:	HEAD-QUALITY ASSURANCE
Any Special Remarks:	
version 3 dated 14.01.12	