



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:07/01/2022

Complaint Details:			
Sales Representative:	Devendra G(50003169)	Compensation Number:47617	Complaint Tracking Number :103302
Complaint Registered Date:	29/12/2021	Complaint Attended Date:	07/01/2022
Customer Name:	Project, A/C JNS Infrastructures (1131311)		
Location:	Khazipally	State:	Telangana
Material Supplied From:	APP-Timmapur Depot,APP-Timmapur Depot,APP-Timmapur Depot	Product:	UGDS
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96001318	UGD Pipe SN2 3m 160mm	9941000170	18/12/2021	58	58	58	Wrong Order Placed
96001318	UGD Pipe SN2 3m 160mm	9910011318	18/12/2021	92	92	92	Wrong Order Placed
96001320	UGD Pipe SN2 6m 160mm	9910011318	18/12/2021	100	100	87	Wrong Order Placed

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96001318	UGD Pipe SN2 3m 160mm	58
96001318	UGD Pipe SN2 3m 160mm	92
96001320	UGD Pipe SN2 6m 160mm	87

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:07/01/2022	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:07/01/2022
Any Special Remarks:CN will be issued againts Wrong order placed	
version 3 dated 14.01.12	