

**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**



Dated:23/02/2021

Complaint Details:			
Sales Representative:	Purnachandraiah Palla(50003057)	Compensation Number:35532	Complaint Tracking Number :79892
Complaint Registered Date:	21/02/2021	Complaint Attended Date:	23/02/2021
Customer Name:	Paisari In Group (1124972)		
Location:	Mangalore	State:	Karnataka
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000270	CPVC ISI PIPES SDR-13.5 (5-mtr) 3/4"	9910004797	27/10/2018	1500	50	50	Other
96000114	CPVC STEP OVER BEND 3/4"	9910004797	27/10/2018	140	70	70	Other
96000489	Cpvc Trasition Bushing 1"	9910004797	27/10/2018	210	100	100	Other
96000098	CPVC TANK NIPPLE 3/4"	9910004797	27/10/2018	160	160	160	Other
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	9910005071	24/12/2018	80	78	78	Other
96000084	CPVC TRANS FTA 1" X 1/2"	9910005071	24/12/2018	150	150	150	Other
96000095	CPVC TRANS ELBOW 1/2" X 1/2"	9910005071	24/12/2018	150	140	140	Other
96000234	CPVC Tank Nipple 1 1/2"	9910005071	24/12/2018	40	40	40	Other
96000242	Cpvc Reducing Socket 1" x 1/2"	9910005071	24/12/2018	250	250	250	Other
96000243	CPVC Reducing TEE 1" X 1" X 3/4"	9910005071	24/12/2018	360	360	360	Other
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	9910005071	24/12/2018	50	50	50	Other
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	9910005071	24/12/2018	20	20	20	Other
96000489	Cpvc Trasition Bushing 1"	9910005071	24/12/2018	210	210	210	Other
96000316	CPVC Reducing Tee 1" x 1" x 1/2"	9910005071	24/12/2018	180	174	174	Other
96000390	CPVC Reducing Socket 3/4"x 1/2"	9910005071	24/12/2018	600	600	600	Other
96000441	CPVC Long Bend 1/2"	9910005071	24/12/2018	320	320	320	Other
96000098	CPVC TANK NIPPLE 3/4"	2029002492	31/01/2019	160	100	100	Other
96000390	CPVC Reducing Socket 3/4"x 1/2"	9910004797	29/10/2018	300	300	300	Other
96000390	CPVC Reducing Socket 3/4"x 1/2"	9910005535	29/04/2019	300	300	300	Other
96000441	CPVC Long Bend 1/2"	9910004944	28/11/2018	160	140	140	Other
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	9910004944	29/11/2018	20	11	11	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000270	CPVC ISI PIPES SDR-13.5 (5-mtr) 3/4"	50
96000114	CPVC STEP OVER BEND 3/4"	70
96000489	Cpvc Trasition Bushing 1"	100
96000098	CPVC TANK NIPPLE 3/4"	260
96000074	CPVC REDUCER BUSHING 1 1/2" X 1"	78

96000084	CPVC TRANS FTA 1" X 1/2"	150
96000095	CPVC TRANS ELBOW 1/2" X 1/2"	140
96000234	CPVC Tank Nipple 1 1/2"	40
96000242	Cpvc Reducing Socket 1" x 1/2"	250
96000243	CPVC Reducing TEE 1" X 1" X 3/4"	360
96000499	CPVC Reducing Socket 1 1/2"x1" Fab	50
96000494	CPVC Reducing Tee 1 1/2"x1 1/2"x3/4" Fab	31
96000489	Cpvc Trasion Bushing 1"	210
96000316	CPVC Reducing Tee 1" x 1" x 1/2"	174
96000390	CPVC Reducing Socket 3/4"x 1/2"	1200
96000441	CPVC Long Bend 1/2"	460

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:23/02/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:23/02/2021
Any Special Remarks:Materials have been received at plant . So Customer required CN against the materials.	
version 3 dated 14.01.12	