HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:11/03/2022

Complaint Details:						
Sales Representative:	Adiyapatham R(50002024)	Compensation Number:45660	Complaint Tracking Number :98546			
Complaint Registered Date:	22/10/2021	Complaint Attended Date:	30/11/2021			
Party Name:	DIRECT CUSTOMER, A/C SS ASSOCIATES(1130871)	Location:	Chittoor, Andhra Pradesh			
Material Supplied From:		Product: Blocks				
Invoice Number and Date: (2010088891,16/10/2021)						
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM)					

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	0/2	with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010088891	16/10/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	550	130	SDT	23.64	0	130
Remarks For	Any Specia	l Approvals:						

Compensation	Recommendation:
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Based on the above inspection details, please supply to the above party (Blocks) (130) numbers (in words): (ONE HUNDRED THIRTY) or (3.12) of following size

Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 200MM	130

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By	Approved By
Avinash KHATRE QUALITY ASSURANCE Dated:30/11/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:30/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the	e above customer.
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:	
Any Special Remarks:	
	version 3 dated 14.01.