HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:07/01/2022

Complaint Details:							
Sales Representative:	Mahapure Ghanshyam P(50002148)	Compensation Number:47586	Complaint Tracking Number :101915				
Complaint Registered Date:	13/12/2021	Complaint Attended Date:	04/01/2022				
Party Name:	Apple Paints(1125597)	Location:	Pune Maharashtra				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2032002952,27/08/2021)						
Product Details:	(BIRLA HIL PUTTY-40 Kg)						

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Ouantity	Defect Quantity	Transporter		Actual Defect Quantity	
2032002952	27/08/2021	BIRLA HIL PUTTY-40 Kg	250	1/8	Black particle & lump	31.2	78	
Remarks For Any Special Approvals:								

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (78) numbers (in words): (SEVENTY EIGHT) or (3.12) of following size

(* * * * * * * * * * * * * * * * * * *		
Recommended Size	Recommended Quantity(No's)	
BIRLA HIL PUTTY-40 Kg	78	

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

Avinash KHATRE

QUALITY ASSURANCE

Dated:05/01/2022

Approved By

I K PANDIT

HEAD-QUALITY ASSURANCE

Dated:05/01/2022

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12