



**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:20/11/2019

Complaint Details:			
Sales Representative:	Saswat Milan Das(50002590)	Compensation Number: 10992	Complaint Tracking Number :47509
Complaint Registered Date:	15/10/2017	Complaint Attended Date:	12/12/2017
Party Name:	Aftab Ali, Balanga, A/C PRUSTY ENTERPRISES		SAPCODE:1102377
Location:	KANAS	State:	Orissa
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	01/05/2017 TO 12/12/2017		
Product:	AC Sheets	Plant:	Balasore Plant
Product Details:	(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
<b>Tons</b>	45	0.4251	0.247
<b>Meters</b>	3546.099	33.5	19.500
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis ( 19.5 ) Running Meters OR ( 0.2474 )Tons, Running Meters (in words): NINETEEN DECIMAL FIVE	
(b) Size Recommendations : ( 0 ) RMTS of 3.6M and ( 19.5 ) RMTS of other sizes	
Inspection Done By: SURYA SNATH DAS	
Reviewed By   MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 09/01/2018	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 09/01/2018
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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