HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:						
Sales Representative:	LACHICH RACTORIAULISSISI	-	Complaint Tracking Number :101558			
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	28/12/2021			
Party Name:	Pooja Brush Manufacturing Company(1125689)	Location:	GURGAON Haryana			
Material Supplied From:		Product:	Wall Putty Manufacture/Traded			
Invoice Number and Date:	(2031011277,25/10/2021)					
Product Details:	(BIRLA HIL PUTTY-40 Kg)					

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	11	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031011277	1/5/10//0//	BIRLA HIL PUTTY-40 Kg	403	11	rana transport	0.25	1
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (1) numbers (in words): (ONE) or (0.04) of following size

Recommended Size	Recommended Quantity(No's)						
BIRLA HIL PUTTY-40 Kg	1						

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12