

HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:19/12/2021

Complaint Details:			
Sales Representative:	Gautam Kumar(50002037)	Compensation Number:46097	Complaint Tracking Number :101627
Complaint Registered Date:	04/12/2021	Complaint Attended Date:	08/12/2021
Party Name:	GALAXY ENTERPRISES(1129636)	Location:	HAPUR Uttar Pradesh
Material Supplied From:		Product:	Panel
Invoice Number and Date:	(2017008953,11/10/2021)		
Product Details:	(Aerocon Panel (NT-RE) 75 x 600 x 3000 MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2017008953	11/10/2021	Aerocon Panel (NT-RE) 75 x 600 x 3000 MM	115	10	.	8.7	0	10
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Panel) (10) numbers (in words): (TEN) or (0.9848) of following size	
Recommended Size	Recommended Quantity(No's)
Aerocon Panel (NT-RE) 75 x 600 x 3000 MM	10
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:19/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:19/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	