HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:29/12/2021

Complaint Details:							
Sales Representative:	LACHICH RACTORIAULISSISI	-	Complaint Tracking Number :101556				
Complaint Registered Date:	02/12/2021	Complaint Attended Date:	28/12/2021				
Party Name:	Pooja Brush Manufacturing Company(1125689)	Location:	GURGAON Haryana				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2031011401,31/10/2021)						
Product Details:	(BIRLA HIL PUTTY-20 Kg)						

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	- II	Defect Quantity	Transporter		Actual Defect Quantity	
2031011401	31/10/2021	BIRLA HIL PUTTY-20 Kg	600	()	BKD ROADLINES	0.33	2	
Remarks For Any Special Approvals:								

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (2) numbers (in words): (TWO) or (0.04) of following size

Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY-20 Kg	2

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:29/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12