



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Asheesh Kumar(50003429)	Compensation Number:47571	Complaint Tracking Number :101865
Complaint Registered Date:	12/12/2021	Complaint Attended Date:	12/12/2021
Customer Name:	Distributor, A/C Pinki Samrudhi Sales (1134261)		
Location:	Kangra	State:	Himachal Pradesh
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	CPVC
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000993	CPVC Ball Valve 1" (MFG)	9901006445	17/10/2021	180	2	2	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000993	CPVC Ball Valve 1" (MFG)	2

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Any Special Remarks:CN will be issued against Ball valve handle (not rotating)	
version 3 dated 14.01.12	