HIL Limited CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:31/12/2021

Complaint Details:							
Sales Representative:	Harpreet Singh(50003099)	Compensation Number:47492	Complaint Tracking Number :101879				
Complaint Registered Date:	12/12/2021	Complaint Attended Date:	30/12/2021				
Party Name:	Goyal Associates(1125566)	Location:	Kota Rajasthan				
Material Supplied From:		Product:	Wall Putty Manufacture/Traded				
Invoice Number and Date:	(2031010979,06/10/2021)	·					
Product Details:	(BIRLA HIL PUTTY-20 Kg)						

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Hetalic	11	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2031010979	06/10/2021	BIRLA HIL PUTTY-20 Kg	120	5	ASHOKA	4.17	5
Remarks For Any Special Approvals:							

Compensation Recommendation:

Based on the above inspection details, please supply to the above party (Wall Putty Manufacture/Traded) (5) numbers (in words): (FIVE) or (0.1) of following size

Recommended Size	Recommended Quantity(No's)					
BIRLA HIL PUTTY-20 Kg	5					

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Approved By

Approved By

I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:31/12/2021

Dated:31/12/2021

Comments/Approval from Sales:

Based on the above, credit amount of to be issued to the above customer.

Name of the person:

Head Sales:

Signature:

Any Special Remarks:

version 3 dated 14.01.12