



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Abhinav Dhananjay(50002945)	Compensation Number:47577	Complaint Tracking Number :103297
Complaint Registered Date:	29/12/2021	Complaint Attended Date:	04/01/2022
Party Name:	BALKRISHNA AGENCY(1134367)	Location:	LONAVALA Maharashtra
Material Supplied From:		Product:	THIN BED MORTAR
Invoice Number and Date:	(2013094810,15/12/2021)		
Product Details:	(THIN BED MORTAR)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2013094810	15/12/2021	THIN BED MORTAR	40	12	YADAV ROAD	30	0	12
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (THIN BED MORTAR) (12) numbers (in words): (TWELVE) or (0.48) of following size	
Recommended Size	Recommended Quantity(No's)
THIN BED MORTAR	12
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	