



**HIL Limited**  
**CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS**

Dated:24/12/2021

Complaint Details:			
Sales Representative:	Sameer Shivaji Pavane(50002784)	Compensation Number:46236	Complaint Tracking Number :100126
Complaint Registered Date:	20/11/2021	Complaint Attended Date:	24/12/2021
Customer Name:	Project, A/C N K Enterprises (1127276)		
Location:	Pune	State:	Maharashtra
Material Supplied From:	Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant,Golan Pipes and Fittings Plant	Product:	Pressure Pipes
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000906	Pressure reducing bush(10kg/cm2)-50x40mm	2029009768	17/11/2021	250	250	250	Other
96000871	Pressure Pipe CLASS-3 3m 40mm	2029009771	17/11/2021	83	83	83	Other
96000871	Pressure Pipe CLASS-3 3m 40mm	2029009772	17/11/2021	150	150	150	Other
96000892	Pressure Elbow 45 (10kg/cm2) - 40mm	2029009772	17/11/2021	340	340	340	Other
96000899	Pressure Elbow 90 (10kg/cm2) - 40mm	2029009772	17/11/2021	300	300	300	Other
96000919	Pressure Plain end cap (10kg/cm2) - 40mm	2029009772	17/11/2021	400	400	400	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000906	Pressure reducing bush(10kg/cm2)-50x40mm	250
96000871	Pressure Pipe CLASS-3 3m 40mm	83
96000871	Pressure Pipe CLASS-3 3m 40mm	150
96000892	Pressure Elbow 45 (10kg/cm2) - 40mm	340
96000899	Pressure Elbow 90 (10kg/cm2) - 40mm	300
96000919	Pressure Plain end cap (10kg/cm2) - 40mm	400

Reviewed By   SUMAN KHUNTIA QUALITY ASSURANCE Dated:24/12/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:24/12/2021
Any Special Remarks:CN will be issued againt sales return	
version 3 dated 14.01.12	