



**HIL Limited**  
**CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT**

Dated:12/01/2023

Complaint Details:			
Sales Representative:	Amit Limkar(50002896)	Compensation Number:33300	Complaint Tracking Number :83011
Complaint Registered Date:	04/01/2021	Complaint Attended Date:	08/01/2021
Party Name:	Pavan Minerals(1125630)	Location:	NARODA . AHMEDABAD Gujarat
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(9908004245,19/11/2020)		
Product Details:	(Birla HIL Putty - 5 Kg (HAWA))		
Compensation Mode:	Replacement Basis		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
9908004245	19/11/2020	Birla HIL Putty - 5 Kg (HAWA)	1200	1000	Sales return	83.33	1000
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party ( Wall Putty Manufacture/Traded ) (1000) numbers (in words): (ONE THOUSAND ) or (5) of following size	
Recommended Size	Recommended Quantity(No's)
Birla HIL Putty - 5 Kg (HAWA)	1000
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By   Kailash Patel QUALITY ASSURANCE Dated:08/01/2021	Approved By   I K PANDIT HEAD-QUALITY ASSURANCE Dated:08/01/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	