

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:11/04/2023

Complaint Details:			
Sales Representative:	vIKAS(12345677)	Compensation Number:56080	Complaint Tracking Number :120393
Complaint Registered Date:	16/03/2023	Complaint Attended Date:	01/04/2023
Customer Name:	SHINEPRO PRODUCTS (1131678)		
Location:	ZIRAKPUR,	State:	Punjab
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	Tile Adhesive Manufacturing
Compensation Mode:	Credit Note		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	30/03/2023	1111	900	11	Manufacturing defects
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	01/03/2023	1111	900	11	Shortage
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000077	28/03/2023	1111	30	13	Shortage
990004310	BIRLA AEROCON TILE ADHESIVE T1	2042000103	04/04/2023	123	12	11	Others
990004374	BIRLA AEROCON TILE ADHESIVE T2	2042000103	02/04/2023	123	12	12	Delamination
990004374	BIRLA AEROCON TILE ADHESIVE T2	2042000103	26/03/2023	124	12	10	Others

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
990004310	BIRLA AEROCON TILE ADHESIVE T1	11
990004310	BIRLA AEROCON TILE ADHESIVE T1	13
990004310	BIRLA AEROCON TILE ADHESIVE T1	11
990004374	BIRLA AEROCON TILE ADHESIVE T2	10
990004374	BIRLA AEROCON TILE ADHESIVE T2	22

Reviewed By	Approved By
QUALITY ASSURANCE	I K PANDIT
Dated:	HEAD-QUALITY ASSURANCE
Any Special Remarks:	Dated:
version 3 dated 14.01.12	