



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:25/01/2021

Complaint Details:			
Sales Representative:	Dinesh Babu R (50002705)	Compensation Number:12369	Complaint Tracking Number :50079
Complaint Registered Date:	10/03/2018	Complaint Attended Date:	13/03/2018
Customer Name:	Distributor, A/C Venus Industry (1120860)		
Location:	Karur	State:	Tamil Nadu
Material Supplied From:	APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant,APP Timmapur Plant	Product:	COLUMN
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000556	UPVC soc submersible Pipe (medium) 1 1/4"	2019003812	31/12/2017	200	1	1	Other

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000556	UPVC soc submersible Pipe (medium) 1 1/4"	1

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:09/04/2018	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:09/04/2018
Any Special Remarks:Material has to be replaced to customer	
version 3 dated 14.01.12	