

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:23/12/2021

Complaint Details:

Sales Representative:	Patel Kishan Kumar(50003477)	Compensation Number:46208	Complaint Tracking Number :101784
Complaint Registered Date:	10/12/2021	Complaint Attended Date:	23/12/2021
Customer Name:	M.K. Polymers (1126468)		
Location:	Mehsana	State:	Gujarat
Material Supplied From:	Golan Pipes and Fittings Plant	Product:	Traded material
Compensation Mode:	Replacement Basis		

Investigation Details:

Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
98000310	CPVC Concealed Valve 1/2"	2029007287	07/02/2021	20	20	20	Cracking

Compensation Recommendation:

Based on the above inspection details, the following size's recommended for compensation

Product Code	Product Name	Recommended Quantity(No's)
98000310	CPVC Concealed Valve 1/2"	20

Reviewed By



SUMAN KHUNTIA
QUALITY ASSURANCE
Dated:23/12/2021

Approved By



I K PANDIT
HEAD-QUALITY ASSURANCE
Dated:23/12/2021

Any Special Remarks:CN will be issued againts sales return

version 3 dated 14.01.12