

**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:25/11/2021

Complaint Details:			
Sales Representative:	Rathinavelu Vijay Kumar(50001551)	Compensation Number:45466	Complaint Tracking Number :100079
Complaint Registered Date:	18/11/2021	Complaint Attended Date:	25/11/2021
Party Name:	STOCKIEST, A/C SA ENTERPRISES(1131138)	Location:	KANCHIPURAM Tamil Nadu
Material Supplied From:		Product:	Blocks
Invoice Number and Date:	(2010090098,16/11/2021)		
Product Details:	(FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2010090098	16/11/2021	FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	510	8	SRI HARI ( Shortage)	1.57	0	8
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Blocks ) (8) numbers (in words): (EIGHT ) or (0.096) of following size	
Recommended Size	Recommended Quantity(No's)
FLY ASH BLOCKS(AAC)600MM X 200MM X 100MM	8
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:25/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:25/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	