## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:13/12/2018

| Complaint Details:   |  |   |                                     |  |  |
|--|--|---|-------------------------------------|--|--|
| Sales Representative:  | Jitendra Singh Rathore(50002673)   | Compensation<br>Number: 16647               | Complaint Tracking<br>Number :53927 |  |  |
| Complaint Registered Date:   | 03/07/2018   | Complaint Attended Date:                    | 03/08/2018                          |  |  |
| Party Name:  | Jitendra Traders "A/C MAHAMAYA HARDWA  | ers ,, A/C MAHAMAYA HARDWARE SAPCODE 110255 |                                     |  |  |
| Location:  | KANSABEL   | State:                                      | Chattisgarh                         |  |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |  | 01/10/2017 TO 31/07/2018                    |                                     |  |  |
| Product:   | AC Sheets  | Plant:                                      | Satharia Plant                      |  |  |
| Product Details:   | (Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M) |   |                                     |  |  |

| Breakage Investigation Details:    |                   |                   |                   |  |  |
|------------------------------------|-------------------|-------------------|-------------------|--|--|
|                                    | Supplied Quantity | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                               | 200               | 2.3984            | 1.5355            |  |  |
| Meters                             | 15760.44          | 189               | 121               |  |  |
| Remarks For Any Special Approvals: |                   |                   |                   |  |  |

| Breakage Compensation:   |                           |  |  |  |  |
|--|---------------------------|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (121) Running Meters OR (1.5355) Tons, |                           |  |  |  |  |
| Running Meters (in words): ONE HUNDRED TWENTY ONE  |                           |  |  |  |  |
|  |                           |  |  |  |  |
| (b) Size Recommendations: (0) RMTS of 3.6M and (121) RMTS of other sizes                       |                           |  |  |  |  |
| Inspection Done By: SAMRAT   |                           |  |  |  |  |
| Reviewed By  | Approved By               |  |  |  |  |
| Men  | <u>le</u>                 |  |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                |  |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE    |  |  |  |  |
| Reviewed Date: 09/10/2018  | Approved Date: 09/10/2018 |  |  |  |  |
| Any special Remarks:   |                           |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                     |                           |  |  |  |  |
| This document is valid for 90 days only  | Version 3 Dated :10.02.12 |  |  |  |  |

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