



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:05/01/2022

Complaint Details:			
Sales Representative:	Majid Ali (50002762)	Compensation Number:47564	Complaint Tracking Number :103252
Complaint Registered Date:	27/12/2021	Complaint Attended Date:	27/12/2021
Customer Name:	Kalra Pipe & Machinery Store (1106314)		
Location:	Panipat	State:	Haryana
Material Supplied From:	APP-Faridabad Depot,Faridabad cPVC & uPVC Plant,APP-Faridabad Depot	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	2019016947	28/10/2021	1500	1500	1500	More OD
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	2019016511	29/09/2021	550	550	550	More OD
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	2019015668	29/07/2021	3600	1300	1300	More OD

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	1500
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	550
96000001	CPVC ISI PIPE SDR 11 (3 Mtr) 3/4"	1300

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:05/01/2022	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:05/01/2022
Any Special Remarks:CN will be issued Againsts Higher OD pipes	
version 3 dated 14.01.12	