## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:02/12/2021

version 3 dated 14.01.12

Complaint Details:							
Sales Representative:	T Santosh Kumar(50001390)	Compensation Number:45723	Complaint Tracking Number :101166				
Complaint Registered Date:	22/11/2021	Complaint Attended Date:	24/11/2021				
Party Name:	Direct Customer, A/C DAMAM ENTERPRISES(1132472)	Location:	NANDED Maharashtra				
Material Supplied From:		Product:	THIN BED MORTAR				
Invoice Number and Date:	(2022044087,20/11/2021)						
Product Details:	(THIN BED MORTAR)						

Breakage Investigation Details:								
Invoice No		Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage	(as per agreement	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2022044087		THIN BED MORTAR		15		50	0	15
Remarks For Any Special Approvals:								

## Compensation Recommendation:

Based on the above inspection details, please supply to the above party (THIN BED MORTAR) (15) numbers (in words): (FIFTEEN) or (0.6) of following size

Recommended Size	Recommended Quantity(No's)			
THIN BED MORTAR	15			
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned				

or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.

Reviewed By	Approved By
Avinash KHATRE QUALITY ASSURANCE Dated:01/12/2021	I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/12/2021
Comments/Approval from Sales:	•
Based on the above, credit amount of to be issued to	o the above customer.
Name of the person: Head Sales - Panels/Blocks/Hysil/Drymix Products: Signature:	
Any Special Remarks:	