

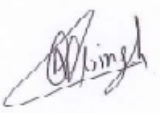
**HIL Limited**  
**CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT**

Dated:27/12/2021

Complaint Details:			
Sales Representative:	Joseph John(50002150)	Compensation Number:47287	Complaint Tracking Number :102083
Complaint Registered Date:	20/12/2021	Complaint Attended Date:	21/12/2021
Party Name:	direct customer, A/C GEORGE&COMPANY(1133813)	Location:	THRISSUR Kerala
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2020006858,29/11/2021)		
Product Details:	(AEROCON C-BOARD 18MM 2.44 M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2020006858	29/11/2021	AEROCON C-BOARD 18MM 2.44 M X 1.22M	55	14	collection truck	25.45	0	14
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party ( Flat Products ) (14) numbers (in words): (FOURTEEN ) or (1.0315) of following size	
Recommended Size	Recommended Quantity(No's)
AEROCON C-BOARD 18MM 2.44 M X 1.22M	14
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:27/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:27/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of .... to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	