



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:19/12/2021

Complaint Details:			
Sales Representative:	Gautam Kumar(50002037)	Compensation Number:46098	Complaint Tracking Number :101628
Complaint Registered Date:	04/12/2021	Complaint Attended Date:	09/12/2021
Party Name:	KHANDELWAL TRADERS(1128376)	Location:	SAMAYPUR Delhi
Material Supplied From:		Product:	Flat Products
Invoice Number and Date:	(2006007494,23/10/2021)		
Product Details:	(Flex-O-Board 6MM 2.44M X 1.22M, Flex-O-Board 6MM 1.83M X 1.22M)		

Breakage Investigation Details:								
Invoice No	Invoice Date	Product Details	Supplied Quantity	Breakage Quantity	Transporter	Breakage %	Allowed Breakage % (as per agreement with the party)	Actual Breakage Quantity In No's (after excluding 3% Breakage Qty)
2006007494	23/10/2021	Flex-O-Board 6MM 2.44M X 1.22M	150	5	Radiant Logistics Service	3.33	0	5
2006007494	23/10/2021	Flex-O-Board 6MM 1.83M X 1.22M	550	4	Radiant Logistics	0.73	0	4
Remarks For Any Special Approvals:								

Compensation Recommendation:	
Based on the above inspection details, please supply to the above party (Flat Products) (9) numbers (in words): (NINE) or (0.2221) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
Flex-O-Board 6MM 1.83M X 1.22M	4
Flex-O-Board 6MM 2.44M X 1.22M	5
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:19/12/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:19/12/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales - Panels/Blocks/Hysil/Drymix Products:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	