

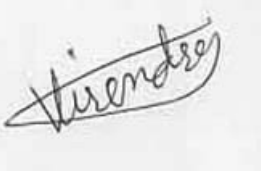

HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:			
Sales Representative:	VikasFSO(12345677)	Compensation Number:68255	Complaint Tracking Number :139473
Complaint Registered Date:	01/08/2023	Complaint Attended Date:	01/08/2023
Customer Name:	ARADHANA TOOLS & HARDWARE (1137037)		
Location:	462042	State:	Madhya Pradesh
Material Supplied From:	Indore depot (CC Division)	Product:	TILE ADHESIVE MANUFACTURING AND TRADING
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990006024	Birla HIL Block Jointing Mortar 40 kg	3201000141	30/04/2023	90	10	5	Vendor storage issue

Compensation Recommendation:						
Based on the above inspection details, the following size's recommended for compensation						
Product Code	Product Name	Recommended Quantity(No's)		Units	Pacakge Qty	TotalQty in Units
990006024	Birla HIL Block Jointing Mortar 40 kg	5		KG	40	200.000

Reviewed By  QUALITY ASSURANCE Dated:01/08/2023	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023
Any Special Remarks:FIVE	
version 3 dated 14.01.12	