



HIL Limited
CUSTOMER COMPLAINT COMPENSATION REPORT PIPES & FITTINGS

Dated:06/02/2020

Complaint Details:			
Sales Representative:	Sarajit Das (50002740)	Compensation Number:10523	Complaint Tracking Number :48441
Complaint Registered Date:	05/12/2017	Complaint Attended Date:	14/11/2017
Customer Name:	Nirman Distributors (1119900)		
Location:	Siliguri	State:	West Bengal
Material Supplied From:	Faridabad cPVC & uPVC Plant	Product:	CPVC
Compensation Mode:	Replacement Basis		

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
96000293	CPVC Hexogonal Trans MTA 3/4" x 1/2"	2019002252	29/07/2017	1600	6	6	Less Wall thickness

Compensation Recommendation:		
Based on the above inspection details, the following size's recommended for compensation		
Product Code	Product Name	Recommended Quantity(No's)
96000293	CPVC Hexogonal Trans MTA 3/4" x 1/2"	6

Reviewed By  SUMAN KHUNTIA QUALITY ASSURANCE Dated:15/12/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:15/12/2017
Any Special Remarks:Customer require replacement against the material.	
version 3 dated 14.01.12	