HIL Limited CUSTOMER COMPLAINT COMPENSATION REPORT CONSTRUCTIONS & CHEMICALS

Dated:02/08/2023

Complaint Details:				
Sales Representative:	Anmol Shukla(50003802)	-	Complaint Tracking Number :139479	
Complaint Registered Date:	31/07/2023	Complaint Attended Date:	31/07/2023	
Customer Name:	Dwarka Paint House (1138798)			
Location:	Jabalpur	State:	Madhya Pradesh	
Material Supplied From:	Raipur Depot (CC Division)	Product:	EMULSION AND PAINT TRADING	
Compensation Mode:	Credit Note			

Investigation Details:							
Product Code	Product Description	Invoice No	Invoice Date	Supply Qty	Defect Qty	Actual Defect Qty	Defect Type
990005769	Birla HIL Tota Distemper 20 kg	4408000270	30/06/2023	10	1	1	separation issue

Compensation Recommendation:					
Based on the above inspection details, the following size's recommended for compensation					
Product Code	Product Name	Recommended Quantity(No's)	Units	Pacakge Qty	TotalQty in Units
990005769	Birla HIL Tota Distemper 20 kg	1	KG	20	20.000

Reviewed By	Approved By	
QUALITY ASSURANCE Dated:01/08/2023	I K PANDIT HEAD-QUALITY ASSURANCE Dated:01/08/2023	
Any Special Remarks:	•	
		version 3 dated 14.01.12