## HIL Limited CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:22/12/2018

| Complaint Details:   |  |                              |                                     |  |
|--|--|------------------------------|-------------------------------------|--|
| Sales Representative:  | MAYANK RANJAN(50002477)  | Compensation<br>Number: 9235 | Complaint Tracking<br>Number :44758 |  |
| Complaint Registered Date:   | 23/07/2017   | Complaint Attended Date:     | 18/08/2017                          |  |
| Party Name:  | PAPPU STEEL,, A/C MAA JAGDAMBA ENT   | ERPRISES SAPCODE: 1111433    |                                     |  |
| Location:  | CHAPRA   | State:                       | Bihar                               |  |
| Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages): |  | 01/03/2017 TO 17/08/2017     |                                     |  |
| Product:   | AC Sheets  | Plant:                       | Satharia Plant                      |  |
| Product Details:   | (Newkor 6MM 3.60 M X 1.05 M),(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M) |                              |                                     |  |

| Breakage Investigation Details:    |                   |                   |                   |  |  |
|------------------------------------|-------------------|-------------------|-------------------|--|--|
|                                    | Supplied Quantity | Breakage Quantity | Net Loss Quantity |  |  |
| Tons                               | 90                | 1.2753            | 0.8248            |  |  |
| Meters                             | 7092.198          | 100.5             | 65                |  |  |
| Remarks For Any Special Approvals: |                   |                   |                   |  |  |

| Breakage Compensation:   |                           |  |  |  |  |
|--|---------------------------|--|--|--|--|
| (a)Breakage quantity considered based on Net Loss Basis (65) Running Meters OR (0.8248)Tons, |                           |  |  |  |  |
| Running Meters (in words): SIXTY FIVE  |                           |  |  |  |  |
|  |                           |  |  |  |  |
| (b) Size Recommendations: (64.8) RMTS of 3.6M and () RMTS of other sizes                     |                           |  |  |  |  |
| Inspection Done By: DIWAKAR TRIPATHI   |                           |  |  |  |  |
| Reviewed By  | Approved By               |  |  |  |  |
| Nom  | <u></u>                   |  |  |  |  |
| MOHAMMAD AKBAR   | I K PANDIT                |  |  |  |  |
| QUALITY ASSURANCE  | HEAD-QUALITY ASSURANCE    |  |  |  |  |
| Reviewed Date: 21/09/2017  | Approved Date: 21/09/2017 |  |  |  |  |
| Any special Remarks:   |                           |  |  |  |  |
| In case of Credit Note, Signature from VP, Sales-Sheeting:                                   |                           |  |  |  |  |
| his document is valid for 90 days only Version 3 Dated :10.02.12                             |                           |  |  |  |  |

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