

HIL Limited
CUSTOMER COMPLAINT INVESTIGATION AND CLOSE OUT FORM - PIPES & FITTINGS

Dated: 13/10/2021

Complaint details :					
Complaint Tracking No:	98023		Investigation No:	56106	
Received Date:	30/09/2021	Registered Date:	05/10/2021	Attended Date:	13/10/2021
Previous Visit Date:	04/11/2019		Visit Date:	13/10/2021	

Name/Address of Customer	Site Address
Jay Enterprises(1125595) MUMBAI,Maharastra- 1,Maharashtra	

Supply Details:									
Product Code	Product Description	Invoice No	Invoice Date	Batch No	Supplied Quantity	Defect Quantity	Actual Defect Quantity	Defect Type	Transporter

Complaint Category:	Transit/Packing
Nature of the Complaint [Provide Technical Information]:	received in Wet condition during Unloading Material due to rain water.
Investigation Findings By Plant Quality:	

Name of Quality Person : Shiva Namdev	Sales Represenative : Sachin Rakesh Tiwari
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