

HIL Limited
CUSTOMER COMPLAINT WALL PUTTY COMPENSATION REPORT

Dated:19/11/2021

Complaint Details:			
Sales Representative:	Sachin Rakesh Tiwari(50003053)	Compensation Number:45368	Complaint Tracking Number :100014
Complaint Registered Date:	16/11/2021	Complaint Attended Date:	17/11/2021
Party Name:	Distributor, A/C NANALAL MAVJI & COMPANY(1125635)	Location:	Mumbai Maharashtra
Material Supplied From:		Product:	Wall Putty Manufacture/Traded
Invoice Number and Date:	(2032003676,12/11/2021)		
Product Details:	(BIRLA HIL PUTTY - 10 KG),(Birla HIL Putty 20 Kg (Without Token))		

Breakage Investigation Details:							
Invoice No	Invoice Date	Product Details	Supplied Quantity	Defect Quantity	Transporter	Defect %	Actual Defect Quantity
2032003676	12/11/2021	BIRLA HIL PUTTY - 10 KG	18	3	Super Bharat Roadways	16.67	3
2032003676	12/11/2021	Birla HIL Putty 20 Kg (Without Token)	360	4	Super Bharat Roadways	1.11	4
Remarks For Any Special Approvals:							

Compensation Recommendation:	
Based on the above inspection details,please supply to the above party (Wall Putty Manufacture/Traded) (7) numbers (in words): (SEVEN) or (0.11) Metric Tons of following size	
Recommended Size	Recommended Quantity(No's)
BIRLA HIL PUTTY - 10 KG	3
Birla HIL Putty 20 Kg (Without Token)	4
or issue the credit note for the above mentioned quantity of material based on the above invoice price and considering below mentioned sales recommendations.	

Reviewed By  Avinash KHATRE QUALITY ASSURANCE Dated:19/11/2021	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Dated:19/11/2021
Comments/Approval from Sales:	
Based on the above, credit amount of to be issued to the above customer.	
Name of the person:	
Head Sales:	
Signature:	
Any Special Remarks:	
version 3 dated 14.01.12	