



HIL Limited
CUSTOMER COMPLAINT BREAKAGE COMPENSATION REPORT

Dated:12/07/2019

Complaint Details:			
Sales Representative:	Brajendra Panday(50002582)	Compensation Number: 9557	Complaint Tracking Number :45307
Complaint Registered Date:	23/08/2017	Complaint Attended Date:	17/09/2017
Party Name:	SURAJ KUMAR RAJ KUMAR		SAPCODE:1101700
Location:	UMARIA	State:	Madhya Pradesh
Invoice Number and Date:(Note:Period of supplies to be mentioned for accumulated breakages):	17/12/2016 TO 08/09/2017		
Product:	AC Sheets	Plant:	Satharia Plant
Product Details:	(Newkor 6MM 3.00 M X 1.05 M),(Newkor 6MM 2.50 M X 1.05 M),(Newkor 6MM 2.00 M X 1.05 M)		

Breakage Investigation Details:			
	Supplied Quantity	Breakage Quantity	Net Loss Quantity
Tons	405.97	1.288	0.920
Meters	31991.33	101.5	72.500
Remarks For Any Special Approvals:			

Breakage Compensation:	
(a)Breakage quantity considered based on Net Loss Basis (72.5) Running Meters OR (0.92)Tons, Running Meters (in words): SEVENTY TWO DECIMAL FIVE	
(b) Size Recommendations : (0) RMTS of 3.6M and (72.5) RMTS of other sizes	
Inspection Done By: SUKH MUJUMDAR	
Reviewed By  MOHAMMAD AKBAR QUALITY ASSURANCE Reviewed Date: 24/10/2017	Approved By  I K PANDIT HEAD-QUALITY ASSURANCE Approved Date: 24/10/2017
Any special Remarks:	
In case of Credit Note,Signature from VP,Sales-Sheeting:	
This document is valid for 90 days only	Version 3 Dated :10.02.12

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