

HILDA MACHANDO

Security Governance, Risk & Compliance Specialist | Cloud Security | AWS, CISA & ISO 27001 Practitioner

■ Harare, Zimbabwe | ■ hildaswebsite.com | ■ linkedin.com/in/hilda-machando-43277b179 | ■ hildamachando4@gmail.com

Professional Summary

Dynamic Governance, Risk, and Compliance (GRC) professional with over five years of experience managing cybersecurity compliance and operational risk within financial and regulated environments. Skilled in leading audits, vendor risk assessments, and compliance programs aligned to NIST, ISO 27001, SOC 2, and CMMC. Proven success collaborating across legal, engineering, and security teams to align governance controls with business objectives. Recognized AWS Community Leader and ISACA SheLeadsTech Chairperson, driving initiatives that empower secure, compliant, and resilient operations across organizations.

Professional Experience

ICT Operational Risk & Compliance Specialist | Central African Building Society (CABS) – Harare, Zimbabwe
Jan 2024 – Present

Lead and maintain the organization's ICT risk register, performing risk assessments aligned with NIST and ISO 27001 frameworks. Oversee security and compliance in AWS environments, ensuring adherence to internal policies and regulatory obligations. Partner with business to review contracts, provide risk-based feedback, and assess vendor security posture. Conduct internal control evaluations and coordinate external audits across ICT and cloud systems.

Cyber Security Engineer (Remote) | Old Mutual Group – Harare, Zimbabwe

Feb 2022 – Dec 2023

Supported SOC 2 and ISO 27001 compliance initiatives through evidence mapping and control validation. Designed AWS security automation pipelines integrating GuardDuty, Inspector, and CloudTrail for real-time compliance visibility. Conducted vendor risk reviews and implemented third-party assurance processes for cloud.

Security Engineer | Central African Building Society (CABS) – Harare, Zimbabwe

Jan 2020 – Jan 2022

Performed SWIFT and internal security compliance assessments, ensuring regulatory adherence to financial security standards. Coordinated audit readiness and documentation reviews across IT and operations.

Education

MSc, Big Data Analytics – Chinhoyi University of Technology

BSc (Hons), Computer Science – University of Zimbabwe

Certifications

AWS Certified Solutions Architect – Associate

Certified Information Systems Auditor (CISA)

AWS Certified Cloud Practitioner

Agile Project Management (AgilePM)

AWS Certified Security – Specialty

Leadership & Community

AWS User Group Leader – Zimbabwe: Organized Community Days with 200+ attendees, promoting AWS security best practices.

AWS ABW Grant Recipient 2024: Recognized for community leadership and technical excellence.

ISACA SheLeadsTech Chairperson: Leads initiatives empowering women in cybersecurity and technology across Zimbabwe.

Technical Stack

Frameworks & Standards: NIST 800-53/171, ISO 27001, CMMC, SOC 2, PCI-DSS, COBIT, COSO

Compliance & GRC Tools: ServiceNow, Jira, CURA, AWS Config, Security Hub, CloudTrail

Languages & Scripting: Python, YAML, JSON, Bash

Cloud Platforms: AWS (Security Hub, Config, IAM, GuardDuty, Inspector), familiarity with Azure & GCP controls