CURRICULUM VITAE

HILLARY NDETO MASUNZE NTHOME

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PERSONAL DETAILS

ID No: 34154953

Nationality: Kenyan

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PROFILE SUMMARY

I am Confident, fast learner, hardworking and reliable in information technology with in-depth knowledge in carrying out day-to-day operations of the information communication technology functions and duties. I have demonstrated the ability to carry out the following functional roles including: Network configuration and troubleshooting, operating system installation, Information technology security and antivirus, provide user support activities, Windows repair and update, Undertake helpdesk task on computer systems among others.

ACADEMIC BACKGROUND

YEAR	INSTITUTION	COURSE	GRADES
2018-2021	Mount Kenya university	Bachelor of science in Information Technology (BIT)	Second Class Upper division
2016-2018	Mount Kenya university	Diploma of Information Technology (DIT)	Distinction

KEY SKILLS AND COMPETENCE

- Gained practical experience in: Network configuration and troubleshooting, operating system installation, Information technology security and antivirus, provide user support activities, Windows repair, Undertake helpdesk task on computer systems among others.
- Practical skills in: Software engineering both in C and C++, System analysis and design, Web programming (html) and design

- Excellent interpersonal and communication skills: skill in effective verbal and written communications, including active listening skills and skill in presenting findings and recommendations.

- Proficient in computer applications like access, excel, PowerPoint, using database among others.

- Ability to: establish and maintain harmonious and effective working relationships with co-workers, staff and external contacts, and to work effectively in a professional team environment.

- Willing to learn and develop my skills and qualities further.

- Knowledgeable of working under pressure with minimum or no supervision and confident in matters pertaining work.

- Enthusiastic about what I do completing my task with excellence and looking forward to the next task.

- Qualified graphics designer (UI and Web designing)

- A programmer with high knowledge of the following programming languages JavaScript, php, Python, java, Asp, C++, C.

- I am a qualified computer instructor.

- A beginner in the following languages, Kotlin, flutter.

- I am a web designer and developer capable of designing and delivering according to requirements. Languages used include JavaScript, bootstrap.

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WORK EXPERIENCE

Feb 2023-Dec 2023: ICT Authority.

Position: Software developer intern/ ICT officer.

Duties:

- System development. (e-waste management system)
- Citizen training on Digital literacy.
- Data capture at Kenya National Examinations Council.
- E-waste management at the e-waste Centre.
- Graphics designing.
- Attended trainings and Certifications.
- Training TVET institutions on digital literacy.

Feb 2022- Dec 2022: Petanns technical computer training college

Position: ICT officer.

Duties:

- Hardware and software maintenance.
- Computer troubleshooting.
- ICT support.
- ICT class Training.

May 2021- Dec 2021: Kenya RedCross Society (Machakos)

Position: ICT intern

Duties;

- Network administration and troubleshooting.
- Facilitating computer classes.
- Software and hardware support.
- Staff support.
- Graphics design.
- E-waste management at the e-waste centre (Receiving, verification, Storage Testing)

INTERESTS/HOBBIES

- Travelling,
- Watching movies, photography,
- Sporting activities like football and swimming,

REFEREES

Available Upon Request.