Iman Cindra Mata

Male | Single | May 15th 1982

Jl. Mampang Prapatan XI no 31, Jakarta – Indonesia

+62-811-811-2645 | imancinderamata@gmail.com | http://id.linkedin.com/in/imancinderamata

Objective

To use my broad cross section of hands on project planning, product management, business development, resource & process optimizing and technical skills to bring focus and drive on ecommerce business, mobile application, online campaign & other internet assets & initiatives, from scratch.

Profile

- Internet Visionary, Product Management & Development, Digital Business Strategist
- Internet professional with demonstrated abilities to manage and market a product through its lifecycle planning, analysis, design, project management and improvement phases
- Extremely effective in establishing product specifications, market positioning and
- Proven e-commerce activation records with strong project management, marketing and web production skills
- 5 years experience product management of web and mobile platforms, 12 years in industry

Skills/Expertise

- Ecommerce
- Product management
- Project planning & management
- Internet Business Strategy

- UI/UX, User centered design
- Web analytics & measurement
- Digital Marketing Strategy
- Process Improvement

Major Achievements

- SophieParis.com Website Revamp (300% traffic growth)
- KirimPaket.com Web Service (2012 now)
- NEC Asia Pacific best 3 Engineer (2007)

Education

Gunadarma University, Depok – West Java, Indonesia. Bachelor Degree of Information Technology (GPA 3.23)

Organizations

- OSIS SMU Cendana Rumbai (1998 2000)
- University Student Organization (2003 2004)
- First Aid Team Sophie Paris (2013 present)
- Sophie Running Club (2013 present)

Hobbies

Guitar, Piano, Jogging, Cycling

Professional Milestone

Sophie Paris (Fashion & Apparel)

SOPHIE

Role : Product Ecommerce Manager

Report to : Ecommerce Manager
Team size : 5 (+ 2 partner agencies)

Acting : Product Management, Project Management

Period: 11 months (Aug 2013 - present)

Outcomes :

- Website Revamp (Sophie Paris Indonesia)
- o Ecommerce Web (Sophie Paris Indonesia)
- o Android Apps (Sophie Paris Indonesia, Philippines,

Morocco, Vietnam, Malaysia)

PT Sophie Paris Indonesia is a fast-fashion direct selling company in Indonesia, Philippine, Vietnam, Morocco, and Malaysia.

- Responsible for various elements of ecommerce website & mobile app structure, design, content, navigation, information architecture, performance, and site functionality for a positive impact on ecommerce efforts
- Perform competitive benchmarking and analysis to balance business needs, customer needs and technological capabilities and translating business requirements into product requirement
- Acting as a platform expert, co-supporting the overall strategic website & mobile app roadmaps to build innovative solutions and support business objectives, acting as a project manager to evaluate, manage, implement and test ecommerce initiatives
- Working closely with Information Technology, Sales, Marketing, Business Development, Support, Operations and
 other business units to deliver website/email campaign/mobile app releases on schedule through business planning,
 requirements and user interface development, system engineering, and quality assurance phase
- Manage the relationship with internal and 3rd party development teams and ensure clear communication and coordination in an Agile working environment
- Drive incremental ecommerce revenue by improve and manage online user experience, increase site traffic and crossselling experience through targeting, placement and landing page tests, and leading usability testing, and decreasing cart abandonment
- Manage web traffic and trends analysts and make recommendations on action related to introduce new ideas and innovative functions and features to enhance experience and create differentiation and increase revenue
- Continually seek future enhancements by researching and staying abreast of new and innovative online solutions and capabilities; key competitor actions; industry trends and emerging customer and market needs

Project Involved

- SophieParis Indonesia Website Revamp (2013)
- SophieParis Indonesia Ecommerce Site (2014)
- SophieParis Indonesia Online Catalog Android App (2014)
- SophieParis Indonesia Offline Catalog Android App (2014)
- SophieParis Philippines Online Catalog Android App (2014)
- SophieParis Vietnam Online Catalog Android App (2014)
- SophieParis Malaysia Online Catalog Android App (2014)

- SophieParis Morocco Online Catalog Android App (2014)
- SophieParis Indonesia Feature Catalog Minisite (2014)
- SundayDirect Indonesia Minisite (2014)
- SundayDirect Indonesia Feature Catalog Minisite (2014)

Reason for leaving : No longer enjoy the works, feeling unfits with how the team, project & the business are conducted

Asia Quest Indonesia (Digital Agency)

AQ AsiaQuest

Role : Digital Producer

Report to: General Manager

Team size: 7

Acting : Product Management, Project Management

Period: 6 months (Mar - Aug 2013)

Outcomes:

o Own Web Products (Manufakturindo.com,

IniJepang.com, PilihKartu.com)

Web Development & Digital Campaign

(RajaMobil.com, Priceprice.com)

PT Asia Quest Business Consulting is WEB & E-Commerce developer and Internet marketer

- Website & E-commerce project management
- Website & E-commerce product management
- Brand/product identity creation, UI/UX supervision, graphic design & video drawing supervision
- Business model design for in-house dot com website services
- User workflow & use case design
- Website activation, digital campaign strategy & planning

Project Involved

- Manufakturindo.com (2010)
- IniJepang.com (2010)
- PilihKartu.com (2010)
- RajaMobil.com, Price Comparison Add-ons (2010)
- Priceprice.com, Digital Campaign (2010)

Reason for leaving : Get an unexpected opportunity & offer from Sophie Paris

Kieeds Indonesia (Dot Com)



Role : Founder Outcomes :

Team size: 4 o Kirimpaket.com - Indonesia Shipping Marketplace

Acting : Product & Project Management o Aqid.co - Al Quran Short URL

Period : 2 years (2010 - 2012)

PT. Kieeds Indonesia is an internet startup of Kieeds.com and KirimPaket.com

- Business model design for in-house dot com website services
- Product definition, plan & roadmaps
- Product management, prototyping, development, simplification & improvement
- Brand/product identity creation, wireframing, UI/UX design, graphic design & video drawing
- Product development lead, supervision & quality control
- Online sales & marketing strategy planning, ad-targeting system design
- Website & campaign traffic monitoring & analysis
- Product Recognition
 - o Finalist CIMB Niaga Online Entrepreneur 2011 (Kieeds.com)
 - o Finalist Echelon Startup Competition Indonesia 2012 (KirimPaket.com)

Project Involved

- Kieeds.com (2011)
- KirimPaket.com (2012)
- Aqid.co(2012)
- GetBlueDot.com(2013)

Reason for leaving : Company went out of business, and felt that work/ life balance are out of alignment

K23 Solutions (Software House)

Role : Co-Founder Outcomes :

Team size: 7 o Fixed Assets Management System

Acting : Product & Project Management o Enterprise Resource Planning

Period : 2 years (2008 - 2010)

PT. K23 Solutions is an IT solution company with various product of business software such as ERP System, SMS Gateway, Web Site, and Business Tool Applications.

- System requirement collections, proposal plan, Propose solution presentation
- Project planning, budgeting & sales forecasting
- Resource planning, recruiting & human resource management
- Product identity creation, UI/UX design, graphic design & video drawing
- Project management, control & reporting

Project Involved

- SMS Gateway web Blogging, Transwebindo (2008)
- Fixed Assets Management System, Suzuki Finance Indonesia (2009)
- Website & Collaboration System, Adisuryo & Co Law Firm (2009)
- Web Portal, Daido Manufacturing (2009)
- Production Application Module, Daido Manufacturing (2009)
- Web Portal, Bank UOB Indonesia (2010)

Reason for leaving : Looking for a new challenge & opportunity by starting new venture in Internet industry

NEC Indonesia (Telecommunication & IT Solution)



Role : Project Engineer Projects :

Report to: Project Manager o Server FT & Blade Installation

Team size: 15 (+ >10 partner agencies) o SAN Storage & Tape Backup Installation

Acting : Project Management, Hardware Support o Production Instruction System

Period : 4 years (2005 - 2009) o Sales Force Automation

PT. NEC Indonesia is a telecommunication & information technology company with various product & services on networking connection, enterprise resource planning and business solution

- Deliver NEC server farm solution including of FT Server, Blade Server, SAN Storage & Tape Backup
- Requirement gathering & business analyzing in measurable goals by reviewing the current operations, current server system survey
- Project planning & scheduling, reporting, User Acceptance Test
- Customer relations, advocacy and liaison among engineering, legal, and sales organizations
- Support Procedure, Maintenance Workflow & Escalation flow design
- Support coordination between customer, NEC maintenance support team, vendors & suppliers

Project Involved

- Server Maintenance, Panasonic PEWGSI (2005)
- FT Server & SAN Storage, GE Finance (2006)
- FT Server & SAN Storage, Sumi Rubber Indonesia (2006)
- FT Server & SAN Storage, Ajinomoto Indonesia (2007)
- Sales Force Automation, Ajinomoto Indonesia (2007)
- Production Instruction System, Astra Daihatsu Motor Indonesia (2007)
- Blade Server & SAN Storage, Mandom Indonesia (2008)
- Office LAN Relocation, Panasonic PEWGSI (2005)
- Office LAN Relocation, JGC Indonesia (2007)
- Network (LAN) Installation, Mitsui Mining Indonesia (2006)
- Network (LAN) Installation, AEON Credit Services (2006)
- Network (LAN) Installation, Indonesia Toray Science Foundation (2006)
- NECare Tracking System Application, NEC Care Center (2005)
- Maintenance Tracking System, NEC Care Center (2007)
- NEC Thin Client System POC, Sumirubber Indonesia (2008)
- NEC Thin Client System POC, Mandom Indonesia (2009)
- Flex Process (NEC Enterprise Resource Planning System), Mandom Indonesia (2009)

Reason for leaving : No longer challenged with given responsibilities