Nurman Zakaria

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| Objective | A goal-oriented, self-motivated problem solver with multimedia skills seeks to join an innovative Graduate Trainee team. |

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| Work Experience | May 2014 - Current PT. Timedoor Indonesia, Denpasar, Bali Indonesia  *Website Designer*   * Conceptualized, planned and executed original designs for a wide range of website properties. * Designed print and marketing initiatives for all website properties. * Identified and eliminated website bugs to improve user experience. * Worked closely with social media team on WordPress blogs and social media marketing. * Used site analytics and metrics to define and monitor success. * Created wireframes, screen-flow diagrams and UI spec documentation. * Defined and demonstrated best in class user experiences that reflected company Information Technology standards. * Mapped user journey end-to-end using information architecture diagrams, user flows, wireframes and paper and interactive prototypes.   October 2013 – December 2013 World Trade Organization, Nusa Dua, Bali Indonesia  *IT Support*   * Provided base level IT support to non-technical personnel within the business. * Installed software, modified and repaired hardware and resolved technical issues. * Resolved customer issues in a clear, courteous and straightforward manner. * Demonstrated professionalism and courtesy with customers at all times. * Resolved problems with malfunctioning products. * Followed up with clients to ensure optimal customer satisfaction.   January 2012 – April 2012 - DSC University of PT. HM Sampoerna  *Member*   * Collaborate with PT. HM Sampoerna tbk as a representative of STIKOM Bali that targeted other competitive brand users in STIKOM Bali and acquaint of other competitive brand users with the product of PT. HM Sampoerna   June 2011 - Bali World Culture Forum, Sanur, Bali Indonesia  *IT Support*   * Provided base level IT support to non-technical personnel within the business. * Installed software, modified and repaired hardware and resolved technical issues. * Resolved problems with malfunctioning products. |

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| Education | 2009 - 2016 STIKOM Bali, Denpasar, Bali Indonesia  *S.Kom in Computer System GPA: 3.03*  2009 - 2016 HELP University College, Kuala Lumpur Malaysia  *B.IT in Information Technology GPA: 2.64* |

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| Skills | * Familiar with HTML, CSS, Javascript * Skilled in Adobe Photoshop, Illustrator, After Effect, Flash * Skilled in Microsoft Word, Excel, Power Point * Skilled in TCP/IP, and WAN * Skilled Multi-tasker * Expert in Disaster Recovery * Fast Learner |
| Portfolio | * [http://baliwisata.id](http://baliwisata.id/) * [http://pagibali.com](http://pagibali.com/) * [http://balimoments-photo.com](http://balimoments-photo.com/) * [http://timedoor.net](http://timedoor.net/) * [Dropbox](https://www.dropbox.com/sh/62y98k5f9wecxe6/AADhXBWuaQ8xKqtn95btgp4za?dl=0) Link for Photoshop Job |