

CHON KANCHAND

chonkanchand@gmail.com | +61 428-628-335 | U1713/101 Bathurst St, Sydney NSW 2000

<https://www.linkedin.com/in/chon-kanchand> | <https://github.com/him-chon> | <https://public.tableau.com/app/profile/chon.kanchand>

EDUCATION

University of New South Wales, Kensington, NSW <i>Master of Information Technology - Artificial Intelligence, School of Computer Science and Engineering</i>	February 2022 - Present
Chulalongkorn University, Bangkok, Thailand <i>Bachelor of Engineering in Nanotechnology, International School of Engineering</i>	July 2014 - August 2018

WORK EXPERIENCES

Shopee Co., Ltd. <i>Quality Assurance Analyst</i> <ul style="list-style-type: none">Maintained quality assurance agents performance dashboard (Google Data Studio)Generated daily list of customer service cases based on predefined criteria and assigned to corresponding QA agents, both internal QA team and BPOs, for assessment.	May - June 2021
ShopBack Co., Ltd. <i>Campaign Associate and Marketing Coordinator</i> <ul style="list-style-type: none">Analysed online retail transactional data (Apache Superset, SQL, MS Excel) to support campaign development and operationDeveloped and carried out the majority of marketing campaigns as campaign ownerCreated reports from transactional database for each marketing campaigns and bi-weekly meetingCreated and maintained country level dashboardManaged day-to-day UI placement and design based on transactional data and UI tracking dataPlanned (content writing and media design) daily CRM with appropriate target segmentations based on historical dataProcure KOLs for social media posts and advertisementsCoordinated with clients on resolving cookie tracking issues and request for specific dataCoordinated with product team on implementing new features and specific UI requirementsWorked with operation team on system limitation workaround and system (contents and operational) schedulingWorked with data team on creating specific country level reportsWorked business development team on clients/brands requested marketing campaign and general negotiation	April - November 2019
Biomedicine Laboratory, Faculty of Medicine, Chulalongkorn University <i>Research Student</i> <ul style="list-style-type: none">Conducted medical research on cancer drug delivery system using calcium carbonate nanoparticles as carrier	February - April 2019
National Metal and Materials Technology Center (MTEC) <i>Research Intern</i> <ul style="list-style-type: none">Designed and prototyped vapour generator for laboratory useImplemented a scaleable, economical, and environmental-friendly process for graphene synthesis (polymer assisted graphite exfoliation)Developed graphene-carbon composite conductive ink for scalable circuitry printing	May 2017 - August 2018

SKILLS

Language:	IELTS: 8 Overall (Listening 8.5, Reading 9, Writing 6.5, Speaking 8)
Software:	C, Python, SQL, Tableau, Google Cloud Platform, sklearn, pytorch, Hadoop, Airflow, Spark, Superset, pandas, MS Office, Trello

CERTIFICATIONS & COURSES

Google Cloud, Data Engineering with Google Cloud Professional Certificate	Ongoing
SuperDataScience, Tableau 2020 A-Z: Hands-On Tableau Training for Data Science	March 5, 2021
Google Cloud Platform Big Data and Machine Learning Fundamentals	March 2, 2021
DataTH School, Road to Data Engineer	January 6, 2021
University of Michigan, Python Data Structure	November 29, 2019
University of Michigan, Programming for Everybody	March 29, 2019

ACTIVITIES

Member, The International Society of Optics and Photonics and the Optical Society (SPIE/OSA)	2016 - 2018
Member, Engineering Basketball Club, Chulalongkorn University	2014 - 2015
Member, Engineering Boxing Club, Chulalongkorn University	2014 - 2015
President, Programming Club, Ekamai International School	2013 - 2014
Vice President, Computer and Technology Club, Ekamai International School	2012 - 2014