

CHON KANCHAND

Email: choncareer@gmail.com | Website: <https://him-chon.github.io/portfolio>

<https://www.linkedin.com/in/chon-kanchand> | <https://github.com/him-chon> | <https://public.tableau.com/app/profile/chon.kanchand>

EDUCATION

University of New South Wales, Kensington, NSW	February 2022 - December 2024
<i>Master of Information Technology, Artificial Intelligence</i>	
Chulalongkorn University, Bangkok, Thailand	July 2014 - August 2018
<i>Bachelor of Engineering</i>	
Ekamai International School, Bangkok, Thailand	Aug 2008 - May 2014
<i>College Preparatory Diploma, Engineering</i>	

WORK EXPERIENCES

Shopee Co., Ltd.	May - June 2021
<i>Data Analyst, Customer Service Quality Assurance</i>	
<ul style="list-style-type: none">Maintained quality assurance agents performance dashboard (Google Data Studio)Generated daily list of customer service cases based on predefined criteria and assigned to corresponding QA agents, both internal QA team and BPOs, for assessment.	
ShopBack Co., Ltd.	April - November 2019
<i>Campaign Associate and Marketing Coordinator</i>	
<ul style="list-style-type: none">Analysed online retail transactional data (Apache Superset, SQL, MS Excel) to support campaign development and operationDeveloped and carried out the majority of marketing campaigns as campaign ownerCreated and maintained country level dashboardManaged day-to-day UI placement and design based on transactional data and UI tracking dataPlanned (content writing and media design) daily CRM with appropriate target segmentations based on historical dataProcure KOLs for social media posts and advertisements	
Biomedicine Laboratory, Faculty of Medicine, Chulalongkorn University	February - April 2019
<i>Research Student</i>	
<ul style="list-style-type: none">Conducted medical research on cancer drug delivery system using calcium carbonate nanoparticles as carrier	
National Metal and Materials Technology Center (MTEC)	May 2017 - August 2018
<i>Research Intern</i>	
<ul style="list-style-type: none">Designed and prototyped vapour generator for laboratory useImplemented a scalable, economical, and environmental-friendly process for graphene synthesis (polymer assisted graphite exfoliation)Developed graphene-carbon composite conductive ink for scalable circuitry printing	

SKILLS

Language:	IELTS: 8 Overall (Listening 8.5, Reading 9, Writing 6.5, Speaking 8)
Software:	Python, C, SQL, Tableau, Google Cloud Platform, sklearn, pytorch, Hadoop, Airflow, Spark, Superset, pandas, MS Office

CERTIFICATIONS & COURSES

SuperDataScience, Tableau 2020 A-Z: Hands-On Tableau Training for Data Science	March 5, 2021
Google Cloud Platform Big Data and Machine Learning Fundamentals	March 2, 2021
DataTH School, Road to Data Engineer	January 6, 2021
University of Michigan, Python Data Structure	November 29, 2019
University of Michigan, Programming for Everybody	March 29, 2019

ACTIVITIES

Member, The International Society of Optics and Photonics and the Optical Society (SPIE/OSA)	2016 - 2018
Member, Engineering Basketball Club, Chulalongkorn University	2014 - 2015
Member, Engineering Boxing Club, Chulalongkorn University	2014 - 2015
President, Programming Club, Ekamai International School	2013 - 2014
Vice President, Computer and Technology Club, Ekamai International School	2012 - 2014