### **CHON KANCHAND**

Website: https://him-chon.github.io/portfolio

https://www.linkedin.com/in/chon-kanchand | https://github.com/him-chon | https://public.tableau.com/app/profile/chon.kanchand

### **EDUCATION**

**University of New South Wales, Kensington, NSW** 

February 2022 - December 2024

Master of Information Technology, Artificial Intelligence

Chulalongkorn University, Bangkok, Thailand

July 2014 - August 2018

Bachelor of Engineering

Ekamai International School, Bangkok, Thailand

Aug 2008 - May 2014

College Preparatory Diploma, Engineering

### WORK EXPERIENCES

Shopee Co., Ltd. May - June 2021

Data Analyst, Customer Service Quality Assurance

- Maintained quality assurance agents performance dashboard (Google Data Studio)
- Generated daily list of customer service cases based on predefined criteria and assigned to corresponding QA agents, both internal QA team and BPOs, for assessment.

ShopBack Co., Ltd. April - November 2019

Campaign Associate and Marketing Coordinator

- · Analysed online retail transactional data (Apache Superset, SQL, MS Excel) to support campaign development and operation
- Developed and carried out the majority of marketing campaigns as campaign owner
- · Created and maintained country level dashboard
- Managed day-to-day UI placement and design based on transactional data and UI tracking data
- Planned (content writing and media design) daily CRM with appropriate target segmentations based on historical data
- · Procure KOLs for social media posts and advertisements

# Biomedicine Laboratory, Faculty of Medicine, Chulalongkorn University

February - April 2019

Research Student

• Conducted medical research on cancer drug delivery system using calcium carbonate nanoparticles as carrier

## National Metal and Materials Technology Center (MTEC)

May 2017 - August 2018

2012 - 2014

Research Intern

- Designed and prototyped vapour generator for laboratory use
- Implemented a scalable, economical, and environmental-friendly process for graphene synthesis (polymer assisted graphite exfoliation)
- Developed graphene-carbon composite conductive ink for scalable circuitry printing

## **SKILLS**

**Language:** IELTS: 8 Overall (Listening 8.5, Reading 9, Writing 6.5, Speaking 8)

Vice President, Computer and Technology Club, Ekamai International School

Software: Python, C, SQL, Tableau, Google Cloud Platform, Scikit-learn, PyTorch, Hadoop, Airflow, Spark, Superset, pandas, OpenCV

## **CERTIFICATIONS & COURSES**

SuperDataScience, Tableau 2020 A-Z: Hands-On Tableau Training for Data Science Google Cloud Platform Big Data and Machine Learning Fundamentals	March 5, 2021 March 2, 2021
University of Michigan, Python Data Structure	November 29, 2019
University of Michigan, Programming for Everybody	March 29, 2019
ACTIVITIES	
Member, The International Society of Optics and Photonics and the Optical Society (SPIE/OSA)	2016 - 2018
Member, Engineering Basketball Club, Chulalongkorn University	2014 - 2015
Member, Engineering Boxing Club, Chulalongkorn University	2014 - 2015
President, Programming Club, Ekamai International School	2013 - 2014