#### **CHON KANCHAND**

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https://www.linkedin.com/in/chon-kanchand | https://github.com/him-chon | https://public.tableau.com/app/profile/chon.kanchand

#### **EDUCATION**

# University of New South Wales, Kensington, NSW

**February 2022 - March 2025** 

Master of Information Technology, Artificial Intelligence

Chulalongkorn University, Bangkok, Thailand

July 2014 - August 2018

Bachelor of Engineering

#### Ekamai International School, Bangkok, Thailand

Aug 2008 - May 2014

College Preparatory Diploma, Engineering

## WORK EXPERIENCES

Shopee Co., Ltd. May - June 2021

Data Analyst, Customer Service Quality Assurance

- Maintained quality assurance agents performance dashboard (Google Data Studio)
- Generated daily list of customer service cases based on predefined criteria and assigned to corresponding QA agents, both internal QA team and BPOs, for assessment.

ShopBack Co., Ltd. April - November 2019

Campaign Associate and Marketing Coordinator

- Analysed online retail transactional data (Apache Superset, SQL, MS Excel) to support campaign development and operation
- Developed and carried out the majority of marketing campaigns as campaign owner
- · Created and maintained country level dashboard
- Managed day-to-day UI placement and design based on transactional data and UI tracking data
- Planned (content writing and media design) daily CRM with appropriate target segmentations based on historical data
- · Procure KOLs for social media posts and advertisements

# Biomedicine Laboratory, Faculty of Medicine, Chulalongkorn University

February - April 2019

Research Student

Conducted medical research on cancer drug delivery system using calcium carbonate nanoparticles as carrier

# National Metal and Materials Technology Center (MTEC)

May 2017 - August 2018

2012 - 2014

Research Intern

- · Designed and prototyped vapour generator for laboratory use
- Implemented a scalable, economical, and environmental-friendly process for graphene synthesis (polymer assisted graphite exfoliation)
- Developed graphene-carbon composite conductive ink for scalable circuitry printing

## **SKILLS**

**Language:** IELTS: 8 Overall (Listening 8.5, Reading 9, Writing 6.5, Speaking 8)

Vice President, Computer and Technology Club, Ekamai International School

Software: Python, C, SQL, Tableau, Google Cloud Platform, sklearn, pytorch, Hadoop, Airflow, Spark, Superset, pandas, MS Office

## **CERTIFICATIONS & COURSES**

March 5, 2021 March 2, 2021 January 6, 2021
January 6, 2021
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31 1 20 2010
November 29, 2019
March 29, 2019
2016 - 2018
2014 - 2015
2014 - 2015
2013 - 2014