

Terms and Conditions

Welcome to HungerMeals. We provide access to our services subject to the following Terms of Use, which may be updated by us from time to time without notice to you. You should understand that by ordering any of our products or subscribing to one of our services, you agree to be bound by these terms and conditions and the terms and conditions of our Privacy Policy, which are hereby incorporated by reference (collectively, this "Agreement."). If you do not agree to any of these terms, then please do not use the website. You should print a copy of these terms and conditions for future reference.

Information and about us

HungerMeals is an online home-cooked food delivery platform. We operate through our website www.hungermeals.com and our whatsapp number. Our services are designed to deliver you safe and healthy meals at your work spaces as well as your home. We have carefully chosen all the ingredients, refreshing vegetables and meats that suit your pocket as well. Our home cooks use their best expertise to prepare all your meals.

Service Availability

By accessing or using the website you hereby agree to comply that you will not use the services to engage in any commercial activities, including, without limitation, raising money; advertising or promoting a product, service, or company; or engaging in any pyramid or other multi-tiered marketing scheme. You will not upload, post, e-mail, transmit, or otherwise make available any User Content that is false, deceptive, misleading, deceitful, or mis-informative; infringes any copyright, trademark, trade secret, right of publicity, or other proprietary rights of any person or entity; is threatening, tortious, defamatory, libelous, indecent, obscene, pornographic, invasive of another's privacy, or promotes violence; or discloses any sensitive information about another person, including that person's e-mail address, postal address, phone number, credit card information, or any similar information. Besides, you will not access or use the website or the platform to collect any market research for a competing business. You will also not impersonate any person or entity or falsely state or otherwise misrepresent your affiliation with a person or entity. You will not take any action that imposes or may impose (in our sole discretion) an unreasonable or disproportionately large load on our technical infrastructure; you will not use automated means, including spiders, robots, crawlers, data mining tools, or the like to download or scrape data from the Website or Platform, except for Internet search engines (e.g., Google) and non-commercial public archives (e.g., archive.org) that comply with our robots.txt file; you will not cover, obscure, block, or in any way interfere with any advertisements and or safety features (e.g., report abuse button) on the Website or the Platform; and you will not interfere with or attempt to interrupt the proper operation of the Website or the Platform through the use of any virus, device, information collection or transmission mechanism, software or routine, or access or attempt to gain access to any data, files, or passwords through hacking, password or data mining, or any other means.

Risk and Title

The products will be at your risk from the time of delivery. Ownership of the products will only pass to you when we receive full payment of all sums due in respect of the products. If we fail to comply with these terms and conditions we shall only be liable to you for, at most, the purchase price of the products.

Price and Payment

The price of the products will be as quoted on our website from time to time, except in cases of obvious error. Product prices include applicable taxes. Payment for all products and services must be by cash on delivery except otherwise mentioned in our website.

Order and Delivery

Each recipe box is carefully packaged to stay fresh on the day of delivery and upto two days from the day of delivery, if refrigerated and each combo meal will remain fresh on the day of delivery, if refrigerated. To maintain the highest quality and integrity of the meals after delivery, we recommend that you immediately refrigerate the items when you receive them if you are not cooking or consuming it immediately. Furthermore, you should inspect your package to ensure the contents arrive fresh. If you are not home when a delivery arrives, our delivery person will leave the package for you at your door. If you would prefer that someone have to sign for the delivery, please let us know the specific instructions. In such cases, if you, your doorman, your neighbour, or your alternate receiver is not present at the time of delivery, we will use commercially reasonable efforts to contact you and reschedule the delivery (in which case there may be a redelivery fee). If we are unable to reschedule the order for any reason, the order will be cancelled and you will be charged the applicable fee for the order and the redelivery fee. Anyone at the delivery address who receives the delivery is conclusively presumed to be authorized to receive the delivery. In cases in which you have designated an alternative receiver, such person shall accept the meals under all of the same terms and conditions that would apply had you accepted the delivery yourself. In the case of inclement weather, we will deliver your order as soon as reasonably possible when the conditions permit. If your designated delivery location is inaccessible, rendering us unable to make the delivery, we will contact you to determine the best alternate location and/or date for the delivery.