HOSPITALITY

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Overall Plans



Objective: To analyze and visualize key metrics in the hospitality dataset using various tools.

Data Overview: Dataset contains information on bookings, revenue, customer demographics, and satisfaction.

Key Metrics: Average occupancy rate, revenue per room, customer preferences, and seasonal trends.

Methodology:

Week 1: Excel

Week 2: Power BI

Week 3: Tableau

<mark>W</mark>eek 4: MySQL

Outcome: Insights for decision-making in the hospitality industry.

Week 1 - Excel

Tasks Performed:

- Data Cleaning: Removed duplicates, handled missing values, and normalized formats.
- Data Analysis: Used pivot tables and formulas for calculations.
- Charts: Created bar graphs and line charts for trend analysis.

Key Insights:

- Identified peak booking periods.
- Highlighted customer segments contributing most revenue.
- Uncovered seasonal fluctuations.

Strengths of Excel:

- User-friendly and versatile for data manipulation.
- Quick insights through pivot tables.

- Limited scalability for large datasets.
- Time-intensive manual processes.



Week 2 - Power BI

Tasks Performed:

- Data Import: Connected to data sources seamlessly.
- Dashboard Design: Created slicers, drill-downs, and KPIs.
- Visualizations: Heatmaps, pie charts, and clustered bar charts.

Key Insights:

- Real-time revenue tracking across regions.
- Top-performing hotels and locations identified.
- Occupancy patterns by customer demographics.

Strengths of Power BI:

- Interactive and visually appealing dashboards.
- Seamless integration with data sources.

- Requires some familiarity for advanced features.
- Limited advanced statistical functionalities.



Week 3 - Tableau

Tasks Performed:

- Data Preparation: Cleaned and joined datasets within Tableau. Storytelling: Designed dashboards and stories for user-friendly navigation.
- Visualizations: Geographical maps, waterfall charts, and treemaps.

Key Insights:

- Regional revenue variations visualized on maps.
- Contribution of repeat customers to total bookings.
- Revenue growth trends over time.

Strengths of Tableau:

- Sophisticated visualizations.
- Drag-and-drop interface.

- Licensing costs.
- Steeper learning curve for beginners.



Week 4 - MySQL

Tasks Performed:

- Data Retrieval: Queried data using SELECT, JOIN, GROUP BY, and HAVING clauses.
- Data Aggregation: Calculated average revenue, customer stay durations, etc.
- Filtering: Extracted specific subsets like peak booking dates.

Key Insights:

- Detailed customer booking history.
- Revenue trends based on room types.
- Relationships between booking duration and satisfaction levels.

Strengths of MySQL:

- Powerful for handling large datasets.
- Precise data retrieval with queries.

- Requires SQL knowledge.
- No visualizations without external tools.



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