**Chatbot Description Template**

**Team Name: Creep Access**

**Team members: (1) : Himaipriya Nasusigamani**

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**Chatbot Title: TRANSIT**

**Inspiration: To address banking customer pain points.**

**Solution Description: It addresses omni-channel issues currently facing in banking domain. One chatbot which integrates different channels and keep the customer workflow information across all channel and keep the customer engaged with all the required information.**

**Build with :**

**Front end : Node js**

**API : Watson chatbot**

**Backend: public API s**

**Actors: Bank customer**

**Accomplishment: It could able to make the customer feel bank is keeping track of their information and could able to get all required information in one place.**

**What I learnt: How to customize Watson API. More information about public API’s**

**What’s next:**

**Try it out :**