# HIMANSHU CHACHRA

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## OBJECTIVE

Highly motivated and organized software professional seeking a role in a fast-paced dynamic organization where I can use my skills and experience to influence the success of the company.

## EXECUTIVE SUMMARY

- **Certified Software Developer** with **3+ Year(s)** of experience in web application management using **Salesforce Commerce Cloud** (formerly Demandware) platform.
- Working with **Ideatarmac UG** since Aug 2019 as Senior Salesforce Commerce Cloud developer.
- Worked with **Cognizant Technology Solutions** from **Sep 2017 to Aug 2019**, lastly as **Associate (Product Specialist).**
- Certified by Salesforce in 2020 as a **B2C Commerce Cloud** developer.
- Certified by Oracle University in 2016 as an **Oracle Certified Associate JAVA SE7 programmer** for demonstrating the high-level skills needed to become a professional Java developer.
- Identified as an **Orbit Shifter** by Cognizant Academy. Orbit Shifters are campus graduate hires who are top 5% learners in Cognizant's online self-learning platform for offered candidates in the pre-joining phase. This program allows us to hit the ground running by allocating to project directly without any academy training.
- Was presented with **'Digital Prodigy'** award 2 years in a row by **Digital Commerce (Retail)** practice of Cognizant for my contributions to the project.
- Received a personal note of praise and recognition from the **Director of Ecommerce** for our client recognizing my inquisitiveness, eagerness to learn and work ethic.
- Experience in **Agile Methodology** and well versed with concepts like Scrum, Sprint, Backlogs and comfortable with industry standard tools like JIRA.
- **Third Party Integrations:** Google Reviews API, CrowdTwist Loyalty Program, BloomReach Search & Suggestions, BriteVerify Email Verification Service, Cheetahmail Email Marketing solutions, Channel Advisor 3rd Party Fulfilment Services, ARA Subscription Service among others.
- **LINK Cartridge Development:** Akeneo PIM, Klevu Search and Suggestions, TillPayments Payment Provider, Datawords Translation services among others.

## TECHNICAL SKILLS

- **Language**      : Demandware, C, C++, Java Standard Edition, Java Enterprise Edition, Android
- **Web Technologies** : HTML, JavaScript, CSS, SCSS, jQuery, Node.js, AJAX, JSON, XML
- **Databases**      : Oracle, MySQL, SQLite, PL-SQL
- **Functional Utilities** : Agile Methodology, Git SCM
- **Operating System** : Windows
- **Tools Worked Upon** : JIRA, Jenkins, Android Studio, Github, Bitbucket

## PROJECTS HANDLED

### LINK CARTRIDGE FOR GLOBAL PAYMENT PROVIDER

**Duration:** Mar 2020 – Sep 2020
**Team Size:** 5-6
**Company:** Ideatarmac UG

**Project Description:** This project is about developing a link cartridge to allow easy integration of the payment provider to a merchant's SFRA based applications. The salient features of the cartridge are listed below.

- SFRA compliant storefront integration cartridge which provides payment services in preauthorise / capture modes.
- A business manager module for merchants to refund / capture / void transactions
- Registration for payment methods when customer adds a card to their account.

## LINK CARTRIDGE FOR DATA IMPORT FOR PRODUCT INFORMATION MODULE

**Duration:** Aug 2019 – Mar 2020
**Team Size:** 3
**Company:** Ideatarmac UG

**Project Description:** This project is about developing a link cartridge as a connector between Client's PIM and SFCC's merchant partners. The salient features of the cartridge are listed below.

- The cartridge translates PIM data to almost all of SFCC specific features like product bundles, product sets, recommendations, Master-Group-Variation relation etc
- There is support for master and storefront catalog concept and also allows for multiple storefront implemented in the same realm.
- We have developed a custom cache using Impex file systems to reduce the load on Custom objects and duplicate API calls.

## INTEGRATION OF SITEGENESIS APPLICATION WITH 'ACTIONS ON GOOGLE'

**Duration:** May 2019 – Jun 2020
**Team Size:** 2
**Company:** Cognizant Technology Solutions

**Project Description:** This project was a Proof of Concept to introduce Chat Bot capability in the default SFCC application which was capable of performing eCommerce functions like browsing products, placing orders, fetching order status etc. only via voice interaction with Google Assistant by using OCAPI (Open Commerce API) and Dialogflow API. We used node.js for back end fulfilment. This was demonstrated in a Salesforce event held in Chicago, IL.

## DEMANDWARE ECOMMERCE APPLICATION MANAGEMENT

**Duration:** Sep 2019 – Apr 2020
**Team Size:** 3-5
**Company:** Cognizant Technology Solutions

**Project Description:**

- Demandware is a platform used to create and manage scalable web applications for ecommerce operations. In this project, we are managing our client's Global Ecommerce sites using agile methodology for project management.
- Project is about managing site functionality and inbound/outbound flow of data and keeping everything up-to-date with industry standards
- The Site is coded in SG2 (SiteGenesis Version 2) and Uses Pipelines for flow of control.
- Addressing client / user's issues and requests in defined SLA.
- Handling code releases, testing, and post release bug fixes.
- Handling meetings with the business clients and third parties to address the issues and get them resolved ASAP.
- Monitoring performance of sites via different tools and taking action accordingly.
- Supporting the hype sales and providing end-to-end support in US hours as well.

## ACADEMIC CREDENTIALS

| Credential / Date | Institution | University/Board | Percentage/ CGPA |
|---|---|---|---|
| Bachelor of Engineering (Mechanical Engg.), June 2017 | Lakshmi Narain College of Technology, Bhopal(M.P.) | RGTU, Bhopal | 8.38 |
| 12th, AISSCE, April 2013 | Bal Bhavan School, Bhopal (M.P.) | CBSE, Ajmer | 87.20% |
| 10th, AISSE, April 2011 | Bal Bhavan School, Bhopal (M.P.) | CBSE, Ajmer | 10.0 |

## PERSONAL DETAILS

- Date of Birth **:** 18$^{th}$ May, 1995
- Father's Name **:** Mr. Kamal Chachra
- Languages known **:** Hindi, English

Dated   : Jan 24$^{th}$, 2021
Place    : Bengaluru                                                                                           (**Himanshu Chachra)**