**SACHIN MAIND**

**E-mail: sachinmaind02@gmail.com Mobile: +91-7022570186**

Experienced Techno Functional Manager (Test Manager) with 1 3+years of experience in Software Testing- Quality Assurance. Over 4+ years of Experience in Online Training to US Candidates . Over 6 + years of Management with successfully own and lead the testing efforts through all stages of the Project/Product Life cycle.

* Backed by strong qualifications including a **Bachelor Degree in Computer Science Engineering**, **ITIL Foundation certified** , Advanced command of various testing suites, **Waterfall, Agile -Scrum** and Tools **like HP-QC, JIRA, QTP, Selenium** , **Salesforce.com(SFDC), ClickTools, Marketo , Sharepoint etc** and cross-platform skills in **Windows, VMware, Mac OS, Linux and Unix**
* **E**xtensive experience in **Test Project Lead / Manager/Project Management** which includes,   
   Initiation, Planning, Executing, Monitoring and Controlling and Closing of each phase of the project.
* Defining project **scope**, **goals** and deliverables, project tasks, **resource requirements**, developing detailed schedule and budget and full scale **Project Planning.**
* **Building and managing large** **QA teams (Onsite-Offshore model)** from ground up and managing multiple groups along with tracking project deliverables using appropriate **tools, monitoring** and reporting project progress to all **stakeholders**.
* Experienced working with projects using **Agile-Scrum ( 4 + years )mode of Software Development Methodologies**
* Extensive experience in Testing **Web based , Desktop , Enterprise Solutions, Health and IT services, SalesForce.com (CRM), SharePoint , Embedded , SaaS , Paas based solutions applications** .
* Experiences working with **Service and Product based companies specialize in Infrastructure Management, Energy Management, Business Solutions, IT consulting and IT Services, Call Center Software Solutions**.
* Diverse experience in **Validation Testing -  GUI , Regression, Smoke Testing, Acceptance, System Integration Testing, UAT, Usability ,Functional and Backend Testing.**
* Expertise in **Test Planning**, **Test Scenario** Design, **Test Case** Design, **Test Execution**, and **Defect Management**, executing **Automation Test** Scripts as per **Requirements**
* **Point of contact** for the team for **troubleshooting** issues. Extensive experience in carrying out the role of a **functional analyst** and at the same time testing end to end of applications and working with various **domains.**
* Excellent **functional knowledge** on **CRM applications** called **Salesforce.com**
* Experience in testing end to end **Sales force CRM applications** as well as coordinating with **development team** to make them understand the requirements and bridge the gap wherever necessary and at the same **time coordinating** the testing effort.
* Strong **analytical skills** required, including a thorough understanding of how to translate **requirements** into application and **operational deliverables**.
* Proven to possess **exceptional management skills** with the ability to organize team efforts & positively motivate people to achieve their best and Extensive hands-on experience in developing Enjoy **mentoring/training** new team members Experienced **People Manager, meeting** with reporting staff members, **Training plan**, **Career Growth** , **Appraisal Process** , **Timely Feedback to team members , Recruitment Process ,** Evaluate employee performance, set expectations and goals for team and individual team members, recruit and train team members.
* Excellent **Team Leadership skills**, managed major **QA projects having duration from 6 - 36 months**, involving **team size of 5-45** resources based in different locations across various time **zones (US, Ireland, Taiwan and India)**
* **Lead multiple ongoing projects** in different phases, addressing project issues, **managing project risks** by **anticipating development/deployment/Testing** issues and get immediate resolution in multi vendor multiple project team environments.
* Ease in high **stress environments** and superior ability to effectively handle multi task levels of responsibility.

**EDUCATIONAL QUALIFICATION & CERTIFICATIONS:**

## Bachelor of Engineering in Computer Science, India

## ITIL® Foundation Certificate in IT Service Management (GR750127084SM)

## TECHNICAL SKILLS:

|  |  |
| --- | --- |
| **Testing** | Testing & Methodologies, Test Plans, Cases & Processes, Functional Requirements ,Script Execution, Documentation, Functional, Interoperability , Broswer,Regression, Negative  ,UI & Compatibility  ,Data Interface & Migration Testing ,Performance/Load/Stress Testing, Testing Automation ,Defect/Bug Tracking ,Test Strategies & Coverage’s ,QA & QC Standards |
| **Project Management Tool** | JIRA(Agile Projects), Lotus Notes, Share Point |
| **Defect Management Tool** | JIRA , Rational CQ, CQMS, MAPP, TFS,HP-QC |
| **Automation Testing Tool** | **WinRunner, AutoIT , Selenium, QTP, LoadRunner ,TOSCA , Twist** |
| **Security Test Tool** | Nessus , Open VAS |
| **Mobile API’s Service Test** | PostMan, ARC |
| **Network Management** | NMS(SNMP V1 &V3), TCP/IP , EMS , Wireshark, NAS( ReadyNAS and ReadyNAS v2 ) |
| **Performance Testing Tool** | Hp-Loadrunner, Fiddler |
| **CRM Tools** | **SalesForce** |
| **Miscellaneous** | Jenkins, Eclipse , SVN, CVS, MIB Broswer, iReasioning,Gensis , SharePoint 2010 & 2013, **SiteCore**, **Marketo** , **ClickTools**, GIT |
| **Operating System** | Windows X.X , RHEL , SUSE , CentOS , Solaris , MacOS, ESX 4.1 , ESXi 5.0/5.1/5.5, Hyper -V 2008/2012 |
| **Scripting Languages** | Exposure to JavaScript , VBScript , TCL, HTML, XML |
| **Application Interface** | Command Line Interface(CLI), Putty, HyperTerminal , Telnet |
| **Languages** | C, C++, VB, Net, Java ( Tested application developed on these Platform) |
| **MS Office Suite** | Microsoft Project Plan (MPP), Visio , Power Point , Excel , Word |
| **Database** | Oracle 10g/9.i/8.i, SQL Server 2008/2012, MS-Access |

## PROFESSIONAL SUMMARY:

# DATAMATICS MAR’15 – TILL DATE

## Role: Test Manager /Tech Lead

## Client: Honeywell Technology Solutions, India

**Project :**

**Honeywell Smart Building Score (HSBS) (IN, ME ,CN& US)**

**Role :** Project Tech lead and Tester

**Environment : SalesForce.com(SFDC), ClickTools, SiteCore, Marketo ,Selenium , Twist**

Responsibilities:

* Work with **Strategic Marketing Manager ,Business Analysts, Project Manager** to obtain business, technical and user requirements .Responsible for **End to End** **Project implementation** starting from requirements to releases to business
* Responsible for **Leading projects** Activities and **Testing** Honeywell Smart Building Score **Salesforce applications**. Manage and coordinate **development activities** and setting **prioritie**s projects within the team.
* Oversee daily activities of development team and provide direction and guidance as needed.
* Work closely with the **Enterprise Architecture team**, implementation partners, 3rd party vendors and other technology teams to ensure appropriate infrastructure selection, maintenance, policies and procedures are in place to support the CRM application environment.
* Ensure the on-time delivery of enhancements or modifications to ongoing production CRM systems.
* Design, develop and implement**, Test cases, Test Environment** for each release.
* Project executed using **Agile framework, Sprint Planning, Sprint releases, Daily Scrum Meeting, Retrospective meeting , KANBAN Board etc**
* **Salesforce.com testing** to validate **Lead Management, Case Management,Accounts Management, Contact Management, Report Management , Email Templates (HTML-5 & Visual Force Templates) etc**
* **SFDC - Clicktool – Marketo integration testing**
* Testing **cloud-based** solutions including **Content, Community, Knowledge, Email Campaigns**, etc.
* Experience in installing, evaluating the **AppExchange** application on salesforce.com platform.
* Experience with **Data loader** for data management in force.com platform.
* **Raise & Track defects in JIRA** along with Defect Reporting and Member of Bug Review Committee
* Responsible for managing **Development and Testing assignment**
* **Automation POC using Twist-Selenium**
* Experienced in utilizing **SharePoint to create and maintain QA artifacts ,New requirements , Change request ,Workflow , Design documents ,Test Cases, Test scripts, Test Execution result,**
* Monitoring and tracking **Project progress** by facilitating daily **SCRUM meetings**. Providing reports and status to senior management
* Responsible for **certifying & signing off all the deployments to Sandbox & PROD.**
* Perform **Functional , System , Mobile App, Mobile App APi’s (Services) using Postman /ARC, Regression , Sales Force , Browser compatibility, Localization testing**
* **Perform Root Cause Analysis (RPS),** prepare a lesson learned document and its implementation to reduce the **'Cost to Quality'**

## APC by SCHNEIDER ELECTRIC, India Jan’08 – May’14

## Role: QA Manager- QA Lead- Tester

**Environment: VMware ,Java, .Net, AuotIT, Ruby, Selenium, JIRA, QC, Nessus, OpenVas**

**Test Team Size: 15 +**

**Responsibilities:**

* Worked with **Business Analysts, Product Managers, Project Manager** and Developers to obtain business, technical and user requirements
* Design, develop and implement **QA Test plans, Traceability Matrix, Test cases, Tools** and Environment for each release.
* Involved in complete SDLC of various projects by providing **WBS, Project Planning, Resource Allocation,**

**Design, Development, Data gathering, Testing, Automation, Environment Support, Capacity planning and**

**prioritization of work.**

* Ensure QA Test design and Execution Methodologies are technically sound.
* Develop new Testing approaches to **accommodate tight Schedules and Resource constraints**.
* **Testing schedule, Risk analysis ,defect reports, Test Report and other QA Deliverables**
* **Mentor and trained** the new Team members in the group on various technologies and process of the group.
* Responsible for ensuring **QA infrastructure is operationally efficient at all times** and readily available to support any business initiative.
* Coordination between **Development and Testing** team as well as with **Onsite team members**
* Assisting in Troubleshooting complex problems to the Team members.
* Raise & Track defects in **JIRA** along with **Defect Reporting and Member of Bug Review Committee**
* Responsible for managing team assignment, coordinating responsibilities and reporting status and Convey status to cross functional **Project managers, Stake holders** as well Team members
* Develop Automation test plan for functional testing using **Selenium, QTP, AutoIT, and Ruby.**
* Design and Execute Test procedure and Test cases based on functional specification get reviewed from other team members
* Used **HP Quality Center** to update Requirements**, Test Cases, Test scripts, Test Execution result**, Assignments for Each release, and Generate **Test Report** at the end each phase of Testing .
* Testing of Application **on Windows XXX ,Linux, Ubuntu, VMware(ESX, ESXi), Hyper-v(2008 & 2012)** operating systems, Verifying the Application functionality on **NAS storage system** and services
* Testing application with different browsers like **IE, Firefox, Safari, Chrome, Netscape.**
* Record and Playback **using Selenium IDE and Enhancing script using Selenium WebDriver**
* **Execution of Automation test scripts with each interim releases.**
* Help Team members to solve query related to functionality or **raising any defects in JIRA**
* Responsible for **QA Test environment for (VMware and Hyper-v).**
* Project executed using **Agile Methodology** for functional, Regression testing and follow **Requirement Traceability Matrix (RTM)** to develop validation testing according to the company’s QA methodologies and procedures.
* **Daily Sprint Meetings , Sprint Planning with Scrum Master , Backlog , Retrospective meetings**
* Perform testing with different **USB devices like USB hubs, Game Controller, Mouse, Keyboard, Wireless adapter, Mass storage, PC Camera, APC Back-UPS in Gold Tree Design.**
* Test the Software with all different **Version of JAVA** including the latest one
* Perform and Monitor all aspects of validation, including **Functional, Web, Integration, System, Security, Interoperability, performance, Regression, SNMP V1, V3 , Localization and System testing with all APC products.**
* Perform **Verification and Validation Testing to check the Quality and usability of Installation document , User Guide , Release notes etc**
* Online **collaboration with Relationship managers, Support Manager, Implementation Engineer for any customer demo or resolving any Customer issues.**
* Prepared **UAT Plan, Create UAT environment and Performed UAT test with BA or Product Manager**.
* Share all the **QA Deliverables documents with Stake holders and update the same in Genesis**

## Aspect Software, India Oct’04 - Jan’08

**Role: QA Engineer**

**Environment: PHP, C++ using Object Space Toolkit library, ATL COM , VC++ ,VB , C# , Oracle**

**8.x/9.x/10.x,,TestComplete, QTP**

**Test Team Size: 5-6**

Responsibilities:

* Analyzed **Business Requirement, Software Design, Software Requirement Specification** and Functional Requirement Documents.
* **Develop System /Functional/Performance Test Plan.**
* Develop **test plans and test cases** at a system level geared toward **performance, Web, scalability, and longevity**
* Responsible for all testing activity and sending out the **status reports to QA Manager** and other Stake holders on weekly basis.
* **Performed Functional, System, Regression, Acceptance, GUI, Performance, and Database testing with different versions of the application.**
* Created a Performance Report for the end to end testing in comparison with the baseline and final values.
* Involved in providing the **Testing Effort estimates** and provided the timely feedback on progress of the testing activity.
* Logged and tracked defects using **Rational CQ, CQMS and MAPP**, with assignment of severity levels for bugs, and reported to team leads on the status of **QA activities** at periodic intervals.
* **Understand Automation Test Framework and Running Automation Scripts in Test Complete and QTP**.
* **Record and Playback using Test Complete for new features.**
* Maintenance of all the documents in **Configuration Management tool (CVS)**
* Maintenance of the integrated product i.e. taking **Backups database, Scripts, Patches etc.**
* **Core team member for Lab setup (Simulation of Real Time Customer Center office)**
* Assisted **QA lead /Manager in the framing and execution of the devised Testing methodologies.**
* Work closely with **senior developers to Identify areas and methods to improve testing efficiency, expand coverage and increase product reliability.**
* Involved in **Product Testing Closure Report** to all the Stake holders
* Troubleshooting and Resolving issues with **ASPECT ACD, Avaya PBX**

## VAREE INFOTECH,India July’02 to Sept’04

The company has aimed to do research in the IT field. We specialize in carrying out research in Network programming and build customized solution based on sound research. Specialized in Email Archiving, Notification, Document Security, Fast Email

**Role: Software Test Engineer**

**Environment: VB, WinRunner, In House Defect Tracking tool**

**Test Team Size: 4-5**

Responsibilities:

* Studying and understanding the product from **SRS.**
* Developed Manual test cases to **perform GUI, functional and Integration testing** of various interface programs.
* Addition and Modification of the Existing Test Cases to match with New Requirements
* Performed **Manual and Automation testing** to check the functionality of application
* Recording Test script, adding check points, maintaining **GUI Map Editor** and **Debugging Test script using WinRunner and TSL.**
* Executing the test scripts on different releases as well as in different modes and validating the actual results against the expected results.
* Update the weekly status **report to QA lead.**
* Reported all defects in **In-House Bug Tracking tool**, tracking and communicating them to the development team during testing
* Responsible for weekly status updates showing the progress of the performance testing effort and open issues to be resolved.

## Personal Statistics:

D.O.B : 22.09.1978

Nationality : Indian

Marital status : Married

Passport Details : M5212407, Valid Till 12/01/2025;