

Himanshu Gandhi

Toronto, ON | (437)267-3965 | gandhi111000@hotmail.com | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

SUMMARY

I turn ideas into live cloud applications. Every command I write, whether in Bash, Terraform, or Ansible, is about creating something that works in the cloud. From deploying multi-tier apps on Kubernetes to automating infrastructure with Terraform and GitHub Actions, I learn by building and improving real solutions. Every Project, whether Dockerized apps or secure Azure environments, has strengthened my cloud and DevOps skills, and I'm ready to bring this hands-on approach to a Cloud Engineer Internship.

TECHNICAL SKILLS

- **Languages & Scripting:** Python, Bash, Shell Scripting, YAML, JSON, Go Lang
- **Cloud Platforms:** AWS (EC2, S3, Lambda, IAM, CloudWatch), Azure (Functions, Static Web Apps, Blob Storage), GCP
- **DevOps & CI/CD Tools:** Git, GitHub, GitHub Actions, Jenkins, Docker, Kubernetes, Ansible, Terraform
- **Infrastructure & Configuration:** VPC, Load Balancers, Security Groups, DNS, CDN, Infrastructure as Code (IaC)
- **Operating Systems & Servers:** Linux (Ubuntu, CentOS), Windows Server, Active Directory, Remote Desktop
- **Monitoring & Security:** Azure Monitor, AWS CloudWatch, IAM, Cloud Security, Role-Based Access Control (RBAC)
- **Project & Workflow Tools:** Jira, Microsoft 365, Agile Methodology
- **Networking:** TCP/IP, DNS, DHCP, HTTP/S, VPN, NAT, Routing Protocols

PROJECTS

Cloud-Native Multi-Service Application

[GitHub Repo](#)

August 2025

- Built a 3-tier web app with **React frontend**, **Flask backend**, and **PostgreSQL database**.
- Packaged the application using **Docker** and managed containers with **Kubernetes**.
- Created a **CI/CD pipeline** in **GitHub Actions** to automatically test and deploy the app.
- Deployed locally using **Minikube** and on **Azure Kubernetes Service (AKS)** for production.
- Gained hands-on experience in **cloud infrastructure, microservices, and DevOps workflows**.

Azure VM + Terraform + Ansible Project

[GitHub Repo](#)

July 2025

- Created an **Ubuntu 20.04 VM** on **Azure** using **Terraform** as Infrastructure as Code (IaC).
- Configured **NGINX** web server using **Ansible** to host a **static website**.
- Secured the environment with **Network Security Groups (NSGs)** and **SSH key authentication**.
- Automated the entire deployment using a **GitHub Actions CI/CD pipeline**.
- Learned to combine **Terraform, Ansible, and Azure services** for **secure and automated deployments**.

EXPERIENCE

Ets. Africainde | Customer Service Representative

Jun 2019 - May 2023

- Provided customer support via phone, email, and in-person, assisting an average of 50+ customers daily with liquor product inquiries.
- Maintained a 90%+ customer satisfaction (CSAT) score, ensuring prompt issue resolution and client retention.
- Achieved a first-contact resolution rate of 85%, reducing the need for escalations and improving efficiency.
- Exceeded sales targets by 15-20% through proactive cross-selling and upselling of banking products based on customer needs.
- Trained and mentored new hires, improving onboarding efficiency and customer service standards.

Rajasthan Computer Academy | IT Support Assistant

Jul 2016 - Dec 2018

- Delivered first-line technical support across desktops and laptops running Windows OS.
- Created and deployed provisioning packages using Windows Configuration Designer for system automation.
- Resolved common hardware/software issues, login problems, and remote access errors.
- Provided support for Microsoft Office, system updates, and performance tuning.
- Maintained user accounts and access rights, and documented resolutions for frequent issues.

EDUCATION

George Brown College

May 2025 - Apr 2026

Cloud Computing Technologies

Toronto, ON

- **Coursework:** Microsoft 365, Microsoft Azure (Admin, Architect, Security), AWS (Practitioner, Solutions Architect, Security), Advanced Linux, Windows Server, Networking Fundamentals

Fleming College

May 2024 - Dec 2024

Project Management Post Graduate Certificate

Toronto, ON

- **Coursework:** Project Management, Communications, Cost Management, Tools & Techniques, Planning & Scheduling, Resource & Procurement, Scope, Quality & Risk, Adaptive Methodologies, Applied PM Simulation, Best Practices, CSR in Global Environment, Leadership, Change Management.

University of Rajasthan

May 2015 - Jun 2019

Bachelor's in science (Physics, Chemistry & Mathematics)

Jaipur, INDIA

CERTIFICATIONS

- **Google:** Cloud Cybersecurity Professional Certificate | Sep 2024
- **Google:** Project Management Certificate | Aug 2024
- **Google:** Cloud Data Analytics Professional Certificate | Aug 2024
- **Google:** Data Analytics Professional Certificate | July 2024

AWARDS

- Awarded \$1,000 CAD Academic Excellence Bursary at Fleming College for achieving a 93% score in Semester 1 of Project Management Post-Graduate Program.

LANGUAGES

- English (Fluent), French (Fluent), Hindi (Native)