



Himanshu Singh

Analyst



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Professional Summary

Business and data analyst with 4 years of experience across diverse industries. Expertise in analysis and testing of business requirements to drive deployment of applications, business processes and system solutions. Highly analytical and detailed with documented track record in full software development life cycle (SDLC) methodologies and Agile techniques.



Work History

2019-10 -
Current

Marketing Analyst

Koovs, Gurgaon, HARYANA

- Assessed KPIs to achieve in-depth understanding of campaign performance and Recommended performance improvements based on KPI analysis
- Collected affiliates data using various research methods to broaden results and optimize marketing strategies
- Forecasted marketing trends based on previous data to adjust campaigns and maximize conversion
- Recorded daily incoming data(Item type, affiliate conversion) in databases, streamlining analysis procedures for efficiency and accuracy

2017-08 -
2019-10

Data Analyst

OYO, Gurgaon, HARYANA

- Performed system analysis, implementation and user support for platform transitions
- Handled tremendous volumes of customer data using tools/platforms like PostgreSQL, MySQL, Hive and Python. Performed analyses of input files to



Skills

R

●●●●●
Excellent

Python

●●●●●
Good

SQL and Databases

●●●●●
Excellent

Microsoft Excel

●●●●●
Very Good

Shiny Dashboards

●●●●●
Excellent

Automation

●●●●●
Excellent

Big Query

●●●●●
Good

2016-02 -
2017-07

derive data-driven insights and determine trends/errors using R

- Evaluated Revenue and Recovery trends to understand competitive environments and assess current strategies
- Automation of daily/weekly/monthly reports through automated mails and Google Spreadsheets which helps different teams to keep track of all performances
- Coordinated statistical data analysis, design, and information flow
- Participated in requirements meetings and data mapping sessions to understand business needs
- Synthesized current business intelligence data to produce reports and polished presentations highlighting findings and recommending changes
- Documented business workflows for stakeholder review
- Transformed project data requirements into project data models
- Successfully led key projects which resulted in increase of 3% in net profit

Product Support Analyst

OYO, Gurgaon, HARYANA

- Analyzed Platform and User Based issues to identify troubleshooting methods needed for quick remediation
- Worked with software development team on reported errors and bugs on newly released software and assisted in deployment of release fixes
- Created support documentation that empowered and enabled user community to extend skills, leverage system features and find resolutions to questions without intervention from support team
- Broke down and evaluated user problems using test scripts, personal expertise and probing questions
- Managed transition of around 8k mobile devices from third party management to organization

Statistical and operational analysis

●●●●●
Very Good

Data Modeling

●●●●●
Very Good

Planning

●●●●●
Very Good

Research

●●●●●
Very Good

Software

RStudio

●●●●●
Excellent

Microsoft Excel

●●●●●
Excellent

Jupyter Notebook

●●●●●
Good

independent application



Education

2017-04 -
2017-07

Data Science

Analytix Lab - Gurgaon

2010-08 -
2014-07

Bachelor of Technology: Electronics And Communications Engineering

Rawal Institution Of Engineering And Technology -
Fariadabad

2009-04 -
2010-03

12th

Kendriya Vidyalaya - Faridabad

2007-04 -
2008-03

10th

Kendriya Vidyalaya - Faridabad



Accomplishments

- Increased net Profit by 3% by spearheading and leading a comprehensive PnL campaign
- Consistently commended by upper management for spearheading and leading effective analysis automation



Interests

Sports

Workout

Traveling

Music

Gaming