



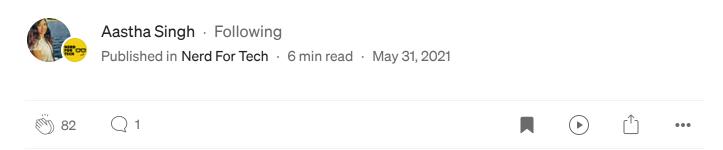
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# Key Feature extraction from classified summary of a Text file using BERT



# Harnessing the power of BERT embeddings

In this post, I'll show you how BERT solves a basic text summarization and categorization issue.

About BERT(Bidirectional Encoder Representations from Transformers)

BERT, in a nutshell, is a model that understands how to represent text. You feed it a sequence, and it scans left and right a number of times before producing a vector representation for each word as an output.

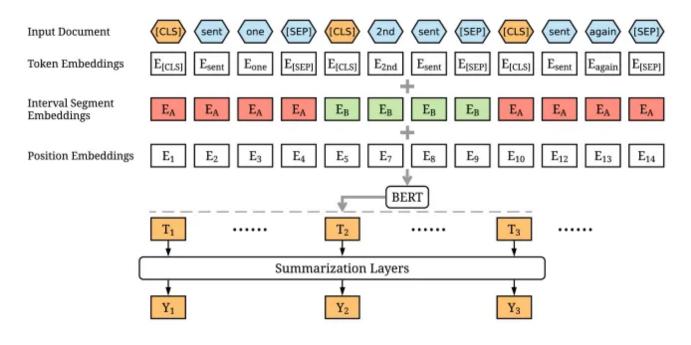
BERT and other Transformer encoder architectures have been wildly successful on a variety of tasks in NLP (natural language processing).

# Structure of BERT

### 1. The BERT summarizer

- It has 2 parts: a BERT encoder and a summarization classifier.
- In the encoder, we learn the interactions among tokens in our document while in the summarization classifier, we learn the interactions among sentences.

To assign each sentence a label, we need to add a token <code>[CLS]</code> before each sentence indicating whether the sentence should be included in the final summary.

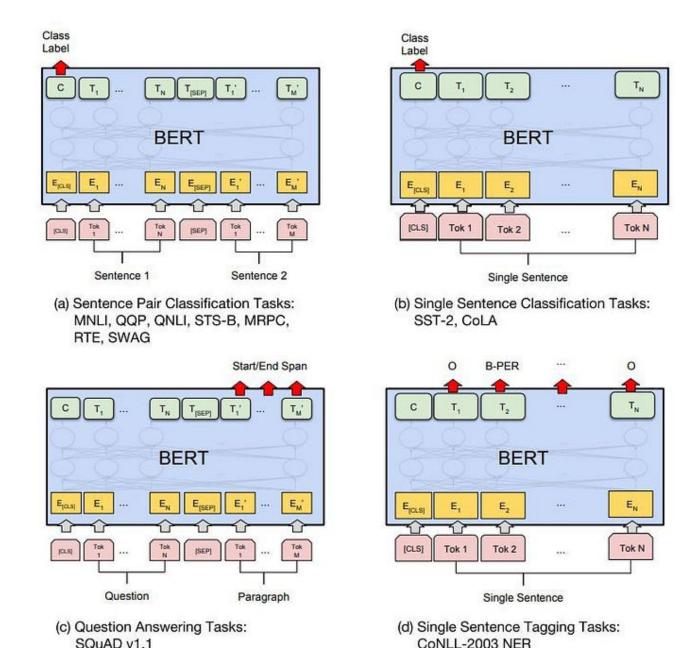


BERT structure for summarization

### 2. The BERT Classifier

Input — there's [CLS] token (classification) at the start of each sequence and a special [SEP] token that separates two parts of the input.

Output — for classification, we use the output of the first token (the <code>[CLS]</code> token). For more complicated outputs, we can use all the other tokens output.



# Comparing BERT with XLNet & GPT-2, for Text Summarization based on performance

Comparison after installing bert-extractive-summarizer, transformers==2.2.0, spaCy

### Results:

- Terms of performance GPT-2-medium is the best
- Terms of time taken XLNet (11 s) GPT-2 medium (35s) Bert (30s)
- Terms of ease of use BERT

# **Step 1: Choosing the BERT Model**

There are multiple BERT models available.

- BERT-Base,
- Small BERTs
- ALBERT
- BERT Experts
- <u>Electra</u>

Final model used: DistilBERT

It is a small, fast, cheap and light Transformer model trained by distilling BERT base.

It has 40% less parameters than bert-base-uncased, runs 60% faster while preserving over 95% of BERT's performances as measured on the GLUE language understanding benchmark.

# **Step 2: Text classification using BERT**

Your mind must be racing with all of the possibilities that BERT has opened up. We can use BERT's vast knowledge repository in a myriad of contexts for our NLP applications!

# 1. Let's Setup!

I have used the AdamW optimizer from tensorflow/models.

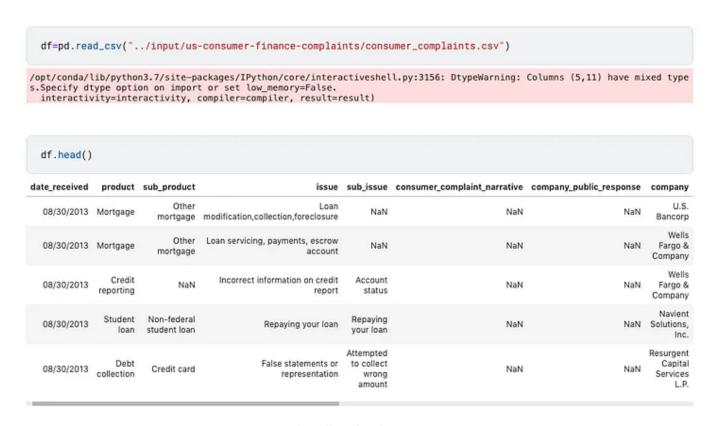
```
pip install bert-for-tf2
```

```
import tensorflow as tf
from tensorflow.keras.layers import Dense, Input, Dropout
from tensorflow.keras.optimizers import Adam
from tensorflow.keras.models import Model
from tensorflow.keras.callbacks import ModelCheckpoint
import tensorflow_hub as hub
from bert import bert_tokenization
from sklearn.model_selection import train_test_split
from sklearn.metrics import accuracy_score
```

# 2. Importing and Preprocessing the Dataset

Source : <u>Kaggle</u>

Dataset consistes of consumers' complaints sent by <u>the CFPB</u> about financial products and services to companies for response to help improve the financial marketplace.



Loading the dataset

### 2.1. Feature Selection

I have selected the columns that were directly related to resloving the issues and classifying them into the product classes

The output below shows that our dataset has 555,957 rows and 18 columns.

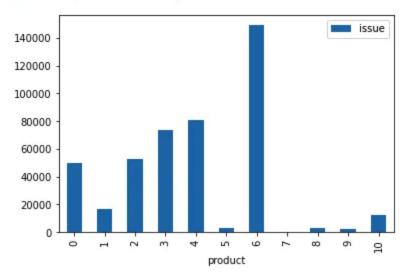
```
df.shape
(555957, 18)
```

```
df.isnull().sum()
date_received
                                      0
product
                                      0
sub_product
                                 158322
issue
sub_issue
                                 343335
consumer_complaint_narrative
                                 489151
company_public_response
                                 470833
company
                                      0
state
                                   4887
zipcode
                                   4505
tags
                                 477998
consumer_consent_provided
                                 432499
submitted_via
                                      0
date_sent_to_company
                                      0
company_response_to_consumer
                                      0
timely_response
                                      0
consumer_disputed?
                                      0
complaint_id
                                      0
dtype: int64
              + Markdown
  + Code
  df=df[["product", "issue"]]
```

Selected 2 out of 18 features.







Issues Classified into 10 product categories

# 2.2. Label encoding

I have label encoded the *Product* column to convert the text format into label format using LabelEncoder .

Label Encoder: It allows to assign ordinal levels to categorical data.

fit\_transform (y): Fit label encoder and return encoded labels.

```
from sklearn import preprocessing
le = preprocessing.LabelEncoder()
df["product"]=le.fit_transform(df["product"])
```

```
from sklearn.model_selection import train_test_split
df_train,df_test=train_test_split(df,test_size=0.2, random_state=42)
```

<pre>df_train.head()</pre>				
pro	oduct	issue		
514459	3	Incorrect information on credit report		
119480	4	Cont'd attempts collect debt not owed		
381413	6	Loan modification, collection, foreclosure		
425165	0	Deposits and withdrawals		
467163	2	Transaction issue		

# 3. Creating a BERT Tokenizer

Text inputs need to be transformed to **numeric token ids** and arranged in several **Tensors** before being input to BERT.

Tokenization refers to dividing a sentence into individual words. To tokenize our text, we will be using the BERT tokenizer.

# Importing the pre-trained model and tokenizer which is specific to BERT

- Create a BERT embedding layer by importing the BERT model from hub.KerasLayer
- Retrieve the BERT *vocabulary file* in the form a *numpy array*.
- Set the text to lowercase and pass our vocab\_file and do\_lower variables to the BertTokenizer object.
- Initialise tokenizer\_for\_bert.

```
bert_layer=hub.KerasLayer("https://tfhub.dev/tensorflow/bert_en_uncased_L-12_H-768_
A-12/1",trainable=True, name = 'keras_bert_layer')

vocab_file=bert_layer.resolved_object.vocab_file.asset_path.numpy()

do_lower_case=True

tokenizer_for_bert=bert_tokenization.FullTokenizer(vocab_file,do_lower_case)
```

```
print("The length of the vocab in our tokenizer is:",len(tokenizer_for_bert.vocab))
The length of the vocab in our tokenizer is: 30522
```

# 4. Defining helper function for text preprocessing

- The *encode\_text* function is converting raw text data into encoded text('CLS'+token+ 'SEP')which is fitted and converted to token
- To create sentences of equal length, I have padded the *token\_ids*,
   *mask\_ids*, *segment\_ids* to truncate the tokens with the provided batch
   size.

```
def encode_text(texts,tokenizer_for_bert, max_len=512):
   all_token_ids=[]
   all_masks=[]
   all_segments=[]
   for text in texts:
        tokens=tokenizer_for_bert.tokenize(text)
        tokens=tokens[:max_len-2]
       input_sequence=["[CLS]"]+tokens+["[SEP]"]
        pad_len=max_len-len(input_sequence)
        token_ids=tokenizer_for_bert.convert_tokens_to_ids(input_sequence)
        token_ids+=[0]*pad_len
        pad_masks=[1]*len(input_sequence)+[0]*pad_len
        segment_ids=[0]*max_len
        all_token_ids.append(token_ids)
        all_masks.append(pad_masks)
        all_segments.append(segment_ids)
   return np.array(all_token_ids), np.array(all_masks), np.array(all_segments)
```

• The model will take strings as input, and return appropriately formatted objects which can be passed to BERT.

```
test_text = "There was a blast in Lebanon the previous day. 130 people are reported to be dead."

print ("Test text after tokenization: " , ["[CLS]"] + tokenizer_for_bert.tokenize( test_text) + ["[SEP]"] )

print ("Test text after encoding: " ,encode_text( [test_text], tokenizer_for_bert, 7 ) )

Test text after tokenization: ['[CLS]', 'there', 'was', 'a', 'blast', 'in', 'lebanon', 'the', 'previous', 'day', '.', '13 0', 'people', 'are', 'reported', 'to', 'be', 'dead', '.', '[SEP]']

Test text after encoding: (array([[101, 2045, 2001, 1037, 8479, 1999, 102]]), array([[1, 1, 1, 1, 1, 1]]), array([[0, 0, 0, 0, 0, 0, 0]]))
```

Passing text in test\_text to encode\_text function

Since this text preprocessor is a TensorFlow model, It can be included in any model directly.

# 5. Defining the Model

- Create a very simple fine-tuned model, with the preprocessing model, the selected BERT model, one Dense and a Dropout layer for regularization.
- As you can see, there are 3 outputs from the preprocessing that a BERT model would use (input\_words\_id, input\_mask and segment\_ids).

Batch size = 40 implies that if the input is >than 40, it will be truncated to 40 tokens and if the input is <40 it will pad it to 40 tokens.

```
def bert_model(bert_layer,max_len=512):
    #Input to bert layer
    input_word_ids = Input(shape=(max_len,), dtype=tf.int32, name="input_word_ids")
    input_mask = Input(shape=(max_len,), dtype=tf.int32, name="input_mask")
   segment_ids = Input(shape=(max_len,), dtype=tf.int32, name="segment_ids")
    #Output from bert layer
   bert_layer_out = bert_layer([input_word_ids, input_mask, segment_ids]) # Python list of 2 tensors with shape (batch_size, 768) and (batch,
    #Extrating Embedding for CLS token comming out of bert layer. Note CLS is the first token
    cls_out = bert_layer_out[1][:,0,:] # Getting hidden-state of 1st tokens from second tensor in bert_layer_out, Tensor shape - (batch size,
   out = Dense(10, activation='softmax')(cls_out)
    #Model creation using inputs and output
   model = Model(inputs=[input_word_ids, input_mask, segment_ids], outputs=out, name='deeplearning_bert__model')
   learning_rate = 1e-6 # modify learning rate, as needed
    #Compiles Model depending on model type and number of classes. Loss function as well as metrics is used accordingly
   model.compile(Adam(1r= learning_rate), loss='sparse_categorical_crossentropy', metrics=['accuracy']) # ** For Binary classification
    return model
+ Code + Markdown
max_len=40
```

# 6. Converting the train text in encoded format

```
train_input=encode_text(df_train["issue"].values,tokenizer_for_bert,max_len=max_len)
y_train=df_train["product"].values #converted product column into array(3)
```

# 7. Fine-Tuning the model for text classification

Fine-tuning follows the optimizer set-up from BERT pre-training: It uses the *AdamW* optimizer

BERT was originally trained with: the "Adaptive Moments" (Adam). This optimizer minimizes the prediction loss and does regularization by weight decay.

To increase the accuracy, increase the no. of epochs

# **Building Pipeline**

Flow of Pipeline:

Text Summarization using BERT>Text Classification using BERT > Name Entity Recognition using spaCy

### For Text Summarization:

Extractive, abstractive, and mixed summarization strategies are most commonly used.

- *Extractive strategies* It selects the top N sentences that best represent the article's important themes.
- Abstractive summaries It attempts to rephrase the article's main ideas in new words.
- 1. Installing bert-extractive-summarizer:
- 2. **Installing spaCy**: The smallest English language model takes only a moment to download as it's around 11MB

This tool utilizes the **HuggingFace** Pytorch transformers library to run extractive summarizations.

This works by first embedding the sentences, then running a clustering algorithm, finding the sentences that are closest to the cluster's centroids

```
!pip install bert-extractive-summarizer
!pip install transformers==2.2.0
!pip install spacy
```

```
from summarizer import Summarizer, TransformerSummarizer
!python -m spacy download en_core_web_sm
```

```
import spacy
nlp=spacy.load("en_core_web_sm")
```

# 3. Defining the pipeline function

# **Testing the Model**

Passing Input to the trained model to summarize and then classify the text.

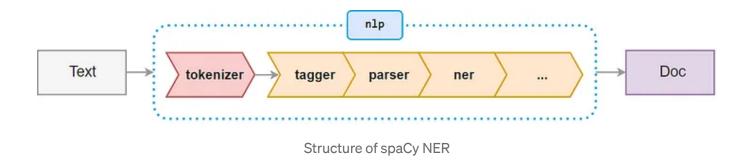
text="A mortgage is a loan that the borrower uses to purchase or maintain a

prediction, summary=text\_summarization\_classification(text, model)

# **Key Feature Extraction using spaCyNER**

About spaCy Named Entity Recognition

spaCy's Named Entity Recognition (NER) locates and identifies the named entities present in unstructured text into the standard categories such as person names, locations, organizations, time expressions, quantities, monetary values, percentage, codes etc.



Accessing the Entity Annotations on the generated summary of the text

```
bert_model = Summarizer()
bert_summary = ''.join(bert_model(text, min_length=60))
```

```
doc=nlp(bert_summary)
for ent in doc.ents:
    print(ent.text, ent.start_char, ent.end_char, ent.label_)
```

**Doc.ents** are token spans with their own set of annotations

ent.text	The original entity text
ent.label	The entity type's hash value
ent.label_	The entity type's string description
ent.start	The token span's <i>start</i> index position in the Doc
ent.end	The token span's <i>stop</i> index position in the Doc
ent.start_char	The entity text's <i>start</i> index position in the Doc
ent.end_char	The entity text's stop index position in the Doc

**Entity Annotations** 

# **Further Thoughts**

For a much faster approach, I can directly extract the key features by extracting **noun phrases** from the generated text summary using spaCy.

This would help to get the **most common nouns, verbs, adverbs** and so on by counting frequency of all the tokens in the text file.

Feel free to play around with spaCy as there is a lot more built-in functionality available. I will be doing this in my next blog. Stay connected!

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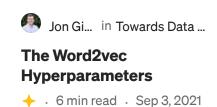
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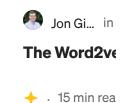
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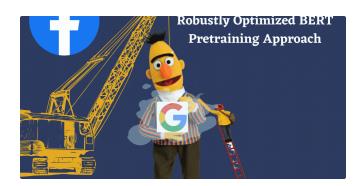


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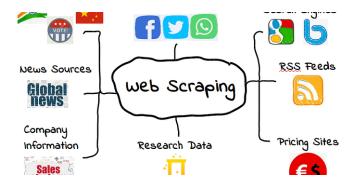
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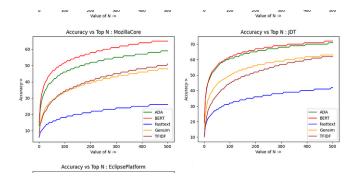
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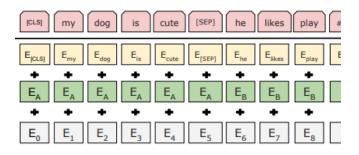
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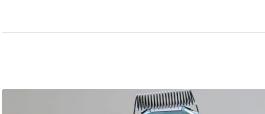
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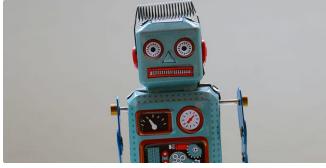
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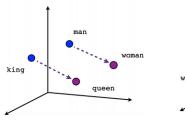


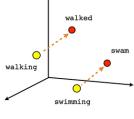
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