Number of process improvements suggested/ initiatives taken to improve customer delight = “\_”-.Contribute towards innovation / value / optimization gain. Show at least one evidence per Year. Identify and work on areas which can be value adds to project / customer

Working on HCA Vendor Android Native Application.

• Developed Functionalities like Multiple Location Support, Dynamic Shift Timings, Geo Location, Download History, Re-assign Driver, Error Handling, which helps Transport Desk to ease and manage processes in effectively manner.

• Resolved Production issues of HCA Vendor App.

Received only High Level Understanding and code walk through of HCA Vendor App .Due to this face challenges in understanding and developing code.

Ensure team has active participation on grooming / customer calls; Ensure raising questions while requirements capturing / understading. Maintain Query register. Provide regular work status & feedback proactively.

Co-ordinated and discussed with Client ( Transport Desk ) regularly and effectively for HCA Vendor App Functionality development .

• Given Training to Vendors and Vendor Spoc to use Application. Resolved problems in-person related to app with Vendor Spoc.

• Provided Work Status and feedback proactively to Scrum Master as well as Client.

"Ensure Coding Guidelines, Best Practices are continuously updated and followed by the team. Mandate appropriate usage of various tools like Android Studio,NAD ,JIRA to the team. Contribution to Knowledge Management initiatives. Continuous RCA & DP activities to be conducted & learning to be used / implemented in future sprints by the team. 100% compliance to AQT targets.

* Followed Best Practices and Coding Guidelines of Android for Developing HCA Android Application.
* Followed Continuous RCA & DP Activities for HCA vendor App.
* More than 94% Crash and error free performance of HCA Vendor Application. ( Ref. Firebase Crashlytics)
* Used JIRA for User Stories,NAD for project Management, Gitlab for SCM.Regularly updated source code and user stories for effective project management.
* Followed 100 % compliance for HCA Vendor Application Development.

Ensure the team strictly follows the project plan and achieve the delivery target. Follow the process set by Tech M which includes the Project Initiation, Document management and control, Design control, requirement scope,Agile Processes.

* Followed Agile Process in phase 2 HCA Vendor Android Application Development.
* Discussed regularly with Client (Transport Desk) for Requirement Gathering, feasibility and functionality development for HCA Vendor APP.
* Strictly Followed Project Plan and Achieved Delivery Targets successfully.

Time sheet updated regularly and forecasted leave very well in advance.

Adhered 100 % to Delivery SLA. and successfully completed all tasks.

Enable and promote team work, mentor new members within or outside the team, help other projects, information sharing and KT. Make sure you learn 1 new technology relevant to the domain.

* Knowledge transfer of HCA Vendor ( Android ) application ( Code Walk Through) and Domain Knowledge has been successfully given to Junior Team Member and mentored whenever and wherever needs.
* Mentored Team for Android Skills ( Kotlin & Java ).
* Supported Team for HCA Vendor (Tablet Version) Android Development.
* Help Team Members for HCA Driver & Rider Application Development in Live Tracking and Cancel Feature.

Successful completion of Digital Learning as applicable Successful completion of appropriate Digital skill certification Ensure compliance for team in completion for Digital Learning & Digital Skills certification as applicable"

Completed all Mandated Digital Learning Skills and completed Block chain Essentials from IBM, implemented APM SDKs like Hockey Apnea Relic in Android Applications.

* Time sheet updated regularly and forecasted leaves very well in advance.
* Adhered 100 % to Delivery SLA. and successfully completed all tasks.
* Successfully Completed all Mandated Learning Skills and Assigned SKU`s like Mobile Development using Android and NAD 101.
* proactively opted for new Digital Technology like BlockChain and competed Certifiction in Block chain Essentials from IBM and started course in Blockchain Hyperledger .
* Implemented APM SDKs like App Center,New Relic in Android Applications.
* Actively participated & discussed with client for HCA vendor feature Development.
* Successfully given training and guidance to Vendor SPOCS to use HCA Vendor Application effectively. Connected with vendors time to time and resolved their problems.
* Provided Work Status to Scrum Master regularly and worked on client’s feedback proactively to provide seamless User Experience for HCA Vendor Android Application.
* Working on HCA Vendor Android Application.
* Developed various features for HCA Vendor Application like Multiple locations support, Dynamic Shift Timings, Geo Locations, Download History, Re-assign Driver for trips.
* Improvised Application Performance which results into higher percentage of crash free Application and reduced production issues.
* Helped Team member for estimation of client’s RFP.
* Followed Continuous RCA & DP Activities for HCA vendor App.
* Received very less KT and code walk through of HCA Vendor App .Due to this faces enormous challenges earlier in Development.
* Participating in Leadership & Growth program - ICARE

Himanshu developed several functionalities for HCA Vendor app, which were aimed to help transport desk to manage various vendor activities in user-friendly manner. But these functionalities were assigned to him as a part of requirements and not the improvements suggested by him. However, his contributions helped in improving customer delight.

Himanshu did ensure to follow project plan for HCA app project and tried to achieve the delivery target. He follows Agile processes setup by TechM, but needs to improve on delivering bug-free functionalities in timely manner.