

Mr. Bikku Kumar Sharma

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PROFILE SUMMARY

- Having 3.9 Years of IT experience and 3 Years in Salesforce.com CRM Platform including development, enhancements, maintenance of standalone object oriented enterprise applications.

EXPERIENCE SUMMARY

- Working with **Infosys Ltd.** as **Senior System Engineer**.
- Strong knowledge in Configuring (Relationships, page layouts, Record types, profiles, Roles, Workflows, Process builder), Apex, Visualforce pages, Triggers and test classes.
- Worked on Admin part of the application based on business requirements.
- Experience working with Data Loader and Sandbox environments.
- Worked on Page Layouts for better understanding of the application to the business users.
- Have worked on Documentum Administration i.e., Maintaining Roles, Groups, ACLs, Users and the application module roles.
- Undergone 4 month's full time **training in SALESFORCE** at Infosys Ltd.

TECHNICAL SKILLS

- **Salesforce Technologies:** Salesforce CRM, Custom Objects, Validation rules, Workflows, Dashboards, Process builder, Apex Classes, Apex Triggers, SOQL, Batch Apex, Visual Force Pages / Components, Approval Process, REST and SOAP API, Lightning.
- **Lightning Experience:** Aura Framework, App Builder, Components and application events, Event handler, SLDS, Server side controller, Client side controller.
- **Salesforce Tools:** Data Loader.
- **Language:** Apex, Visualforce, Lightning.

PROJECT DETAILS & RESPONSIBILITIES

Name: - HCSC(Health Care Service Corporation) – HCSC offers a wide variety of health and life insurance products and related services, through its operating divisions and subsidiaries.

Name: - Syngenta - We provide products and solutions to help farmers achieve global food security for a growing population, sustainably. We work by looking at agriculture through the eyes of growers, and by applying world-class science to develop crop protection products and seeds.

Roles and Responsibilities:

- Created objects, field and record types as per the Business Process.
- Created Relationships according to the requirement.
- Created validation rules and workflows to automate the business process.
- Created profiles, permission sets as per the requirement.
- Created public groups, queues and worked on security controls.
- Worked on creating hierarchies in the organization at different stages.
- Worked on apex classes and created business logics.
- Worked on Batch Apex and trigger.

Skills : Custom Objects, Custom Tabs, Record Types and its Relationships, Roles, Security Controls, Business Logics, Batch Apex and Trigger.

Name: - TFS (Toyota financial services) - TFS has constructed a global network that covers approximately 90% of the markets in which Toyota sells its vehicles. Mainly concentrated on auto loans, leases and Toyota dealer floorplan requirements, TFS provides auto sales financing to approximately 5.4 million customers.

Roles and Responsibilities:

- Created field and record types as per the Business Process.
- Created Relationships according to the requirement.
- Created validation rules and workflows to automate the business process.
- Created profiles, permission sets as per the requirement.
- Created public groups, queues and worked on security controls.

Skills : Record Types and its Relationships, Roles, Security Controls, Business Logics.

EDUCATION DETAILS

- B.Tech from TICT, WBUT University, Kolkata 2014 with 7.75 CGPA.
- H.S.C from PT. K. N. T INTER COLLEGE, BHAIROPUR, SARAN with 72.4%.
- S.S.C from SHRI Y C HIGH SCHOOL, DARIYAPUR, SARAN with 69.2%.

Interests

- Reading novels and newspaper, playing cricket.