**Madhu Babu**

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**Summary of Experience:**

* Has 10+ years of experience with End to End Implementations in which three R12 implementations in Oracle E-Business Suite Development, Support and R12 Upgrade Projects
* Has **onsite** experience at client side.
* P.G Certificate legalized by Embassy of UAE.
* Working with **Cognizant Technology Solutions, Bangalore** as **Sr. Consultant-ERP from** JuL-2014 to till date.
* Worked with **Accenture Services Pvt Ltd., Bangalore** as **Team Lead** from Jun-2009 to JUL-2014.
* Worked in **Satyam Computer Services Ltd., Bangalore** from Dec’07 to May’09.

**Oracle EBS Skill set:**

* Good Experience on EBS **Integration** with Cloudusing **SOA Gateway**
* Experience on P**2P** and **O2C** Cycles
* Rich Implementation and support Experience in **PO, OM, INV, AR, AP ,GL, Service Contracts and Install Base Modules.**
* Hands-on experience in Data Conversion, Data Migration, Report Generation and Developed Interfaces within several modules in Oracle Applications.
* Technically proficient in **RICE** components (**Reports, Interfaces, Conversions, Extensions**).
* Trained on Fusion Procurement Functional
* Expertise in SQL, PL/ SQL, XML PL/SQL, Reports , XML Reports (RTF, BURSTING), Interfaces, Extensions, Oracle API’s.
* Extensively worked on Interfaces, conversions and use of oracle API’s
* Having sound knowledge on functional setups
* Expertise in XML Bursting,multi template and multi-language XML reports
* Experience in importing data from legacy systems to Oracle Applications using Oracle Interfacing, SQL LOADER, UTL\_FILE, Oracle packaged APIs etc.
* Experience of leading a 3-member Oracle technical Support team in production support activities.
* Experience in leading a team of developer, senior technical developers in executing the SOW by translating the business requirements into detailed technical plan.
* Experience in AIM methodology like preparing Understanding Documents, Technical Specification Documents (MD70), Installation Documents (MD120) and unit test cases (TE20)
* Self-motivated – Zeal to learn new things quickly and demonstrated capabilities to scale up to higher roles quickly.
* Mentoring – Able to mentor the new comers to the project in Oracle applications as well as business, Technology Environment.

**Overseas Experience:**

* Malaysia, South Africa, U.S.A
* Have valid B1 U.S.A Visa

**Educational Qualification**:

* M.Tech Computer Science ( in progress ) from JNTU –Anantapur,2018-Present
* M.Sc Computer Science from Sri Venkateswara University, Tirupati
* B.Sc. Computer Science from Sri Venkateswara University, Tirupati

**Technical Skills:**

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| ERP | Oracle EBS R12 |
| Modules | OM, Service Contracts, Install Base , PO, AR,AP,GL, , Oracle Alerts |
| Technologies Used | SQL, PL/SQL, Reports 6i, Forms 6i, C, C++, Core Java |
| Databases | Oracle 10g |
| Integration Tool | SOA Gateway |
| Tools | TOAD, VSS, Putty, SQL Loader, Remedy, Winscp,ALM,OPAS,Team forge, JIRA, STAT |

**Projects So far:**

**Oct ‘18 to Till Date**

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| **Project** | **Borrower Insight – Oracle Integration** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Core logic is implementing CPQ to maintain the customer orders for different types of operating units. CPQ team enters a quote by passing the EBS order number against the customer and sends the feed to ICS. ICS perform the validations and sends the payload to EBS.  EBS create a customer if the customer account or bill to address or ship to address or not exists. EBS will create a customer hierarchy if the ICS sends parent party id. EBS will create contract and send back the acknowledge to the ICS if contract creation success or failure. ICS will send back acknowledgment to CPQ. This integration is implementing in **SOA gateway** through REST API |
| Role and Responsibilities | **Team Lead**   * Regular Interaction with clients for requirements, participating in status calls * Requirement gathering and prepare the BRD * Also, handling team, assigning tasks, tracking the task progress, mentoring team members in technical/functional issues. * Development of below Custom API’s. * Create Customer * Create customer Hierarchy * Get Customer * Create Contract * Get Contract * Creating Web service in SOA Gateway * Involved in Functional set up for Service Contracts * Worked on Gap Analysis, Requirement gathering, Documentation, End-User Training * Review of existing Custom process * Regression Testing * Development of custom reports and custom PL/SQL API. |
| Technology | **Oracle Applications R12i,INV,Service Contracts, IB,AR** |

**Apr ‘18 to Sep’18**

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| **Project** | **CPQ Order Migration-SPOG 2( Implementation )** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Core logic is implementing CPQ to maintain the customer orders. CPQ team enters a quote by passing the EBS order number against the customer and sends the feed to ICS. ICS perform the validations and sends the payload to EBS. EBS create a contract and update the cancellation date as current month last working day to EBS order header DFF. Once created in EBS , it sends acknowledge back to ICS. After creating contract, Orders gets cancelled after completion of the month end activity and service contract gets active and billing starts in contract in next month. This integration is implementing in SOA gateway. |
| Role and Responsibilities | **Team Lead**   * Regular Interaction with clients for requirements, participating in status calls * Requirement gathering and prepare the BRD * Also, handling team, assigning tasks, tracking the task progress, mentoring team members in technical/functional issues. * Developed various custom API components using PLSQL, worked on various enhancements. * Worked on Order import Interface and worked Service contracts API to create a contract in EBS * Creating Web service in SOA Gateway * Participated in Functional set up for Order management and Service Contracts * Worked on Gap Analysis, Requirement gathering, Documentation, End-User Training * Review of existing Custom process * Regression Testing * Development of custom reports and custom PL/SQL API. |
| Technology | **Oracle Applications R12i, OM, INV, Service Contracts, IB, AR** |

**Sep 17 to Mar ’18**

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| **Project** | **CoreLogic ERP Maintance and Support** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | **Production Support and Enhancement** |
| Role and Responsibilities | **Team Lead**   * Involved production support day to day issues on OM, INV, Service Contracts,IB and AR track * Daily check the Work orders and assign to team member * Prepare a Business Requirement document for Change request and get sign off from the client to freeze the requirement * Involved L2 and L3 support * Ensure the issues raised are fixed and the SLAs are met * Analysis, solution and root cause analysis on daily business transaction issues in the form of tickets that will be logged in by the business users * Monitoring of systems on a regular basis through which Oracle data passes and working closely with business users during peak season shipments * Preparing relevant documentation for the testing process. |
| Technology | **Oracle Applications R12i,OM,INV,Service Contracts, IB,AR** |

**Dec 2016 to Aug’17**

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| **Project** | **EBS Integration with Cloud- SPOG 1** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Oracle ICS is used as Integration Platform to automate Quote to Service contract creation. When a Quote in Oracle CPQ cloud gets converted for Whitney Products, the required customer, site and Service contract created in On Premise EBS system is created. Once the contract gets created in EBS, It acknowledge to the ICS either success or Failure status  ICS provides an Agile platform for rapid development of Integrations and ensures high availability of Integration Platform |
| Role and Responsibilities | **Team Lead**   * Regular Interaction with clients for requirements, participating in status calls * Prepare a Business Requirement document and get sign off from the client to freeze the requirement * Development of wrapper API for customers and Service Contracts * Create web service in SOA gateway and provide the WADL url to Oracle ICS team * Interact with DBA to bounce the APACHE server whenever the new wrapper API changes hosted in existing Web services * Creation of Alerts * Automation of recurring Issues in EBS * Working Production support issues * Preparation of Migration documents for Production deployment. |
| Technology | **SOA Gateway, Oracle Applications R12i,Service Contracts, AR** |

**Dec 2016 to Till Date**

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| **Project** | **EBS Integration with Cloud** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Oracle ICS is used as Integration Platform to automate Quote to Service contract creation. When a Quote in Oracle CPQ cloud gets converted for Whitney Products , the required customer, site and Service contract created in On Premise EBS system is created. Once the contract gets created in EBS, It acknowledge to the ICS either success or Failure status  ICS provides an Agile platform for rapid development of Integrations and ensures high availability of Integration Platform |
| Role and Responsibilities | **Team Lead**   * Regular Interaction with clients for requirements, participating in status calls * Prepare a Business Requirement document and get sign off from the client to freeze the requirement * Development of wrapper API for customers and Service Contracts * Create web service in SOA gateway and provide the WADL url to Oracle ICS team * Interact with DBA to bounce the APACHE server whenever the new wrapper API changes hosted in existing Web services * Creation of Alerts * Automation of recurring Issues in EBS * Working Production support issues * Preparation of Migration documents for Production deployment. |
| Technology | **SOA Gateway, Oracle Applications R12i,Service Contracts, AR** |

**Oct 2015 to Nov 2016**

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| **Project** | **R12 Implementation and Production Support** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Core logic is implementing new operating unit to enhance their business operations. The main of this project to development of new reports, forms, data conversions and interfaces and form personalization. |
| Role and Responsibilities | **Team Lead**   * Handling the team to assign the tasks to the team members * Preparation of Business Requirement Document * Review the requirement and assign the tasks to team members * Regular Interaction with clients for requirements, participating in status calls * Develop a custom program to load the existing operating unit to newly implementing Operating Unit * Creation of alerts to send a mail to required data as per the requirement * AR Online Invoice report with Email attachment * Automation of Monthly Extracts and provide as concurrent programs to the users * Working Production support ticket issues * Working on enhancement of existing components as per the requirement * Preparation of Migration documents for Production deployment. |
| Technology | **Oracle Applications R12i,INV,OM,Advanced Pricing,AR** |

**Jul 2014 to Sep 2015**

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| **Project** | **R12 Upgradation** |
| Client | **Core logic Real Estate Solutions LLC** |
| Description | Core logic is migrating one complete OU from 11i to R12.. The main of this project is migration 11i RICE components to R12 environment. |
| Role and Responsibilities | **Team Lead**   * Coordinate with cross functional teams for new releases of Operating Unit * Review the requirement documents and assign the tickets to team members * Regular Interaction with clients for requirements, participating in status calls * Development new reports, Forms as per the new requirement * Worked on below components to convert data from 11i to R12 as part of conversions * Inventory Open Balance, Customers, Sales Orders * Service Contracts and Install base Conversion * Pricing Conversion * Migrate 11i components like Reports, Extensions as per the R12 standards * Automation of data fixes in R12 environment * Worked Form Personalization * Preparation of Migration documents for Production deployment. |
| Technology | Oracle Applications R12i,INV,OM,Service Contracts, Install Base |

**July 2013 to Jun 2014**

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| **Project** | **L3 Production Support** |
| Client | M-I Swaco ,Smith International |
| Description | Involving the enhancements and to Oracle applications 11i environment |
| Role | **Team Lead**   * Attending the client meetings. * Review the requirement documents and assign the tickets to team members * Debug & Analyzing the PL/SQL packages. * Creation of new interfaces * Automation of oracle standard programs for month end * Preparation of Proposal Documents and Estimations. * Involved in Customer, Supplier and Bank data loading. * Preparation of Migration documents for Production deployment. * Resolving the Complex tickets. |
| Technology | Oracle Applications 11i,AP,AR,INV,OM,GL,FA |

**December 2012 to June 2013**

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| **Project** | **Conversions(South Africa Rollout)** |
| Client | M-I Swaco |
| Description | Involving the data loading from legacy system(Sun system) to Oracle applications 11i environment |
| Role | **Team Lead**   * Responsible for Customer, supplier, Open AR, Open AP, Discrete Inventory, OPM Inventory, Fixed Assets Mock1, Mock2 and Production conversions * Review the above mentioned conversion data and Inform to data owners, If any issues related to data. * Apply data fixes during Mock1 and Mock2 if it is required * Updating SOX document and upload the required files into SharePoint * Provide daily status updates to the client team * Review the SOX document of my team members |
| Technology | Oracle Applications 11i, AP,AR,INV,GL,OPM,FA |

**April 2012 to November 2012**

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| **Project** | **Conversions(ASA Rollout)** |
| Client | **M-I Swaco** |
| Description | Involving the data loading from legacy system(Sun system) to Oracle applications 11i environment |
| Role | **Team Lead**   * Responsible for Customer, Open AR, Discrete Inventory, OPM Inventory, Supplier Banks, Fixed Assets Mock1, Mock2 conversions * I was responsible for above mentioned sub ledgers except Fixed assets in Production conversions * Review the above mentioned conversion data. If any data issues, Inform to data extract owner * Updating SOX document and upload the required files into SharePoint * Apply data fixes during Mock1 and Mock2 if it is required * Travelled to Malaysia to load Mock1,Mock2 and Production data in client office * Preparing daily status report |
| Technology | Oracle Applications 11i, AP,AR,INV,GL,OPM,FA |

**May 2011 to March 2012**

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| **Project** | **Smith Russia Rollout** |
| **Client** | **Smith International** |
| Description | Development of reports using XML publisher or customize existing RLP packages |
| Role | **Developer**   * Development of reports Customize the existing RLP reports and design the layouts using XML publisher * Development of Stored Procedures(procedures, functions, package) * Migrate the code one instance to other instance. * Preparing of TD,UTP, Installation document and migration document * Estimate the enhancements/CRs raised by the client team and getting it approved |
| Technology | Oracle Applications 11i,AP,AR,PO,GL |

**Aug 2009 to April 2011**

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| **Project** | **M-I Swaco Europe, Russia and SABU Rollouts** |
| Client | M-I Swaco |
| Description | Development of new reports, new forms, new packages and triggers of Europe and Russia rollout components |
| Role | * Development of reports using xml publisher * Creation of language translations * Development of forms and forms personalization * Customize the existing DFFs * Development of Stored Procedure packages and triggers * Migrate the code one instance to other instance * Preparing of TD, UTP, Installation document and migration documents |
| Technology | Oracle Applications 11i,AP,AR,PO,OM,INV,OPM,GL |

**April 2009 to May 2009**

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| **Project** | **P2P Migration Project** |
| Client | Electronic Arts |
| Description | Migrate 11i p2p reports to R12 environment |
| Role | Involved migrating existing custom 11i reports to R12 in reports 10g environment   * Migrate the 11i reports to R12 environment * Creation of value sets * Prepared TE30 document * Prepared MD70 and MD120 documents |
| Technology | Oracle Applications 11i, Oracle Applications R12,AP,PO,INV,GL,AR,OM |

**February 2008 to March 2009**

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| **Project** | **Oracle Applications Maintenance System** |
| Client | Electronic Arts |
| Description | **Production Support and Enhancement** |
| Role | **Developer**   * Involved L2 and L3 support * Involved production support day to day issues of O2C track and client customized applications * Ensure the issues raised are fixed and the SLAs are met * Estimate the enhancements/CRs raised by the client team and getting it approved * Working towards issue resolution across 3 different geographies with completely different complex business processes * Analysis, solution and root cause analysis on daily business transaction issues in the form of tickets that will be logged in by the business users * Analyze the source code and provide the solution to the business users if any concurrent program error out. * Understanding the client's current de-centralized region specific business processes and leveraging the same to provide quick and reliable solutions to their issues * Monitoring of systems on a regular basis through which Oracle data passes and working closely with business users during peak season shipments * Understanding the Oracle module dependency with various non-oracle third party legacy systems * Preparing relevant documentation for the testing process. |
| Technology | Oracle Applications 11i,INV,OM,AP,AR,GL |