



Himanshu Malik <hmalik11@fordham.edu>

Fwd: ##TK-3500726##

1 message

Ravikanth IndianEagle <kanth@indianeagle.com>
To: hmalik11@fordham.edu
Cc: "Service IndianEagle.Com" <service@indianeagle.com>

Thu, Apr 2, 2020 at 7:35 PM

From: **Customer Relations Center** <customer2@thy.com>
Date: Thu, Apr 2, 2020 at 10:32 PM
Subject: ##TK-3500726##
To: <kanth@indianeagle.com>



| WIDEN YOUR WORLD

Dear Customer,

We have recorded your feedback under the reference number TK-3500726. If it is **48 hours** or **less** to your flight, we suggest you to call our call center number **444 0 849**.

Our target is to complete our investigations and evaluations related to your feedback and reply to you within

- **7 days** if you have applied **on your own behalf** for your travel with **Turkish Airlines**,
- **14 days** if you have provided the feedback on behalf of another passenger **you are authorized to represent**, due to the transaction processes,
- **14 days** if you have provided the feedback for your travel with the airline company **with which we have an agreement**, due to the investigation processes.
-

We would like to remind you that you can receive information anytime by using your reference number on our **website**, **call center**, and **social media** accounts in this process.

Turkish Airlines, Inc.
Customer Contact Center

Note: This is an automatic message. Please do not reply.

Clean your hands protect your health

Thank You

Note: Please click on the reply to all when you are replying to this email.

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Kanth

Customer Care Team

www.IndianEagle.com | kanth@indianeagle.com

Phone: 1-800-615-3969 | Fax: 512-532-6577

Supervisor: Christina | 800.615.3969 E 301 | christina@indianeagle.com

Indian Eagle is an innovative online travel company that enables its customers to book the lowest fare to anywhere in the world.

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