

# Paper Code : 21315

F-415

B.C.A. (IIIrd Semester)

Examination, 2019-20

(New Course)

ORGANISATIONAL BEHAVIOUR

Paper-BCA-305-N

Time : 3 Hours ]

[ Maximum Marks : 70

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**Note :-** Attempt any *five* questions. All questions carry equal marks.

1. "Behavioural Science is scientific study of human behaviour." Comment.
2. Define perception. What are the various factors affecting perceptual selectivity and perceptual distortion.
3. Define learning. What is the difference between the classical conditioning and operant conditioning theories of learning ?
4. Discuss the concept of managerial grid created by R.R. Blake and J.S. Monton. What are managerial applications of it ?
5. Differentiate between group, team, and organisation. What is group cohesiveness ? Discuss the various factors affecting it.
6. Discuss the various types of organizational conflict. Distinguish between intra-individual and inter-individual conflict.
7. Differentiate between authority and power. Explain dysfunctional uses of power and politics.
8. Discuss the various outcomes which arise out because of the non-satisfaction of needs.
9. Differentiate between the following :
  - (a) Formal and informal group
  - (b) Programmed and non-programmed decisions
  - (c) Power and Politics
  - (d) Values and attitude
10. Write short notes on any *two* of the following :
  - (a) Models of OB
  - (b) Stages of group development
  - (c) Trait theory of leadership
  - (d) Conflict resolution strategy