

RESUME

Himanshu Pandey

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Career Objective

To optimally utilize the present abilities, expertise and knowledge in the organization, so as to enable the organization achieve its goals and at the same time capture opportunities for constant learning and career development.

Career Synopsis

Currently working with ICICI Bank as a **BRANCH MANAGER** in ICICI Bank, Gwalior (Lashkar Branch) on grade MII

Responsible for all banking operations and compliance, Customer service and branch sales .

I joined the ICICI BANK on grade of AM I as customer service manager (CSM) and got promoted as Branch operation manger within the six month of my joining

I also got promoted from grade of **AMI to grade of AM II** in the year 2012 and got the rating as P2 have been promoted as DEPUTY BRANCH MANAGER.

In 2013 I have been promoted as Branch Manager for Sabalgarh branch.

In 2015 I have promoted from DM11 to M1

And got rating 1 in 2017 and 2 rating in 2018

And in my career of 11 years I have never got rating less than 2 just one year as 3 rating

Job Responsibilities as **BRANCH OPERATION MANAGER** and **BRANCH MANAGER**

- 1 Responsible for dealing with external and internal auditors and inspections.
- 2 Ensure compliance with Banking rules, Regulations & Procedures
- 3 Regular monitoring of Office Accounts and their reversal within TAT.
- 4 Timely submission of various monthly , quarterly and half yearly reports to CO. office
- 5 Ensuring high quality service and Customer Relationship Management
- 6 Coordinating with the different departments such as marketing, Infrastructure, audit, legal and IT.
- 7 Ensuring that the financials of the branch are under control and the branch adhere to the Know Your Customer (KYC) and Anti-Money Laundering (AML) norms at all times.
- 8

Key Milestone

- 1 Achieved 5 star rating in the internal audit of 02015-2016 for cluster branch
- 2 Topping the gwalior region in the Customer service index and Branch balance Score card for fy 2016-2017
- 3 Good knowledge of Banking operations
- 4 Ability to learn/grasp/assimilate knowledge about Banking Products
- 5 Recognition at various levels in terms of exemplary performance in selling third party products i.e.- FD Carnival, SIP Maha Kumb , The Rising, Mission Verchsav, Cricketainment, Lakshya LI contest , GI champion contest..ect.
- 6:CASA book growth ytd by 9 cr and fd growth by 6 cr in my last lashkar branch
- 7.Pan india top in insta banking
- 8;pan india top 5 in bsc for lashkar branch 2016-2017 and got rating 1

Work Experience

- Worked as a lecturer at BVM College of technology and management Gwalior for 8 months.
- Currently working as a on grade M1 in ICICI bank (DESIGNATION :Branch manager)

Achievements

Achieved many certificate for the Contest (LI, GI, FD, GOLD,insta banking and digital banking)

EDUCATIONAL QUALIFICATIONS:

Currently pusing data science course from data trained and learing my sql python and r proggrraming

MBA from Manipal University in Banking and Finanace with 7.8 pointer

PGDB in banking and finance from ICICI manipal academy Bangalore in 2009
With 8.05 pointer

B.E. (Electronics and Communication) 2004 - 2008

Institute : Madhav Institute of Technology and Science, Affiliated to RGPV

Degree :76.14%

Higher Secondary Examination : St. Paul's School, Gwalior (CBSE)

Aggregate Percentage : 75%

High School Examination : St. Paul's School, Gwalior (CBSE)

Aggregate Percentage : 72 %

TECHNICAL SKILLS:

- C
- C++
- CORE JAVA

AREA OF INTEREST:

- Digital Circuit Systems
- Microprocessor

EXTRA CURRICULAR ACTIVITIES:

- Participated in Paper Presentation at MANIT on the topic **Implementation of Q-DIR in wireless & communication.**
- Participated in SPANDAN 2007 in debate competition.
- Poster presentation on **Thin Films** in National Symposium organized by ITM Universe.
- Major project on “**Development of system for hand written character recognition**”.

PERSONAL DETAILS:

Father's Name : Shri. Santosh Pandey

Permanent Address : 07 PWD qtrs VIP guest house,
Morar, Gwalior (M. P.)

Phone No. : 08349991836

Date of Birth : 23rd sept 1985.

Languages Known : English, Hindi

Strengths :

- Adaptability Team Management
- Analytical Skill
- Problem solving skill

I affirm that particulars given above by me are true and I solely responsible for its accuracy.

Himanshu pandey

Place Gwalior