Cognizant

TriZetto® Robotic Process Automation—Powered by HPA
Solution & Robot Marketplace overview

Why TriZetto Robotic Process Automation

TriZetto Robotic Process Automation—Powered by HPA (TriZetto RPA), is the first of its kind native RPA solution for users of the TriZetto Facets® Core Administration System. Designed for frictionless adoption, the Robot Marketplace offers its users a comprehensive in-platform portfolio of prebuilt yet fully customizable healthcare robots to transform manual tasks into scalable, reliable automated solutions.

TriZetto RPA takes a modern approach to automation, utilizing a variety of methods, from interacting with the user interface or application programming interfaces (APIs) to hybrid automation. This approach drives faster implementations, enables greater robot stability, and optimizes robot runtime and infrastructure consumption.

Supported by HPA, clients can accelerate their RPA initiatives, reduce the total cost of ownership and eliminate the risk associated with building RPA in-house. The HPA and TriZetto teams are fully interlocked to deliver a seamless client experience.

> Health plans experience an average cost savings of 65% and an additional 7% to 15% cost savings specific to auto-adjudication.

How it works

TriZetto RPA's Robot Marketplace is populated with robots that automate common payer processes across claims, enrollment, provider maintenance, utilization management, and more. These prebuilt robots contain all the core steps in a process but can easily be customized to your specific process or Facets instance. Each robot is designed to integrate with all versions of Facets to facilitate product upgrades and reduce automation downtime.

The Robot Marketplace is easily accessible from within the Facets application. Simply make your robot selections, approve the price quote and our teams get to work. Our automation specialists will work with your subject-matter experts to document

Data Sheet

any necessary customizations to the robot. Once approved, our automation engineers will configure the robot exactly to specification. Each new robot goes through several rounds of rigorous testing to ensure that your new digital workforce delivers the results you expect before being deployed in the live environment.

Our experienced automation operators manage the day-to-day operations of your robotic workforce. At the end of every day, you receive an outcome report showing what your digital workers did that day. Audit logs of robot work are also produced with every run to provide complete visibility into your automation program.

10 years
automation experience

70+
satisfied health plans

10+
prebuilt robots

65%
average cost savings

About Cognizant Healthcare

Cognizant's Healthcare Business Unit works with healthcare organizations to provide collaborative, innovative solutions that address the industry's most pressing IT and business challenges—from rethinking new business models, to optimizing operations and enabling technology innovation. A global leader in healthcare, our industry-specific services and solutions support leading payers, providers and pharmacy benefit managers worldwide. Visit us at https://cognizant.com/trizetto.

HPA, A Cognizant Company

HPA is the leading RPA-as-a-Service provider for health plans seeking secure, reliable intelligent automation solutions. As a proven automation Center of Excellence, we utilize our proprietary technology and extensive reusable code library to deliver scalable RPA programs that accelerate ROI and reduce total cost of ownership. For more information, please visit hpa.services.

About Cognizant

Cognizant (Nasdaq-100: CTSH) is one of the world's leading professional services companies, transforming clients' business, operating and technology models for the digital era. Our unique industry-based, consultative approach helps clients envision, build and run more innovative and efficient businesses. Headquartered in the U.S., Cognizant is ranked 194 on the Fortune 500 and is consistently listed among the most admired companies in the world. Learn how Cognizant helps clients lead with digital at www.cognizant.com or follow us @Cognizant.

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