



Optum Global Solutions (India) Private Limited
(Formerly known as QSI Technologies India Private Limited)

Unit No: 701, 702 & 703 of 7th Floor, Tower A,
Unitech Cyber Park, Sector 39, Gurugram, Haryana-122001

Unit No: 802 & 803 of 8th Floor, 12th & 14th Floor Tower B, Unitech
Cyber Park, Sector 39, Gurugram, Haryana-122001

Unit No: 002 of Ground Floor, 1st - 4th Floor, Tower C,
Unitech Cyber Park, Sector 39, Gurugram, Haryana-122001

Training courses in which the beneficiary has been enrolled while working in UnitedHealth Group Information Services Private Limited:

Training Name & Topics covered	Trainer	Duration	Dates
Introduction to Facets and overview	Ekambaram, Arun	40 Hrs (10 Days - 04 Hrs a day)	05/02/2013 – 05/13/2013
Sybase :SQL Training	Gupta, Ashok	16 Hours(05 Days - 04 Hrs a day)	05/16/2013 - 05/20/2013
Sybase Coding and Reporting Standards	Poosa, Arvind	24 Hours (08 Days- 03 Hrs a day)	06/04/2013– 06/06/2013
Facets Dental – EIEI	Selvam, Paneer	15 Hours(05 Days - 03 Hrs a day)	06/20/2013 - 06/26/2013
Requirements & Solution Analysis Level 1	Online/ Self-Study	1 Hour	06/20/2013
Facets Dental – ECOM	Manuel, Jessica	15 Hours(05 Days - 03 Hrs a day)	08/20/2013 - 08/26/2013
Introduction to Facets Dental	Jain, Ashwin	40 Hours(20 Days - 02 Hrs a day)	11/05/2013 – 12/-2/2013
Working with C# Dot net	Kaveeshwar, kartik	40 Hours (10 Days - 04 Hrs a day)	01/13/2014 – 01/24/2014
PL/SQL : Advanced Training	Das, Satyajeet	50 Hours (25 Days - 02 Hrs a day)	02/05/2014 – 03/07/2014
Sybase: Advanced Training	Hooda, Punam	6 hours (03 days - 02 Hrs a day)	06/14/2014 - 06/16/2014
Facets Extensions XCOM	Jain, Ashwin	20 Hours (5 Days - 04 Hrs a day)	08/17/2014 - 08/21/2014
VB Scripts	Gajula, Rama K	20 Hours (5 Days - 04 Hrs a day)	06/22/2015 - 06/26/2015
C&E@Work Lesson - Protecting	Online/ Self-	02 Hours	11/05/2015

Company Intellectual Property	Study		
Causal Analysis & Resolution (CAR) for Technology	Classroom	02 hours	09/22/2015
CE@Work Lesson - Code of Conduct	Online/ Self-Study	02 Hours	11/05/2015
UHOne Modules <ul style="list-style-type: none"> • Finance • Claims • Enrollment • Finance 	Abhishek Goel	80 Hours (10 Days - 08 Hrs a Day) 8	12/06/2015 – 12/18/2015
UHOne Architecture <ul style="list-style-type: none"> • Process flow • Environment Architecture (test, dev, stage, prod) • Business Rules Configuration(BRC) • Static BRC • Crosswalk BRC • LiteralBRC 	Abhishek Goel	80 Hours(20 Days - 04 Hrs a day)	01/04/2016 – 01/29/2016
Deployment activities <ul style="list-style-type: none"> • What are the documents required for deployment and needs for the deployment 	Jayaram, Deepa	10 Hours (2 Days – 5 Hours a Day)	07/01/2016 – 07/04/2016
MuleSoft Training <ul style="list-style-type: none"> • API Implementation, Monitoring & Versioning • Micro service architecture • Security and governance of micro-services • Load Balancing • Mule Management Console(MMC) 	Lawaniya, Ankit	80 Hours (10 Days – 8 Hours a Day)	09/07/2017 – 09/20/2017
Onbase Business Configuration	Carol Tincher	24 Hours (12 Days – 2 Hours a Day)	02/15/2018 – 03/02/2018
Optum Scalable Agile Methodology(OSAM)	Koti	18 Hours (3 Days – 6 Hours a Day)	04/16/2018 – 04/18/2018

In addition to the formal training session outlined above, Mr. Himanshu has gained specialized knowledge on TWS scheduling and Jenkins deployment "Knowledge Transition sessions". These "Knowledge Transition sessions" included:

Training Name & Topics covered	Trainer	Duration	Dates
Knowledge Transition on Facets Dental Application a) Brief History and Overview b) Member Engagement Support Tasks and Responsibilities c) Outbound process d) In bound process e) Claim process f) Membership and ID card preparation	Mahajan, Sachin	40 Hours (10 Days - 04 Hrs a Day)	06/31/2014 – 07/12/2014
SVN Process <ul style="list-style-type: none"> • How to check in code and check out with lock in option • Branching of the code based on release (ALPHA and BRAVO) 	Chopra, Meenakshi	10 Hours(5 Days - 02 Hrs a day)	03/28/2015 - 04/06/2015
TWS scheduling <ul style="list-style-type: none"> • UHOne batch schedule • Job migration Process • TWS environments 	Abhishek Goel	15 Hrs (5 Days – 3 Hrs a Day)	03/06/2017– 03/10/2017
Knowledge Transition on Jenkins deployment <ul style="list-style-type: none"> • Introduction of Jenkins • Jenkins creation • Code hub link to Jenkins • Db deployment through Jenkins • Talend batch deployment through Jenkins • Repository creation and deployment • Error logging Mechanism 	Santosh K Yadav	40 Hrs (20 Days - 02 Hrs a day)	03/13/2017 – 04/11/2017
Facets Batch Configuration <ul style="list-style-type: none"> • Claims, Provider, Member Batch configuration and execution • Debugging and error handling 	Abhishek Goel	30 hrs (6 Days – 5 Hrs a day)	06/07/2017 – 06/14/2017

Please note that there were no certificates given as confirmation of attendance and completion of these training sessions.

From the above it is evident that it would take significant period of time for someone to obtain training on UHOne architecture and Finance module which is being used to process all the Finance related transactions". And training would give an employee only the basic knowledge of the UHOne architecture. In addition, the critical projects in pipeline require someone with expert level knowledge on Claims module. Mr. Himanshu has been chosen specifically for his experience, training, and specialized knowledge.

Should you require any additional information, please contact me via email santosh_k_yadav@optum.com

Thank you for your continued adjudication of the petition is greatly appreciated.

Sincerely,


Santosh K. Yadav
Manager Software Engineering