

02 NOVEMBER, 2018

# HIMANSHU SRIVASTAVA

IS RECOGNIZED FOR

## PERFORMANCE

Policy Pages Production Problem  
Solving

by KIRK FRIEDLY

Bravo!

INTEGRITY | COMPASSION | RELATIONSHIPS | INNOVATION | PERFORMANCE | COLLABORATION | LEADERSHIP | QUALITY

**Bravo!**



Mark K.  
Blues Harmonica Player  
Registered Nurse

**UNITEDHEALTH GROUP®**

RECIPIENT NAME	HIMANSHU SRIVASTAVA
NOMINATOR	KIRK FRIEDLY
AWARD TYPE	Opal
RECOGNITION REASON	Performance
RECOGNITION SUBJECT	Policy Pages Production Problem Solving
DATE	02 November, 2018

## AWARD MESSAGE

Himanshu jumped in to resolve a production issue with our Policy Pages process after we began using Onbase as our source of application images. The Onbase solution was not optimal so Himanshu quickly implemented a safety net for that process by calling the Image Repository for policies that didn't get their image successfully from Onbase. This fix saves a lot of heartache for anyone who is manually processing the files on a day by day basis and ensure the subscriber gets their policy in a timely fashion. Himanshu not only coded the fix, but quickly tested it and got it in production in as quick as possible to lessen the impact to this defect.

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