

Site of Survey <b>NAME OF PRACTICE</b>		Date of Visit				
Name of Doctor		1 - Low Satisfaction	2	3	4	5 - High Satisfaction
When requesting an appointment, I'm always given the opportunity to see my primary physician.		1	2	3	4	5
The office coordinates my care so that I can see all the medical personnel I need to see and get all the tests I need during one visit.		1	2	3	4	5
I am able to get an appointment as soon as I need it, including Same-Day.		1	2	3	4	5
When I call the office for advice or help, I get a call back on the same day, if my doctor is in the office.		1	2	3	4	5
When I call the doctor's office with a medical emergency, I get a response from the doctor within a reasonable amount of time, 24 hours a day, 7 days a week		1	2	3	4	5
My doctor's office provides me with the ability to send secure emails requesting advice or help, and my emails are responded to within a reasonable amount of time		1	2	3	4	5
My doctor's office provides me with an interactive patient web portal that is helpful to me		1	2	3	4	5
My doctor's office provides me with language services when I need them.		1	2	3	4	5
The doctor that I saw today communicates well and cares about me.		1	2	3	4	5
Staff is skillful, helpful, and respectful, and answers my questions		1	2	3	4	5
My Care Team gives me easy to understand instructions about taking medicines and possible side effects		1	2	3	4	5
My doctor's office helps me make appointments with labs and specialists.		1	2	3	4	5
My doctor's office follows up with me regarding test results		1	2	3	4	5
My doctor's office helps me identify health insurance resources when I need them.		1	2	3	4	5
My doctor's office has a list of community resources that can help me		1	2	3	4	5
My doctor discusses personal problems, family problems, alcohol or drug use with me		1	2	3	4	5
My doctor discusses mental or emotional illness with me		1	2	3	4	5
My doctor discusses my specific health goals and barriers with me		1	2	3	4	5
My Care Team helps me make choices for better habits and health		1	2	3	4	5
My Care Team works with me on my care needs, and supports my self-management.		1	2	3	4	5