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**Proactively Reminding Patients About Upcoming Services**

Dated: 4/3/2017

**At least quarterly, the practice proactively identifies populations of patients and reminds them, or their families/caregivers, of needed care based on patient information, clinical data, health assessments and evidence-based guidelines including:**

* Preventive Care Services (Which services? Need 5 services across at least 2 categories)
* Immunizations (Which services? Need 5 services across at least 2 categories)
* Chronic or Acute Care Services (Which services? Need 5 services across at least 2 categories)
* Patients Overdue for a Physical, or not seen regularly
* Patients who need Medication Monitoring or Alerts (Which medication?)