***Rakesh K. Dua Physician, PC***

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Policy dated: 4/3/17

**Patient Involvement in Practice Performance and Quality Improvement**

At Rakesh K. Dua Physician, PC, we involve patients and their families/caregivers in practice performance and quality improvement in the following manner:

* On a Quarterly basis, we conduct a patient survey on current practice performance.
* We have a Suggestion Box in our waiting area for patients and their families/caregivers to submit feedback on the practice performance. There is an area for submission of recommendations on quality improvement.
* We post our QARR & HEIDIS results to a message board in our patient lobby, updated at least quarterly.