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SUMMARY

Results-driven Product Manager and Certified Scrum Master with over 6.5 years of experience in project management, data analytics, and IT infrastructure. Adept at leading cross-functional teams, optimizing workflows, and managing Agile product development. Skilled in stakeholder communication, risk management, and customer success strategies to ensure business and operational excellence. Passionate about leveraging automation, AI, and cloud technologies to drive innovation and efficiency.

EDUCATION

San Jose State University, San Jose, CA
Master's degree in Industrial/ Engineering management | GPA: 3.8   *Jan 2023 – May 2025*
Coursework: Supply Chain Management, Managing Product Development, Project Management, Data Analytics, Statistical Analysis, Computer Science, Data Science, and Information Systems
Pune University, Pune, MH
Bachelor's degree in computer science (Information Technology) | GPA: 3.5   *Jun 2012 – Jun 2016*

CERTIFICATIONS AND SKILLS

- **Certifications**: **PMP, Certified Scrum Master, AWS Cloud Practitioner, Tableau Certified, Lean Six Sigma Green Belt**
- **Data Analysis & Visualization**: SQL, Python (Pandas, NumPy), R, PySpark, Tableau, Power BI, Microsoft Excel
- **Machine Learning & Predictive Modeling**: GenAI, Logistic Regression, Data Mining & Analytics, Statistical Inference
- **Cloud & Databases**: AWS (Redshift, Snowflake), JupyterLab, R Studio, Microsoft Azure
- **Automation & Development**: Bitbucket, Python Scripting, Workflow Optimization
- **Product Management:** Agile, Scrum, Jira, Product Road mapping, Go-to-Market Strategy, defining product requirements

ACADEMIC PROJECTS

- Probed Amazon's logistics and demand forecasting via Python/R, identifying inefficiencies which, when addressed in a client proposal, projected a 15% increase in hypothetical sales and 10% reduction in inventory costs.
- Drove a Six Sigma process improvement initiative, applying statistical analysis using Minitab and SQL process evaluations that decreased assembly time by 25% and product defect rates by 30%
- Engineered an AI-powered cooking assistant chatbot, leveraging NLP and financial modeling to minimize food costs by 25% and accelerate project delivery schedules by 20%.

WORK EXPERIENCE

Graduate Assistant (Teaching & Research) | San Jose State University, San Jose, CA   **Apr 2024 - Present**
- Analyzed statistical data using Python (Pandas, NumPy) and R, supporting AI ecosystem projects.
- Managed project schedules with Agile and Jira, ensuring on-time, within-budget completion, boosting team efficiency.
- Designed AI Product Roadmaps with Generative AI, aligning with strategic objectives and enabling smooth product releases.

Product Manager Intern | Affinity Solutions, San Jose, CA   **Jun 2024 - Dec 2024**
- Developed Tableau dashboards using SQL and AWS Redshift to monitor KPIs, enhancing data visibility by 30%.
- Led the Data Quality Tiers Tagging Project, categorizing transaction data to improve accuracy.
- Automated financial data evaluations with Python, reducing manual effort by 40%.
- Conducted SQL-based analysis of 100,000+ transactions, uncovering spending trends and optimizing marketing strategies.
- Spearheaded API modifications, improving integration efficiency by 30%.
- Performed competitive analysis of SaaS offerings, identifying market trends for product differentiation.

Data Engineer-FileNet Team Lead | IBM, Pune, India   **Aug 2020 - Dec 2022**
- Implemented a cloud-based content management system on IBM Cloud, reducing claims processing time by 66%.
- Automated access provisioning with Python and NLP, reducing turnaround time by 83%.
- Migrated millions of documents securely, ensuring compliance with security protocols.
- Facilitated Scrum ceremonies (stand-ups, sprint planning, retrospectives), ensuring Agile adherence.
- Tracked and reported project metrics, improving visibility and team productivity.
- Managed production support escalations, ensuring timely issue resolution and effective communication with stakeholders.
- Reduced ServiceNow Helpdesk tickets related to access issues by 35% through IAM system optimization.

Programmer Analyst | Cognizant Technology Solutions, Pune, India   **Dec 2016 - Aug 2020**
- Facilitated product discovery with clients, streamlining workflows and reducing processing time by 25%.
- Defined and documented 25+ user stories and acceptance criteria in Agile/Scrum frameworks.
- Streamlined data workflows with Power BI, reducing document processing time by 30%.
- Acted as a primary point of contact for production support escalations, ensuring timely resolution.
- Coordinated with development teams to address and resolve customer concerns, improving customer satisfaction.
- Monitored and reported on production support tickets and escalations, enhancing service efficiency.